

# WELCOME TO NESUTO CURTIN

*Here's all you need to know...*



## YOUR ROOM

### INTERNET ACCESS

Wireless internet is accessible from all Hotel Suites. Please contact Reception for login and password details.

### AIR CONDITIONING

Each apartment has reverse cycle air conditioning. Please turn off A/C when leaving the room. To set the appropriate temperature level, please follow this guide:

**COOLING** - Press the mode button so that the display indicates 'cool'. Set the desired temperature. The range of 22-24°C is recommended. Set the fan speed to Auto. Please do not set the A/C lower than 22°C in cooling mode to prevent damaging the condensing units. We recommend closing all non-essential rooms (bathroom) to gain optimum cooling effect.

**HEATING** - Press the mode button so that the display indicates 'heat'. Set the desired temperature. The range of 25-28°C is recommended. Set fan speed to Auto.

### TELEVISION

For your entertainment, Staycast as well as standard television channels are available via your television set.

### TELEPHONE

Please dial '0' to obtain an outside line then dial your desired number.

### HOW DO I CALL RECEPTION?

Dial '9'. We're available 24 hrs, 7 days a week.

### WAKE UP CALL

Contact Reception to book a wake up call or use the alarm provided in your apartment.

### MICROWAVE OVEN

A microwave oven is available for your use in the two-bedroom suites only. The microwave should not be operated while empty. No tin foil or metallic objects should be placed in the microwave. Charges may apply for dirty dishes.

### IRON & IRONING BOARDS

Both are located in the wardrobe. The hotel uses steam irons.

### ELECTRICAL SUPPLY

To activate power in your room, please insert your room keycard into the slot by the door. The electricity supply is 240 volts. International adapters are available for hire from the Reception. There is a holding bond on these items, refundable on check out.

### DRINKING WATER

The tap water in Australia is safe for drinking. Perth water does have a slightly chlorinated taste.

### DO NOT DISTURB

If you do not wish to be disturbed, please advise our Housekeeping department or place sign on your door. Please note that if DO NOT DISTURB sign is placed on your door, your room will not be serviced. Normal Housekeeping service hours are between 9am and 3pm.

### SAFETY DEPOSIT BOXES

Safety deposit boxes are available in the guest rooms (located in your wardrobe). Please contact Reception for assistance.

### MAINTENANCE

If you have any issues (the lights may have gone out?) Call Reception on '9' and we'll do our best to have them fixed right away.



## SERVICES

### HOUSEKEEPING

Our Housekeeping department will be happy to assist with extra blankets, pillows, cots, face washers (flannels), emergency supplies of toothpaste, toothbrushes and razors. Please dial '9'. Long stay guests will receive, on check in, notification of the days your service will occur. If additional service is required, this can be provided, however, a fee may be applicable.

At Nesuto, we are dedicated to providing excellent service while minimising our environmental impact. For guests staying 4 nights or more, we offer full room servicing on the 4th night, including fresh linen and a thorough cleaning. To further support sustainability, light service—rubbish removal, towel replacement, and bed-making—is available on weekdays before 9 am (excluding public holidays). For extra towels, amenities, or rubbish collection, please contact reception. The Nesuto Travel Promise ensures your safety and comfort through the highest standards of cleanliness and care during your stay.

### PARKING

Limited parking is available for hotel guests and is chargeable at \$17.00 per car per night. Parking must be booked in advance. Public parking is available at any of the University's carparks. Please observe the carpark rules. For more information on parking at Curtin University, please go to <https://properties.curtin.edu.au/transport/carparks.cfm>. We accept no liability for use of the parking facilities.

### CAR HIRE

Please speak to our Reception team for assistance and recommendations on car hire companies.

### DOCTOR

For your medical needs, Nova Medical Centre is located in 10 Conochie Crescent, Manning. They are open 7 days and appointments can be made by calling 08 6381 6800 or online on <https://novamedicalmanning.com.au/>. Alternatively, healthdirect Australia can be contacted on 1800 022 222 for free expert advice about any health issue.

## FACILITIES

### GYMNASIUM

The nearest gym facilities are located at Curtin Stadium, approximately 100m from the hotel. Please see Reception for a guest pass to use the Stadium's Fitness Centre

### CURTIN STADIUM

A range of courts are available for hire at the nearby Curtin Stadium, including badminton, basketball and tennis. Please see <https://www.curtin.edu.au/sport/about/> for more information and bookings.

### BABY AND CHILDREN FACILITIES

Baby cots and high chairs can be arranged through our Reception staff via extension '9'. Baby change facilities are available in the toilets on Level 2.

## GENERAL INFORMATION

### CAN I SETTLE MY BILL BY CREDIT CARD?

Yes, you can. We accept all major credit cards, a surcharge may apply. There is no surcharge with cash or EFTPOS.

### WHAT TIME CAN I CHECK IN?

Check in time is 2pm. Early check in is subject to availability. Please contact reception on the day of arrival to confirm. If you need to drop your luggage off earlier though that's easy to arrange, just speak to our friendly team.

### WHAT TIME DO I HAVE TO LEAVE BY?

Check out time is 10.00am. If you require a later check out please speak to our Reception staff - additional charges may apply and is subject to availability.

### EXTENDING YOUR STAY

If you wish to enquire about extending your stay with us, please call the Reservations office between 8 am to 5 pm (Mon-Fri) or Reception by dialling '9'.

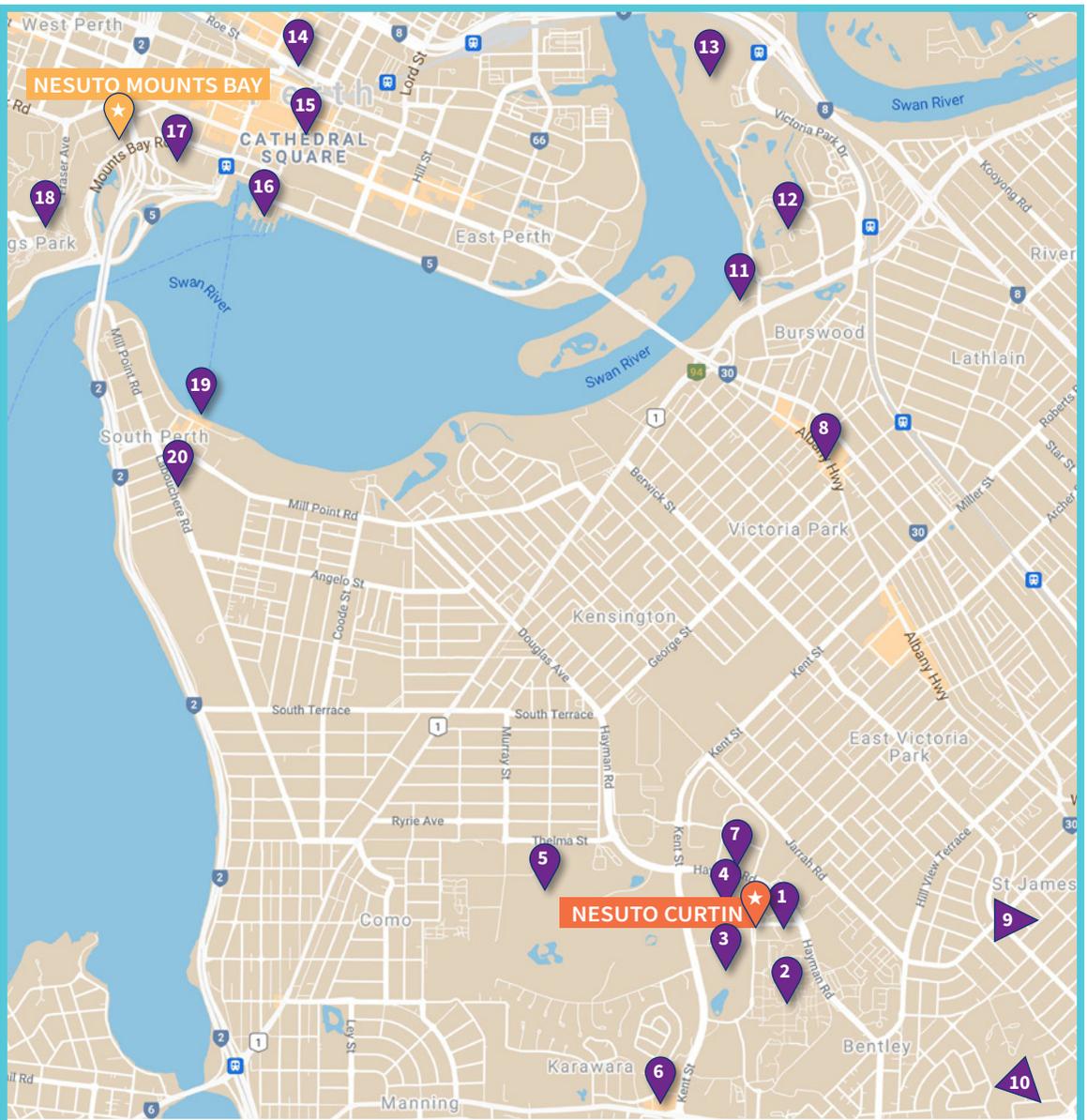
### EMERGENCY INFORMATION

In case of emergency, please call Reception via extension '9' or emergency services on '000'. Dial '0' first to obtain an outside line. Please take the time to familiarise yourself with the location of your room and the fire exit stairways on your floor.

### PHOTOCOPYING

Available at Reception. Charges apply.





### WHAT'S NEARBY

- |                             |   |  |
|-----------------------------|---|--|
| 1. Curtin Exchange          | 9. Bentley Hospital                     | 16. Elizabeth Quay                         |
| 2. Curtin University        | 10. Westfield Carousel                  | 17. Perth Convention & Exhibition Centre   |
| 3. Curtin Stadium           | 11. Telethon Community Cinemas Burswood | 18. Kings Park and Botanic Gardens         |
| 4. Perth Hockey Stadium     | 12. Crown Entertainment Complex         | 19. Mends St Jetty & South Perth Foreshore |
| 5. Collier Park Golf Course | 13. Optus Stadium                       | 20. Perth Zoo                              |
| 6. Waterford Plaza          | 14. Perth Cultural Centre               |  |
| 7. Technology Park          | 15. City of Perth Library               |  |
| 8. Victoria Park Central    |   |  |

### AIRPORT

Perth Airport is approximately 20 mins from the hotel by car and has 4 terminals. Allow for sufficient time to get to the airport, especially during peak traffic times.

### TAXI SERVICE

Swan Taxis 131 330  
 Black & White Taxis 131 008  
 Reception can order a taxi for you if needed. Please confirm your name and room number with the driver.

### TRANSPORTATION

The hotel is easily accessible by car and public transport. It is located opposite the Curtin Central Bus Station for access to Perth CBD and surrounding suburbs.

Please go to [www.transperth.wa.gov.au](http://www.transperth.wa.gov.au) or call 13 62 13 for public transportation times and information.

The hotel is within walking distance to any building within Curtin University. For on campus directions, visit <https://properties.curtin.edu.au/visit-curtin/campus-maps/>

Our friendly Reception team can assist with arranging tours and transport.

For more information on things to do in Perth, visit <https://visitperth.com/>. For more information on things to do in Western Australia, contact the WA Visitors Centre on 9483 1111 or visit the Centre at 55 William Street, Perth.

## DINING

The Karla Mia Breakfast Lounge is located on Level 2.

Breakfast is chargeable and is served from 6.30am to 10am Monday to Sunday, excluding public holidays.

## FUNCTIONS & EVENTS

We pride ourselves on the provision of quality service to ensure that your function is a success.

Our two conference rooms, Bentley 1 and Bentley 2 are suitable for meetings, conferences or trade events. Combined, they can take up to 100 people.

Our Rooftop Deck is also available for hire and is suitable for social events and meetings of up to 20 persons.

For information on package prices and availability, please dial '9' and ask to speak to our Event specialist.

## CONTACT

Nesuto Curtin  
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