

WELCOME TO NESUTO CHIPPENDALE

Here's all you need to know...



YOUR ROOM

INTERNET ACCESS

WiFi is available throughout the building. Login details are provided at check-in. Unlimited of data is provided free of charge each day. Additional packages are available via the login page for additional fee or see reception to purchase additional data.

AIRCONDITIONING

- Control panel is located on the wall of your apartment near the door.
- Press on to turn on aircon.
- Set temperature and place fan on high.
- Do not set temperature below 22. This will cause the condenser to freeze up and your aircon will stop working.
- Optimum temperature during summer is 22. During winter it is

KEYS

Your room keys are required to access the lifts, the building entrance and carpark therefore please ensure you take these with you before leaving your apartment.

Please be aware the front doors lock each night. Use your room key for after- hours access

A charge of \$160 will apply for keys not returned on checkout. This will be billed to your account or credit card.

DRINKING WATER

The tap water in Australia is safe for drinking.

MAINTENANCE

Please advise reception if any maintenance issues arise during your stay, we will endeavor to resolve these issues as soon as possible,

TELEPHONE

Please dial '0' to obtain an outside line then dial your desired number. For international calls, dial '0' then 0011, the country code, area code (without any zeros) then the local number. Call charges apply

TELEVISION

The televisions are programmed to receive all free to air digital TV channels.

MICROWAVE OVEN

A microwave oven is available for your use in the kitchen. The microwave should not be operated while empty. No tin foil or metallic objects should be placed in the microwave.

DISHWASHER

Kindly rinse dishes before putting them into the dishwasher. Please use the dishwasher powder provided. Please DO NOT use dishwashing liquid in the dishwasher.

Operating instructions are available from Reception.

WASHING MACHINE AND DRYER

We have washing machine and dryer in all apartments. Additional laundry liquid is available from reception.

IRON & IRONING BOARDS

Located in your apartment wardrobe. Please be sure to make sure your iron is turned off after use.

COOKING

All our apartments feature kitchens. When cooking, please use the exhaust fan located above the stove cook top. Please pull out to operate, and ensure the fan is switched on. Without enough ventilation, the fire alarm may be triggered, and a fire brigade call out fee may apply.

SERVICES

RECEPTION

Open 7 days per week

Monday to Friday 9.00am – 5.00pm

Saturday & Sunday 9.00am – 4.00pm

For emergency assistance outside of reception hours please call 02 8837 8000.

HOUSEKEEPING

Our Housekeeping team will be happy to assist with extra blankets, pillows, cots, rollaway beds, face washers (flannels). There is a self-service cabinet at the reception for fresh towels + guest supplies (laundry powder, milk, coffee, tea, soaps, shampoo etc...) We organize a daily service for people with allergies or for people suffering asthma: they need clean sheets every day. Please dial '9'. Long stay guests will receive, on check in, notification of the days your service will occur. If additional service is required, this can be provided, however, a fee may be applicable.

At Nesuto, we are dedicated to providing excellent service while minimising our environmental impact. For guests staying 7 nights or more, we offer full room servicing on the 7th night, including fresh linen and a thorough cleaning. For extra towels, amenities, or rubbish collection, please contact reception. The Nesuto Travel Promise ensures your safety and comfort through the highest standards of cleanliness and care during your stay.

LUGGAGE STORAGE

You are welcome to store luggage after check-out until reception closes. You are also welcome to store luggage longer term whilst you visit other Australian destinations. No fee applies. Storage of luggage remains at your own risk.

PARKING

Secure undercover parking is available for a fee of \$20.00 per night. Guests may park only in bays marked with a Nesuto Guest sign. Do not park in bays marked Private Parking. Use of our carpark is at your own risk. We accept no liability for lost or stolen items from vehicles or any damage to any vehicles.

AIRPORT TRANSFER SERVICE

Please see reception for assistance in booking an airport transfer via AIRPORT DIRECT. Bookings should be made the day prior to your departure. Fees range from \$65.00 - \$110.00 for your own private vehicle.

DOCTOR

For your medical needs, the Myhealth Medical Central Park Practice, situated at Central Park Mall, is less than 10 minutes' walk. Ring 8197 1888 for appointment times. Alternatively, healthdirect Australia can be contacted on 1800 022 222 for free expert advice about any health issue.

FACILITIES

GYMNASIUM, SAUNA & SWIMMING POOL

The hotel has one Heated Rooftop swimming pool. Opening hours are 8am to 8pm daily. Please observe the following rules of use:

- The pool does not have a life guard. Children under 15 are not permitted in the pool areas unless supervised by an adult.
- No glass or alcohol is permitted in the pool area.
- Visitors are only allowed, unless when accompanied by a registered house guest.

Proper attire and gym shoes must be worn. Please take a towel with you. The gym is not supervised and guests use the equipment at their own risk. Children under 16 are not permitted.

BABY AND CHILDREN FACILITIES

Baby cots can be arranged through our Reception staff via extension '9'.

RUBBISH ROOM

Rubbish and Recycling bins are located at the end of the car park.

VENDING MACHINE

Our vending machine located on the first-floor stocks of snack and soft drinks.

PETS

We do not allow any pets in our apartments in accordance with Body Corporate laws and Health Regulation.

PRINTING, SCANNING, EMAIL

Our friendly team would be happy to print tickets, scan documents and forward scans via email during reception hours.

SUPERMARKET

Woolworth Supermarket Central Park
26 - 60 Broadway, Chippendale
Open 7 Days 7am to 12am

POST OFFICE

Australia Post – Strawberry Hills
219 - 241 Cleveland St, Redfern 2016
Open Mon to Fri 9am to 5pm

PHARMACY

Priceline Pharmacy Central Park
Central Park Shopping Centre
26 - 60 Broadway, Chippendale
Phone: 02 8244 1128.
Open 7 Days 8.30am to 10.00pm

HOSPITAL

Royal Prince Alfred Hospital
50 Missenden Road, Camperdown, 2050
Phone 02 9515 6111
Emergency Department - 24 hours

AMBULANCE

Please call 000 for any medical emergency requiring an Ambulance. Please then call '9' to notify us that an ambulance is on it's way.

GENERAL INFORMATION

ACCESS TO AND THROUGHOUT THE BUILDING

Access to the building and floors is secure and requires the use of your white swipe card. Present the card to the black card reader at the entrance doors and in the lift prior to pressing your floor number.

Access to the car park is only available when a car space has been reserved. Your car parking remote must be scanned to enter the car park.

WHAT TIME DO I HAVE TO LEAVE BY?

Check-out is 10.00am.

Availability for later check-out is limited, please contact reception if required, we will do our best to accommodate, if you really want a sleep in or have a meeting to go to.

NO PARTY POLICY

We are a family friendly property which includes long term permanent residents.

We have strict "NO PARTY POLICY". The number of guests in your apartment should not exceed the number of guests declared in your reservation and guest registration card. Unregistered guests will be asked to leave immediately.

Keep noise to a minimum at all times and respect your neighbours.

No running in hallways and respect other guests when walking through the hallways by keeping noise to a minimum.

Failure to adhere to the no party policy may lead to a request to vacate your apartment without refund.

NO SMOKING

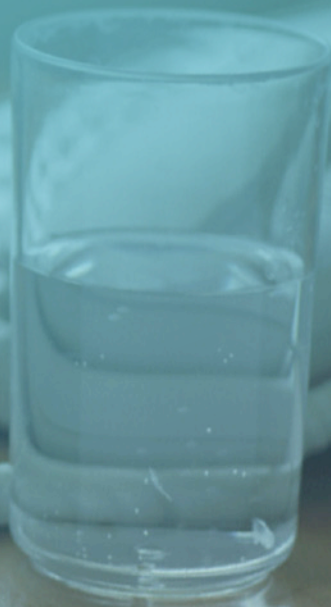
All apartments are strictly non-smoking and non-vaping. Smoke detectors are fitted throughout the building. Should the main fire alarm be activated due to smoking, you will be liable for fees associated with the alarm and fire department attending.

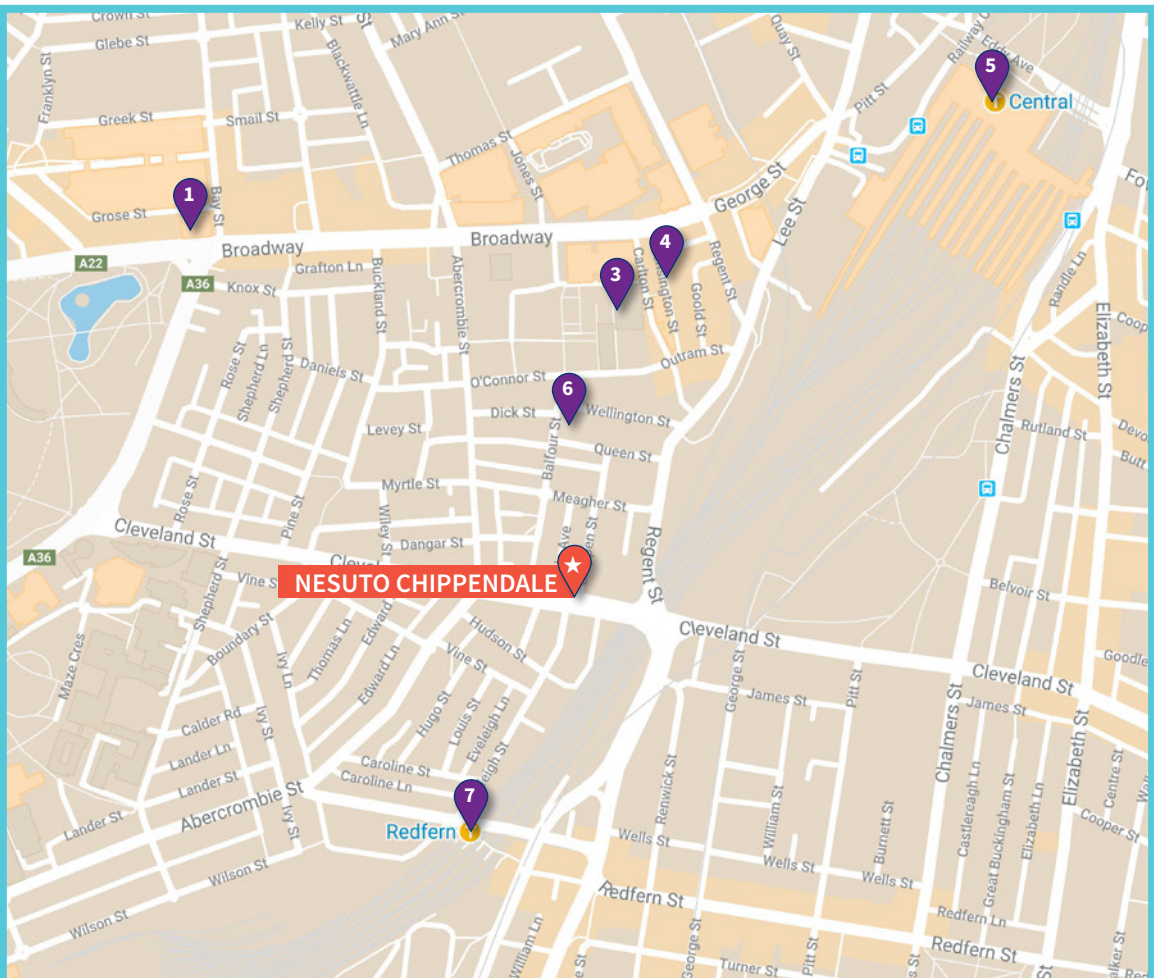
Should smell or evidence of smoking in your apartment be found, a cleaning fee of \$500.00 will apply.

Tampering, removing or covering of any smoke detector is an offence and will incur an additional fee of up to \$800.00

ALCOHOL FREE ZONE

Consumption of alcohol is not permitted in any common areas of the building, including hallways, reception and car park.





NESUTO CHIPPENDALE

WHAT'S NEARBY

1. Broadway Shopping Centre
2. China Town Paddy's Markets
3. Woolworths Central Park
4. Spice Alley

5. Central Train Station
6. White Rabbit Gallery
7. Redfern Train Station

TRANSPORTATION

The hotel is located within easy access to all public transport and major motorways.

The nearest train station is the Redfern Train Station which is located only 600m from the hotel. Trains departing from Redfern Station link through to Central Station and other train services throughout the Sydney train network.

An Opal Card is required to travel on all public transport services. Opal cards can be purchased from any train station, newsagency, convenience store or supermarkets.

For more information and updated timetables of all public transport services please visit www.transportnsw.info or see Reception for more details.

Driving over the Sydney Harbour Bridge and on other major motorways throughout Sydney requires a toll pass or e-tag. Visit www.myetoll.com.au for more details or to purchase a casual toll pass.

For more information on things to do, attractions and events in Sydney and surrounds, go to www.sydney.com

AIRPORT

Sydney Airport is approximately 30 minutes away from the hotel by car.

Please allow for sufficient time to get to the airport, especially during peak traffic times.

CONTACT

Nesuto Chippendale

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Chippendale, NSW, 2008

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