

featuring:

Our feature ambassador for the month of May is Kriztel, our Front Desk Agent at the Coast Coal Harbour Vancouver by APA in Vancouver, BC. Kriztel was in retail for 7 years before entering hospitality. She went to VCC for hospitality management and got hired at Coast because of a job fair that she attended. Kriztel has been with Coast Hotels for 9 years. Starting her career at the Coast Plaza Hotel in 2015 and transitioned to Coast Coal Harbour Hotel in 2018.

Why did you choose the hospitality industry, and specifically Coast Hotels?

I really enjoy traveling, so thought getting into hospitality would be a good place to start. About Coast specifically, the interaction with the hiring manager at the time was so pleasant and she really focused on creating a good team culture. The philosophy was to hire people based on their overall fit and not necessarily solely on experience. This stood

What is the best part of working at Coast Coal Harbour Vancouver Hotel by APA?

The people! I've learned so many things from guests that come to the hotel.

What is your definition of success?

Being better than I was the day before, constantly growing and learning!

What's a piece of advice that resonates with you?

Always work hard for what you want, don't expect any free hand outs. At the end, once you achieve what you set out, it feels that much better because you've worked for it.

What are you most proud of in your role?

The team that we have right now and being the trainer for the team and contribute to the success of the team.

If you could have lunch with anyone, who would it be, why?

My grandparents, it would be nice to talk to them and learn more about family history from them.

What was your dream job when you were a kid?

Entomologist or a Marine Biologist.

What is the top item on your "bucket lists"?

Europe Tour! Currently exploring Asia right now.

What is your favorite food?

Hot pot! Chocho hot pot in Burnaby is highly recommended!



Who or what inspires you and why?

My parents, they worked so hard their whole life to provide everything we've wanted.

Describe your personality in three words:

Quiet, Organized, Positive

If you could live anywhere in the world, where would it be?

Hawaii!

What would your dream vacation be?

Somewhere nice, tropical, and hot, lots of beach and sun! Hawaii, Philippines, or Thailand!

**thank you Kriztel
for being an amazing
ambassador!**

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