



Monte Carlo **Inns**™

Your home
away from home™

montecarloinns.com





DEAR VALUED CUSTOMER,

Nothing gives me greater pleasure than to hear a customer tell me they have been staying with us for over 30 years and that, no matter what location they choose, they always feel at home. At the Monte Carlo Inns™, our approach to customer service is the foundation of our business. Our success is directly related to how passionate we are about our product, service and of course the added value Monte Carlo Inns™ offers. We look forward to welcoming you into our hotels and ask that you kick up your feet and make yourself at home. You're with family now.

Yours Truly,
Domenic Meffe
President and CEO

About OUR HOTELS...

HISTORY

Since our flagship property opened in Mississauga, Ontario in 1985 by a young dynamic entrepreneur, Domenic Meffe, our reputation has been known as "Your Home Away From Home™." At Monte Carlo Inns™, we strive to set an industry standard by offering the best possible product, at reasonable rates, with exceptional customer service. With over 30 years of experience, you can trust in your decision to stay in one of our hotels.

GROWTH

The growth in our company has been a testament to our pledge to provide a Quality product, hands on Customer Service, a commitment to value and an ongoing focus to Market our name locally, regionally and internationally. We look forward to welcoming you to our home and we strive to make your next stay with us feel like "Your Home Away From Home™" and Your Office Away from the Office.

MISSION STATEMENT

At Monte Carlo Inns™, offering Quality, Comfort and Value is our Mission Statement. To deliver on this mission statement, our operating principles are:

- Outstanding customer satisfaction.
- Business excellence.
- Honesty, fairness and integrity.

CORPORATE CULTURE

Monte Carlos Inns™ has a co-operative family environment working towards the common goal of making the customer feel at home. Our core beliefs:

- Foster an atmosphere of teamwork and mutual respect for the rights and dignity of our fellow employees.
- Lead by example - "Walk the Talk".
- Become a "teacher, coach and leader" to everyone you interact with in the work environment.
- Believe in "Giving Back".
- Respect diversity in the workplace and the individuality of all people.
- Treat others with dignity.



Monte Carlo *Inns*™
Your home away from home™

DID YOU know...

Monte Carlo Inns™ are specifically designed and built to bring a bit of a European experience when staying with us.

Stay WITH US.

At Monte Carlo Inns™, we want you to kick up your feet and make yourself at home. Taking care of you is what we do best and it's what really sets us apart. From the hands-on approach to service, to the detailed quality of our product and the people you encounter, you'll quickly understand why so many people come back to Monte Carlo Inns™ time and time again.



- Our well-appointed business class suites feature a separate living area and work desk with ergonomic chair
- Our renowned and stylish Jacuzzi suites feature a fireplace, king size bed, spacious seating area and a refined décor - for that perfect ambiance
- Our functional family suites feature 2 queen beds and all of the comforts of home including microwaves, fridges, coffee makers, irons and ironing boards
- Complimentary high-speed or fibre optic internet service
- LCD TVs
- Individual climate control
- Morning newspaper
- On Demand digital movie system
- Fitness facility
- Business centre
- Well-manicured grounds
- Collect Diamond Rewards Club points with every stay

To book your next accommodation requirements visit
montecarloinns.com or call 1.800.363.6400



DID YOU know...

Monte Carlo Inns™ has all of the latest technology and in house catering to host a successful meeting or memorable social event.

Meet WITH US.

In today's day and age it appears that meeting with people is less important than it once was. At Monte Carlo Inns™ we feel that interacting with people face to face is an integral part of the success of any company. This is why we have designed meeting facilities that will exceed your company's expectations from a functionality and budget standpoint. At the Monte Carlo Inns™ our goal is to inspire you towards a successful meeting.



- At Monte Carlo Inns™ we have versatile meeting/social event rooms that can accommodate groups from 10 - 175
- In the summer months our courtyards are the perfect setting for a spectacular outdoor event
- Comprehensive audio/visual equipment
- Complimentary bottle of water, note pad, pen and mint
- White boards, podiums, flip charts and other meeting accessories available upon request
- Experienced sales and catering team dedicated to the success of your function
- In-house catering, including customized menus
- To book your next corporate meeting, community event, wedding or business luncheon, please email events@montecarloinns.com

DID YOU KNOW...

Monte Carlo Inns™ understands that in our fast paced day, time is of the essence. This is why we offer a complimentary Healthy Start Breakfast in all our hotels to get you on your way towards a successful day.



Dine WITH US.

At the Monte Carlo Inns™, dining is an important part of the overall experience. From your morning breakfast, to your late evening snack, we want your culinary experience with us to be comforting and memorable. Whether you are looking for an unforgettable fine dining experience or some quick appetizers while you are watching the next sporting event, Monte Carlo Inns™ restaurants have something for everyone and every tastebud.



Join us for:

- Complimentary Healthy Start Breakfast
- Daily lunch and dinner specials
- Comprehensive in-house catering for all of your social event needs
- Full room service
- In-house and outside catering available



MONTE CARLO INN*
DOWNTOWN - MARKHAM™

7255 Warden Avenue
(Hwy #407 & Warden Ave.)
Markham, ON | L3R 1B4
Tel: 905.752.2700
Fax: 905.752.2300
Toll Free: 1.877.752.2788

For inquiries please call
905.752.2303 or email
downtownmarkham@montecarloinns.com

*Each Monte Carlo Inn is independently owned and operated.

- This location includes:
- ♿ Accessible
 - ☕ Breakfast
 - 🏢 Business Centre
 - 🚗 Elevator
 - 🏠 Meeting Rooms
 - 🍴 Restaurant
 - 🍷 Bar & Lounge
 - 🚭 Non-Smoking
 - 💪 Fitness Room
 - 🌊 Salt Water Pool
 - 🏰 Savoy - Conference & Event Venue
 - 🚗 Public Transportation
 - 🚗 Shuttle
 - 📶 Free WiFi



DID YOU
know...

Monte Carlo Inns™ is a family run operation that really cares about your experience with us. Let us know how we did, we would love to hear from you; customerservice@montecarloinns.com.



MONTE CARLO INN*
AIRPORT SUITES™ (MISSISSAUGA)

7035 Edwards Blvd.
(Hwy #10 & Derry Rd. E.)
Mississauga, ON | L5T 2H8
Tel: 905.564.8500
Fax: 905.564.8400
Toll Free: 1.800.363.6400

For inquiries please call
905.564.8500 or email
airport@montecarloinns.com

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- This location includes:
- ☕ Breakfast
 - 🏢 Business Centre
 - 🚗 Elevator
 - 🏠 Meeting Rooms
 - 🍴 Restaurant
 - 🍷 Bar & Lounge
 - 🚭 Non-Smoking
 - 🚗 Airport Shuttle
 - 💪 Fitness Room
 - 🚗 Public Transportation
 - 📶 Free WiFi



MONTE CARLO INN*
OAKVILLE SUITES™

374 S. Service Rd. E.
(QEW & Trafalgar Rd.)
Oakville, ON L6J 2X6
Tel: 905.849.9500
Fax: 905.849.6405
Toll Free: 1.877.849.9500

For inquiries please call
905.849.9500 or email
oakville@montecarloinns.com

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This location includes:

- ☕ Breakfast
- 🏢 Business Centre
- 🛗 Elevator
- 🏠 Meeting Rooms
- 🍴 Restaurant
- 🍷 Bar & Lounge
- 🚭 Non-Smoking
- 💪 Fitness Room
- 📶 Free WiFi



Sleep COMFORTABLY...

For many years, people have been telling us that the rest they get at a Monte Carlo Inns™ is like nothing they've ever experienced before. Well now you can experience that one-of-a-kind slumber at home. Ask for details at the front desk on how you can experience that Monte Carlo sleep when you're at home.



DID YOU know...

Monte Carlo Inns™ offers custom pillows and mattresses in all of our rooms.

MONTE CARLO INN*
TORONTO - MARKHAM™

8900 Woodbine Ave.
(Hwy #7 & Woodbine Ave.)
Markham, ON L3R 5K6
Tel: 905.513.8100
Fax: 905.513.9100
Toll Free: 1.866.513.8100

For inquiries please call
905.513.3907 or email
markham@montecarloinns.com

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This location includes:

- ☕ Breakfast
- 🏢 Business Centre
- 🛗 Elevator
- 🏠 Meeting Rooms
- 🍴 Restaurant
- 🍷 Bar & Lounge
- 🚭 Non-Smoking
- 💪 Fitness Room
- 🚗 Public Transportation
- 📶 Free WiFi



MONTE CARLO INN*
BRAMPTON SUITES™

45 Coventry Road
(Airport Rd. & Hwy #7)
Brampton, ON | L6T 4V7
Tel: 905.453.5200
Fax: 905.453.9500
Toll Free: 1.877.453.9300

For inquiries please call
905.494.5401 or email
brampton@montecarloinn.com

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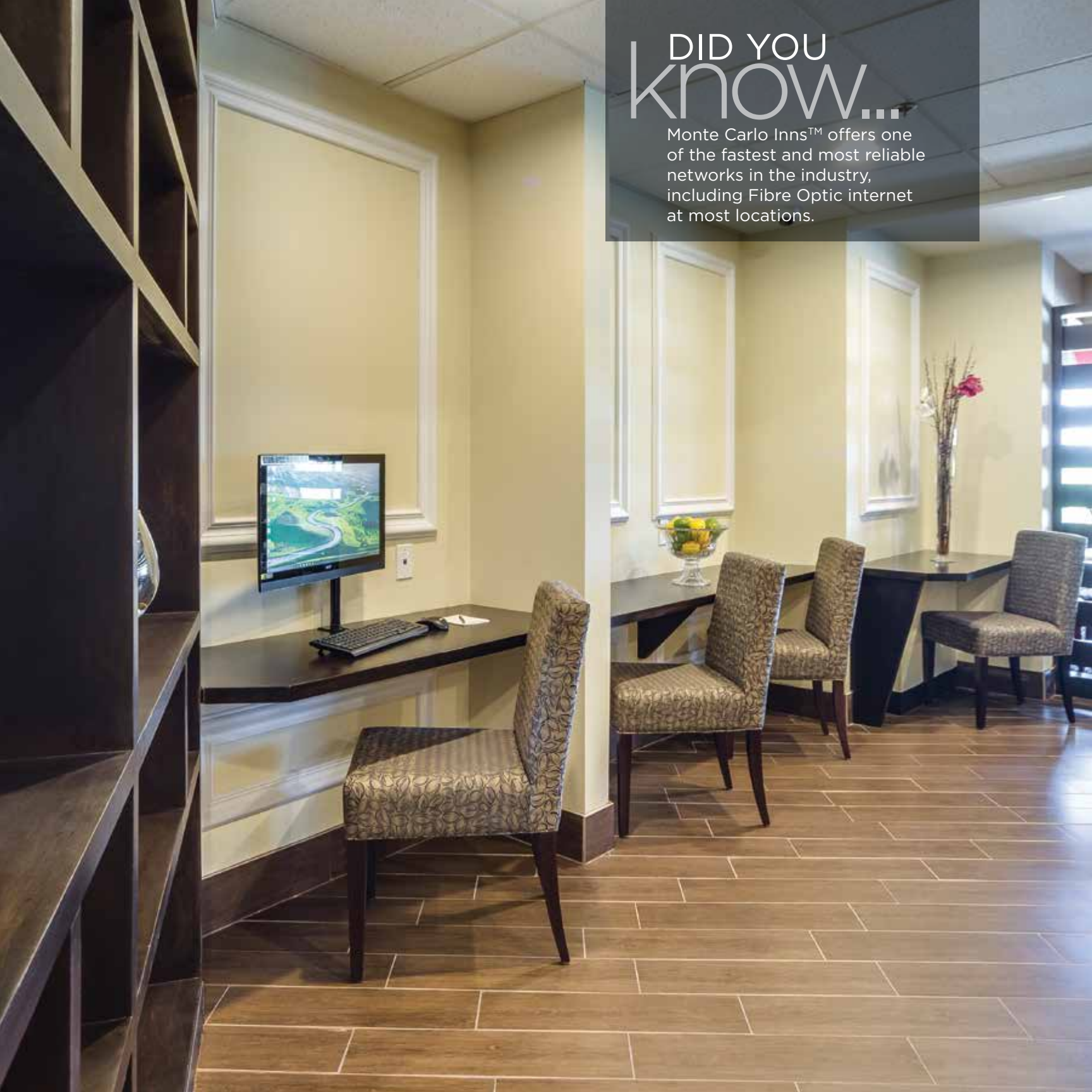
This location includes:

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- 🚗 Public Transportation
- 📶 Free WiFi



DID YOU
know...

Monte Carlo Inns™ offers one
of the fastest and most reliable
networks in the industry,
including Fibre Optic internet
at most locations.



MONTE CARLO INN*
VAUGHAN SUITES™

705 Applewood Cres.
(Hwy #7 & Hwy #400)
Vaughan, ON | L4K 5W8
Tel: 905.761.7170
Fax: 905.761.1579
Toll Free: 1.866.664.9500

For inquiries please call
905.532.2201 or email
vaughan@montecarloinn.com

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owned and operated.

This location includes:

- ☕ Breakfast
- 🖨 Business Centre
- 🛗 Elevator
- 🏢 Meeting Rooms
- 🍴 Restaurant
- 🍷 Bar & Lounge
- 🚭 Non-Smoking
- 🏋 Fitness Room
- 🚗 Public Transportation
- 📶 Free WiFi



MONTE CARLO INN*
BARRIE SUITES™

81 Hart Drive
(Dunlop St. & Hwy #400)
Barrie, ON | L4N 5M3
Tel: 705.734.0070
Fax: 705.734.0060
Toll Free: 1.888.734.0070

For inquiries please call
705.797.2502 or email
barriesales@montecarloinns.com

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- 🍴 Restaurant
- 🍷 Bar & Lounge
- 🚭 Non-Smoking
- 💪 Fitness Room
- 🏊 Salt Water Pool
- 📶 Free WiFi

DID YOU
know...

Monte Carlo Inns™ has dedicated staff
to look after all your wedding ceremony,
reception and group needs. Contact us
at weddinginfo@montecarloinns.com

MONTE CARLO INN*
TORONTO - WEST SUITES™

1886 Dundas St. E.
(Hwy #427 & Dundas St. E.)
Mississauga, ON | L4X 1L9
Tel: 905.273.9500
Fax: 905.273.9775
Toll Free: 1.800.363.6400

For inquiries please call
905.273.9500 or email
torontowest@montecarloinns.com

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owned and operated.

This location includes:

- ☕ Breakfast
- 💻 Business Centre
- 🛗 Elevator
- 🚭 Non-Smoking
- 🚗 Public Transportation
- 📶 Free WiFi



Charitable INITIATIVES

Monte Carlo Inns™ always believes in giving back and hosts annual charitable events that raise money and awareness for local and community initiatives.

Giving back to the community is important to us. Our chosen corporate charity is the Darling Home for Kids Foundation, which we support with our annual Charity Golf Tournament and other yearly events such as the Teddy Bear Toss and Round up 4 Kids Campaign. The Darling Home for Kids provides high quality respite and palliative care services for children who are medically fragile and technology dependent, many of whom suffer from progressive illness. Our annual charity golf tournament has given us the platform to be able to raise over \$500,000.00 for the Darling Home for Kids. Each year, our volunteers and major sponsors provide tremendous support which has allowed us to organize this event for over 18 years!



We also support a variety of other local charitable organizations and youth sporting teams including Victim Services of Peel.



DID YOU know...

Monte Carlo Inns™ has locations throughout Southern Ontario and we are growing to serve you better.



MAKE EVERY SLEEP MORE REWARDING

Earning a FREE night's stay has never been so easy.

ADVANTAGES OF BEING A DIAMOND REWARDS CLUB MEMBER.

- Every Stay Counts Towards a Free Night or Merchandise
- Earn 20 Points for Every \$100^{CDN†}
- Early Check-In*
- Late Check-Out*
- Bonus Offerings & Specials*
- Complimentary Upgrade*

Dial 0 now to ask us about becoming a member.

[†]Before taxes on qualified room rates.
^{*}Must be requested and are subject to availability. Some restrictions and limitations apply.

DID YOU know...

Monte Carlo Inns™ has a loyalty program with no blackout dates or restrictions. Sign up now and you can start earning free stays and merchandise immediately.



DIAMOND REWARDS CAN BE USED TOWARDS COMPLIMENTARY ROOMS AND MERCHANDISE.

REWARDS	POINTS
Two Exclusive Microfiber Pillows*	200
Exclusive Monte Carlo Inns™ Golf Jacket*	300
Traditional Room (Free Night)*	400
Whirlpool Suite (Free Night)*	600
Exclusive Sleeping On A Cloud Mattress Set (Full)*	5000
Exclusive Sleeping On A Cloud Mattress Set (Queen)*	6000
Exclusive Sleeping On A Cloud Mattress Set (King)*	7000

*Rewards may change from time to time without notice. Monte Carlo Inns™ reserves the right to change point value without notice. For the most up to date list of rewards, visit the rewards schedule found on our website www.montecarloinns.com

your home away from home™
su hogar lejos del hogar 您賓至如歸
ihr zuhause fern von zuhause
la vostra casa lontano da casa
tuhada ghar dur thon ghar
votre maison loin de la maison



Monte Carlo Inns™
Your home away from home™

Monte Carlo Hotel Motel **Inn**ternational | 7045 Edwards Blvd., Mississauga, Ontario L5S 1X2
Tel: 905.564.8500 | Fax: 905.564.2860 | International Line: 1.800.363.6400 | Customer Service Line: 905.696.2481
customerservice@montecarloinns.com

CONNECT WITH US



@montecarloinns

montecarlob**inns**.com