LAKE BUENA VISTA RESORT VILLAGE & SPA **ACCESSIBILITY STATS**



Lake Buena Vista Resort Village & Spa

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CAR PARK(ING)

- NO obstacles are present to impede 100% accessibility by guests with mobility or visual difficulties.
- · Car Park consists of a flat, evenly paved surface and surrounds resort allowing close and easy access to reception, guestrooms & resort facilities.
- · Located directly in front of the reception building, four parking bays, one on each side of the reception building are designated, signed and painted for handicap parking only.
- Each building housing questrooms also have two plus dedicated parking stalls.



HOTEL ENTRANCE & GROUNDS

- · Main entrance and overall hotel ground of hotel is flat, consistent and even to that of the carpark.
- · Entrance has manual opening door doors with a 69 inch width allowing access for wheelchairs and guests.
- Main entrance to hotel is flat, consistent and even to that of the car park and main entrance, converting from pavement to that of smooth and even surface progressing into that of tile flooring.

RECEPTION AREA

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LIFTS

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PUBLIC FACILITIES (Restrooms - Toilets)

- · Hotel has public restrooms located adjacent to the hotels reception area, indoor pool and fitness room.
- A designated handicap accessible toilet is available inside the gender specific restrooms; one in women, and one in gents – one specific stall for each room
- 34 inches Width of main entrance door to each gender specific restrooms
- 34 inches Width of entrance door to accessible stall. Wheelchair has access to side of toilet with a 44" area between toilet and sink. Sink basin area has a height of 34" and counter allows from wheelchair to access easily.



LAKE BUENA VISTA RESORT VILLAGE & SPA ACCESSIBILITY STATS

ACCESSIBLE SUITE General Information

- Hotel has a total of 34 apartments adapted for guests with disabilities in which 8 are adapted for the disabled and 24 are fully adapted with roll-in showers.
- · Disabled accessible guestrooms master bedroom only
 - 6 2 Bedroom Apartments
 - 2 3 Bedroom Apartments
- · Fully Adapted guestrooms with Roll in showers in master bedroom only
 - 10 2 Bedroom Apartments
 - 12 3 Bedroom Apartments
 - 2 4 Bedroom Apartments
- These apartments are recommended to be booked in advance and will be confirmed based upon availability at time of request and prior to guest arrival.
- · Hotel has roll-away beds available, for a local fee and subject to availability.

BATH/SHOWER COMBO ACCESSIBLE APT

- Apartment is considered as a handicap accessible separate bath, separate shower master en-suite bathroom. Room Location, Bedding Type & Number:
- 2 Bedroom Apartments
 - Building 1, third floor Rooms 1303, 1304, 1310
 - Building 2, ground floor Rooms 2103, 2104, 2110
- · 3 Bedroom Apartments
 - Building 1, sixth floor 1602 & Building 2, sixth floor 2602
- · 8 inches Beds/Mattress are situated above ground on a solid metal frame
- 32 inches Entrance Door Width and Bedroom Door Width
- · 26 inches Height of bed from ground to top of mattress

APARTMENT BATHROOM

- Bathroom is open to that of the sleeping area en suite to master bedroom
- 50 inches—Width of Bathroom Entrance Door from Bedroom, Bath Tub & Shower
- 17 inches Toilet Height from floor to top of seat
- 27 inches Bath Tub Height from floor to top of tub
- 34 inches Sink Height from floor to top of sink surround
- NO Wheelchair cannot access side of toilet or fit under sink
- · YES Wheelchair can access side of bath tub, front of toilet and shower
- YES Wheelchairs can access bathroom and maneuver with assistance.
- NO Grab rails are present alongside the bath. YES grab rails are present in shower.
 YES Grab rails are present alongside the toilet at 33" from ground.
- NO & YES Bath seat are not a fixture of the bath. However, seats are available upon request and subject to availability.

ROLL-IN SHOWER ACCESSIBLE APT

- Apartment is considered as a fully handicap accessible roll-in shower master bedroom en suite bathroom. Apartments, Location and Bed Type:
- · 2 Bedroom Apartments
 - Building 1, third floor 1311
 - Building 3, 5th floor 3508, sixth floor 3608, tenth floor 31008
 - Building 4, third floor 4305
 - Building 5, 5th floor 5506, 6th floor 5606, 10th floor 51006, 14th floor 51406
- · 3 Bedroom Apartments
 - Building 1, third floor 1302
 - Building 2, ground floor 2102 & 2109
 - Building 3, eighth floor 3814, twelfth floor 31214
 - Building 5, 3rd floor 5301, 4th floor 5401, 8th floor 5801, 12th floor 51201, 15th floor 51501
- · 8 inches Beds/Mattress are situated above ground on a solid metal frame
- 34 inches Entrance Door Width and Bedroom Door Width
- · 26 inches Height of bed from ground to top of mattress









LAKE BUENA VISTA RESORT VILLAGE & SPA ACCESSIBILITY STATS

- 50 inches Width of Bathroom Entrance Door from Master Bedroom
- 34 inches Width of Bathroom Entrance Door to Toilet

APARTMENT BATHROOM

- · 17 inches Toilet Height from floor to top of seat
- · 46 inches Shower control height
- · 34 inches Sink Height from floor to top of sink surround
- · YES Wheelchair can access front of toilet & fit under sink
- · YES Wheelchairs can access bathroom with full and easy maneuverability
- YES Grab rails are present alongside the toilet (33") and shower bench is permanent

FULLY ADAPTED KITCHEN

- 34 inches Height from floor to counter top kitchen sink
- 35 inches Height from floor to stove top 4 rings
- 34 inches Height from floor to counter top microwave oven access
- 52" inches Width for access from living area, hallway to kitchen carpet to tile
- YES All apartments have refrigerators





STANDARD APT

- · Apartments are located on ground to fourteenth floor
- · 34 inches Width of entrance to apartment
- 34 inches Width of bathroom door in all standard bathroom (not master)
- · YES Hotel has standard apartment located on the ground floor
- Ground floor apartments are consider as run of house ground floor
- YES All apartments have refrigerators

SWIMMING POOL

- Two Swimming pools are accessible through gate, flat, paved surface.
- YES Pool access has either shallow zero entry or steps with railing or ladder with grab rails
- No Pool does not have a hoist to accommodate disabled guests
- YES Jacuzzi at main pool has a hoist to accommodate disabled guests
- · YES Pool area is easy accessible to guests with disabilities



AQUATIC CENTER - MAIN RESORT POOL



Entrance

Zero Entry Access Zero Entry – towards main area Stairs to depend

Lift for Jacuzzi access

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RESTAURANT & BAR

· Breakfast and bar area is easy accessible via a flat tile or carpeted surface



FIRE SAFETY

- · Hotel staffs are trained in evacuation procedures for guests with disabilities.
- · Hotel has no wheelchair on site. Wheelchairs can be arranged by guests through an outside company who will deliver and pick up from hotel - local fee.

FACILITIES & STAFF ASSISTANCE FOR DEAF & BLIND

- · Hotel staffs are trained on disability awareness.
- · YES Hotels has TDD machines, emergency lighting, Braille, suite door bells and flashers.

GENERAL SUITE LAYOUT:

2 Bedroom, 2 Bathroom



3 Bedroom, 2 Bathroom









