LAKE VICTORIA SERENA
RESORT & SPA
UGANDA

LAKE VICTORIA SERENA GOLF RESORT & SPA

The Resort is styled to replicate the lines of a classically rustic Roman Villa which might just as easily stand amid the sunflowers of the Tuscan Hills, as on the shores of Africa's largest lake. This resort will offer both a contrast and an extension to the 5-star profile of the flagship Kampala Serena Hotel, thus ensuring that the Serena Portfolio embraces all the aspects of Uganda's social and cooperate life. The resort is complemented by the addition of an 18-Hole championship golf course, clubhouse, marina and coliseum.

Mr. Duncan Lewa
General Manager

Direct Contact
Lweza-Kigo Road off Entebbe Road
P.O Box 37761, Kampala, Uganda
+256 41 7121 000 | +256 31 3221 000
Email: lakevictoria@serenahotels.com
Web: www.serenahotels.com

Kenya
Regional Support Center
Williamson House, 4th Floor
4th Ngong Avenue – Nairobi.
Tel: (+254-20) 284 2000, 732 123 000
Email: marketing.kenya@serenahotels.com

Tanzania
Arusha Central Reservations
Tel: (+ 255 27) 297 0360 / 0784 620 663
Email: reservations@serena.co.tz

South Africa
Sales & Reservations Office
2 Tafelberg Road, Kenridge, 7530
Cape Town, South Africa
Tel: +27 82 464 1602
Email: chantelle.mogg@serenahotels.com
reservations.johannesburg@serenahotels.com

GUEST ROOM INFORMATION
Total number of rooms - 124
- 114 Deluxe Rooms
- 8 Executive Rooms
- 2 Presidential Suites
- 10 Apartments (3 bedrooms)
- 2 Penthouses (4bedrooms)

CHECK-IN FACILITIES
- Express check-in 12.30 pm and Check-out 10.00 am
- Warm towel and welcome drink

HOW TO GET THERE
- The resort is a twenty minutes' drive (30 Km) from Entebbe International Airport and twenty minutes drive to the center of Kampala (15 Km)
- Limousine services available*
- Taxis available and shuttle service*

ROOM AMENITIES
- Free Wi-Fi
- 24–hour room service
- In-room modem hook-up
- Mini-bar and private safe
- Power supply 240V/50Hz
- Type G power plug sockets
- In-room satellite television
- Tea/coffee-making facilities
- Direct–dial phone and voicemail
- Remote-controlled air conditioning in all the rooms

GUEST SERVICES
- Free-Wi-Fi
- 24-hour room service
- Hair dryers on request
- Valet services on request
- House doctors on call 24 Hours
- Laundry services, dry cleaning, and pressing services*

SPECIAL FEATURES
- Swimming pool
- A Golf pro shop
- Gift shop/News stand

DINING & BEVERAGES
- Pool Bar
- Kigo Bar
- Marina Bar
- Marina Restaurant
- The Lounge Terrace
- The Lake View Pool Terrace
- The Citadel All-day Brasserie Restaurant

ACTIVITIES & EXPERIENCES
- 18-hole championship golf course*
- Maisha Health Club and Spa:
  - Gymnasium
  - Aerobics room
  - Sauna & Steam rooms
  - A range of health and beauty treatments*
- Sunset cruises with cocktails*
- Boat cruises to nearby islands*

CHILD-FRIENDLY SERVICE
- Babysitting*
- Children's menu
- Kids pool section on the main pool
- Family rooms (Interconnecting deluxe rooms)

BUSINESS SERVICES
- Secretarial services
- Private boardrooms
- Fully equipped business center

MEETINGS & EVENTS
The Hotel
- Event planning
- Delegate support
- Wi-Fi connectivity
- State-of-the-art audio-visual equipment
- Koome hall capacity of 300pax conference and 450pax banquets
- 450 sq. meters' conference room that can accommodate 200 guests
- A selection of private boardrooms with a capacity of 10 – 30 people
- Grand Italian Coliseum themed gardens hosting over 1000 guests

The Marina Meeting Room
- Capacity of up to 50 people

PLACES OF INTEREST
- Fishing Tour*
- The Mabira Forest*
- The source of the Nile-Jinja*
- The Entebbe Botanical Gardens*
- The Owen, Sezibwa and Bujagali Falls*
- The Ngamba Island Chimpanzee Sanctuary*

NB: * CHARGEABLE