



Performance Overview

Coronavirus protection

Please note that this service overview does not contain all the information relating to your policy. For the full insurance cover, please see the insurance certificate and the insurance terms and conditions. Each type of insurance listed below is relevant only if it is also included in the agreed tariff.

Cancellation cover	Travel curtailment insurance
<p>What benefits are included in your cancellation cover?</p> <p>For non-commencement of the trip or non-use of the rental property</p> <ul style="list-style-type: none">• Reimbursement for the contractually required cancellation costs• Reimbursement of the single room supplement or reimbursement of the proportionate costs for the double room in the event of partial cancellation <p>In the event of a delayed start to the journey</p> <ul style="list-style-type: none">• Reimbursement of additional costs to reach the destination• Reimbursement of unused travel services <p>If the booking is changed</p> <ul style="list-style-type: none">• Reimbursement of rebooking fees <p>What events are insured?</p> <p>An event is covered by the insurance if you or another person covered under the policy suspect(s) that you/they are infected with coronavirus (COVID-19) and are therefore</p> <ul style="list-style-type: none">• required to self-isolate (quarantine) as a result of an official measure (e.g. an order) or an order by an authorised third party (e.g. medical practitioner) based on a legal provision (e.g. a regulation); or• denied carriage or entry into the insured rental property by authorised third parties (e.g. airport staff, landlord) on the date of the outward trip (at the start of the trip). <p>Deductible</p> <p>No deductible</p>	<p>What services are included in the holiday guarantee?</p> <p>If you have to curtail the trip</p> <ul style="list-style-type: none">• Reimbursement of the additional return travel costs verifiably incurred and the directly resulting additional costs incurred.• Reimbursement of the total price, provided that the trip is cancelled within the first half of the trip duration (max. within the first 8 days)• Reimbursement of the unused travel services, provided that the trip is cancelled within the second half of the trip duration (after the ninth day at the latest). <p>If your return trip is delayed</p> <ul style="list-style-type: none">• Reimbursement of the additional return travel costs verifiably incurred and the directly resulting additional costs incurred.• Reimbursement of the additional costs for accommodation up to the limit of the sums insured. <p>What events are insured?</p> <p>An event is covered by the insurance if you or another person covered under the policy suspect(s) that you/they are infected with coronavirus (COVID-19) and are therefore</p> <ul style="list-style-type: none">• required to isolate (quarantine) as a result of an official action (e.g. an order) or an order by an authorised third party (e.g. medical practitioner) based on a legal provision (e.g. a regulation); or• denied carriage by authorised third parties (e.g. airport staff) on the date of the return trip (end of the trip). <p>Deductible</p> <p>No deductible</p>