



SUSTAINABILITY POLICY

OTTOMAN'S LIFE HOTEL adopts a sustainability policy covering marketing, social, cultural, economic, Quality, human rights, health, security, risk and crisis issues. As a hotel, we consistently maintain sustainability principles in all aspects of our activities. We explain our enforcement policy below:

1. Environmental Responsibility:

- We encourage the efficient use of energy and water resources and aim to reduce the amount of waste.
- We minimize environmental impacts to protect the local ecosystem and support biodiversity.
- We raise awareness among our staff and guests about recycling and waste management.

2. Social and Cultural Sensitivity:

- We support economic and social development by collaborating with local communities.
- We protect and promote local cultural values and heritage.
- We ensure that all our staff comply with the principles of fair business practices, equality and diversity.

3. Economic Sustainability:

- We encourage working with sustainable suppliers and aim to contribute to the local economy.
- We constantly review our processes to ensure efficiency and cost savings.
- We aim to adopt industry best practices by seeking innovative solutions.

4. Quality management:

- We strictly adhere to quality standards to keep guest satisfaction at the highest level.
- We are committed to improving our service quality based on continuous improvement principles.
- We aim for excellence by investing in the continuous training and development of our staff.

5. Human Rights and Employee Rights:

- We fully comply with business ethics standards and human rights.
- We take the necessary precautions to protect the health, safety and welfare of our employees
- .We support fair working conditions and reject all forms of discrimination.

6. Health and Safety:

- We take the necessary precautions to keep the health and safety of our guests and employees at the highest level.
- We aim to intervene effectively in crisis situations by conducting emergency planning and drills regularly.
- We provide a safe environment by constantly reviewing hygiene and cleanliness standards.

7. Risk and Crisis Management:

- We evaluate risks, take precautions and constantly improve our management processes.
- We prepare and update crisis plans to ensure quick and effective action in crisis situations.
- We organize training and awareness programs to prepare our staff for emergencies and strengthen their response skills.

This sustainability policy reflects our efforts as OTTOMAN'S LIFE HOTEL to achieve our sustainability goals and fulfill our commitments for a better future. We constantly review, update and share our policy with all our stakeholders.