



# SERENA HOTELS

SAFARI LODGES AND CAMPS

HOTELS • RESORTS

## LAKE VICTORIA SERENA GOLF RESORT & SPA

The Resort is styled to replicate the lines of a classically rustic Roman Villa which might just as easily stand amid the sunflowers of the Tuscan Hills, as on the shores of Africa's largest lake. This resort will offer both a contrast and an extension to the 5-star profile of the flagship Kampala Serena Hotel, thus ensuring that the Serena Portfolio embraces all the aspects of Uganda's social and cooperate life. The resort is complemented by the addition of an 18-Hole championship golf course, clubhouse, marina and coliseum.

**General Manager**  
**Franklin Nyakundi**

### Direct Contact

Lwexa-Kigo Road off Entebbe Road  
P.O Box 37761, Kampala, Uganda  
+256 41 7121 000 | +256 31 3221 000  
Email: [lakevictoria@serenahotels.com](mailto:lakevictoria@serenahotels.com)  
Web: [www.serenahotels.com](http://www.serenahotels.com)

### Kenya

Regional Support Center  
Williamson House, 4th Floor  
4th Ngong Avenue – Nairobi.  
Tel: (+254-20) 284 2000, 732 123 000  
Email: [marketing.kenya@serenahotels.com](mailto:marketing.kenya@serenahotels.com)

### Tanzania

Arusha Central Reservations  
Tel: (+ 255 27) 297 0360 / 0784 620 663  
Email: [reservations@serena.co.tz](mailto:reservations@serena.co.tz)

### South Africa

Sales & Reservations Office  
Grayston Ridge Office Park,  
144 Kathrine Street, Sandown  
Tel: +27 11 021-2607/ +27 82 88 99979  
Email: [karin.sieberhagen@serenahotels.com](mailto:karin.sieberhagen@serenahotels.com)  
[reservations@serenahotels.co.za](mailto:reservations@serenahotels.co.za)

## GUEST ROOM INFORMATION

- Total number of rooms (122)
- Standard rooms (112)
- Executive rooms (8)
- State Suites (2)

## CHECK-IN FACILITIES

Express Check-in (12.30 pm) and  
Check-out (10.00 am)

- Warm towel and welcome drink

## HOW TO GET THERE

- The resort is a twenty minutes' drive (30 Km) from Entebbe International Airport and twenty minutes drive to the center of Kampala (15 Km)
- Taxis available and shuttle service\*
- Limousine services available\*

## ROOM AMENITIES

- 24-hour room service
- Remote-controlled air conditioning in all the rooms.
- Free Wi-Fi
- In-room modem hook-up
- In-room satellite Television
- Direct-dial phone and voicemail
- Mini-bar and private safe.
- Tea/coffee-making facilities
- Power supply 240V/50Hz
- Type G power plug sockets

## GUEST SERVICES

- Free-Wi-Fi
- 24-hour room service
- Laundry Services, dry cleaning, and pressing services\*
- Valet services on request
- Hair dryers on request
- House doctors on call 24 Hours

## SPECIAL FEATURES

- Gift shop/News Stand
- A Golf pro shop

## DINING AND BEVERAGES

- The Citadel All-day Brasserie Restaurant
- The Lake View Pool Terrace
- Pool Bar
- The Lounge Terrace
- Kigo Bar
- Marina Bar
- Marina Restaurant

## ACTIVITIES AND EXPERIENCES

- 18-hole championship golf course \*
- Maisha Health Club and Spa
  - Gymnasium
  - Sauna & Steam rooms
  - Aerobics room
  - A range of health and beauty treatments\*
- Swimming pool
- Boat cruises to nearby islands
- Sunset cruises with cocktails

## CHILD-FRIENDLY SERVICE

- Family rooms
- Children's menu
- Babysitting
- Kids pool section on the main pool

## BUSINESS SERVICES

- Fully equipped business centre

## MEETINGS AND EVENTS

### The Hotel

- 450 sq. meters' conference room that can accommodate 200 guests.
- A selection of private boardrooms with a capacity of 10 – 30 people
- State-of-the-art audio-visual equipment
- Wi-Fi connectivity
- Delegate support
- Event planning
- Travel desk

### The Marina Meeting Room

- Capacity of up to 50 people

## PLACES OF INTEREST

- Uganda Wildlife Conservation Education Centre – Entebbe zoo\*
- Jinja (source of the Nile)\*
- Sezibwa Falls and Bujagali Falls\*
- Ngamba Island Chimpanzee Sanctuary\*
- Nature walks in Mabira Forest\*
- Kasubi Tombs\*
- Namugongo Shrine\*
- Fishing Tour\*

**NB: \* CHARGEABLE**