



Harrison Hot Springs Resort is currently recruiting for the position of **Lakeside Café Bus Person**.

About our company:

Harrison Hot Springs and the Eastern Fraser Valley is a beautiful place to live, work and play. We would love to have you join our amazing team and share the high quality of life that we have come to enjoy.

At Harrison Hot Springs Resort, our guests discover a location unlike any other destination in the world. We know the care and customer service we offer our guests leads to special experiences for them. We endeavour to exceed guest expectations and deliver outstanding products and hospitality services. Even though we welcome thousands of guests each year, we will focus on individuals and what we can do to make them feel like they are at home.

Overlooking Harrison Lake, the Harrison Hot Springs Resort offers the following amenities: five mineral hot springs pools, the Healing Springs Spa, three restaurants and a coffee bar, extensive banquet and catering options, Resort Golf Course and Resort Marina.

POSITION SUMMARY:

Responsible for maintaining an atmosphere of quality and cleanliness by clearing, cleaning and resetting tables as quickly and efficiently as possible. The position also ensures the side tables are clean and restocked, and contributes to the success of the resort by assisting the servers as required. Ensure complete guest satisfaction and maintain a high standard of cleanliness at an efficient cost level.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Reports for work at scheduled time, well groomed, neatly dressed in uniform with nametag.
- Ensures that uniform is clean and pressed footwear clean and polished.
- Ensures all tables are cleared, cleaned and reset in a prompt and efficient manner.
- Ensures that the side stations are kept clean and restocked as required.
- Performs side duties and closing duties as assigned daily.
- Wipes all flatware free of spots or marks.
- Ensures that enough linen and napkins are clean and folded for the shift.
- Assists with or may be assigned to buffet replenishment duties.
- Sets up, cleans and dismantles the buffet table as required.
- Reports any maintenance or repair requirements to the supervisor.
- Assists the servers as required.
- Adheres to all hotel policies, procedures and standards.

- Maintains an attitude of friendliness, courtesy and helpfulness to guests and fellow associates at the resort.
- Some stress resulting from daily guest interactions (internal and external), budgetary, and time constraints.
- Other job related duties as assigned.

EDUCATION, EXPERIENCE AND SKILLS REQUIRED:

- Food Safe Level 1 certification.
- Serving it Right certification.
- Previous experience working in a fast paced food and beverage establishment is an asset.
- Previous experience in a casual dining restaurant is an asset.
- Previous experience working in a luxury resort atmosphere is an asset.
- Direct customer service experience.
- Previous experience carrying a loaded oval tray is an asset.
- Previous experience in suggestive selling and up-selling techniques is an asset.
- Excellent interpersonal skills.
- Excellent organization skills.
- Ability to work independently and as a team member.
- Ability to multi task.
- Ability to prioritize.
- Ability to take direction and instruction well.
- Ability to safely lift, pull, push, or carry possibly up to 30 lbs.
- Ability to communicate fluently in English with a variety of guests and associates.
- Ability to listen and problem solve in a quick and efficient manner.
- Second language is an asset.
- Flexible to a changing schedule.

Interested, qualified candidates are invited to submit their resume and cover letter to hshsr@harrisonresort.com or facsimile at 604-796-4712.

We thank all candidates in advance for your interest in our resort; however, only those qualified candidates will be contacted.

Check us out online at HarrisonResort.com.

➤ **ONLY APPLICANTS LEGALLY ELIGIBLE TO WORK IN CANADA WILL BE CONSIDERED**