

SAFARI LODGES AND CAMPS HOTELS • RESORTS

# DAR ES SALAAM SERENA HOTEL

An oasis of luxury at the very heart of Dar es Salaam, the elegant and cosmopolitan Dar es Salaam Serena enjoys an exceptionally highprofile clientele and regularly plays host to both regional and international events. Stylish yet relaxed, the hotel is one of the capital city's most popular rendezvous and makes the ideal venue for both corporate and social events.

## **General Manager:**

Mr. Edwin Chemisto

#### **Direct Contact**

Dar es Salaam Serena Hotel Ohio Street

P.O BOX 791, Dar es salaam, Tanzania

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# Reservations Tanzania

Arusha Central Reservations, Tel: (255-784-319-305,

Email: reservations@serena.co.tz

# Kenya

Serena Sales Centre, Nairobi Williamson House, 4th Floor 4<sup>th</sup> Ngong Avenue Tel: (254-20) 2842333 Mobile: 0732 123 333 Email:

reservations.kenya@serenahotels.com

# South Africa Sales and Reservations Office

Johannesburg Tel: +27-82-889-9979 Email:<u>reservations@serenahotels.co.za</u>

# **GUEST ROOM INFORMATION Total number of rooms and suites-230**

- Standard rooms 125
- Presidential suite 1
- Executive Suites 10
- Diplomatic Suites 4
- Executive Rooms 36
- Superior rooms 54

#### **CHECK IN FACILITIES**

Express Check In 1400Hrs and check-out 1000Hrs

#### HOW TO GET THERE

- Dar es Salaam International Airport is 12Kms away (45mins)
- Taxis services available\*
- Limousine services available\*

#### ROOM AMENITIES

- Air-conditioning in all rooms
- Direct-dial phone / voicemail
- Wi-Fi and Satellite TV
- In-room entertainment and Home Cinema choices
- Hair dryer
- Mini-bar
- Safety Deposit boxes
- Tea/coffee making facilities
- Valet and laundry services

#### **GUEST SERVICES**

- 24-hour room service
- Laundry services\*
- Valet services on request
- Guest Relation Services
- Duty Manager24hrs
- House Doctor on call 24hrs
- Wifi

## SPECIAL FEATURES

- Gift shop/News Stand
- Concierge Service
- Wedding Planning Service
- Executive lounge with personal butler service
- Airline offices (Omani Air)
- Laundry service for Non Resident Clients\*
- Wifi
- Car Rental Shop
- Tanzanite Jewelry Shop
- Executive Boardroom with private Internet Cafe

#### **DINING AND BEVERAGES**

- Serengeti Restaurant –all day Restaurant
- Jahazi Sea Food Restaurant
- Bakers Basket Patisserie and Coffee Shop
- Kibo Bar and Restaurant

#### **ACTIVITIES/ EXPERIENCES**

- Maisha Fitness Centre
- Maisha Spa- Beauty treatments, Massage services and Sauna
- Golf Course nearby\*
- Yachting, Tennis, diving and Fishing nearby\* (arrangements can be made)

### CHILD FRIENDLY SERVICES

- Family rooms
- Children's menu
- Babysitting

#### **BUSINESS SERVICES**

• Fully equipped Business Centre

#### CONFERENCE FACILITIES

- Conference with meeting and events with meeting and events/function facilities
- State of the-art audio-visual equipment
- Wi-Fi connectivity
- Events planning
- Travel desk
- 24hr generator back up
- Extensive secure parking
- Meet and greet services

# PLACES OF INTEREST

- City Tour
- Botanical Gardens
- National Museum

**NB:\* CHARGEABLE**