



EASTIN  
*Grand Hotel*  
SATHORN BANGKOK

# EASTIN GRAND HOTEL SATHORN BANGKOK

## Sustainability Impact Report



33/1 South Sathorn Road Yannawa, Sathorn Bangkok 10120 THAILAND

Tel +66 2210 8100 Fax +66 2210 8199

[www.eastingrandsathorn.com](http://www.eastingrandsathorn.com)



## Our Commitment

We are dedicated to blending sustainability with exceptional hospitality. In partnership with Green Globe, the premier global certification for sustainability, we are committed to ensuring that by the end of 2026, we will apply ethical and environmentally friendly practices at our hotel. We are actively engaged in our adherence to the Green Globe standards in the long term, which requires action from our directors, shareholders, management team, associates, guests and partners on a continual basis.

We will act each day on both an individual and company level, to minimize the impact our business activities have on the environment.

Chuleekorn Mungsunti  
General Manager



# Eastin Grand Hotel Sathorn Bangkok

is one of the premier hotels in Bangkok's luxury hotel sector. We are committed to saving the environment and have a strong focus on sustainability, ensuring that all our operations are environmentally responsible and contribute to the well-being of the planet.

We are a non-smoking hotel, and all guest rooms are non-smoking.

This deluxe luxury property is centrally located in the Sathorn business district and just a short drive via the nearby expressway to Suvarnabhumi International Airport.

We are unique in being the only hotel in Bangkok with its own direct access to the BTS Skytrain system at Surasak Station (Exit 4), bringing the city right to your doorstep.

All 390 luxuriously appointed rooms and suites are decorated in soft, subtle tones and feature the latest amenities for the comfort of both leisure and business travelers while enjoying stunning views of Bangkok's imposing skyline.



## Our Vision

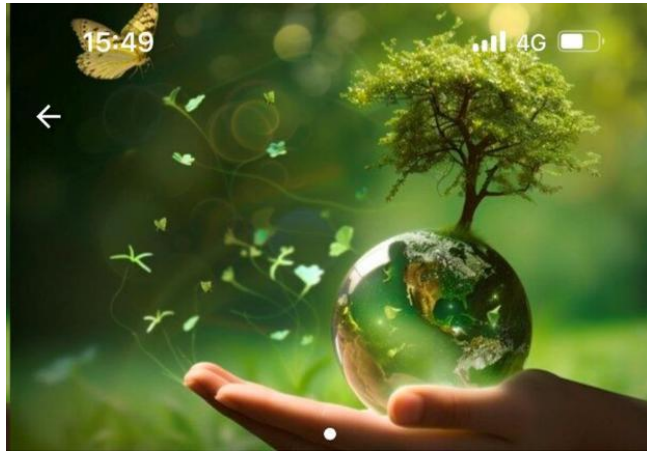
To evolve an existing brand to the next level, making it a relevant brand which produces value and consistency. A brand that has flexible venues and services with added value to serve the needs for all stakeholders.

We are committed to protect, sustain, or to improve and restore the health of communities and ecosystems by bringing together a variety of programs, tools, approaches and resources.

## Our Mission

At Eastin Grand Hotel Sathorn Bangkok, our mission is to integrate sustainability into every aspect of our operations, creating a balance between exceptional hospitality and responsible stewardship of our planet. Our commitment to sustainability is not just about meeting targets; it's about fostering a culture that values and protects the environment, supports local communities, and respects cultural heritage. Our Corporate Social Responsibility (CSR) equates to sustainable tourism operations by integrating social and ecological responsibility into our core business operations.

# Sustainability Development and Green Initiatives



## Opt-Out of Housekeeping Today!

If you wish to take in our Eco Reward programme and choose to opt out of daily cleaning today, please click **"SEND REQUEST"** to receive a **THB 100 Food & Beverage credit in your account** as a token of appreciation. This credit can be used at The Glass House, Antito and Swizzles.

### Remark:

- Limited to maximum 3-days (3 credits) per stay.
- Credit can be used during the stay only

Select Date

Select Date



1

SEND REQUEST

## Eco Reward

### Eco Reward Campaign (January-July 2025)

This year, we launched the Eco Reward campaign. This initiative encourages guests to adopt eco-friendly practices by offering the option to opt out of daily housekeeping in exchange for an F&B credit redeemable at our restaurants. By reducing unnecessary resource consumption and collateral room items, we promote sustainability throughout our operations.

**548 guests are using the Eco Reward moving forward we will further emphasis on this initiate to increase the usage**



## Every Drop Count Guest Awareness

In our "Every Drop Counts" guest awareness campaign,

we actively encourage our guests to participate in our sustainability efforts.

To request a change of bed sheets, guests are invited to place a designated card on their bed. This initiative helps make guests aware that bed linens are not automatically changed daily, fostering an eco-friendlier approach.



## Exchange Towel Guest Awareness

Similarly, our Towel Exchange program aims to promote the reuse of towels.

A towel left on the rack signals the guest's intention to use it again, while a towel placed on the floor indicates the desire for an exchange.

By adopting these practices, our guests contribute to conserving millions of gallons of water otherwise used for washing linens that have been minimally soiled.

Through these initiatives, we strive to create awareness and encourage environmentally conscious choices among our guests.



## Bringing Nature Indoors - Sustainably

Our space is thoughtfully decorated with beautiful terrarium plants, adding a refreshing touch of nature while reflecting our commitment to sustainability.

Since March 2025, we have transitioned from traditional fresh flower arrangements to low-maintenance terrarium plants in all hotel public areas—including the lobby, restaurants, library bar, restrooms, foyer, and executive lounge.

**The Result:** This eco-friendly change not only enhances the overall ambiance but also supports local suppliers and contributes to cost efficiency reducing the use of approximately 200 fresh flower stems and saving around 4,000 baht per month.



Our hotel garden is thoughtfully designed using a variety of local plants, promoting sustainability by reducing water usage, supporting native biodiversity, and minimizing environmental impact. This eco-friendly approach creates a beautiful and resilient green space for our guests to enjoy.



### FSC Certified Paper Packaging

The FSC label is the world's most trusted mark for sustainable forestry. FSC is a non-profit organization, providing trusted solutions to help protect the world's forests and tackle today's deforestation, climate, and biodiversity challenges.

Currently, over 150 million hectares of forest worldwide is certified according to FSC standards, designed to address a broad range of environmental, social, and economic factors.

|                                                                 |                                                                                                |                                                          |
|-----------------------------------------------------------------|------------------------------------------------------------------------------------------------|----------------------------------------------------------|
| 150+ million<br>certified<br>hectares of<br>forest              | 1,100+<br>individuals and organizations<br>from 93 countries who make up<br>our governing body | 60K+<br>certifications verifying<br>sustainable sourcing |
| 1,700+<br>companies licenced to<br>promote FSC-labeled products | 46%<br>of consumers globally recognize<br>the FSC label                                        |                                                          |

**A small label making a big impact**  
When you purchase FSC-labelled products, you're helping forests, and the people that rely on them, thrive by supporting:

- **Zero deforestation**  
Trees are harvested responsibly so there is no net loss of forest over time. Forests with irreplaceable values, such as old-growth forests, are identified and maintained. Reversing deforestation and maintaining irreplaceable forests are crucial to fighting climate change.
- **Fair wage and work environment**  
All workers are provided with proper training, adequate safety protocols, and fair wages.
- **Support the change from preservation to conservation**  
Plant and animal species are protected.
- **Community rights**  
Local communities living in and around forest areas are consulted, and their legal and cultural rights to land and forest resources are respected.

# Sustainable Amenities and Our Journey with Guava

## Our Story: Ecogenesis

Ecogenesis® is founded on the belief that personal care should be pure and kind to both your skin and the planet. We create wholesome products free from harmful compounds that can disrupt your skin's natural balance or harm the earth over time, supporting a stress-free, carefree lifestyle rooted in simplicity.

Crafted to celebrate nature in its most authentic form, thoughtfully curated to meet your body's needs by harmonizing nature and minimalism. Every ingredient is carefully selected to nourish your skin and uplift your senses.

With a commitment to sustainability, all our packaging and processes are eco-conscious and cruelty-free. Ecogenesis® products are fragrance-free, paraben-free, gentle, and never tested on animals.



## Carbon Emission Reduction certificate

On January 31, 2024, we proudly received our Carbon Emission Reduction certificate from Guava, marking a significant milestone in our commitment to sustainability.

This accomplishment is achieved in collaboration with the United Nations' Sustainable Development Goals (SDGs), specifically

SDG 11: Sustainable Cities and Communities,

SDG 12: Responsible Consumption and Production,

SDG 13: Climate Action, and SDG 17: Partnerships for the Goals.

We are thrilled to showcase the beginning of our green journey, reflecting a substantial decrease in our carbon emissions and reinforcing our dedication to building a more sustainable future.

**Result:** The certificate highlights our achievements in 2024, with a reduction of 264 kg CO<sub>2</sub>e for our lower carbon branded dry amenities and 967 kg CO<sub>2</sub>e for our liquid amenities.



## Earth-Friendly Event Package

### PRICING

Full-day - 1,600.- net  
(2 breaks & 1 lunch)

Half-day - 1,400.- net  
(1 break & 1 lunch)

Coffee Break - 850.- net

Host your next meeting with a focus on sustainability and make a positive impact on the environment with our Sustainability Meeting Package. Our resources are carefully selected to be environmentally friendly, ensuring that your event is not only successful, but also contributes to a greener future for everyone. Let's work together to create a meaningful and eco-conscious experience for all attendees.

### INCLUSIONS

- Free-flow coffee and tea selection throughout the event
- Morning and/or afternoon break
- Standard audio-visual equipment
- Wi-Fi internet
- International Buffet Lunch at The Glass House (Monday-Saturday)

### SUSTAINABLE MEETING ARRANGEMENTS

- Environmentally friendly stationery and notepads are arranged in the room
- Glass bottles or water stations provided instead of plastic bottles
- Biodegradable straws are available
- Digital signage in front of the meeting room
- LCD projector backdrop
- Whiteboard provided instead of a paper flip chart
- Locally sourced organic and seasonal food is prioritised
- Diverse dietary options, including vegetarian and vegan choices, are offered
- Natural light in all meeting rooms
- Decorations supplied utilising reusable or recycled materials



For more information, please contact 02-210-8100 or [doce@eastingrandsathorn.com](mailto:doce@eastingrandsathorn.com)



# Earth-Friendly Event Package

## Meet with purpose, care for the planet

A Eastin Grand Hotel Sathorn Bangkok, our Earth-Friendly Event Package is designed for eco-conscious clients reducing paper use, choosing sustainable materials, and supporting local communities.

Because great meetings should make a positive impact not just on people, but on the planet too.

**Result:** Since May 2024, we have sold **114** packages, hosting **8,444** guests. This initiative helped reduce linen washing costs and provided water through dispensers and glass containers instead of single-use bottles.



## Review Pro

Since last year, we've utilized Pro, our online guest satisfaction platform, to gather feedback on our sustainability efforts:

- How do you evaluate our sustainability initiatives?
- Suggestions for improvement (local products, energy, water, waste management, communication, etc.)
- Do you believe the hotel supports the planet, people, and community?

Guest comments are reviewed monthly, guiding us toward continuous improvement. Action items include.

**Result:** We distributed a guest questionnaire about sustainability through Review Pro in January 2025. The guest satisfaction score remained at 95.3% through June 2025, indicating strong guest awareness and willingness to support our sustainability initiatives.

# Single-Use Plastic

We take pride in having eliminated plastic straws and significantly reduced single-use plastics across our operations, reinforcing our commitment to environmental sustainability.



## Bio Straws and take away cup

Since April 2015, we have eliminated plastic straws and transitioned to biodegradable takeaway containers, which are offered only upon guest request a step forward in our commitment to sustainability.



## Refillable Bottles

Since May 2016, we have eliminated single-use plastic water bottles and now provide glass water bottles, reinforcing our commitment to reducing plastic waste and promoting sustainable hospitality.



## Sustainable Containers

Since November 2019, we use eco-friendly materials for all toiletries and amenities, ensuring a more sustainable experience for our guests

# Social Responsibility and Employee Engagement

Eastin Grand Sathorn Bangkok is committed to respecting and preserving local cultural assets. We actively engage with local communities to incorporate their perspectives, ensuring responsible tourism that minimizes cultural disruption.



## Development Assessment

Careful assessment of development projects, integrating traditional architectural elements where appropriate

## Employee Training

Comprehensive training on heritage preservation and cultural sensitivity

## Authentic Experiences

Promotion of authentic cultural experiences by supporting local artisans

## Regular Evaluation

Ongoing assessment to ensure effectiveness, with annual policy reviews to stay aligned with best practices

# Caring Today for a Better Tomorrow

Eastin Grand Hotel Sathorn Bangkok believes every action counts. Through community service, environmental initiatives, and guest engagement, we aim to make a meaningful difference locally and globally.



## MOU Signing for Local Internship Program

The hotel has signed a Memorandum of Understanding (MOU) with four local educational institutions to support internship and skill development opportunities. Through this partnership, the hotel welcomes approximately 35 local student trainees each year, providing hands-on experience and fostering future careers in the hospitality industry.



## Collaboration with Local Educational Institutions

The hotel supports local educational institutions by providing learning opportunities and organizing on-site inspections. Faculty and students explore various aspects of the hotel, including safety, security, design, and service standards, enhancing practical knowledge and strengthening academic-industry collaboration. Result: Four institutions have visited, with approximately 60 participants.



### Environmental Awareness Training for Staff

The hotel actively supports environmental action by participating in training sessions organized by Sathorn District. The training covers key sustainability topics such as water conservation, energy efficiency, environmental protection, waste management, and recycling equipping our staff with the knowledge to contribute to a greener future.



### Supporting Resource Sharing and Community Care

The hotel demonstrates its commitment to sustainability and social responsibility by donating retired linen and leftover buffet food to the local community. This initiative helps reduce waste while supporting those in need and fostering stronger community ties.

Result: We also donate to Thung Mahamek Home for Boys and Thung Mahamek School for the Deaf, supporting approximately 250 residents.



### Hotel Sponsorship Supporting Sathorn District Community Projects

The hotel proudly sponsors various community initiatives led by Sathorn District, including house renovations, scholarships for local students, environmental development projects, composting machine programs, and contributions to the Bangkok Food Bank. Through these efforts, we aim to enhance the well-being and sustainability of the local community.



## Waste Separation in Action

Our hotel practices comprehensive waste management by separating waste at every area of the property. This ensures effective recycling, reduces landfill impact, and supports our commitment to environmental sustainability.



## Community Engagement - Big Cleaning Day

Hotel staff actively participated in the Big Cleaning Day organized by the local community near the hotel. This initiative reflects our strong commitment to environmental stewardship and community collaboration, helping to create a cleaner, healthier neighborhood for everyone.

33/1 South Sathorn Road Yannawa, Sathorn Bangkok 10120 THAILAND

Tel +66 2210 8100 Fax +66 2210 8199

[www.eastingrandsathorn.com](http://www.eastingrandsathorn.com)

# Eastin Grand Hotel Sathorn Bangkok is a member of the Thai Hotel Association since October 2024

Eastin Grand Hotel Sathorn Bangkok believes every action counts. We aim to develop and maintain the standards of accommodation and service in Thailand's hospitality industry, and to promote Thailand as a premier tourist destination. Membership signifies a commitment to responsible and sustainable tourism practices, as well as access to valuable resources and networking opportunities within the industry.



- Networking and Collaboration.
- Access to Information and Resources.
- Industry Representation.
- Promoting Thailand's Tourism.
- Commitment to Quality and Sustainability.
- Standardization and Quality Improvement.
- Sustainable Tourism Development.
- Economic Growth.
- Public Relations and Marketing

# Support Local Community & Experience Authentic Vibes Nearby Eastin Grand Hotel Sathorn Bangkok

Explore hidden gems and authentic local vibes just a few steps from Eastin Grand Hotel Sathorn Bangkok - your gateway to unforgettable Bangkok adventures.

Through this initiative, we aim to support our vibrant local community and promote sustainable tourism, enriching your experience while fostering strong connections with the neighborhood.

Start your journey with us and discover the true spirit of Bangkok's rich culture and welcoming neighborhoods.

The concierge will offer alternative options or suggest different activities such as green restaurant, and tourist attraction.





## We Welcome everybody to sustainability program

This year, we proudly launched auspicious tree as our gift away dedicated to supporting our eco-waste philosophy.

We extend a warm welcome to everyone by giving a plant and participating in this green initiative, which reflects our commitment to sustainability and responsible living.

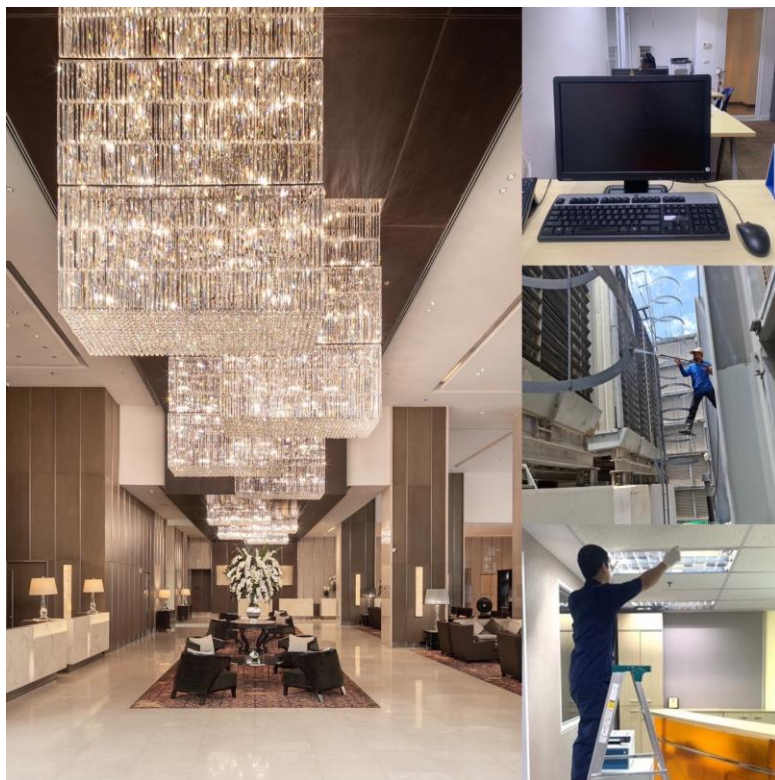
Through, we aim to promote eco-conscious practices and foster a deeper connection with nature, all while reducing waste and cultivating fresh, adding more green area for our community.

Result: By choosing to replace traditional gift bags with 60 trees, we have made a significant step towards reducing environmental waste and promoting sustainability. This decision not only minimizes single-use plastic and packaging waste but also contributes to reforestation efforts, helping to combat climate change.



## Sustainable Suppliers

Visiting the local supplier twice a year can be a strategic move for several reasons. It allows for direct oversight of the supplier's process, fostering stronger relationships and potentially leading to better quality control and faster shipping times. It also offers opportunities to address concerns, negotiate terms, and build trust through face-to-face interactions.



## Energy Saving Initiatives

- Hotel upgrades all lighting to energy-efficient LED fixtures.
- Air conditioning cleaning scheduled twice a year.
- Preventive maintenance (PM) for refrigerators, freezers, and chillers conducted quarterly.
- Cooling tower cleaned twice a year.
- Lobby lighting scenes scheduled for efficiency:
 

|                              |                             |
|------------------------------|-----------------------------|
| *Daytime: 06:00 - 18:00 hrs  | *Evening: 18:00 - 22:00 hrs |
| *Midnight: 22:00 - 24:00 hrs | *Morning: 00:00 - 06:00 hrs |
- Default air conditioning temperatures:
 

|                    |                    |
|--------------------|--------------------|
| *Guest rooms: 24°C | *Back office: 25°C |
|--------------------|--------------------|
- Computer monitors turn off during break times to conserve energy.