

INFORMATION NOTE

on the application of the provisions of the General Regulation for Personal Data Protection in the field of marketing activities using the "TRIPADVISOR" application

We, at ANA HOTELS SRL, are interested in respecting your privacy, and therefore our privacy policy and all related procedures comply with the General Data Protection Rules. You can find all information related to this topic at: <u>http://www.anahotels.ro/privacypolicy-en.html</u>

NOTIFICATION OF CONFIDENTIALITY

Crowne Plaza Bucharest, InterContinental Athenee Palace Bucharest, EUROPA (Eforie Nord), BRADUL, SPORT and POIANA (Poiana Brasov) belong to ANA HOTELS SRL. Below you can find information that explains how we can get in touch with some of your personal data while using the TripAdvisor app.

WHAT INFORMATION DO WE COLLECT YOU ABOUT YOU?

We do not collect personal data about you.

HOW DO WE USE YOUR INFORMATION ABOUT YOURSELF?

When we reply to your opinions posted on "TripAdvisor," we can have access to images - you posted - where you eventually appear and you can be identified. Following your posting, we may ask you for additional information regarding your stay with us, in which case we will ask you to communicate your email address in order to get in touch with you.

MARKETING

We will not send you any marketing information about our hotel.

ACCESS TO INFORMATION, DATA RECTIFICATION AND COMPLAINTS

We want to make sure that all your rights are respected and that your personal data is fully protected. The contact details of the department dealing with personal data protection are: <u>dpo@anahotels.ro</u>

You have the right to complain to the National Supervisory Authority for Personal Data Processing. This is the control body you can address if you feel that your requests have not been resolved according to the law. More information can be found at the following address: <u>http://www.dataprotection.ro/?page=contact</u>

VALIDITY OF THE NOTIFICATION OF CONFIDENTIALITY

This version of the Information Note is in force since May 2018 and will update if new legal requirements arise.

Updated 10.04.2023