

UniLodge City Gardens Terms and Conditions for Short Stay

Thank you for choosing UniLodge City Gardens for your Short Stay. Please see below the terms and conditions of your Short Stay. Once you have agreed to the terms and conditions of the stay, this document is to be signed and returned to reservations.citygardens@unilodge.com.au. The reservation team will then contact you to confirm your reservation.

- UniLodge City Gardens is purpose-built student accommodation, you are required to provide proof of student status (such as Confirmation of Enrolment, Student ID) and valid Visa (if applicable) as well as legal photo ID (passport or drivers licence).
- The Short Stay must be a minimum of 2 weeks (14 days) and must not exceed 7 weeks (49 days). All bookings must end on or prior to 23rd January 2023.
- The Short Stay must be paid in full prior to the commencement of the stay. A deposit of one (1) week stay is required to secure your booking, and invoice for the stay will be sent to you from the reservation team.
- A Security Deposit of \$500.00 is included in the Short Stay and is refundable at the end of the stay unless incidentals occur. If incidentals occur in the apartment, the Security Deposit may not be fully refundable.
- A compulsory cleaning fee of \$132.00 is included in the total cost of the Short Stay.
- All guests at the property must read and abide by the UniLodge House Rules detailed in the [Resident Handbook](#) and sign and return the final page as acknowledgement prior to commencement of stay.
- Once the Short Stay has commenced, the dates of stay cannot be reduced. If an extension of stay is required, consideration of extension will need to be reviewed in writing to reservations.citygardens@unilodge.com.au 48 hours prior to the stay end. The stay must not exceed 7 weeks (49 days).

Inclusions:

The rate will include the use of a furnished Studio Apartment, unlimited Wi-Fi access and use of the properties facilities for the confirmed dates of stay. If you select the option for bedding and linen, this can be included in the stay but must be returned at the end of the stay or further charges may apply.

Cancellation Policy:

Cancellations must be received in writing to reservations.citygardens@unilodge.com.au. You are required to sign this document accepting booking terms and conditions prior to booking confirmation. The initial advance deposit is non-refundable.

We may at our option cancel your reservation via email if:

- The information you provide as a part of the application & reservation process turns out to be false; and or
- You fail to meet the student status requirement; and or
- Failure to sign and return the booking Terms and Conditions and Resident Handbook; and or
- You fail to pay the one (1) week advance deposit by the specified due dates.

By signing this document, you confirm and acknowledge the Terms and Conditions contained within for your stay.

Full Name: _____

Signature: _____

Date: _____