



First Group COVID-19 Protocols



NO-CONTACT THERMOMETER

As required by the health department, every individual entering any premises is required to have their temperature taken. Accordingly, no-contact thermometers will be operated throughout the day, taking the temperature of every individual before being allowed to enter our premises and proceed to the Organic Health Passage.

ORGANIC HEALTH PASSAGE

We have sourced a fully certified, new generation, completely natural antibacterial bioflavonoid sanitizer, Organic Fresh, which is proven to enhance health, attack bacteria and even some viruses, acting as a powerful germ killer. This sanitizer will be used in conjunction with our Organic Health Passage.



GLOVES

These will be supplied to staff that are required to work with soiled linen, bins etc. and are not compulsory, but recommended for laundry and cleaning purposes. Gloves will also be used throughout the fogging process to disinfectant apartments.



MASKS



All staff will be supplied with the minimum of two reusable masks. Masks are to be worn at all times in line with the health department regulations. Guests will be expected to bring and use their own masks which can be washed in their own units.

TRANSPARENT FACE SHIELDS



These may be supplied to front office staff that are expected to deal with guests and staff on a regular basis.

STERILISING FOGGERS

All apartments, before occupation will be sanitized using a professional fogger which disperses approved disinfectant to sterilise the entire unit. General work areas and surfaces in offices will also regularly be sanitized with foggers.



PRISTINE DOOR SEAL

Once the unit or apartment has been completely cleaned and sanitized, it will be secured with a pristine purposed cleaned seal which only the guest may break upon entering.



HEALTH SCREENING

On arrival at any property or office, every individual will be screened by a pristine officer using the contactless Stay Safe/Eat Safe Hospitality app.



PRISTINE OFFICERS



Designated members of staff will be appointed to act as Pristine Officers, coordinating and enforcing all COVID-19 protocols.

Creating magical and lasting memories for everyone, all the time.


Shaun Lamont
Managing Director

