

# Frequently Asked Questions for Parents



## About Us

Is your family looking for somewhere to stay for a night, a week or short term whilst you settle into Melbourne?

Essence Hotel Carlton offers cosy, modern accommodation in the heart of Melbourne's education precinct, ideally located between Royal Melbourne Institute of Technology (RMIT) and The University of Melbourne. It provides a comfortable and convenient place for students and families to stay while transitioning into their new home at UniLodge and StudentLiving by UniLodge.

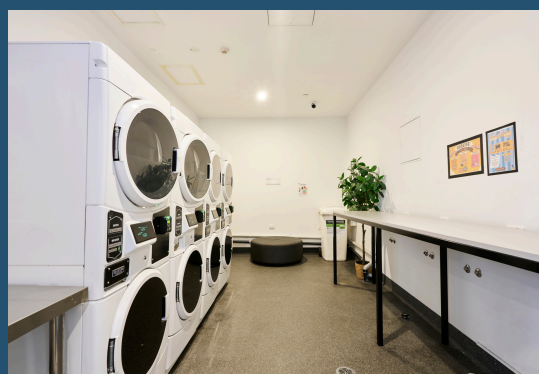
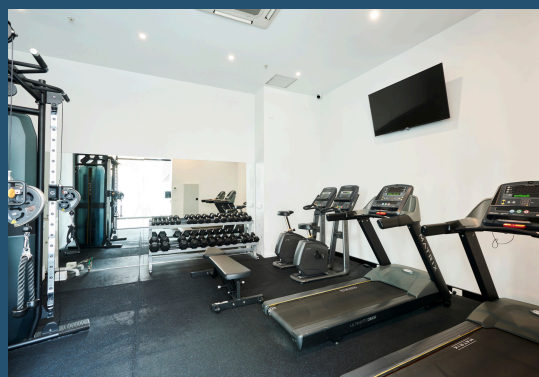
Perfectly positioned in Carlton, the hotel also places you within easy reach of Melbourne's best attractions and everyday essentials. Enjoy a short walk to the Melbourne Museum, the Royal Exhibition Building and the vibrant Lygon Street dining precinct, or head into the CBD for shopping at Queen Victoria Market and Melbourne Central. With cafés, transport and everything you need on your doorstep, it's an ideal base while settling into student life in Melbourne.



## Guest Services & Facilities

At Essence Hotel Carlton, guests enjoy a modern standard of comfort, convenience, and accessibility, including:

- Reception hours 9am – 9pm
- Complimentary free Wi-Fi
- 24-hour on-site gym
- Guest laundry (self-service, \$5 per wash or dryer cycle)
- Luggage storage for hotel guests during reception hours 9am – 9pm
- Standard check-out time at 10am, late check-out available\* (late fee applicable)
- On-site car parking (Fee applies and varies for daily parking and long-term parking\*)
- Common Area, Kitchen with Fridges and Cooking Facilities, Outdoor Decking Area



### The hotel is also designed with accessibility and comfort in mind, offering:

- Fully wheelchair accessible spaces, accessible rooms
- Step-free access with lifts
- Roll-in or walk-in showers
- Air-conditioning and heating
- Openable windows
- Sustainable housekeeping practices

*\*subject to availability*

## Helpful Information

### What type of rooms are available at Essence Hotel Carlton?



Click the image to view the room online!

Essence Hotel Carlton offers a range of comfortable room options to suit short or long stays, whether you're travelling solo, as a couple, or with family:



#### Essence Queen Room

A cosy option featuring a queen bed, ideal for up to two adults.



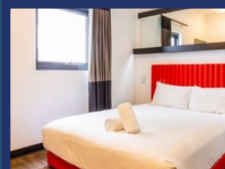
#### Essence Twin Room

Equipped with two single beds, perfect for sharing.



#### Essence Deluxe Queen Room

A more spacious upgrade of the Queen Room, offering extra comfort for longer stays.



#### Essence Accessible Room

Thoughtfully designed with additional space and accessibility features for a comfortable and inclusive stay.

All rooms include essentials like air conditioning, Wi-Fi, a TV, and tea and coffee facilities, providing a convenient home base while in Melbourne.

### How do we book Essence Hotel Carlton?

To make a reservation simply click [here](#) and select the dates you wish to stay and apply the discount code **"fandf"** and you can enjoy 20% off of our Best Available Rate\*, or call our team to make a booking direct +61 3 8346 5600. Please note that our rate is dynamic and subject to change.

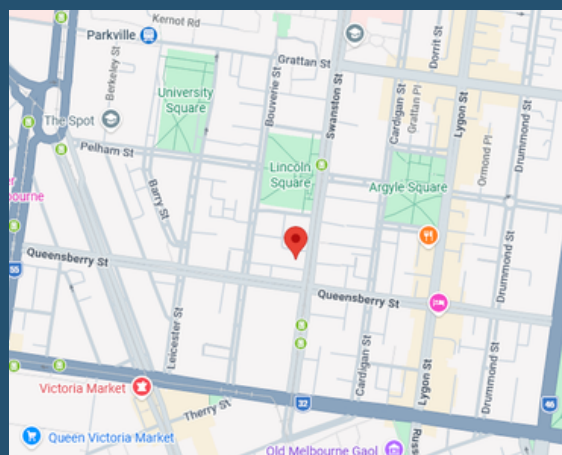
### Where is Essence Hotel Carlton located?

**Location:** [609 Swanston St, Carlton, VIC 3053](#)

Approximately 30 minutes from Melbourne Airport, Essence Hotel Carlton is conveniently located on the edge of the city, with the CBD just minutes away.



Click the map to open directions to the hotel in Google Maps.



\*Terms and conditions apply.



## Helpful Information (cont...)

### ***What if we arrive after hours, how do I check into Essence Hotel Carlton?***

Our reception manned hours are from 9am to 9pm. Standard check-in time is from 2pm - 9pm. Valid ID & Credit card are required at any time during check-in. Please note that pre-authorization will be taken from your card as security deposit.

However, if you are checking in outside of the manned hours, please let us know in advance. We will send you an email with late arrival procedures on how to check in.

### ***Where can we go to eat dinner locally?***

Carlton is one of Melbourne's most well-known dining precincts, with plenty of options just a short walk from Essence Hotel Carlton. [Lygon Street](#) is famous for its Italian restaurants, perfect for family dinners or relaxed meals, while nearby cafés and eateries offer everything from quick bites to a range of international cuisines. Whether you're grabbing coffee or sitting down for a meal, there's something for everyone close by.