

Collection Notification Statement – Mobile app interactions

Privacy Collection Notice Statement

In this Privacy Collection Statement, the expressions **we**, **us** and **our** refer to UniLodge Australia Pty Ltd ACN 078 921 169 and its Related Bodies Corporate (having the meaning given in the *Corporations Act 2001* (Cth)), but excluding Essence Communities Pty Ltd (ACN 639 534 740).

UniLodge Australia Pty Ltd ACN 078 921 169 (collectively, **UniLodge**, **we**, **our** or **us**) are committed to protecting the privacy of individuals and their personal information (as defined in the *Privacy Act 1988* (Cth) (**Australian Privacy Act**) or the New Zealand *Privacy Act 2020* (**NZ Privacy Act**), in respect of individuals who ordinarily reside in Australia or New Zealand, as the case may be; or personal data (as defined in the *General Data Protection Regulation* (**GDPR**) in respect of individuals in the European Union).

Please read this carefully as it will have important consequences for you in relation to the collection, use and disclosure of your personal information or personal data provided to UniLodge.

1. UniLodge collects your personal information or personal data. You can contact us by email at info@Unilodge.com.au, or you can write to us at GPO Box 2481, Brisbane, Qld, 4001 Australia;
2. The purposes of UniLodge collecting your personal information or personal data includes but is not limited to:
 - (a) enable and personalise your use of this mobile application (**App**);
 - (b) processing your request to participate in a residence activity, and providing you with ancillary support and services for that activity;
 - (c) assisting you in the case of any injury or emergency in connection with us or that occurs on premises that we manage;
 - (d) exercising our duty of care to you when you are on premises that we manage including, where applicable, conducting voluntary welfare checks and assisting you to comply with applicable mandatory under-18 student curfew obligations or public health regulations;
 - (e) if applicable, processing your payment in connection with your participating in residence activities;
 - (f) providing you with marketing materials communications concerning upcoming events we consider may be of interest to you; and
 - (g) ensuring your safety when on premises that we manage and verifying any instances of breach of residency rules, the applicable law or complaints by way of video recording and image capture,

and you agree to your personal information or personal data being collected and used for, and in connection with, these purposes and any other purpose as described in our Privacy Policy.

3. In some instances, we may collect personal information or personal data from your alternative contact (such as your parent or guardian). You acknowledge that your alternative contact is aware that we hold their information for the purposes of exercising our duty of care to you.
4. In some instances, we may collect personal information or personal data from you which you have voluntarily provided but which is unsolicited. To the extent reasonable, we will delete or de-identify any unsolicited personal information. However, due to the nature of our IT system, if you use our IT system to send or receive personal emails we will be unable to remove any personal information or personal data which is backed up and stored on our servers. You

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acknowledge and you agree to your personal information or personal data being collected and stored by us.

5. If we do not collect this personal information or personal data in connection with the purposes in paragraph 2, we may not be able to assist you with your application to reside at premises which we manage.
6. We may disclose your personal information or personal data may be disclosed to the following classes of people and organisations for the purposes in paragraph 2:
 - (a) us, our personnel and related entities;
 - (b) our third party service providers (such as marketing, communications, event co-ordination and hire, payment processing providers, and IT suppliers who assist us in delivering our Services);
 - (c) your university or other educational provider;
 - (d) medical or health service providers that are required to assist you in the case of a medical or public health emergency;
 - (e) other disclosures as required by law;
7. It is possible that some of the information collected for the purpose of your residence at premises we manage may be disclosed to our related bodies corporate or service providers outside of Australia or New Zealand, as the case may be. You consent to your information being disclosed to a destination outside Australia or New Zealand (whichever applies) for this purpose, and you understand and acknowledge that either the Australian Privacy Principle 8.1 or the NZ Privacy Act will not apply to such disclosures of your personal information or personal data outside of the relevant jurisdiction; and
8. Our Privacy Policy sets out the process as to how you can access and correct any of your personal information collected for the purposes outlined in paragraph 2, as well as to how you can make a complaint if you believe we have breached the Privacy Law in the handling of your personal information. Our Privacy Policy is available at **unilodge.com.au** or you can request a copy from us at the contact details in item 1 above.
9. By using the App, you indicate that you have read this collection statement and acknowledge that your personal information or personal data will be collected, used and disclosed in accordance with it and as otherwise detailed in our Privacy Policy; and to the extent necessary, you give your voluntary express consent to us collecting, using, storing, disclosing and disposing of your personal information in this manner.

Additional information for residents of the European Union

If you are a resident of the European Union and we collect personal data from you, you have additional “data subject rights” in relation to personal data about you, as described in our Privacy Policy.

We do not engage in automated decision-making (such as profiling) in respect of your personal data.

If you have any concerns in relation to our collection or processing of your personal data pursuant to this statement, then you also have a right to complain to the data protection authority in your EU country (within the meaning of the GDPR).

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Consent to use images and recordings

By participating in our activities, you indicate your agreement that we (including our employees, officers, agents or contractors) may:

1. take or make images or recordings of you, whether sound, digital or otherwise (**Recordings**) during your participation in our activities;
2. use, modify or adapt, publish or reproduce the Recordings in any form (in whole or in part) and by any medium, for public relations, promotions, commercial and advertising purposes (**Promotional Materials**); and
3. retain or store the Recordings (including those incorporated into Promotional Materials), in hard copy or digitally,

and that the above rights granted in items 1 to 3 above are perpetual and that you are not entitled to any payment, royalty or other consideration (whether monetary or otherwise) in connection with the making, use or storage of the Recordings.