# BAY GARDENS RESORTS **NEWSLETTER** DECEMBER 2021



The Key to your Ultimate Caribbean Vacation Getaway

Centrally situated in the heart of Saint Lucia's entertainment capital, Rodney Bay Village, the Bay Gardens Resorts family of hotels and luxury private villas offers inviting, island-inspired accommodations. With five properties positioned on the Reduit Beachfront and within Rodney Bay Village and the Rodney Bay Marina, Bay Gardens Resorts is a favourite hotel destination in Saint Lucia for families, couples, and island explorers.

Featuring a total of 241 rooms, seven conference centers, four restaurants, and six bars, our resorts are the perfect choice for a Saint Lucian getaway for families, couples, honeymooners, wedding parties, business travelers, groups, and more. Guests can stay at the property that suits them best and can still enjoy luxurious amenities from each. Click here to read more about our beautiful properties.

CHECK OUT OUR

CALENDAR OF EVENTS



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# Bay Gardens Resorts Executive Director Sanovnik Destang Awaded As 2022 Caribbean Hotelier of The Year



Caribbean Journal has unveiled the 2022 winners of its prestigious Caribbean Travel Awards. Bay Gardens Resorts Executive Director Sanovnik Destang has been named the 2022 Caribbean Hotelier of the Year.

The Saint Lucian-born hotelier was hand-selected by Caribbean Journal to receive the top honor at the 8th Annual Caribbean Travel Awards, which highlights the region's best beaches, destinations and resorts comprised of 20 categories.

Destang, a Chartered Professional Accountant (CPA) and Chartered Financial Analyst (CFA), spent four years working in Toronto, Canada, at KPMG, in the Fields of Audit & Transaction Advisory before returning to Saint Lucia in 2008 to lead the family-owned business founded by Joyce and Desmond Destang in 1995.

His extensive portfolio includes five Bay Gardens Resorts' properties - Bay Gardens Beach Resort & Spa, Bay Gardens Inn, Bay Gardens Marina Haven, Bay Gardens Hotel, and Waters Edge Villas by Bay Gardens Resorts. The collection consists of 233 rooms, two luxury villas, seven conference rooms, and five restaurants in Saint Lucia's entertainment capital, Rodney Bay.

Caribbean Journal Magazine stated, "Destang is at the forefront of Caribbean tourism, continuing to grow Bay Gardens, incessantly innovating (including the development of a game-changing all-inclusive dinearound program) and demonstrating the power of hospitality to impact every level of a destination".

During his tenure, Destang has increased hotel profit and revenue by developing a strategic digital marketing strategy for Bay Gardens Resorts, which focuses on sales, marketing, social media, and public relations to yield direct bookings online for all properties.

"Being chosen as the 2022 Caribbean Hotelier of the Year is such an honor, Caribbean Journal puts a lot of thought into selecting a winner, and I am so grateful to have been considered for this award,"

remarked Sanovnik Destang, Executive Director of Bay Gardens Resorts.

The prestigious award places Destang in some elite company with great hoteliers in the region. "This is a true testament to the hard work and dedication of the Bay Gardens team. To lead and do it well requires commitment from your team at every level to succeed. You must listen and understand the challenges of every department and help them to come up with creative solutions especially in this environment. The staff at Bay Gardens Resorts, from the management team to the supervisors and the line staff, are all pivotal to the success of Bay Gardens Resorts. My entire family has also been a huge pillar of strength for me, and as a family-owned business we share this award together". Destang is the first Saint Lucian to win this coveted award (past winners have included Adam Stewart of Sandals Resorts, Rob Barrett of Elite Island Resorts and Gregor Nassief of Fort Young/Secret Bay). Further accomplishments in Destang's career include Saint Lucia's Chamber of Commerce's 'Business of the Year Award' for two consecutive years (2014 and 2015) and Caribbean Hotel & Resort Investment Summit 2014 Rising Star Award.

As a regional advocate for Saint Lucia and Caribbean in general, Destang is the former President of Saint Lucia Hospitality and Tourism Association (SLHTA), in addition to being long-time Director of the Caribbean Hotel and Tourism Association (CHTA) where he currently serves as its 2nd Vice President, and has held positions on numerous boards, locally and regionally.

# **Exclusive Wedding Special**

Your destination wedding is closer than you think. Say I Do in 2022 and beyond with our new customizable wedding packages. We cannot quarantine or lockdown love and our unique packages are designed to deliver on your dream wedding in paradise. Book your Bay Gardens Resorts wedding for January 2022 to July 2023 and receive a FREE COUPLES MASSAGE AND FREE CANDLELIT DINNER FOR TWO.

This promotion is valid for NEW wedding



bookings made from January 1, 2022. Offer is NOT combinable with any other promotions, subject to availability throughout promotional period and may be changed or withdrawn at any time. Legal and Stamp fees of US\$450.00 are mandatory and paid separately (Subject to change). This fee is payable to the local authorities and include all licenses/services of the registrar and a copy of the marriage certificate. Only applicable to weddings booked at our Bay Gardens Resorts properties.

Say 'YES" to new beginnings with a Bay Gardens Resorts wedding experience and toast to everlasting memories with us.

Visit baygardensresorts.com/weddings to read more and book your Destination Wedding today!

# Worry-free return home antigen and PCR testing



Bay Gardens Resorts in Saint Lucia is ready to meet the new travel entry testing requirements implemented by United Kingdom and the United States of America Governments.

Through our collaboration with the Rodney Bay Medical Center and Laboratory Services and Consultations Limited we can provide onsite Rapid Antigen (Lateral Flow) testing with results provided within 24 hours.

Bookings with a minimum of 5-nights on an all-inclusive plan qualify for FREE Rapid Antigen Test for two persons per room for return flight. Additional charges of US\$40 per person per Rapid Antigen (Lateral Flow) Test and US\$150 per person for PCR onsite tests apply.

Commencing December 6, air travelers aged two and older, regardless of nationality or vaccination status, are required to show documentation of a negative viral test (Polymerase Chain Reaction – PCR or Rapid Antigen/Lateral Flow test) result taken within one day of the flight's departure to the United States before boarding. Similarly, effective December 7, 2021, all arrivals into the UK aged 12 years and over must take a PCR or Lateral Flow/Antigen Test COVID-19 test in the two days before the service to England departs. A negative test result must be presented to the airline before boarding. Clients can also rest assured that our Paradise Protocols are in place to ensure the safety of guests and team members alike.

Visit: www.baygardensresorts.com/covid-19 for more information.

# Saint Lucia Carnival is Back for 2022!

Saint Lucia Carnival is recognized as one of the top Carnivals in the Caribbean. Each year during the month of July, the island turns into a massive celebration filled with elaborate costumes, intoxicating rhythms, parades, and a variety of competitions including the ever-popular Power and Groovy Monarch, Senior and Junior Panoramas (Steel Pan Competitions), and the Inter-Commercial House Calypso completion to name a few.



The season culminates in an exciting, fun-filled two-day street parade of live bands with sweet Soca music, stunning Carnival costumes and the joyous and energetic revelry typical of Caribbean carnivals. After a two year break due to the global pandemic and after several consultations between stakeholders and the Government, the Cabinet of Ministers has decided that the country will host Saint Lucia Carnival 2022 dubbed 'The Vaxxed Mas'.

The hosting of Carnival 2022 has received the full approval of the Ministry of Health, according to established health protocols. The highly anticipated cultural display is set to follow a new format to safeguard the health and wellness of all participants.

The guidelines will be announced in due course following further working consultations between the Ministry of Health and stakeholders. Everyone participating, revelers, patrons, support staff and service providers must be fully vaccinated against Covid-19.

Saint Lucia Carnival is one of the region's biggest cultural displays and has had a significant cultural and socio-economic impact over the years. Bay Gardens Resorts are thrilled to welcome back this magnificent festival and expression of Saint Lucian culture.

All our properties are conveniently located within a 15 minute or less drive of the major traditional venues for Carnival activities and we have proudly been the home of many smaller Carnival events and festivities of our own. Stay tuned for more information!

# Horse Back Ride and Swim



stride through the ocean before retreating to base.

This two-hour tour is available daily at: 9:00 am, 11:00 am, 2:00 pm and 4:00 pm. Saddle up and journey through a tropical oasis on horseback to the enchanted Atlantic coastline. Feel like royalty as you take in the sights and sounds of nature atop a sleek, gentle mare or serene stallion.

All five sense will be awakened by the smooth trade winds, panoramic ocean vistas, sounds of the waves caressing the shoreline, saltwater taste, and that refreshing ocean scent. Then

# Spa Feature – La Mer Pour Deux



Rekindle the flame of love with a Pour Deux package from La Mer Spa. This premium couple's rejuvenation package includes a deluxe tranquility massage which offers a medium level pressure point stroke that helps regulate blood circulation throughout the entire body. This massage covers every essential part of the body from head to foot and is followed by a relaxing hydrotherapy bath with a complimentary bottle of champagne or wine for only US\$220.00 per

couple.

To secure your desired appointment, we recommend that you pre-book treatments via email at: lamerspa@baygardensresorts.com, call 758.457.8553 or click here.

# La Mer Spa Winter Specials

### Winter Escape Package

A choice of two treatments with the options of a Back Massage, La Mer Facial or Signature Body Scrub US\$66 [EC\$178.20]

### Holiday Magic Package

Includes a Classic Pedicure w/ a foot massage combo and a classic manicure US\$66 [EC\$178.20] or an extra \$11US for Paraffin Pedicure Upgrade

### Winter Wellness Package

Includes a Deep Cleansing Anti-Aging Facial & Foot Massage Combo **US\$88 [EC\$237.60]** 

### Winter Retreat Package

Includes a Deluxe Tranquility Massage with a choice of a La Mer Facial or Signature Body Scrub **US\$99 [EC\$267.30]** 

### Lucian Holiday Experience

Includes a Deluxe Tranquility Massage with a La Mer Facial & Signature Body Scrub US\$121 [EC\$326.70]

> Prices are per person and are inclusive of a 10% Service charge. Promotional Offer is subject to change.

# Winter Sale

Book your winter getaway early with savings of up to 30% on accommodations. Bay Gardens Resorts is offering guests major savings at the Bay Gardens Beach Resort & Spa, Bay Gardens Hotel, Bay Gardens Inn, and Bay Gardens Marina Haven. LIMITED TIME OFFER!



The Offer Includes:

- Complimentary breakfast daily
- Welcome cocktail on arrival
- FREE Rapid Antigen Test for Two for Return Flight\*
- Two Kids Stay and Eat FREE\*
- Complimentary Wi-Fi
- Bottled water in room on arrival
- Complimentary shuttle between the Bay Gardens properties ONLY
- Complimentary non-motorized water sports activities
- Complimentary unlimited passes to Splash Island Water Park

### Terms and conditions:

- This promotion is valid for NEW BOOKINGS ONLY by January 31, 2022, for travel January 03, 2022, to May 08, 2022.
- Inclusive of FREE breakfast daily, unlimited FREE non-motorized water sports, FREE Wi-Fi and FREE water park passes.
- Minimum 5-night stay required for the Bay Gardens Beach Resort & Spa & Water's Edge Villas, and minimum 3-night stay required at the Bay Gardens Hotel, Inn, and Marina Haven to take advantage of this offer.
- Book 5-nights or more on an all-inclusive plan and get FREE Rapid Antigen Test (accepted for the US, UK, and France) for two persons per room for return flight. Additional charges of US\$40 per person per Rapid Antigen (Lateral Flow) Test and US\$120 per person per PCR Tests apply.
- Two kids (4 to 12 years) stay and eat free when ordering off of the kids' menu (on the SAME BOARD BASIS when SHARING THE ACCOMMODATION with 2 adults). If adults would like the children to order off the regular menu (including theme nights), they MUST PURCHASE the SAME MEAL PLAN which is

available at 1/2 price of the adults' cost for kids up to 12 years. \*\*Supplement charges apply for two free kids on Dine Around Program and is payable to dine around partner restaurants DIRECTLY.

- Offer is NOT combinable with any other promotions, subject to availability throughout promotional period and may be changed or withdrawn at any time.
- All featured prices are in US Dollars Offer of up to 30% applicable on all room categories at all Bay Gardens Resorts properties.

For more info and to make a booking click here

# Spend the Day with Us with our Bay Gardens Play Pass



Join us for the day at Bay Gardens Resorts and experience the ultimate Saint Lucian escape with our resort play pass packages. Renowned for their superb hospitality one can enjoy all the perks of resort life at the Bay Gardens Inn, Bay Gardens Hotel or the Bay Gardens Beach Resort and Spa from 10:00 am to 06:00 pm daily.

Our resort play pass packages consist of a yummy two course lunch, four beverages per person,

your choice of either a twenty-minute back massage at our La Mer Spa, two non-motorized water sport activities or a complimentary 1/2 day pass to Splash Island Water Park. We do also provide a courtesy hotel room for the day which is subject to availability.

With unbeatable rates starting at only US\$70.00 per adult per day and US\$42.00 for children 12 years and under at the Bay Gardens Hotel and the Bay Gardens Inn and US\$85.00 per adult and US\$45.00 for children 12 years and under at the Bay Gardens Spa Beach Resort and Spa. What are you waiting for?

Cruise ship passengers this is also for you. An additional US\$14.00 per person will give your round trip transfers from the Castries cruise port.

Come discover Rodney Bay's best kept secret today!!! Click here for more information on our play pass packages.

# Featured Team Member – Ms. Hilaria St. Brice

Meet Ms. Hilaria St. Brice our featured employee for the month of December. Ms. St. Brice has been a member of the Bay Gardens family for over 17 years and is currently a waitress at Bay Gardens Beach Resort & Spa.

She loves interacting with guests and fellow colleagues, sharing her knowledge of Saint Lucia and the Bay Gardens properties to ensure that they maximize on the vacation experience. She



especially loves the festive Christmas season where she reconnects with returning guests who have become family while making new friends.

When off duty Ms. Hilaria enjoys spending time with her grandchildren, visiting friends, and nurturing her blooming flower garden. Hospitality, in her opinion is providing such a comfortable environment that it becomes a home away from home for years to come. It is no secret that Ms. St. Brice attention to detail, first-class service and friendly approach is a great contributor to the success of ensuring that Bay Gardens Resorts is truly "Your Window to Paradise."

# **Our Guest Experience**



Have you seen what our guests are saying about us on TripAdvisor?

### **BAY GARDENS BEACH RESORT & SPA**

### **WELCOME TO PARADISE** Reviewd by: Debi A

This resort is in a fabulous location right on the beach. We had an ocean view room top floor and what a spectacular view. This has got to be one

of the best views I have ever had from a holiday hotel room. The rooms are serviced every day and excellently cleaned. The staff are friendly and helpful and sort out the tiniest of problems without any questions. The general manager is visible and on site and always engages with everyone checking her guests are happy. If you are looking for a fabulous resort stay in St Lucia, I cannot recommend this high enough.

### **BAY GARDENS HOTEL**

#### **AWESOME STAY**

#### Reviewed by: Rojo1900

Had such a great time at Bay Gardens! The staff was lovely and accommodating. I also love that there was a shuttle to go to the other resort, where we were able to enjoy the beach and inflatable water course. It was truly so much fun. I would stay here again.

#### **BAY GARDENS INN**

#### ST. LUCIA - SEPTEMBER 2021 VISIT

#### Reviewed by: 78HTG

I stayed at the Bay Garden Inn, in February 2020, and experienced a first-class service, clean comfortable accommodations, friendly helpful staff, and a great choice of meals. For this visit they were again my first choice, a great stay in a Covid safe environment, where I felt very much at home. Looking forwards to my next visit.

#### **BAY GARDENS MARINA HAVEN**

#### **GREAT TIME / AWESOME STAFF**

#### Reviewed by: JnPaulFamily

Place was perfect for kids. It was my husband's birthday and they truly made it special for us. The staff were wonderful with our children. I can say that place felt like home, and we are going back as soon as we can. Thank you for a great time.

## Recipe of The Month - Brown Sugar Baked Ham with Pineapple



#### Ingredients

- 1 (15-pound) bone-in ham
- 2 cups packed brown sugar
- 1/2 teaspoon ground cloves
- 5 (20-ounce) cans of pineapple rings in 100% juice

#### Method:

### **1. P**repare your roasting pan:

Place 6 to 8 pineapple rings on the bottom of the roasting pan. (You can also use a large casserole dish;

if your ham fits, the dish is fine!)

### 2. Season the ham:

Remove the ham from its packaging and place the ham in the roasting pan. Combine brown sugar and ground cloves together in a small bowl. Massage the sugar mixture all over the ham, including the cut side. Really rub the sugar into the meat. It will turn into a paste as you rub it. That's okay. If some sugar drops into the roasting pan, scoop it up, and keep rubbing it into the meat. When finished, set the ham cut side down onto the pineapple rings.

### 3. Score the ham:

Score the ham 1/4-inch deep in a diamond pattern. If this is difficult to do in the roasting pan, then transfer the ham to a cutting board. Score it, and then return it to the roasting pan, putting the cut side down onto the pineapple rings. Pour the juice from 1 can of pineapple into the bottom of the pan. Don't pour the juice over the ham because it will wash off the brown sugar.

### 4. Let the ham rest for 24 hours:

Cover the ham with aluminum foil, secure it around the roaster, and let hang out in the fridge overnight, or for at least 8 hours.

### 5. Cover the ham with pineapple slices:

The next day, remove the ham from the refrigerator. Open the foil and spoon pan juices over the ham. Lay pineapple rings across the ham so they touch each other, and secure them with wooden toothpicks if necessary. Two toothpicks per slice is plenty.

#### 6. Bake the ham:

Cover with foil. Make sure to seal the foil tightly around the edges of the roasting pan. Bake at 325°F for 15 to 18 minutes per pound of meat. (Roughly 4 1/2 hours for a 15-pound ham.)

#### 7. Rest the ham before serving:

Let the ham rest, covered, for 15 minutes before slicing.

#### 8. Slice and serve:

Transfer the ham to a cutting board. Remove the pineapple slices and save them to fry and put on leftover ham sandwiches. Discard the toothpicks. Slice the ham to your desired thickness. Serve alongside a selection of high-quality mustard and/or chutneys.