
**June 2023-
June 2024**

SUSTAINABILITY REPORT



HUNTINGDON
HOTEL & SUITES



Huntingdon Hotel and Suites
Pendray Inn and Tea House



INTRODUCTION

At Huntingdon Hotel and Suites & Pendray Inn and Tea House, sustainability is embedded in our daily operations. We are committed to environmental protection, social responsibility, and community support.

This report highlights our progress and achievements for the period of **June 2023 - June 2024**, in line with our fiscal budget, Sustainability Policy and Sustainability Action Plan 2023-2030.

Our efforts align with the United Nations Sustainable Development Goals (SDGs), focusing on comprehensive improvements across environmental, social, and economic areas.



1. ENVIRONMENTAL STEWARDSHIP



Our commitment to reducing our environmental impact is reflected in various initiatives to improve energy efficiency, water conservation, waste management, and sustainable sourcing.

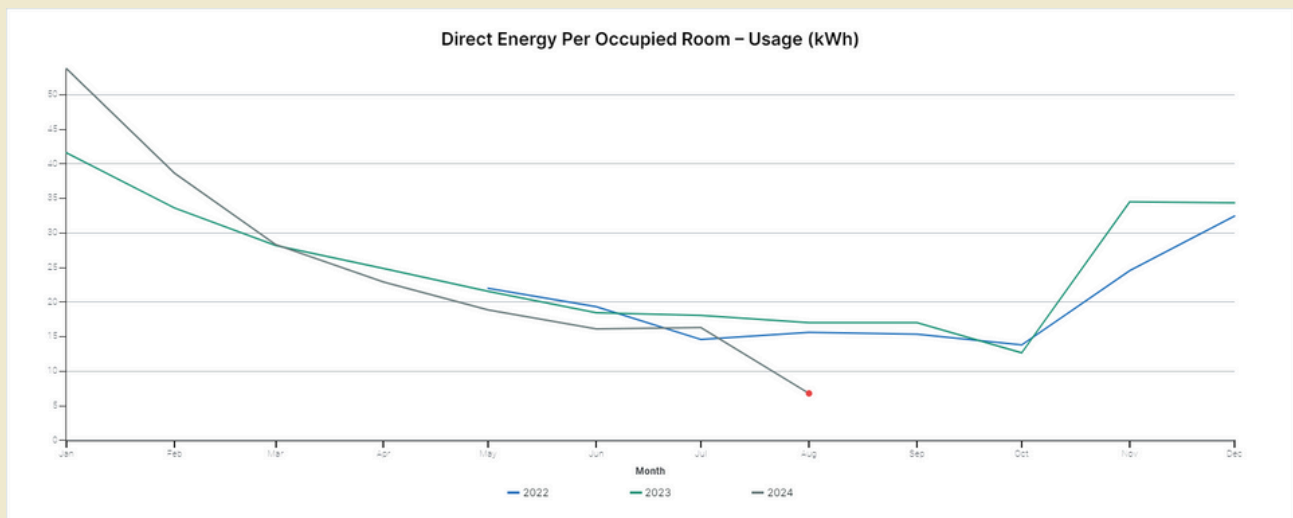
Key Achievements

GOAL: To reduce property's overall energy consumption by 30% by 2030



Energy Efficiency

- Invested **\$45,084** in an energy retrofit project, fully funded by the EcoFund verified by Greenstep, to upgrade LED lighting in common areas and hotel exterior. This project reduced energy use per room night by **13%** as of December 2023 and achieved a **1.3%** reduction in site energy use intensity (EUI).
- Due to ongoing renovations on the third floor of Huntingdon Hotel from October 2023 to April 2024, we saw a temporary increase in energy use per room in Q3 (Jan - March) by 11.51%. However, in Q4 (April - June), **energy use per occupied room decreased by 12.79%** when compared to previous year.



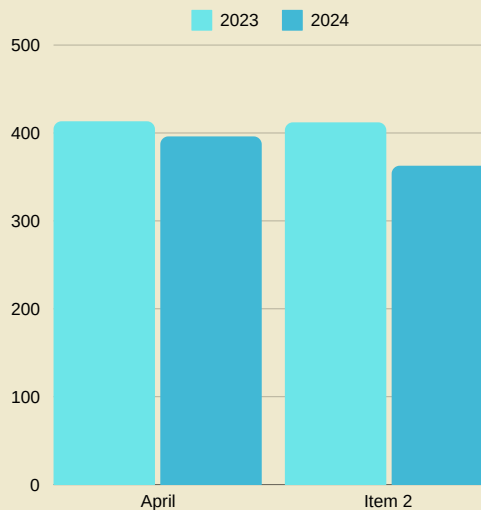
Key Achievements



Water Conservation

- Replaced all 3rd-floor toilets with low-flow models, **saving an estimated 600,000 to 650,000 liters annually.**
- Achieved an **8.4% reduction** in water usage per occupied room in April and May following the toilet replacements. **June data is still pending.*

Total Water Consumption (L) Per Occupied Room



GOAL: Reduce overall water consumption by 40% by 2030



Waste Management & Food Waste Reduction:

- Conducted a third-party food waste audit through Bettertable.ca at Hunter's Restaurant, reducing waste from 134g to 69g per cover year-over-year, a **49% reduction**. This is 82% below the Canadian restaurant average of 388g of food waste per cover.
- In December 2023, we conducted a 3rd party food waste audit through Bettertable.ca at Pendray Tea House, reducing waste from 70g to 41.3g per cover as of June 2024 per cover, a **41% reduction**. This achievement makes our average food waste 89% less than Canadian restaurant average of 388 grams in food waste per cover. Detailed quarterly **Food Waste Report** available [here](#).
- Too Good to Go App:** Huntingdon Hotel became Victoria's first hotel to join this initiative, connecting users with local businesses offering surplus food at reduced prices. Between September 2023 and June 2024, **Hunter's Restaurant saved over 1,086 meals and avoided the equivalent of 2.92 metric tons of CO2 emissions.**



GOAL: Achieve 50% food waste reduction and 80% waste diversion by 2030



Huntingdon Hotel and Suites
Pendray Inn and Tea House

SUSTAINABILITY REPORT

Key Achievements



Climate Change and Sustainable Sourcing

- During this period, Pendray Tea House **offset 324.2 tons of CO2** through the Eco Dine program, equivalent to eliminating emissions from 249 long-haul flights.
- **Retail Corner:** Huntingdon Hotel and Suites launched a new retail corner, providing guests the opportunity to purchase high-quality products sourced from both local and/or Indigenous artists, all ethically produced
- We expanded our **Responsible Vendor Policy** to prioritize local, sustainable suppliers. We now focus on sourcing Fair Trade, carbon-neutral products and working with vendors who follow ethical and responsible practices.
- At Huntingdon Hotel and Suites, our newly renovated loft suites feature stylish furniture crafted from **100% upcycled wood**, repurposing materials that would have otherwise gone to waste, aligning with our commitment to sustainability.
- The Pendray Inn & Tea House is **100% Ocean Wise Certified**. The Ocean Wise Seafood Program is a non-profit organization dedicated to protecting our oceans by promoting sustainable practices and ensuring that seafood providers offer environmentally responsible, ocean-friendly options.

GOAL: F&B local sourcing target of 60% and 100% transition to sustainable amenities and supplies



Camden Loft with upcycled wood furniture



Local organic Silk Road Tea



Huntingdon Hotel and Suites
Pendray Inn and Tea House

SUSTAINABILITY REPORT

2. SOCIAL RESPONSIBILITY & COMMUNITY ENGAGEMENT



We are dedicated to contributing to the well-being of our community, supporting important causes and local initiatives, and promoting equity.

Key Achievements



Community Engagement

- **Impact Sustainability Travel & Tourism Summit:** For the 2nd year in a row, we sponsored the conference as a River Level Sponsor.
- **Dr. Bonnie Henry Community Garden:** Established a permanent community garden in partnership with the James Bay Neighbourhood Association, offering 25 plots, including 3 accessible plots for local residents.
- Organized our annual **Canada Day Pancake Breakfast**, raising **\$2,359** for the Victoria Women's Transition House.
- During **Earth Week 2024**, we raised **\$757** by donating **\$1 for every room night** at Huntingdon Hotel and Pendray Inn and Tea House. This donation supported FED Urban Farm's mission to increase food security in Victoria.



Huntingdon Hotel and Suites
Pendray Inn and Tea House

SUSTAINABILITY REPORT

Key Achievements



Community Engagement continued

- **Indigenous Tourism Destination Fund (ITDF):** In March 2024, we joined ITDF, a program created by the Indigenous Tourism Association of Canada (ITAC) supporting Indigenous-led tourism growth by adding a \$0.25 fee per room and night.
- Sponsored a lunch and volunteered at **Our Place Society** in support of the most vulnerable and homeless population.
- Supported multiple local organizations through monetary or in-kind donations including **Victoria Brain Injury Alliance, BC SPCA, Communities for a Healthy Bay, and the Victoria Hospitals Foundation.**



Dr. Bonnie Henry Community Garden



Team with ITAC CEO Keith Henry



Supporting the Arts

- Sponsor of the **Victoria Pacific Opera** and was the primary sponsor for the **Symphony in the Summer Festival.**
- Incorporated artwork by local and Indigenous artist, **Sandra Froher,** in guest rooms and hotel public spaces.

Key Achievements



Our Guests and Staff

- All of our new and existing staff have completed a **Sustainability Orientation Training**.
- All Management and Food & Beverage staff have also completed **Better Table's Food Waste Reduction Certificate**, raising awareness about the importance of reducing food waste and implementing industry best practices.
- **Transportation Subsidy Program**: We provide subsidized transit for our staff, reducing their costs and encouraging the use of public transportation.
- Implementation of a **"Take What You Need" pantry** stocked with non-perishable goods to discreetly support employees who may be struggling with food and groceries.
- We educate our guests on the importance of reducing food waste through staff training, signage in our restaurants, menus, website, and other collaterals.



Team completing BetterTable Food Waste Certification Training



3. CERTIFICATIONS & ACCOLADES

Over that past year, we have received notable certifications and recognition for our sustainability efforts:

- **Biosphere Certification** for both Huntingdon Hotel and Suites and Pendray Inn and Tea House
- In June 2024, Pendray Tea House became **Canada's first PLEDGE on Food Waste** certified restaurant, earning a Gold Level with a 93% score.
- Pendray Tea House became a **BC Green Business Certified** and Surfrider Approved Business Leader.
- **2023 Ecostar Awards** Finalist for Innovation in Sustainability.
- **2024 BCHA Sustainability** Champion Finalist.
- **2024 Winner** of Victoria Chamber of Commerce Sustainable Best Practices Award.



Receiving Chamber of Commerce Sustainability Award



LOOKING AHEAD

Goals for 2024-2025

As we continue to evolve, we aim to build on our sustainability achievements and strive for the following goals in the upcoming year:

01 Energy Efficiency

Reduce energy consumption by an additional 10% through boiler system replacement, HVAC upgrades, and potential window or insulation upgrades.

02 Food Waste Reduction

Expand waste management by exploring on-site composting and digestion technology solutions.

03 Climate Action

Switch 5-25% of our natural gas use to renewable natural gas, further reducing our GHG emissions.

04 Sustainability Transportation

Support low-carbon transportation by increasing EV charging stations and providing improved storage and services for guests choosing biking as transportation.

05 Food Security

Install urban planters in partnership with FED Urban Farm on hotel property to help sustain food security in Victoria.

06 Community Support

We are committed to reconciliation at a local level, engaging with First Nations communities to foster respectful relationships and identify ways our hotel can contribute

We remain committed to the United Nations Sustainable Development Goals (SDGs) as we continue to improve the sustainability of our operations and move towards our 2030 goals a regenerative tourism model.

CONCLUSION

Our journey toward sustainability is ongoing, and we are proud of the progress made this year. We are grateful for the support of our staff, guests, and community partners in our efforts to make a positive environmental and social impact.

Erin Cassels

General Manager

Julia Canton

Director of Sales & Marketing
Sustainability Manager

Data Source

- **One Tree Planted:** *A mature tree absorbs about 22 kg of CO₂ per year.*
Source: [One Tree Planted](#)
- **U.S. Forest Service:** *Confirms a similar 22-23 kg CO₂/year absorption rate per tree.*
Source: [U.S. Forest Service\(FS USDA\)](#)
- **U.S. Environmental Protection Agency (EPA):** *Older toilets use around 13-20 litres per flush (lpf), while modern low-flow models use 6 lpf or less, making them ideal for water conservation.* Source: [EPA WaterSense](#)
- **Alliance for Water Efficiency:** *States that replacing older toilets can result in water savings of up to 60% per flush.* Source: [Alliance for Water Efficiency](#)
- [Too Good to Go App](#)
- [Ecostay by LiveClean](#)
- [Indigenous Destination Tourism Fund](#)
- [Green View Portal](#)

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