



Royal Isabela Photography and Drone Policy

No Drone Policy

In order to protect the safety, privacy, and tranquility of our guests, visitors, and employees, and to ensure compliance with all applicable laws and regulations, the following No Drone Policy is established for our lodging facilities.

The use, operation, launch, landing, or overflight of drones, unmanned aerial vehicles (UAVs), or any similar aerial devices, whether for recreational, commercial, or professional purposes, is strictly prohibited anywhere on the property, including but not limited to:

- Guest rooms and balconies
- Common areas
- Recreational areas and swimming pools
- Restaurants and bars
- Open fields, gardens, and green areas
- Parking areas and adjacent zones

Notice and acknowledgment of policy

This No Drone Policy is cited in the guest registration document, which is reviewed and accepted at the time of check-in. Acceptance of the registration document constitutes acknowledgment and express consent to comply with this policy as part of the terms and conditions of stay.

Reasons for the prohibition

This policy is established to:

- Protect the privacy of guests, employees, and visitors.
- Safeguard the physical safety of all individuals on the property.
- Prevent accidents, disturbances, and noise.
- Ensure compliance with aviation safety regulations and internal property rules.
- Protect the privacy and security of high-profile individuals who visit or stay at the property.

As this is a private property, the use of drones may constitute a violation of legally protected privacy rights, including the unauthorized capture of images, video, or personal information.

Exceptions

Drone use may be authorized only on an exceptional basis when all of the following requirements are fulfilled:

- Prior written authorization is granted by property management.
- The use is for approved institutional, promotional, or security purposes.
- Full compliance with all applicable federal, state, and local laws and regulations, including required permits, is demonstrated.

The following policies apply specifically for private events and weddings:

- Drones may be used for wedding photography only within the designated event space areas.
- Drones are not permitted to fly over or near the casitas, dining establishments, guest accommodations, or any areas outside the approved event space.
- The Client or their photographer must inform Royal Isabela of the drone operator and flight plans at least two (2) weeks prior to the event and obtain written approval.
- The drone operator must hold current insurance and any required licenses and must comply with all applicable laws and venue safety policies.
- Royal Isabela reserves the right to suspend or deny drone operations at any time if safety, privacy, or other venue policies are violated.

Enforcement

Failure to comply with this policy may result in:

- Immediate request to cease drone operation.
- Temporary confiscation of the equipment while coordinating with management.
- Immediate removal from the property without refund.
- Notification of the appropriate authorities, if necessary.

This policy applies to guests, visitors, contractors, vendors, and employees, without exception.

We appreciate your cooperation in maintaining a safe, private, and respectful environment for all.

Photography Policy

Please note that all professional, commercial, and influencer photography or filming at Royal Isabela requires express written approval in advance.

Photography sessions are available Monday through Thursday, subject to availability. The minimum fee is \$600 for up to two (2) hours.

A maximum of five (5) people total, including the photographer and all participants, is permitted. Wedding dresses and bridal gowns are not permitted, in order to preserve the exclusivity of actual wedding events on property. We invite you to contact events@royalisabela.com to inquire about having your wedding at Royal Isabela.

This policy applies to all photographers, content creators, influencers, and media, regardless of audience size or platform. Unauthorized photography or failure to comply with these guidelines may result in immediate termination of the session and a request to leave the property.

Requests and questions may be submitted to reservations@royalisabela.com.

