



# NAIROBI SERENA HOTEL

On the outskirts of Nairobi's Central Park, stands the Nairobi Serena Hotel. Nairobi Serena offers exceptional standards of accommodation, service and amenities.

**Anthony Chege**

**General Manager**

**Nairobi Serena Hotel**

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Web: [www.serenahotels.com](http://www.serenahotels.com)

## Kenya

Regional Support Center

Williamson House, 4th Floor

4th Ngong Avenue – Nairobi.

Tel: (+254-20) 284 2000, 732 123 000

Email: [marketing.kenya@serenahotels.com](mailto:marketing.kenya@serenahotels.com)

## Tanzania

Arusha Central Reservations

Tel: (+ 255 27) 297 0360 / 0784 620 663

Email: [reservations@serena.co.tz](mailto:reservations@serena.co.tz)

## South Africa

Sales & Reservations Office

Grayston Ridge Office Park,

144 Kathrine Street, Sandown

Tel : +27 11 021-2607/ +27 82 88 99979

Email: [karin.sieberhagen@serenahotels.com](mailto:karin.sieberhagen@serenahotels.com)

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## GUEST ROOM INFORMATION

Number of rooms - 199

- Deluxe Rooms – 156
- Deluxe Balcony Rooms - 4
- Club Rooms – 10
- Superior Rooms – 5
- Corner Suites - 7
- Garden Suites – 3
- Executive Suites – 6
- Business Suites – 6
- Lamu Suite – 1
- State Suite - 1

## CHECK-IN/CHECK-OUT

- Check-in 1200 Hrs
- Check-out 1000 Hrs

## HOW TO GET THERE

- On The Outskirts of Nairobi's Central Park – Kenyatta Av. Processional Way
- 30 minutes drive from the Jomo Kenyatta International Airport using the newly constructed expressway - 18 km away.
- Wilson Airport – 7 KM
- Taxis Services available \*
- Limousine Services available \*

## ROOM AMENITIES

- Free High-speed, wireless internet
- In-room Safe
- In-room Mini Bar
- Tea & Coffee Making facilities
- Air-conditioning
- Hair dryers
- Flat Screen TV with Satellite Channels
- 24-Hours Room Service
- Multi-charge power outlets
- Power supply 240V/50Hz
- Type G power plug sockets

## GUEST SERVICES

- House Doctor on call – 24Hrs \*
- Duty Manager – 24Hrs
- Laundry\*
- Concierge Services
- Complimentary Local Newspaper upon request

## SPECIAL FEATURES

- Executive Lounge
- Hypoallergenic Room
- PWD (Persons with Disability) friendly room
- Unisex Hair Salon \*
- Gift Shop, News-stand
- Extensive gardens
- Car Park with valet services
- IP CCTV cameras throughout the hotel premises and parking areas
- Heated Pool

## FAMILY-FRIENDLY SERVICES

- Babysitting, children's dining/menus on request
- Extensive gardens and grounds

## DINING & BEVERAGES

- Café Maghreb – All-day dining restaurant
- Mandhari - Fine Dining Restaurant
- H&S Pan- Asian Restaurant
- Patisserie
- The Bambara Lounge
- Aksum Bar – Ethiopian Inspired Bar
- Pool Bar
- Room Service
- Cater for special dietary needs (Vegetarian, kosher, gluten free) with advance notice

## ACTIVITIES/EXPERIENCES

- Maisha' Spa and Health Club – Offers state-of-the-art gymnasium, an aerobic studio, sauna, steam-room and juice bar
- Massage Services \*
- Detox and aromatherapy treatments \*
- Architectural, Cultural and Heritage tour of the Hotel
- Heated swimming pool
- Golf nearby (Arranged through concierge)

## MEETINGS & EVENTS

- Interactive state-of-the-art conference/ banquet rooms with executive meeting rooms
- Free Wi-Fi connectivity for delegates
- Events management
- Wedding Receptions
- Conference facility with a capacity of between 12 – 250pax
- Aksum gardens space event/functions for a capacity of 250 pax
- Executive Rooms with a capacity of 9 -11 pax

## PLACES OF INTEREST

- The Daphne Sheldrick Elephant Orphanage
- The AFEW Giraffe Centre
- Karura Forest Nature Trek
- Kenya National Theatre
- National Museums of Kenya
- The Railway Museum
- Animal Orphanage
- Nairobi Safari walk
- Karen Blixen Museum
- Maasai Market
- Nairobi National Park

**NB: \* CHARGEABLE**