



# NAIROBI SERENA HOTEL

On the outskirts of Nairobi's Central Park, stands the Nairobi Serena Hotel. Nairobi Serena offers exceptional standards of accommodation, service and amenities.

**Anthony Chege**

**General Manager**

**Nairobi Serena Hotel**

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Web: [www.serenahotels.com](http://www.serenahotels.com)

## Kenya

Regional Support Center

Williamson House, 4th Floor

4th Ngong Avenue – Nairobi.

Tel: (+254-20) 284 2000, 732 123 000

Email: [marketing.kenya@serenahotels.com](mailto:marketing.kenya@serenahotels.com)

## Tanzania

Arusha Central Reservations

Tel: (+ 255 27) 297 0360 / 0784 620 663

Email: [reservations@serena.co.tz](mailto:reservations@serena.co.tz)

## South Africa

Sales & Reservations Office

Grayston Ridge Office Park,

144 Kathrine Street, Sandown

Tel: +27 82 88 99979

Email: [karin.sieberhagen@serenahotels.com](mailto:karin.sieberhagen@serenahotels.com)

[reservations.johannesburg@serenahotels.com](mailto:reservations.johannesburg@serenahotels.com)

## GUEST ROOM INFORMATION

### Total number of rooms - 199

- 136 Deluxe Rooms
- 10 Premium Rooms
- 24 Executive Rooms
- 5 Junior Suites (Balcony)
- 7 Junior Suites
- 3 Garden Suites
- 6 Executive Suites (Park View)
- 6 Executive Suites
- 1 Lamu Suite
- 1 Chale Presidential Suite

### CHECK-IN/CHECK-OUT

- Check-in 1200 Hrs
- Check-out 1000 Hrs

### HOW TO GET THERE

- On The Outskirts of Nairobi's Central Park – Kenyatta Av. Processional Way
- 25 minutes drive (15km) from the Jomo Kenyatta International Airport using the newly constructed expressway.
- Wilson Airport – 6 km
- Taxis services available \*
- Limousine services available \*

### ROOM AMENITIES

- Hair dryers
- In-room safe
- Air-conditioning
- In-room mini bar
- 24-Hours room service
- Power supply 240V/50Hz
- Type G power plug sockets
- Multi-charge power outlets
- Tea & coffee making facilities
- Free high-speed, wireless internet
- TV with satellite channels

### GUEST SERVICES

- Room Service
- Concierge services
- Duty Manager – 24Hrs
- Complimentary local newspaper upon request
- Laundry\*
- House doctor on call – 24hrs\*

### SPECIAL FEATURES

- Premier lounge
- Extensive gardens
- Hypoallergenic room
- Gift shop, news-stand
- Heated swimming pool
- Car park with valet services
- PWD (Persons with Disability) friendly room
- IP CCTV cameras throughout the hotel premises and parking areas
- Unisex hair salon\*

## FAMILY-FRIENDLY SERVICES

- Extensive gardens and grounds
- Babysitting, children's dining/menus on request

## DINING & BEVERAGES

- Pool Bar
- Patisserie
- The Bambara Lounge
- Café Maghreb – All-day dining restaurant
- Mandhari - Fine Dining Restaurant
- Aksum Bar – Ethiopian Inspired Bar
- Herbs & Spices Restaurant by Nairobi Serena Hotel – Pan-Asian Restaurant
- Cater for special dietary needs (*Vegetarian, kosher, gluten free*) with advance notice

## ACTIVITIES & EXPERIENCES

- Maisha' Spa and Health Club – Offers state-of-the-art gymnasium, an aerobic studio, sauna, steam-room and juice bar
- Architectural, Cultural and Heritage tour of the Hotel
- Golf nearby (Arranged through concierge)
- Massage services\*
- Detox and aromatherapy treatments\*

## MEETINGS & EVENTS

- Events management
- Wedding receptions
- Free Wi-Fi connectivity for delegates
- Interactive state-of-the-art conference/banquet rooms with executive meeting rooms
- Executive Rooms with a capacity of 9 -11 pax
- Conference facility with a capacity of between 12 – 250pax
- Aksum gardens space event/functions for a capacity of 250 pax

## PLACES OF INTEREST

- Maasai Market
- Animal Orphanage
- Nairobi Safari walk
- Nairobi National Park
- The Railway Museum
- Karen Blixen Museum
- Kenya National Theatre
- Karura Forest Nature Trek
- The AFEW Giraffe Centre
- National Museums of Kenya
- The Daphne Sheldrick Elephant Orphanage

**NB: \* CHARGEABLE**