

SAFARI LODGES AND CAMPS **HOTELS • RESORTS**

DAR ES SALAAM SERENA HOTEL

An oasis of luxury at the very heart of Dar es Salaam, the elegant and cosmopolitan Dar es Salaam Serena enjoys an exceptionally high-profile clientele and regularly plays host to both regional and international events. Stylish yet relaxed, the hotel is one of the capital city's most popular rendezvous and makes the ideal venue for both corporate and social events.

Mr. Charles Mbuya Ag. General Manager

Direct Contact:

Dar es Salaam Serena Hotel Ohio Street

P.O BOX 791, Dar es Salaam, Tanzania Tel: +255 2222212500

Mobile: +255 784 208 073/74/76 Email: daressalaam@serena.co.tz Web: www.serenahotels.com

Reservations Tanzania

Arusha Central Reservations Tel: (+ 255 27) 297 0360 / 0784 620 663 Email: reservations@serena.co.tz

Kenya

Regional Support Center Williamson House, 4th Floor 4th Ngong Avenue – Nairobi Tel: (+254-20) 284 2000, 732 123 000

Email: marketing.kenya@serenahotels.com

South Africa

Sales & Reservations Office Grayston Ridge Office Park, 144 Kathrine Street, Sandown

Tel: +27 11 021-2607/ +27 82 88 99979

Email:karin.sieberhagen@serenahotels.com reservations@serenahotels.co.za

GUEST ROOM INFORMATION Total number of rooms and suites - 230

- 125 Standard Rooms
- 54 Superior Rooms
- 36 Executive Rooms
- 10 Executive Suites
- 4 Diplomatic Suites
- 1 Presidential Suite

CHECK-IN FACILITIES

Express check-In 1400hrs and checkout 1000hrs

HOW TO GET THERE

- Dar es Salaam International Airport is 12kms away (45mins)
- Taxis services available*
- Limousine services available*

ROOM AMENITIES

- Air-conditioning in all rooms
- Direct-dial phone/voicemail
- Wi-Fi and satellite TV
- In-room entertainment and home cinema choices
- Work desk and chair
- Hair dryer
- Mini bar
- Safety deposit boxes
- Tea/coffee-making station
- Valet and laundry services
- Power supply 220V/50Hz
- Type G power plug sockets

GUEST SERVICES

- 24-hour room service
- Laundry services*
- Valet services on request
- Guest relation services
- Duty manager 24hrs
- House doctor on call 24hrs

SPECIAL FEATURES

- Gift shop/news stand
- Concierge service
- Wedding planning service
- Personal butler service upon request
- Airline offices (Omani Air)

SPECIAL FEATURES cont...

- Laundry service for non-resident clients*
- Car rental shop
- Tanzanite jewelry shop
- Executive boardroom with private internet café
- 24hr generator backup

DINING & BEVERAGES

- Serengeti Restaurant -all-day Restaurant
- Jahazi Sea Food Restaurant
- Bakers Basket Patisserie and Coffee Shop
- Kibo Bar and Restaurant
- Pool Bar

ACTIVITIES & EXPERIENCES

- Maisha fitness center
- Maisha Spa- Beauty treatments, Massage services, and Sauna
- Golf Course nearby*
- Yachting, Tennis, diving and Fishing nearby* (arrangements can be made)
- Visit to the Village Museum*
- Visit to Mwenge handcraft center*

CHILD-FRIENDLY SERVICES

- Family rooms
- Children's menu
- Babysitting

BUSINESS SERVICES

Fully equipped Business Centre

CONFERENCE FACILITIES

- Conference with meeting events with meeting and events/function facilities
- State-of-the-art audio-visual equipment
- High speed internet
- Travel desk
- Extensive secure parking
- Meet and greet services

PLACES OF INTEREST

- City Tour
- **Botanical Gardens**
- National Museum

NB: * CHARGEABLE