

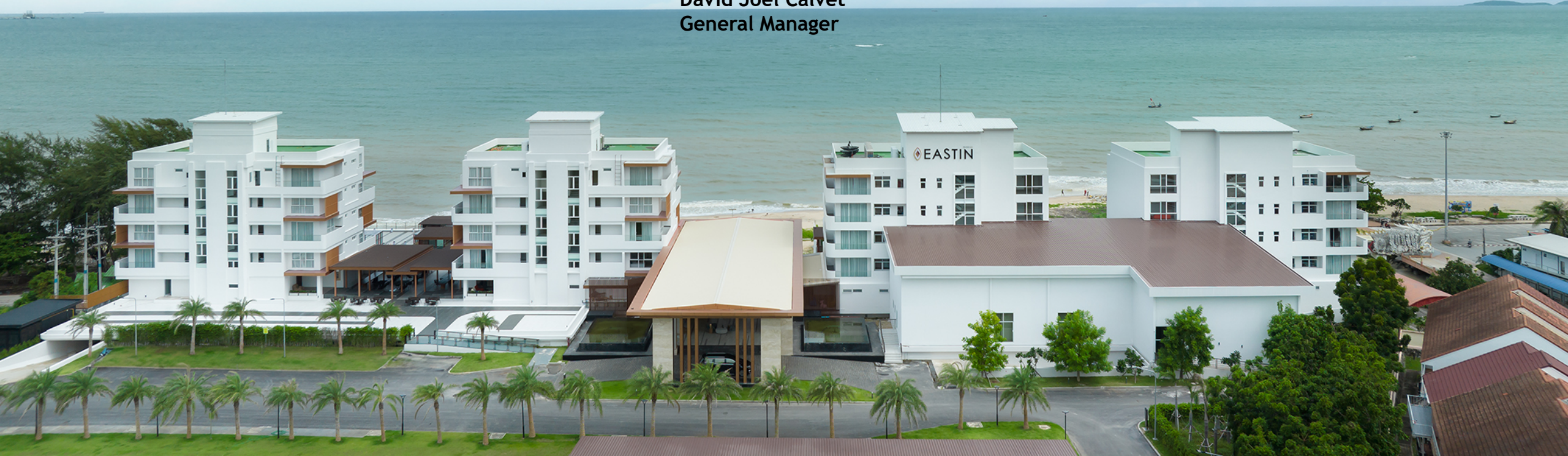
# LETTER FROM THE GM

At Eastin Resort Rayong, sustainability has always been at the heart of our operations. We believe that responsible hospitality not only enhances our guest experience but also protects the beautiful environment and community that surround us.

our team has worked with great passion to implement eco-friendly practices, reduce waste, conserve energy, and support our local community.

Thank you for your ongoing support and trust. Together, we will continue to make Eastin Resort Rayong a model of sustainable hospitality in Thailand.

**David Joel Calvet**  
General Manager





# WHO WE ARE

Eastin Resort Rayong is a luxury beachfront retreat located on the pristine shores of Phayun Beach, Rayong, Thailand.

The resort features 172 spacious rooms and suites, each offering panoramic sea views, modern design, and the perfect balance of comfort and style for both leisure and business travelers.

We take pride in delivering exceptional hospitality with responsibility – combining high-quality service with a deep commitment to sustainability, community engagement, and environmental care.

Guided by our belief in responsible tourism, we integrate sustainability into every part of the guest experience. From mindful energy and water use to supporting local artisans and reducing waste, every action reflects our respect for nature and the community.

Our vision is to become a model for sustainable hospitality in Eastern Thailand, inspiring eco-conscious travel and creating meaningful connections between our guests and the local way of life.

# BUSINESS PHILOSOPHY

1

## Efficiency

Implementing energy-saving technologies and optimizing resource use.

2

## Responsibility

Partnering with sustainable suppliers, reducing waste, and ensuring fair labor practices.

3

## Community

Collaborating with local artisans, farmers, and environmental organizations.

4

## Transparency

Monitoring and sharing our environmental performance with stakeholders.

We believe that excellence in hospitality and environmental responsibility can go hand-in-hand. By integrating sustainability into our core strategies, we aim to reduce our ecological footprint while enhancing guest satisfaction.

We are driven by the conviction that consistent, small actions can lead to significant, long-term positive impact.



## VISION

To be recognized as a leading sustainable hotel in Rayong with the partnership of Green Globe , delivering outstanding guest experiences while championing environmentally and socially responsible hospitality. We envisage a future where every stay contributes positively to the planet, innovative green practices are central to our operations, and guests, employee, and partners unite in the shared mission to protect our environment for generations to come.

# Eastin Resort Rayong Overall Facts in 2025



39,779  
Overnight Guests



89% Guest Satisfaction Score  
by Review Pro



1  
Certificates



109  
Employees



40  
Local Employees



1  
Charity Events



# SUSTAINABILITY DEVELOPMENT AND GREEN INITIATIVES



## Eco Rewards

น้ำทุกหยดมีคุณค่า!

การประหยัดน้ำเป็นหัวใจสำคัญในการอนุรักษ์ทรัพยากรน้ำอย่างยั่งยืน ทุกวันนี้ผงซักฟอกปริมาณมหาศาลรวมถึงน้ำกว่าหนึ่งล้านแกลลอนถูกนำมาใช้เพื่อการซักผ้าเช็ดตัวที่ถูกใช้งานเพียงแต่ครั้งเดียวเท่านั้น

หากท่านยินดีที่จะใช้ซ้ำ "กรุณาแขวนผ้าเช็ดตัวไว้ที่ราว" หากท่านต้องการเปลี่ยน "กรุณาวางผ้าเช็ดตัวไว้ที่พื้น"

หากท่านต้องการให้เปลี่ยนผ้าปูที่นอน ปลอกผ้าห่ม ปลอกหมอน "กรุณาติดต่อแม่บ้านหรือแผนกต้อนรับ"

Every Drop Counts! 💧

Help us conserve water and protect the environment.

A large amount of detergent and over a million gallons of water are used daily to wash single-use towels. You can make a difference.

If you'd like to reuse your towel, **please hang it on the towel rack**. If you'd like a fresh towel, simply place it on the floor.

For a change of bed sheets, blanket cover, or pillowcases, kindly contact Housekeeping or the Front Desk.

Thank you for supporting sustainable hospitality. 🌱

# ENVIRONMENTAL POLICIES AND IMPACT

## Eco Reward Campaign (January-December 2025 )

*This year, we launched the Eco Reward campaign:*

### ✔ ECO REWARD - CHOOSE GREEN, DINE WITH SAVINGS

This initiative encourages guests to adopt eco-friendly practices by offering the option to opt out of daily housekeeping through our Eco Reward program. By reducing unnecessary resource consumption, including water, detergent, and in-room items, we promote sustainability throughout our operations.

A large amount of water and detergent is used daily to wash single-use towels—you can make a difference. Reuse your towel by hanging it on the rack, or place it on the floor for a fresh one.



### Eco Rewards

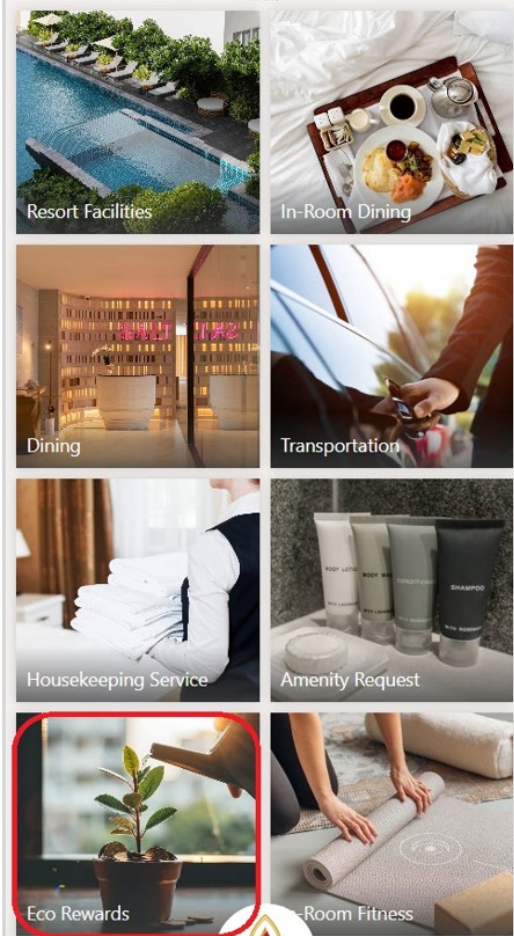
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Thank you for supporting sustainable hospitality. 🌱

# ENVIRONMENTAL POLICIES AND IMPACT



Resort Facilities

In-Room Dining

Dining


Transportation

Housekeeping Service

Amenity Request

Eco Rewards

In-Room Fitness



### Eco Rewards

นำทุกหยดมีคุณค่า!  
การประหยัดน้ำเป็นหัวใจสำคัญในการอนุรักษ์ทรัพยากรน้ำอย่างยั่งยืน ทุกวันนี้ผงซักฟอกปริมาณมหาศาลรวมถึงน้ำกว่าหนึ่งล้านแกลลอนถูกนำมาใช้เพื่อการซักผ้าเช็ดตัวที่ถูกใช้งานเพียงแค่วันเดียวเท่านั้น หากท่านยินดีที่จะใช้ผ้า "กรุณาแขวนผ้าเช็ดตัวไว้ที่ราว" หากท่านต้องการเปลี่ยน "กรุณาวางผ้าเช็ดตัวไว้ที่พื้น" หากท่านต้องการให้เปลี่ยนผ้าปูที่นอน ปลอกผ้าหมอน ปลอกหมอน "กรุณาติดต่อแม่บ้านหรือแผนกต้อนรับ"

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Thank you for supporting sustainable hospitality. 🌱

Hotel

EASTIN

Notifications

This initiative encourages guests to adopt eco-friendly practices by offering the option to opt out of daily housekeeping. By reducing unnecessary resource consumption and collateral room items, we promote sustainability throughout our operations.

# THE GREEN EXPERIENCE

Our spaces are thoughtfully decorated with a combination of plants and fresh flowers, bringing a natural sense of freshness while reflecting our commitment to sustainability.

Since June 2024, we have shifted from traditional cut-flower arrangements to using plants and easy-to-maintain fresh flowers, with regular rotation and care. These are featured throughout our hotel's public areas, including the lobby, restaurants, restrooms, and foyer.

This eco-friendly initiative not only enhances the overall ambiance, but also supports local suppliers and promotes more sustainable resource use. By incorporating living plants instead of traditional fresh-cut flowers, we reduce waste while maintaining a natural and refreshing atmosphere throughout the hotel.



# HEALTHY FOOD MENU

In response to health-conscious guests, our in-room dining now features Healthy Salad, Vitamin boosters, and Low-Carb Wraps, with a focus on plant-based and local ingredients. As part of our ongoing commitment to sustainability, we proudly source 95% of the ingredients for our à la carte menu from local suppliers.

## Healthy Salad

Nutrient-dense combinations featuring local grains, proteins, and fresh vegetables

## Vitamin boosters

Carefully selected ingredients known for their nutritional benefits and energy-boosting properties

## Low-Carb Wraps

Delicious alternatives using plant-based wraps filled with fresh, locally-sourced ingredients



# Further Sustainable Development - The Green Road Continues

Eastin Resort Rayong is committed to ongoing improvements, focusing on responsible resource use and waste reduction:



## Plastic Elimination

Eliminating single-use plastics, replacing them with glass bottles, and promoting reusable water containers.



## Eco-Friendly Toiletries

Switching to eco-friendly toiletries in refillable dispensers.



## Energy Conservation

Promoting energy conservation through key card systems and energy-efficient lighting, including potential renewable sources like solar panels.



## Organic Sourcing

Sourcing organic produce from our own garden or trusted suppliers.



## Sustainable Transport

Exploring sustainable transportation options, like bicycles for guests.

We will continue to implement innovative solutions that benefit the environment and enhance guest experiences.



# Sustainable Amenities Catalogue

The World Leader in Sustainable Guest Amenities

Global Consistency | Local Accessibility | Scalable Sustainability

GUEST ROOM - PUBLIC AREA - CREATIVE PARTNERSHIPS - GIFTING - MARKETING  
SUSTAINABILITY STORYTELLING - ARTS - SOCIAL IMPACT - RECYCLING

**GUAVA**

# Sustainable Amenities and Our Journey with Guava

## Our Story: Ecogenesis

Ecogenesis® is founded on the belief that personal care should be pure and kind to both your skin and the planet. We create wholesome products free from harmful compounds that can disrupt your skin's natural balance or harm the earth over time, supporting a stress-free, carefree lifestyle rooted in simplicity.

Crafted to celebrate nature in its most authentic form, thoughtfully curated to meet your body's needs by harmonizing nature and minimalism. Every ingredient is carefully selected to nourish your skin and uplift your senses. With a commitment to sustainability, all our packaging and processes are eco-conscious and cruelty-free. Ecogenesis® products are fragrance-free, paraben-free, gentle, and never tested on animals.

## FSC Certified Paper Packaging



The FSC label is the world's most trusted mark for sustainable forestry. FSC is a non-profit organization, providing trusted solutions to help protect the world's forests and tackle today's deforestation, climate, and biodiversity challenges.

Currently, over 150 million hectares of forest worldwide is certified according to FSC standards, designed to address a broad range of environmental, social, and economic factors.

150+ million certified hectares of forest

1,100+ individuals and organizations from 93 countries who make up our governing body

60K+ certifications verifying sustainable sourcing

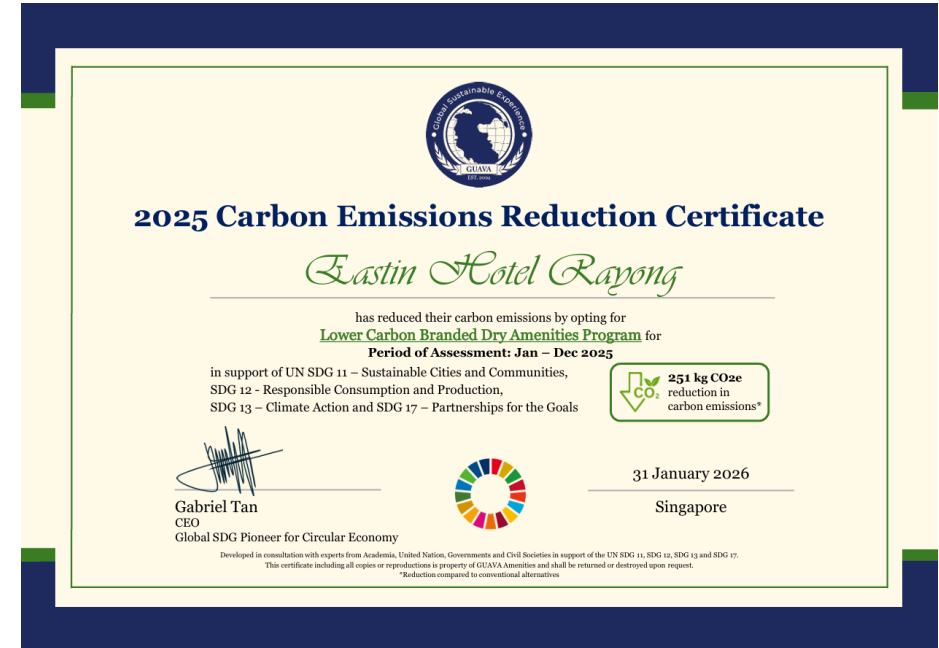
1,700+ companies licenced to promote FSC-labeled products

46% of consumers globally recognize the FSC label

### A small label making a big impact

When you purchase FSC-labelled products, you're helping forests, and the people that rely on them, thrive by supporting:

- **Zero deforestation**  
Trees are harvested responsibly so there is no net loss of forest over time. Forests with irreplaceable values, such as old-growth forests, are identified and maintained. Reversing deforestation and maintaining irreplaceable forests are crucial to fighting climate change.
- **Fair wage and work environment**  
All workers are provided with proper training, adequate safety protocols, and fair wages.
- **Support the change from preservation to conservation**  
Plant and animal species are protected.
- **Community rights**  
Local communities living in and around forest areas are consulted, and their legal and cultural rights to land and forest resources are respected.



On January 31, 2024, we proudly received our Carbon Emission Reduction certificate from Guava, marking a significant milestone in our commitment to sustainability.

This accomplishment is achieved in collaboration with the United Nations' Sustainable Development Goals (SDGs), specifically

SDG 11: Sustainable Cities and Communities,  
SDG 12: Responsible Consumption and Production,  
SDG 13: Climate Action, and SDG 17: Partnerships for the Goals.

We are thrilled to showcase the beginning of our green journey, reflecting a substantial decrease in our carbon emissions and reinforcing our dedication to building a more sustainable future.



## Result:

The certificate highlights our achievements in 2025, with a reduction of 251 kg CO2e for our lower carbon branded dry amenities and 302 kg CO2e for our liquid amenities.

# Review Pro

Since last year, we've utilized Pro, our online guest satisfaction platform, to gather feedback on our sustainability efforts:

- How do you evaluate our sustainability initiatives?
- Suggestions for improvement (local products, energy, water, waste management, communication, etc.)
- Do you believe the hotel supports the planet, people, and community?

Guest comments are reviewed monthly, guiding us toward continuous improvement. Action items include:

- ✔ Result: We distributed a guest questionnaire about sustainability through Review Pro in January 2025. The guest satisfaction score has remained at 98.0% through December 2025, indicating strong guest awareness and willingness to support our sustainability initiatives.



# Single-Use Plastic Policy

We take pride in having eliminated plastic straws and significantly reduced single-use plastics across our operations, reinforcing our commitment to environmental sustainability.



### Bio Take away cup

Since April 2025, we have eliminated plastic cups and transitioned to biodegradable takeaway containers, which are provided only upon guest request – a step forward in our commitment to sustainability.



### Refillable Bottles

Since April 2024, we have eliminated single-use plastic water bottles and now provide glass water bottles, reinforcing our commitment to reducing plastic waste and promoting sustainable hospitality.



### Sustainable Containers

Since April 2024, we use eco-friendly materials for all toiletries and amenities, ensuring a more sustainable experience for our guests.

# Sustainable Tourism Policy

At Eastin Resort Rayong, we are committed to promoting sustainable tourism by minimizing our environmental impact, supporting local communities, and ensuring long-term economic sustainability.

## Key Principles

- Protecting coastal and marine environment
- Minimizing environmental impact
- Fostering community benefits through economic opportunities and partnerships

## Authentic Experiences

- Local seafood and seasonal fruit experiences
- Beach clean-up and environmental activities
- Community engagement and local product promotion
- Cultural and local lifestyle activities

## Implementation Guidelines

- Work with local communities and suppliers in Rayong
- Support beach and marine conservation activities
- Educate guests on sustainable practices

Ongoing monitoring of energy, water, and waste, along with guest and stakeholder feedback, ensures alignment with Eastin Resort Rayong's environmental and social goals. All employees are responsible for upholding this policy, which will be reviewed annually to support continuous improvement.



# Social Responsibility and Employee Engagement

Eastin Resort Rayong, we are committed to preserving the local way of life at Phayun Beach by respecting its natural environment, fishing traditions, local cuisine, and cultural identity. We actively engage our team in working with the community, supporting shared learning and meaningful local experiences, while promoting sustainable tourism and maintaining the area's unique charm

## Development Assessment

Careful assessment of development projects, integrating traditional architectural elements where appropriate

## Employee Training

Comprehensive training on heritage preservation and cultural sensitivity

## Authentic Experiences

Promotion of authentic cultural experiences by supporting local artisans

## Regular Evaluation

Ongoing assessment to ensure effectiveness, with annual policy reviews to stay aligned with best practices



# Ban Kao Rim Nam Prasae Community Enterprise



## RUK RAYONG — Made with Love, from Rayong

Discover meaningful local products where taste meets craftsmanship. Each item tells a story of community, creativity, and care.

By choosing Ruk Rayong, you are supporting local artisans and helping local communities grow sustainably.

A beautiful gift. A meaningful impact.



The marine animal dolls, crafted by the Ban Kao Rim Nam Prasae Community Enterprise, are more than just charming souvenirs—they represent the richness of coastal ecosystems. Inspired by real marine life such as crabs, fish, and shrimp that thrive within mangrove forests and key natural areas like Thung Prong Thong, a vital nursery ground for aquatic species, each doll reflects the local fishing way of life, harmony with nature, and ongoing conservation efforts. At the same time, they serve as a means of generating sustainable income for the community. Every purchase helps share the story of Thailand’s marine heritage while supporting community-based tourism in a meaningful way.

# Ban Kao Rim Nam Prasae Community Enterprise



In collaboration with Eastin Resort Rayong, these meaningful creations are proudly promoted to guests as part of the resort's commitment to sustainability and local community support. The resort actively encourages visitors to discover and purchase these handmade dolls, helping to generate income for the Ban Kao Rim Nam Prasae Community Enterprise while raising awareness of Rayong's unique coastal heritage. Through this initiative, guests not only take home a memorable keepsake but also become part of a greater effort to support local livelihoods and preserve the natural beauty of the region.

# Upcycling Fabric: Rayong Ocean Wave Pattern



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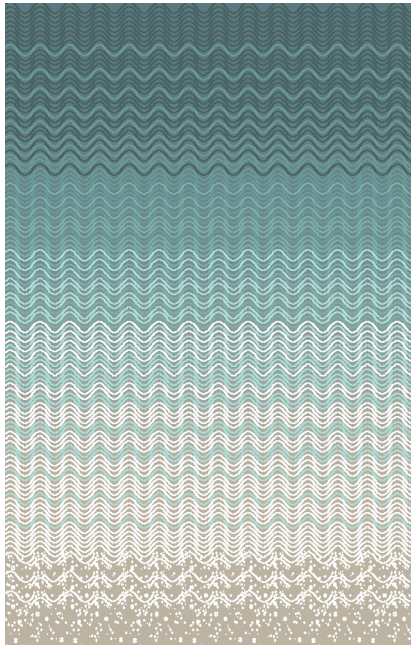
A beautiful gift. A meaningful impact.



Scan for more information

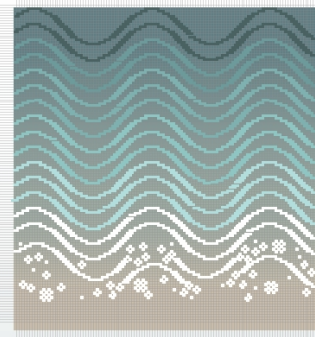
This fabric begins its journey as used plastic bottles—once destined for the sea, now transformed through an upcycling process into finely woven fibers. It is then printed with the “Rayong Ocean Wave” pattern, inspired by the rhythm of nature and the coastal way of life in Rayong. Each wave is more than a visual element; it symbolizes renewal, waste reduction, and a reconnection between people and the ocean in a sustainable way.

# Upcycling Fabric: Rayong Ocean Wave Pattern



## คลื่นระยอง

### KHLUEN RAYONG PATTERN



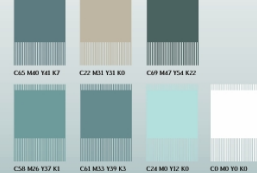
#### แนวความคิดในการออกแบบ

จังหวัดระยองมีพื้นที่ชายฝั่งทะเล มีพื้นที่รวมกันประมาณ 105.61 กิโลเมตร โดยติดกับ 3 อำเภอ ได้แก่ อำเภอบ้านฉาง อำเภอเมืองระยอง และอำเภอกลอง และมีตำบลที่ติดทะเล รวม 15 ตำบล ซึ่งถือว่าเป็นจังหวัดที่มีความงามของคลื่นทะเลที่เป็นเอกลักษณ์จึงเป็นจุดเด่นและแหล่งท่องเที่ยวที่ดึงดูดนักท่องเที่ยวจำนวนมากในแต่ละปีจำนวนมาก เกือบครึ่งบนพื้นทะเลสีฟ้า เชื่อมโยงกับชายหาดสีคราม จึงถูกถ่ายทอดออกเป็นลายผ้าผืนนี้

Rayong Province has a total coastal area of approximately 105.61 kilometers, bordering 3 districts: Ban Chang, Mueang Rayong, and Klaeng. There are 15 sub-districts bordering the sea, which is considered a province with unique beauty of sea waves. Therefore, it is a highlight and a tourist attraction that attracts many tourists to the province each year. The waves on the blue seabed, connected to the cream-colored beach, are therefore translated into this fabric pattern.

#### สีของลายผ้า

##### Fabric pattern colors



#### องค์ประกอบของลายผ้า

##### Pattern elements



70

CULTURAL

## REMEET

### รีมีต

100% Recycled Plastic Bottles

1 หลา ใช้ขวดพลาสติก 11 ขวด

#### ลักษณะเนื้อผ้า

ผ้าเนื้อนุ่ม สีนุ่ม มีความเงาเล็กน้อย สีสวย นุ่ม พลิว ใส่สบาย

#### เหมาะสำหรับ

ชุดเดรส เสื้อฮาวาย กางเกง เสื้อยืด กระโปรง สามารถพิมพ์ซิลิโคนได้

In collaboration with Eastin Resort Rayong, this innovative fabric has been thoughtfully adopted as part of the staff uniforms. The resort actively supports and promotes the use of upcycled materials, recognizing the value of transforming waste into something meaningful and sustainable. By integrating the Rayong Ocean Wave Pattern into daily operations, the resort not only showcases a modern and eco-conscious identity but also helps raise awareness among guests about local upcycling initiatives.

Through this effort, Eastin Resort Rayong encourages visitors to appreciate and support Rayong's upcycling craftsmanship, contributing to a wider recognition of sustainable practices within the community. More than just a uniform, this fabric becomes a powerful symbol of environmental responsibility, local pride, and a shared commitment to preserving the beauty of the ocean for future generations.

“Each yard of fabric is made from 11 recycled plastic bottles”

# Environmental Awareness Training for Staff

The hotel actively supports environmental initiatives by participating in training sessions organized by GC (PTT Global Chemical Public Company Limited). These sessions cover key sustainability topics such as water conservation, energy efficiency, coastal environmental protection, waste management, and recycling. This helps equip our staff with the knowledge and awareness to contribute to protecting the ecosystem and supporting the long-term sustainability of Phayun Beach, Rayong.



# Friends Together for Good Deeds

Eastin Resort Rayong contributed school and sports supplies, snacks, and essential items to the “Friends Together for Good Deeds: Fulfilling Dreams, Sharing Love for Children - Year 10” project, which were delivered to children living in the highland areas.

This project was organized to provide much-needed supplies to students (children and youth) in remote communities whose schools lack basic resources. The donations were given at: Mae Fah Luang Hill Tribe Learning Center, Ban Huai Wua School, Mae Tuen Subdistrict, Mae Ramat District, Tak Province Mae Fah Luang Hill Tribe Learning Center, Mee Moo School, Khane Chue Subdistrict, Mae Ramat District, Tak Province



# Exchange Towel Guest Awareness

At Eastin Resort Rayong, in our "Every Drop Counts" guest awareness campaign, we actively encourage our guests to participate in our sustainability efforts.

Recognizing the importance of environmental conservation, we have transitioned from printed materials to a digital-first approach. To request a change of bed sheets, guests are now invited to submit a request via our mobile application instead of placing a physical card on the bed. This initiative helps reduce paper waste and makes guests aware that bed linens are not automatically changed daily, fostering an eco-friendlier approach.

Similarly, our Towel Exchange program aims to promote the reuse of towels. A towel left on the rack signals the guest's intention to use it again, while a towel placed on the floor indicates the desire for an exchange.

By adopting these digital and eco-conscious practices, our guests contribute to conserving millions of gallons of water otherwise used for washing linens that have been minimally soiled. Through these initiatives, we strive to create awareness and encourage environmentally conscious choices among our guests.



## Every Drop Count Guest Awareness



# Rayong

## Travel Guide Book



## Discover Rayong's Hidden Treasures: Support Local Community & GC& Experience Authentic Vibes Nearby Eastin Resort Rayong

Step out and uncover Rayong's hidden gems while immersing yourself in authentic local vibes, just a few steps from Eastin Resort Rayong – your gateway to unforgettable seaside experiences and the charm of local living.

This initiative aims to support Rayong's vibrant local community and promote sustainable tourism, enriching your stay while connecting you with the area's culture, nature, and way of life.

Start your journey with us and discover the true spirit of Rayong – from beautiful beaches and fresh local cuisine to warm and welcoming communities.

Our concierge team is happy to recommend alternative options and activities, including green restaurants, nature attractions, and unique local experiences not to be missed.

SCAN QR  
FOR E-BOOK





# We Welcome everybody to sustainability program

We warmly welcome everyone to the Sustainability Program at Eastin Resort Rayong. Our commitment to environmental care is integrated into our operations, emphasizing the active participation of all stakeholders.

For our staff: We empower employees with knowledge and hands-on experience in sustainability through training on waste management, energy efficiency, plastic reduction, and vegetable gardening activities to raise environmental awareness.

For our guests: We invite guests to join our environmental initiatives by participating in activities and making eco-friendly choices to reduce the hotel's environmental impact.

Vegetable gardening as a key part of fostering eco-conscious practices.

# Sustainability Targets for 2025 and Beyond

Our long-term strategy comprises specific goals to be achieved by 2025, 2026, and up to 2030. This includes:



## Transportation

Transitioning to electric shuttle services and promoting employee carpooling



## Water Conservation

Reducing water use in guestrooms. To use beautiful terrarium plants in our public area. Install timer for water sprinkler and reuse water from air-conditioning for plant watering.



## Pest Control

Adopting eco-friendly pest control methods



## Energy Conservation

Retrofit facilities with energy-efficient LED lighting, low-flow fixtures, change IC board for all rooms



## Certification

Achieving green building certifications such as Green Hotel Certificate



# Energy Saving Initiatives

The hotel has upgraded all lighting to energy-efficient LED fixtures, with beachfront lighting powered by solar energy.

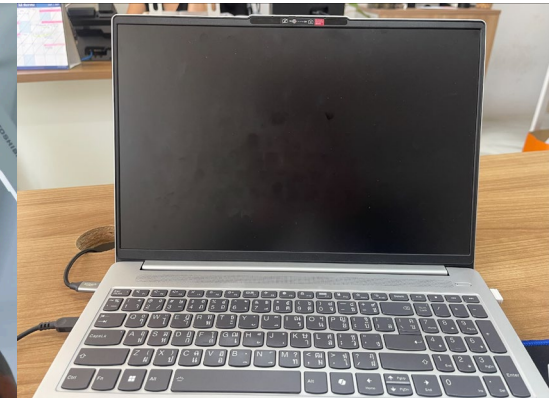
Air conditioning units are cleaned twice a year.

Turn off office lights and switches when not in use.

Default air conditioning temperature settings:

- Guest rooms: 24° C
- Office areas: 26° C

Computer monitors are turned off during break times to conserve energy.



# Eastin Resort Rayong Sustainability Goals

Our commitment to environmental responsibility is underpinned by measurable goals. We track key resource consumption and waste generation, aiming for continuous reduction across our operations.

Category	Scope	Baseline	Unit	Reduction Target
Electricity	Guest rooms, public areas, lighting, A/C	160,525/Month	kWh	1.5%
Water	Guest rooms, public areas, F&B	2,663/Month	m <sup>3</sup>	1.5%
General Waste	Guest activities, F&B, operations	870/Month	kg	3%
Food Waste	F&B, Kitchen, Canteen	500/Month	kg	5%
<b>Energy Consumption for Events (CO2 - e Emission per meeting room)</b>				
Half Day (4 hrs)	Meeting Room	125.00 kWh	56.71 Kg CO2-e	1.5%
Full Day (8 hrs)	Meeting Room	250.00 kWh	113.43 Kg CO2-e	1.5%

These targets reflect our dedication to reducing our environmental footprint across all hotel operations and services, including event management.

# Eastin Resort Rayong Sustainability Goals

Our commitment to environmental responsibility is underpinned by measurable goals. We track key resource consumption and waste generation, aiming for continuous reduction across our operations.

Category	Scope	Baseline	Unit	Reduction Target
<b>Energy Consumption for Events (CO2 - e Emission per meeting room)</b>				
Half Day (4 hrs)	Ballroom	290.00 kWh	131.57 Kg CO2-e	1.5%
Full Day (8 hrs)	Ballroom	580.00 kWh	263.15 Kg CO2-e	1.5%
Half Day (4 hrs)	Boardroom	50.00 kWh	22.69 Kg CO2-e	1.5%
Full Day (8 hrs)	Boardroom	100.00 kWh	45.37 Kg CO2-e	1.5%

These targets reflect our dedication to reducing our environmental footprint across all hotel operations and services, including event management.

# Sustainability Targets for 2026 and behind

These goals will help us reduce our environmental impact, enhance community engagement, and drive more sustainable business practices across all aspects of our operations.

## **Zero Waste Initiative:**

- Reduce food waste by 2% through portion control and effective food waste management systems
- Implement comprehensive waste segregation across all departments
- Minimize single-use plastics in guest amenities, packaging, and operations

## **Carbon Neutrality**

- Improve energy efficiency across the resort, including LED lighting, energy-saving equipment, and solar energy systems

## **Local Sourcing and Organic Ingredients**

- Build strong partnerships with local farmers and suppliers in Rayong and nearby areas
- Increase the use of seasonal and environmentally friendly ingredients

## **Sustainable Packaging and Reduced Plastic Use**

- Transition to eco-friendly packaging such as biodegradable, recyclable, or reusable materials
- Reduce plastic usage in beachfront areas and food & beverage operations

## **Employee Education and Engagement**

- Provide comprehensive sustainability training for all staff
- Encourage staff participation in environmental and community activities
- Conduct monthly Green Team meetings to drive sustainability initiatives

## **Community Engagement and Environmental Impact**

- Collaborate with local communities and environmental organizations
- Support community projects focused on sustainability and biodiversity
- Continue the Eco Reward Program to engage guests and raise awareness of sustainable practices

## **Water Conservation**

- Reduce water consumption by 1.5% through efficient systems and management
- Encourage guests to participate in water-saving practices, especially in guest rooms and beachfront areas.

## **Energy Consumption**

- Reduce overall energy consumption by 1%
- Optimize the use of air conditioning and lighting in guest rooms, public areas, and beachfront zones