

# Huntingdon Manor Hotel Pendray Inn and Tea House Sustainability Policy



## Mission Statement

Our promise is to provide comfortable accommodations in a relaxed and inviting setting, while balancing care and contribution to our guests, employees, community, and planet. We recognize the importance of our employees in achieving this and we will provide a positive working environment which encourages their loyalty and commitment through fostering an inclusive, safe, and supportive work environment.

## Our Commitment

At Huntingdon Manor, we are dedicated to leading the hospitality industry in comprehensive sustainability, covering environmental, social, cultural, economic, and health and safety aspects. Our approach respects human rights, manages risks, and emphasizes broad environmental management strategies with continuous improvement and long-term prosperity.

## Our Pillars of Sustainability

### Environmental Stewardship:



- **Efficiency and Water Conservation:** Recognizing the importance of conserving natural resources, we are committed to implementing advanced energy-saving and water-efficient solutions. Our goal is to continuously improve our usage efficiency, thereby reducing our environmental footprint. Our dedication is reflected in regular tracking and reporting of our ongoing progress.
- **Emissions Reduction:** Recognizing the profound impact of greenhouse gases on our planet, we

are steadfast in our commitment to minimize harmful emissions, with a particular emphasis on CO2. Through energy-efficient practices, the adoption of cleaner energy sources, and continuous monitoring, we strive to reduce our carbon footprint and contribute to a healthier environment.

- **Waste Management:** Emphasizing a reduction-first strategy, we focus on minimizing waste generation, enhancing composting, and recycling practices. The careful handling and reduction of hazardous materials are integral to our comprehensive waste management efforts.
- **Food Waste Reduction:** Anchored by our goal to achieve zero waste, we are embracing a circular economy model in our efforts to reduce food waste. This involves refining our food management processes from procurement to plate, focusing on significantly minimizing waste. Key to this approach are staff training, guest education, and adopting best practices in food conservation, preparation, and products end-of-life management.
- **Responsible Purchasing:** In our procurement strategy, we emphasize the importance of sourcing products that are local, eco-certified, and ethically sourced whenever possible. We believe in choosing suppliers who align with our sustainability ethos, ensuring that our operations contribute positively to both local economies and the global ecosystem.
- **Biodiversity Protection:** Committed to preserving the rich ecosystems of the Inner Harbour and Ogden Point, we actively protect native flora and fauna. Through awareness and partnerships with conservation organizations, we safeguard these sensitive areas and uphold our responsibility towards biodiversity conservation.

## Our Community:



- **Community Vibrancy and Wellbeing:** Our efforts are focused on positively influencing community wellbeing. We actively engage with local businesses, industries, and advocacy groups, fostering community growth. Our support extends to several local non-profits, where we contribute to addressing the community's most pressing needs.
- **Reconciliation and Heritage Preservation:** We recognize and respect our presence on the traditional lands of the Lkwungen (Lekwungen) peoples, committing to reconciliation and building meaningful relationships. Our property's rich history is a treasure we preserve and share, contributing to the understanding and appreciation of our shared heritage.
- **Supporting Local Arts:** We believe in the power of art to enrich communities. Our support for

the local arts is demonstrated by showcasing local artists and through sponsorships and donations. This commitment helps to nurture and highlight the creative talents within our community, adding vibrancy and cultural depth.

### Our Guests:



- **Guest Experience:** We aim to make every stay memorable by offering great value and a high-quality experience, ensuring our guests feel they've received excellent service and amenities for their investment.
- **Education and Awareness:** Our guests are informed about and engaged with environmental and social issues, fostering a deeper understanding and commitment to sustainable practices.
- **Value and Quality:** We are committed to providing our guests with exceptional value and quality in their stay, balancing cost-effectiveness with an enjoyable and fulfilling experience. Our focus is on delivering the best possible service and amenities within a sustainable framework.
- **Accessibility:** Acknowledging the historical character of our property, we are continually working to improve accessibility within the constraints of our infrastructure. We strive to accommodate all guests' needs, ensuring everyone has a comfortable and inclusive experience at our hotel.

### Our Employees:



- **Empowerment and Training:** Our employees benefit from ongoing development and training, enhancing their skills and professional growth while building sustainability awareness.
- **Safety and Well-being:** The safety and well-being of our staff are of utmost importance. We are dedicated to fostering a healthy and supportive work environment, where the mental, physical, and emotional health of each team member is not only valued but prioritized. Our commitment extends to creating a safe space for everyone where all human rights are respected and upheld.

- **Diversity and Inclusion:** We are proud to foster a workplace where diversity is celebrated, and inclusivity is the norm. Our commitment to being a safe space for all employees is unwavering, recognizing the strength and value that diversity brings to our team and community.
- **Affordability:** Recognizing the importance of financial stability, we provide competitive wages and benefits, ensuring our staff can enjoy a sustainable and comfortable lifestyle.
- **Risk and Crisis Management:** Preparedness is key in our industry. Our comprehensive training in risk assessment and crisis management equips our staff to manage emergencies effectively, ensuring safety and confidence.

## Measurement and Transparency

- **Biosphere Certification:** We proudly hold the Biosphere certification, demonstrating our compliance with actions aligned with the 17 Sustainable Development Goals of the United Nations' Agenda 2030. This certification is a testament to our commitment to engaging both our employees and guests in working together towards a better world.
- **Certifications and Standards:** We maintain certifications like Green Key and Biosphere, reflecting our adherence to strict environmental standards.
- **Continuous Improvement:** We are dedicated to ongoing assessment and enhancement of our strategies.
- **Transparent Reporting:** Regularly measure and publicly report our progress in areas such as energy, water, waste management, and community support.

## Our Pledge

Huntingdon Manor Hotel is proud to align with the Sustainable Tourism 2030 Pledge, emphasizing our dedication to enhancing our environmental, social, and economic performance. This commitment, rooted in globally recognized sustainability criteria, is part of our larger goal to excel in sustainable hospitality and regenerative tourism. Our initiatives and operations are in alignment with the United Nations 2030 Agenda, showcasing our commitment to a sustainable future for all.

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