



YOUR ROOM

INTERNET ACCESS

Wireless internet is available with complimentary access available once you have logged into the guest Wifi network. Please contact Reception for the access code.

Additional plans are available to purchase at an extra cost providing a higher data allowance and faster speed.

MICROWAVE OVEN

A microwave oven is available for your use in the kitchen. The microwave should not be operated while empty. No tin foil or metallic objects should be placed in the microwave.

COOKING

All our rooms feature kitchenettes. When cooking, please use the exhaust fan located above the stove cook top. Please pull out to operate, and ensure the fan is switched on. Without enough ventilation, the fire alarm may be triggered, and a fire brigade call out fee may apply.

DISHWASHER

Kindly rinse dishes before putting into the dishwasher. Please use the dishwasher powder provided. Please DO NOT use dishwashing liquid in the dishwasher.

Operating instructions are available from Reception.

WASHING MACHINE AND DRYER

Your apartments feature a washing machine and dryer in the bathroom. To use, please follow instruction provided on top of the machine. If further assistance is required, please contact Reception. Do not force door to open, it may break and charges may apply.

Washing powder is also provided in the bathroom. Please do not dry your laundry on the balcony.

KEYS

Please be aware the front doors lock each night. Use your room key for after-hours access.

IRON & IRONING BOARDS

Both are located in the wardrobe of your master bedroom. The hotel uses dry irons. Water spray bottles are stored with the irons.

MAINTENANCE

Please advise reception if any maintenance issues arise during your stay, we will endeavour to resolve these issues as soon as possible.

TELEVISION

The televisions are programmed to receive all free to air digital TV channels.

DRINKING WATER

The tap water in Australia is safe for drinking. Bottled water may be purchased via Reception.

ROOM PHONE

- Room to Room: Dial room number, eg, 201.
- **Dialing out**: Dial 0 prior to entering the external number
- Voicemail: Dial 8050 and follow instruction
- International calls: Dial 0 for an outside line, then dial the International code + Country code + Area code + Phone number

ELECTRICAL SUPPLY

The electricity supply is 240 volts. International adapters are available for hire from Reception. There is a holding bond on these items, refundable on check out.

DO NOT DISTURB

If you do not wish to be disturbed, please advise our Housekeeping department. Housekeeping service apartments according to an agreed cleaning schedule when your reservation was made. For special requests, please contact Housekeeping in the morning by dialing '9*' Normal Housekeeping service hours are between 9am and 3pm.

FRONT DESK/ RECEPTION

Front desk is open 24/7. For any assistance, please see reception located on the ground floor, or feel free to contact us by dialing 9*from your room.

AIRCONDITIONING

Control panel is located on the wall of your apartment.

- Press 'on' to turn on aircon. Set temperature and place fan on high.
- Do not set temperature below 22 degrees.
 This will cause the condenser to freeze up and your aircon will stop working.
- Optimum temperature during summer is 22 degrees and during winter it is 24 degrees.

SERVICES

HOUSEKEEPING

Our Housekeeping department will be happy to assist with extra blankets, pillows, cots, rollaway beds, face washers (flannels), emergency supplies of toothpaste, toothbrushes and razors. Please dial 9*.

As Nesuto Parramatta is an apartment hotel, we provide a light service of your the room every other day. If you are staying up to 7 nights, you will receive a Full service. If additional service is required, this can be provided, however, a fee may be applicable.

PARKING

Secure undercover parking is available for a fee of \$15.00 per night. The entry to the carpark is located on Penelope Lucas Lane, please see reception for directions.

Guests may park only in bays marked with a Visitor or Nesuto Reserved sign. Do not park in bays marked Private Parking. Use of our carpark is at your own risk. We accept no liability for lost or stolen items from vehicles or any damage to any vehicles.

HOSPITAL

Westmead Hospital Darcy Road, (Corner Hawkesbury Road) Westmead, NSW Telephone: +61 2 9563 9500

AMBULANCE

Please call 000 for any medical emergency requiring an Ambulance. Please then call 9* to notify us that an ambulance is on it's way.

CHEMIST

Priceline Pharmacy
460 Church Street, North Parramatta
Telephone: 02 9630 3691
Mon - Fri 8:30am to 10pm
Sat - Sun 9am to 10pm

MEDICAL CENTRE

For your medical needs, the Rosehill Family Medical Practice, situated at 1/22-24 Oak Street, Rosehill, is less than 10 minutes' walk. Open Mon to Fri 8am to 6pm, Sat 9am to 1pm and Closed on Sun. Telephone 02 9635 8075.

SUPERMARKET

Woolworths Rosehill is located less than 10 mins away from the hotel at 28 - 30 Oak St, Rosehill. Open 7 Days from 7am-10pm.

POSTAGE

Post Office - 53 Wigram Street, Harris Park Telephone: 9897 9288

PRINTING, SCANNING, EMAIL

Please see Reception if you require any assistance to print tickets, scan documents and forward scans via email.

FACILITIES

GYMNASIUM AND POOL

Open between 6:30am- 9:30pm and located on the ground floor. Proper attire and gym shoes must be worn. Please take a towel with you. The gym and pool facilities are to be used at your own risk and children under the age of 18 years should always be supervised.

No glass or alcohol is permitted in the pool area.

No responsibility is taken by Nesuto Parramatta for the use of these facilities.

BABY AND CHILDREN FACILITIES

Baby cots and highchairs can be arranged through our Reception staff via extension '9*'.

The nearest public playground, Biplane Park, is located on the corner of Prospect & Arthur Street. It is less than a 5 minute walk from the hotel.

VENDING MACHINE

Our vending machine located on the first-floor stocks snacks and soft drinks.

LUGGAGE STORAGE

If you wish to leave your luggage in the hotel before checking in or after checking out, please organise with reception for storage. Our luggage storage room is locked and only accessible to employees. Please note the storage of luggage remains at your own risk and Nesuto Parramatta is not responsible for any damages and loss.

PETS

We do not allow any pets in our apartments in accordance with Body Corporate laws and Health Regulation.

WHAT TIME DO I HAVE TO LEAVE BY? Check out is 10.00am.

If you require a later check out please speak to our Reception staff - additional charges may apply.

EXTENDING YOUR STAY

If you wish to enquire about extending your stay with us, please contact Reception by calling 9*.

RUBBISH ROOM

On each floor we have a rubbish room where you may leave any excess rubbish. It is located near the room ending with 09. On the 11th floor, the rubbish room is located near the room ending with 07.

GENERAL INFORMATION

FIRE ALARM PROCEDURE

Please take the time familiarise yourself with the evacuation route diagrams located behind your room door. In an event of an emergency, if you are unable to evacuate your room please dial 9*.

In the event of an emergency:

- Please remain calm
- Inform the Hotel Operator
- The hotel's emergency plan will be immediately activated

In the event of a fire, and if evacuation of the Hotel is required, please proceed as follows:

- 1. Feel edges of the door and the doorknob with the back of your hand. If heat is evident and you are unable to make an alternatively SAFE EXIT from your apartment window, force wet towels or anything else wet under the door. Stay in your apartment, remain close to the floor and notify the Hotel Operator of your location.
- 2. If heat is not evident, open doors slowly, take your room key only and proceed to the nearest exit.
- 3. If smoke is encountered, crawl to nearest exit.
- 4. Do not use the elevators.
- 5. Assemble at the front of your building.
- 6. If you have any physical condition that might impair your ability to either detect an alarm on evacuate via the stairway, please notify reception by dialing 9*.
- 7. Please await instructions by your Fire Warden. Do not enter the building until the "all clear" is given.

NO PARTY POLICY

We are a family friendly property which includes long term permanent residents.

We have strict "NO PARTY POLICY". The number of guests in your apartment should not exceed the number of guests declared in your reservation and guest registration card. Unregistered guests will be asked to leave immediately.

Keep noise to a minimum at all times and respect your neighbors.

No running in hallways and maintain inside voices when walking throughout the building.

Failure to adhere to the no party policy may lead to a request to vacate your apartment without refund.

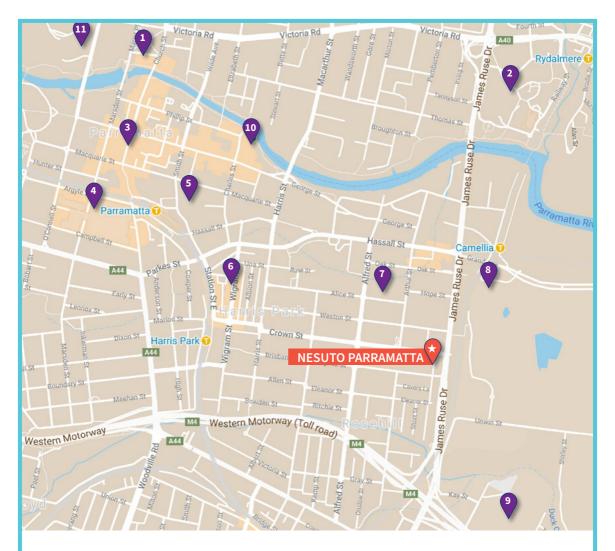
NO SMOKING POLICY

All apartments are strictly non-smoking. Smoke detectors are fitted throughout the building. Should the main fire alarm be activated due to smoking, you will be liable for fees associated with the alarm and fire department attending.

Should smell or evidence of smoking in your apartment be found, a cleaning fee of \$200.00 will apply.

Tampering, removing or covering of any smoke detector is an offence and will incur an additional fee of up to \$800.00.





WHAT'S NEARBY

- 1. Riverside Theatre
- 2. Western Sydney University
- 3. University of New England
- 4. Westfield Shopping Centre
- 5. Lancer Barracks

AIRPORT

Sydney Airport is approximately 50 minutes away from the hotel by car.

Please allow for sufficient time to get to the airport, especially during peak traffic times.

TAXI SERVICE

Silver Taxi 133100 Taxi Combined 8332 8888 Premier Taxi 131017

Please ensure you use the taxi that was called for you by confirming your name and room number with the driver.

TRANSPORTATION

The hotel is located within easy access to all public transport and major motorways.

The nearest bus stop is located adjacent the hotel on James Ruse Drive. Regular bus services stop (Bus number M92) here and all go to Parramatta Bus Interchange.

- 6. Harris Park Dining Precinct
- 7. Elizabeth Farm
- 8. Rosehill Gardens Racecourse
- 9. Sydney Valvoline Raceway
- 10. Rivercat Ferry Wharf
- 11. Bankwest Stadium

Parramatta Train Station links through to other train services throughout the Sydney train network.

The Parramatta RiverCat Ferry service departs from Parramatta fery wharf located at Phillip Street and goes to Circular Quay.

An Opal Card is required to travel on all public transport. They can be purchased from train station, newsagency, convenience store or Woolworths Supermarkets.

Please visit www.transportnsw.info or see Reception for more details.

Driving on the M4 Motorway and other major motorways throughout Sydney requires a toll pass or e-tag. Visit www.myetoll.com.au for more details or to purchase.

For more information on things to do, attractions and events in Sydney and surrounds, go to www.sydney.com

DINING

Exacta Restaurant and Bar is open 7 days a week for breakfast and 5 days a week for dinner with an a la carte menu and daily specials

BREAKFAST

Monday to Friday 6:00am – 9:30am Saturday, Sunday and Public Holidays 7:00am – 10:00am

DINNER

Monday to Friday 5:00pm – 9:00pn

FUNCTIONS AND EVENTS

We pride ourselves on the provision of quality service to ensure that your function or event is a success.

Whether you need a solution for residential conferences, team building adventures, one day seminar or half-day training courses, Nesuto Parramatta provides a unique and friendly flavour, with a professional service you and all your guests will remember.

You will not only enjoy the space and comfort that is needed, but also the intimacy and privacy required for a successful event.

We have three spacious meeting rooms available for full or half-day hire, all with WiFi access, natural light and collapsible walls to expandinto one large space to accommodate up to 120 guests for dining and up to 150 guests for theatre style.

For information on package prices and availability, please dial '9*' and ask to speak to our Event Specialist.

CONTACT

Nesuto Parramatta 110-114 James Ruse Drive Rosehill NSW 2142

Tel: +61 2 8837 8000

Email: parramatta@nesuto.com

Website: <u>nesuto.com</u>







BREADS

Herb Bread v \$8

toasted with fresh herb butter

Garlic Bread v \$8

toasted with confit garlic and parsley butter

STARTERS

Asian inspired Salt and Pepper Calamari DF \$18 tossed with roasted garlic, shallots and Chilli

Creamy Garlic Prawns \$20

served with steamed rice and herb bread

Buffalo style Chicken Wings \$16

spicy chicken wings served with blue cheese dressing

CLASSICS

Chicken Schnitzel \$24

200gram crumbed chicken breast with chips and salad

Chicken Parmigiana \$26

schnitzel topped with Napoli sauce and cheese served with chips and salad

Chefs Beef Burger \$22

180gram beef patty topped with all the trimmings on a toasted brioche bun served with chips

Chicken Burger \$22

Grilled chicken with lettuce, tomato & cheese Topped with Japanese mayo served with chips

Club Sandwich \$21

triple decker toasted sandwich with grilled chicken, bacon and a fried egg with chips

Lamb Shank \$35

slow braised with red wine & rosemary, served with mash and steamed vegetables

open from

5.00pm till 9.00pm Monday – Friday For room service EXT: 8025 \$3.50 service fee

GRILLS & ROASTS

Chicken Scaloppini \$30

Flamed grilled chicken breast in a mushroom Sauce served with chips & salad or mash & Steamed vegetables

BBQ Pork Spareribs gf \$36

with spicy homemade BBQ sauce

Sirloin Steak GF \$36

250gram beef served with your choice of sauces

Rump Steak GF \$38

400gram rump served with crisp onion rings, and a fried egg

Grilled Barramundi \$32

200-300gram grilled fillet salad & chips

Baked Atlantic Salmon with a Gremolata Crumb \$34

200gram salmon fillet served with a chopped parsley, lemon zest, garlic and bread crumb

Allgrills and roasts served with your choice of chips and salad or mashed potato and steamed vegetables

PASTA AND PIZZAS

Fettuccine Boscaiola \$22

flat pasta tossed with bacon, mushrooms, garlic and cream

Spaghetti Bolognaise \$24

slow cooked beef ragu with tomato herbs topped with parmesan on spaghetti

Hokkien Noodles v \$22

tossed with stir fried vegetables in a chilli soya sauce

Vegetarian Pizza \$22

pizza topped with pumpkin, mushroom, spinach and feta cheese

Supreme Pizza \$26

tomato base with ham, pepperoni, beef, bacon, chorizo, capsicum, onion, olives and mozzarella cheese

Meat Lovers Pizza \$26

BBQ sauce base topped with sliced chorizo, minced beef, bacon, ham and pepperoni topped with mozzarella

Note: gluten free pasta and pizza alternatives available

GF= gluten free | DF = dairy free | V = vegetarian

SALADS

Traditional Greek GF | V \$18

cucumber, Spanish onion, olives, ripe tomatoes, feta and a red wine vinaigrette

Caesar \$18

Add chicken \$8

baby cos lettuce, bacon, croutons, poached egg and an anchovy garlic dressing

KIDS MEALS

All meals come with, vegetables or chips and salad & ice cream (For children under 12)

Spaghetti DF | \$12

bolognaise or tomato sauce

Cheeseburger \$12

beef patty, cheese and tomato sauce

Fish Cocktails \$12

lemon and tartar sauce

Chicken Nuggets and Chips \$12

SIDES

Garden Salad \$8 GF/DF/V

Asian greens\$10GF/DF/V

Chips \$8

Seasoned Wedges \$14

with sweet chili sauce & sour cream

Beer Battered Onion Rings

\$10 with aioli

DESSERTS

Cheesecake of the day \$14

Chocolate Lava Pudding \$14

Cake of the day \$14

served with whipped cream

Ice cream

2 scoops \$7

3 scoops \$9



BEVERAGES

SPARKLING WINES

Morgan's Bay Sparkling Cuvee Bottle \$32 Southeast Australia

> Yellow Glen Bottle \$36 Yellow Glen 200ml \$9 Yellow Glen Pink 200ml \$9

WHITE WINES House White Wine Bottle \$32 Glass\$8

Juliet Moscato

Bottle \$36 Glass \$9 Southeastern Victoria

Seppelt The Drives Chardonnay

Bottle \$36 Glass \$9.00

Victoria

Leo Buring Dry Riesling

Bottle \$40 Glass \$10 Clare Valley, SA

821 South Sauvignon Blanc

Bottle \$38 Glass \$9.50 Marlborough, NZ

ROOM SERVICE FEE \$3.50 ROOM SERVICE EXT: 8025 RED WINES House Red Wine Bottle \$32 Glass \$8

Angove Long Row Merlot

Bottle \$34 Glass \$8 Renmark, SA

Seppelt The Drives Shiraz

Bottle \$38 Glass \$9.50 Grampians, VIC

Wynns The Gables Cabernet Sauvignon Bottle \$40 Glass \$10 Coonawarra, SA

Pepperjack Shiraz

Bottle \$50

Barossa, SA

BEER & DRINKS
Juices \$4

Soft Drink \$4

Cascade Premium Light \$8

Pure Blonde, 5 Seeds Cider, Coopers Pale Ale \$9

VB, Toohey's New, Toohey's Extra Dry \$9

Crown \$9

Peroni, Corona \$10

Standard Spirits \$9

Premium Spirits \$11