TITANIC

COMFORT MITTE



WELCOME TO OUR TITANIC COMFORT MITTE HERE YOU FIND ALL IMPORTANT INFORMATION.

The TITANIC Comfort Mitte belongs to the AYG GROUP, which currently has 13 hotels in Turkey and Germany and 14 restaurants in Berlin. It is the hotel group's first hotel in Germany.

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GREETING

Dear valued guests,

we are pleased that you have chosen our TITANIC Comfort Mitte for your stay.

On behalf of the entire team, I would like to warmly welcome you.

We wish you a pleasant and relaxing stay.
Our hotel offers a selection of services, you can find out more in this guest brochure.

If you have any further requests, please do not hesitate to contact us at any time.

Warmest greetings

Mareike Görtz
General Manager

TITANIC
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OPENING HOURS BREAKFAST

Monday to Friday 6:30 h to 10:30 h

Saturday and Sunday 7:00 h to 11:00 h

Holidays 7:00 h to 11:00 h

BAR

Opening times daily from 6:00 h to 1:00 h

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RESTAURANT

Opening times daily fromn 17:30 h to 22:00 h

Coffee & cake at any time

TERRACE

Opening hours daily from 7:00 h to 22:00 h

DEAR GUESTS, WE PLEASE PAY ATTENTION AND COMPLIANCE WITH NOISE PROTECTION REGULATIONS

Night time: weekdays 22:00 h to 6:00 h

The rest times on Sundays and public holidays are all day.

If you wish, we would be happy to make table reservations for you in one of our restaurants:

Hasir Restaurants

Beef Grill Club by Hasir

Please feel free to contact our reception.

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MINISHOP

Please feel free to visit our mini shop.

We offer you sweet & salty snacks and drinks.

Milka
Kinderriegel
Bounty
Twix
Snickers
Kit Kat
Oreo
Gummy bears
M&M Schoko
M&M Peanut
Toblerone

Nuts and raisins
Peanuts
Nic Nacs
Chio Ships
Pretzel sticks
Pringels Paprika
Pringels Sour Cream
Pringels Original

Various sandwiches

Opening times 24 hours a da

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HOUSEKEEPING | GUEST SERVICE

Our housekeeping team is not only responsible for the cleanliness of your room.

If you have any further requests, please contact our housekeeping team.

Pillow menu (allergy pillows)

We want you to feel comfortable with us. If you need a different selection of pillows, please do not hesitate to contact us.

Guest supplies (iron & ironing board)

If you have forgotten something at home or need something else, please let us know. We will bring it directly to your room

Dog Treatment

Hygiene products

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FOR THE ENVIRONMENT

Technically, you are a sustainability hero!

As TITANIC Hotels, we place great emphasis on sustainable practices and strive to reduce our negative impact on the environment, control our overall consumption and minimize damage to the economy and natural resources.

We have decided to carry out room cleaning every other day for stays of 3 or more nights at TITANIC Comfort Mitte.

YOU ARE A HERO!

We would like to thank you very much, dear guests, for supporting us on this journey.

With this support, you become a "sustainability hero" and directly save around 7.5 liters of drinking water that we would normally use for room cleaning, in addition to the cleaning products, electricity and linen replacement including delivery that would be required for this.

Of course, we are happy to provide you with fresh towels at any time upon request.

Our team at reception will be happy to accept your needs until 1 p.m. and will be there for you if you need anything.

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TV AND RADIO CHANELLIST

Kanal	Kanal
1. Infokanal TITANIC	22. CNN Türk - Türkisch
2. ARD (das Erste) HD	23. atv avrupa - Türkisch
3. ZDF HD	24. Euro D - Türkisch
4. SAT 1	25. Eurostar - Türkisch
5. RTL	26. Dreamtürk - Türkisch
6. RTL 2	27. BBC News - Englisch
7. Pro Sieben	28. CNN Int. - Englisch
8. VOX	29. France 24 - Englisch
9. Kabel 1	30. Bloomberg Europe TV - Englisch
10. KIKA	31. Al Jazeera - Englisch
11. Super RTL	32. Al Jazeera - Arabisch
12. NTV	33. TVS Monde Europe - Französisch
13. Phoenix	34. France 24 - Französisch
14. 3sat	35. Rai 1 - italienisch
15. arte	36. Rai 2 - italienisch
16. rbb Berlin	37. Rai 3 - italienisch
17. MDR S-Anhalt	38. RTL-Radio - Radio
18. NDR FS SH	39. Br Klassik - Radio
19. WDR Aachen	40. NDR-Schlager - Radio
20. Sport 1	41. Rai Radio 1 - Radio
21. Eurosport 1 Deutschland	42. - 187 diverse Kanäle + Radiosender in versch. Sprachen

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HOTEL RULES AND POLICIES

Pets

Please note that we charge a fee of 15,00 € per day.

Our housekeeping will be happy to provide you with a dog bowl during your stay.

Please contact our reception.

Cigarettes | Cigars

The TITANIC Comfort Mitte is a non-smoking hotel. Please note that smoking is absolutely not allowed in the room nor permitted in public areas. We reserve the right to charge a fine of 150,00 € to your invoice if this is ignored and the cost of the possible arrival of the fire brigade.

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ADDITIONAL INFORMATION

Check-In | Check-Out

Guaranteed check-in from 15:00 h

If available, an earlier check-in is possible.

Check-Out by 12:00 h

Late departure possible depending on availability.

Late departure fees

Until 14:00 h – 30,00€

Until 16:00 h – 40,00€

Until 18:00 h – 60,00€

Wake-up call

A wake-up call can be ordered via reception.

Safe

For your convenience, a guestroom safe is available free of charge in every guest room. As the management accepts no liability for loss or damage of possessions stored inthe guest room safes, we recommend to use the safe deposit box at the Reception Desk for valuable items.

Air conditioning system

To make your stay as pleasant as possible, all rooms in the TITANIC Comfort Mitte are

Air-conditioned or heated depending from the season.

Please make sure that the air conditioning switches off automatically as soon as the windows are opened.



IMPORTANT PHONE NUMBERS

Internal

Reception 9
or 030 7677187 27

External

Emergency
110 Police
112 Fire Department

FREE INTERNET ACCESS

The hotel is equipped with standard WiFi hotspots for internet use.

Access:
1. Switch on WiFi on your device
2. Select the TITANIC Hotel access
3. You are now automatically connected to the Internet

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ADDITIONAL INFORMATION

Luggage storage

After your check-out, if you wish, we will be happy to accept your luggage free of charge until your departure and store it at the reception.

If you have any further questions, please contact reception.

Parking space

The TITANIC Comfort Mitte has a total of 14 on-site parking spaces.

Depending on availability, we can offer you a parking space for 20,00 € per day.

The parking spaces on the surrounding streets are the responsibility of the parking space management of the State of Berlin.

Here you can get a ticket from the machine for 2,00 € per hour.

Management is from Monday to Saturday (9:00 h to 20:00 h)

You can park for free on Sundays and public holidays.

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MORE INFORMATION

Bike rental

Explore Berlin by bike

When weather condition is safe you have the option of renting bicycles at the hotel (including lock).

You will be charged 15,00 € per bike per day.

Charging Station

A dedicated e-charging station is available in our hotel parking area exclusively for our guests.

This allows you to conveniently charge your vehicle on-site while enjoying your stay.

Air Conditioning Use

Please keep the windows closed while the air conditioning is running to ensure efficient cooling of the room.

Lost property

Please report lost or found items to reception immediately.

Letters

We are happy to accept franked letters or postcards at reception.

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DOCTOR

I f you need a doctor, please contact the hotel reception and a doctor will be called to the hotel.

If you need a hospital, there are two nearby:

Alexianer St. Hedwig Hospital

Große Hamburger Straße 5-11

10115 Berlin

+49 (0) 30 23110

Vivantes Klinikum Am Urban

Dieffenbachstraße 1

10967 Berlin

+49 (0) 30 130210

PHARMACY

Leipziger Apotheke

Leipziger Straße 43

10117 Berlin

In 650 m distance

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WE WILL BE HAPPY TO PRINT FOR YOU

Tickets

Documents

Boarding cards etc.

Please send us an email with your room number

Email to: frontoffice.tcm@titanic-hotels.de

(From 10 pages we charge 0,20 € per print)

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AIRPORT

Berlin has one international airport, BER Airport Berlin Brandenburg “Willy Brandt”.

Please contact our reception for travel times and transfer options.
For domestic flights we recommend that you arrive approximately 120 minutes before departure and for international flights we would.

We recommend that you arrive approximately 180 minutes before departure.
However, please make additional inquiries yourself as these vary.

Travel time/costs to the airport

- Taxi: 40 minutes / around 60,00€
- Train connection from S+U Friedrichstraße: approx. 45 – 60 minutes / ABC zone

Find the easiest and fastest route to your destination with just one click:
Route planner & timetable information for public transport Berlin/Brandenburg | BVG

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ATTRACTIONS & SIGHTS AROUND BERLIN



1. Tiergarten **– Berlin.de**
2. Brandenburger Tor **– Berlin.de**
3. Reichstagsgebäude **– Berlin.de**
4. Denkmal für die ermordeten Juden
5. Gendarmenmarkt **– visitBerlin.de**
6. Berliner Dom
7. Museumsinsel **Tickets & admission to the National Museums in Berlin (smb.museum)**
8. Fernsehturm am Alexanderplatz **– Berlin.de**
9. East Side Gallery **– visitBerlin.de**

HOP ON & HOP OFF – BUS AND BOAT SIGHTSEEING

Discover Berlin and its most famous sights with a city tour.

You will find a display with a QR code for ticket booking at reception.

Your next tour is just a click away!

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CONFERENCE AND EVENTS

Are you currently planning your next event? At our TITANIC Hotels in Berlin, every request is viewed individually, in order to be able to make you a tailor-made offer.

TITANIC Gendarmenmarkt Berlin | TITANIC Chaussee Berlin



We would be happy to advise you in a personal conversation and discuss all the details about our event options.

Telephone: +49 (0) 30 311 6858 850 | Email: events@titanic-hotels.de

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BEFINE SPORTS & SPA

IN THE TITANIC GENDARMENMARKT AND IN THE TITANIC CHAUSSEE

For further information on how and under what conditions you can use our spas and fitness centers in the other houses
To take advantage of this, please contact reception.

Dear guests,

The fitness area in the TITANIC Gendarmenmarkt Berlin is open for your daily visit.

The opening times for the fitness area are as follows:

Monday to Sunday 6:00 h – 24:00 h
Our wellness area with hammam, steam bath and dry sauna is available to you every day.

The opening times for the wellness area are as follows:

Monday - Thursday: 12:30 – 21:00

Friday - Saturday: 10:00 – 21:00

Sunday: 10:00 – 18:30

If you would like a treatment from our SPA menu, we kindly ask you to book one day in advance.
Advance reservations are recommended to ensure availability.

Our SPA team will be happy to help you choose your SPA experience.

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