

SUSTAINABILITY REPORT

April - June 2022



Sustainable, quality & safety practices

In April, we audited our suppliers to ensure that they maintain sustainable, quality and safety practices.

Good hotel practices

We implemented the Sustainability Education Program in which we give information talks on good hotel practices to students from different schools that offer tourism and hospitality careers



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Ready for any emergency

In May and June, various training sessions were held for our collaborators on topics such as: first aid, fire fighting, evacuation and rescue, among others



Community alianse

On April 18, Porta Hotel del Lago, in partnership with the Ministry of Culture and Sports, held a fair for artisan women who make textiles to sell their products to our guests and visitors.



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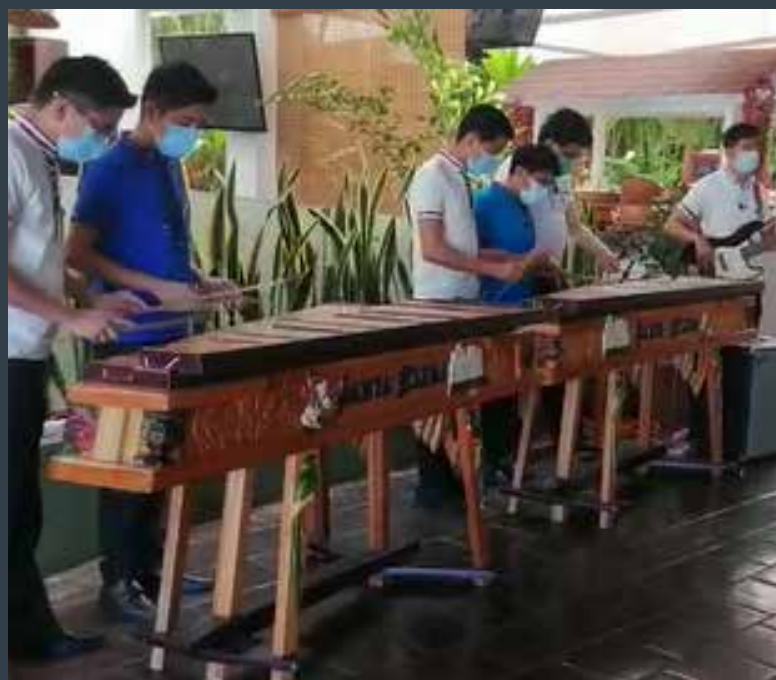
Biodiversity Conversation

As part of the Biodiversity Conservation Program in partnership with the UVG and AMSCLAE, Porta Hotel del Lago planted 20 linear meters of tul in Santiago Atitlán; tul is a plant native to the area, which provides shelter and food to multiple species that make up the ecosystem of Lake Atitlán and also provides shelter to migratory birds.



Proud of my identity

On April 27, as part of the ***Proud of my Identity Program***, marimba and folk dance performances were held at our facilities.



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Environment & Climate Change with the community

On April 8, Porta Hotel del Lago, in partnership with the Friends of the Lake Association, gave talks to the community on environmental and climate change issues, with the participation of 46 people.

Good manufacturing practices

In June, training on Good Manufacturing Practices was carried out for Food and Beverage employees with the aim of guaranteeing the safety of the food served in our facilities.



Senior care for the locality

As part of our Local Development Support Program, on June 24, a medical day for older adults was held, in which 64 people from the locality were treated.