

















PET POLICY

A GUIDE FOR YOUR FOUR-LEGGED FRIENDS

-  Only cats and dogs weighing up to 20 kg are permitted at our hotels. The accommodation of other animals is subject to the discretion of the hotel management.
-  Each room allows for the presence of either one medium-sized pet or two small-sized pets.
-  As part of the check-in process, guests who are the owners of pets are required to sign a pet waiver form.
-  Vaccination cards and passports of pets must be presented during booking process and check-in.
-  A pet welcome set, comprising of a pet bed and two bowls, will be provided. Additionally, for cats, a cat litter box and litter scoop will also be made available.
-  Pets must be kept either on a leash or in a carrier while in public areas.
-  Pets must be kept away from all food and beverage areas.
-  Guests with pets must be present when any member of the hotel staff, such as housekeeping or maintenance personnel, is attending to the room.
-  Guests are requested to inform the Front Desk when leaving their pet unattended in the guest room.
-  In consideration of other hotel guests, guests must ensure that their pets do not cause any noise or disturbance.
-  The hotel cannot be held liable for any health and safety issues concerning the pet under any circumstances.
-  Guests are required to pay a daily fee of €20 for pet accommodation in addition to the room rate, as well as a one-time cleaning fee of €50 for the duration of their stay.
-  Guests may be responsible for additional cleaning expenses or repair costs resulting from any damage or uncleanliness caused by their pets.
-  For all bookings involving pets, it is necessary to consult the reservation team during the booking process as there could be an exception in specific seasonality.