



PRESS RELEASE

THE BANJARAN HOTSPRINGS RETREAT SHINES AT THE TRAVEL + LEISURE ASIA PACIFIC LUXURY AWARDS 2024



MALAYSIA
No.1 Best Hotel Spa
No.6 Best Beach, Island & Upcountry Resorts
No.4 Best Hotel GM

The Banjaran Hotsprings Retreat is nestled in the lush, jungle-clad hills of Ipoh, Malaysia

IPOH, MALAYSIA – 1 July 2024: The Banjaran Hotsprings Retreat, Sunway Hospitality Group's natural and luxurious wellness resort in Ipoh, has reaffirmed its position as one of Malaysia's leading five-star properties after it secured a trio of prestigious accolades at the Travel + Leisure Asia Pacific Luxury Awards 2024!

At a glamorous gala award ceremony Bangkok on 13 June 2024, which was attended by hospitality leaders from 15 countries and territories across the Asia Pacific region, The Banjaran Hotsprings Retreat was named as the #1 “**Best Hotel Spa**” and #6 “**Best Beach, Island & Upcountry Resort**” in Malaysia, while general manager Marc Groh was honoured as the country’s #4 “**Best Hotel GM**”.

THE BANJARAN HOTSPRINGS RETREAT

Managed by Sunway International Hotels & Resorts
A member of Sunway Group

KINTA SUNWAY RESORT SDN BHD (199501030734), 1, Persiaran Lagun Sunway 3, Sunway City Ipoh, 31150 Ipoh, Perak Darul Ridzuan, Malaysia
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The Banjaran Hotsprings Retreat's Spa and Wellness Centre is a haven of tranquility in the lush mountains of Ipoh

Competing against top-tier hospitality brands and garnering more than 200,000 votes, The Banjaran Hotsprings Retreat clinched the "**Best Hotel Spa**" title, which underscores the resort's commitment to providing unparalleled wellness experiences. The resort's bespoke holistic wellness programmes encompass over 40 treatments inspired by Malay, Chinese and Indian traditions. These are delivered by a dedicated team of professional therapists, including an Ayurvedic specialist, who use organic ingredients to transport guests on a journey to complete renewal.

To be recognised as one of Malaysia's "**Best Beach, Island & Upcountry Resorts**" reflects The Banjaran Hotsprings Retreat's breath-taking location, natural beauty and world-class facilities. Nestled in a 22.7-acre valley, surrounded by ancient rainforest, soaring limestone peaks and hidden caves, this all-villa resort is a truly spectacular destination. With hot springs and dazzling dining venues, including a stunning star-gazing deck and a signature fine-dining restaurant in a softly-illuminated cave, this is a resort that inspires the imagination and stimulates the senses.

The success of any hotel depends on strong and effective leadership, and Marc Groh being named as the #4 "**Best Hotel GM**" in Malaysia highlights his management skills and tireless dedication to creating superlative guest experiences.

Mr. Marc Groh, General Manager of The Banjaran Hotsprings Retreat, commented: "I would like to thank our extended family of guests and Travel + Leisure's discerning readers in Asia Pacific for helping us to achieve these important honours. These awards fuel our passion for service and pursuit of excellence. Moving forward, my team and I will continue striving to create exceptional stays for our cherished clientele from around the world."

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Mr. Marc Groh, General Manager of The Banjaran Hot Springs Retreat (right) with Ms. Jeninne Lee-St. John, Editor-in-Chief of Travel + Leisure Southeast Asia, Hong Kong and Macau (left)

Mr. Alex Castaldi, Chief Operating Officer of Sunway Hospitality Group, added: “Congratulations to The Banjaran Hot Springs Retreat for these impressive awards! This is a truly unique resort that envelops visitors in an ambience of complete luxury and tranquility, and I am delighted that the Sunway Hospitality Group is being recognised on the highest international stage. We look forward to welcoming many more guests to our diverse range of Sunway hotels and resorts located in Malaysia, Cambodia and Vietnam, including the distinguished readers of Travel + Leisure, in future.”

These highly prestigious awards will also place Ipoh firmly on the map as a destination for luxury and wellness travel. The Banjaran Hot Springs Retreat shines as a beacon of excellence, enhancing the region's reputation and attracting a rising number of international visitors to this enchanting region.

To celebrate its status as the “Best Hotel Spa” in Malaysia, The Banjaran Hot Springs Retreat is now offering a **20% discount on selected spa treatments from 1 – 31 July 2024**. Advanced bookings are required. For reservations, please email tshr.reservations@sunwayhotels.com or call +605-210 7777.

To book your escape at The Banjaran Hot Springs Retreat, visit www.thebanjaran.com.

For high-resolution photos, please click [here](#).

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ABOUT THE BANJARAN HOTSPRINGS RETREAT

Emerging from lush rainforest, ancient limestones and embracing its natural hot springs topography, The Banjaran Hotsprings Retreat offers a sanctuary of wellness and tranquility. Featuring 44 luxurious villas, world-class spa treatments, award-winning fine dining cave restaurant – Jeff’s Cellar, bespoke wellness programmes and event spaces for every occasion. Guests are enveloped in the soothing embrace of nature’s beauty provides an unparalleled retreat experience that rejuvenates the mind, body and spirit.

Website: www.thebanjaran.com

Facebook: www.facebook.com/banjaranhotsprings

Instagram: www.instagram.com/thebanjaranhotsprings

TikTok: www.tiktok.com/@thebanjaran

ABOUT SUNWAY HOTELS & RESORTS

Sunway Hotels & Resorts, the hospitality division of leading Malaysian conglomerate, Sunway Group, operates and manages 11 hotels and resorts in Malaysia, Cambodia and Vietnam, representing a collection of over 3,300 guestrooms, suites and villas. The hotel group’s diverse portfolio of hospitality assets and services includes ownership and management of cluster of hotels with large scale convention, meeting and exhibition facilities in an integrated resort city, to private villa destination, a wellness retreat and a portfolio of 5, 4 and 3-star hotels in mixed- use developments. For more information, please visit www.sunwayhotels.com.

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