



SERENA HOTELS

SAFARI LODGES AND CAMPS
HOTELS • RESORTS

NAIROBI SERENA HOTEL

On the outskirts of Nairobi's Central Park, stands the Nairobi Serena Hotel. Nairobi Serena offers exceptional standards of accommodation, service and amenities.

General Manager
Anthony Chege

Direct contact

Nairobi Serena Hotel

P.O. Box 46302-00100 Nairobi, Kenya
Tel: (+254-20) 282 2000 or 732 124 000

Email: nairobi@serenahotels.com

Web: www.serenahotels.com

Kenya

Serena Sales Centre, Nairobi Williamson
House, 4th Floor 4th Ngong Avenue
Tel: (+254-20) 284 2333, 732 123 333
Email: reservations.kenya@serenahotels.com

Tanzania

Arusha Central Reservations
Tel: + 255 784 319 305
Email: reservations@serena.co.tz

South Africa Sales and Reservations Office

Johannesburg
Tel: (+27-82) 889 9979
Email: reservations@serenahotels.co.za

GUEST ROOM INFORMATION

Number of rooms - 199

- Deluxe Rooms – 156
- Deluxe Balcony Rooms - 4
- Club Rooms – 10
- Superior Rooms – 5
- Corner Suites - 6
- Garden Suites – 3
- Executive Suites – 4
- Business Suites – 9
- Lamu Suite – 1
- State Suite - 1

CHECK-IN/CHECK-OUT FACILITIES

- Check-in 1200Hrs
- Check-out 1000Hrs

HOW TO GET THERE

- On The Outskirts of Nairobi's Central Park – Kenyatta Av. Processional Way
- Jomo Kenyatta Internal Airport - 18 KM
- Wilson Airport – 7 KM
- Taxis & Shuttle Services available *
- Limousine Services available *

ROOM AMENITIES

- Free High-speed, wireless internet
- In-room Safe
- In-room Mini Bar
- Tea & Coffee Making facilities
- Air-conditioning
- Hair dryers
- Flat Screen TV with Satellite Channels
- 24-Hours Room Service
- Multi charge power outlets

GUEST SERVICES

- House Doctor on call – 24Hrs *
- Duty Manager – 24Hrs
- Laundry & Valet Services *
- Concierge Services
- Complimentary Local Newspaper

SPECIAL FEATURES

- Executive Lounge
- Hypoallergenic Room
- PWD (Persons with Disability) friendly room
- Unisex Hair Salon *
- Gift Shop, News-stand
- Extensive gardens
- Car Park with valet services
- IP CCTV cameras throughout the hotel premises and parking areas

FAMILY FRIENDLY SERVICES

- Babysitting, children's dining/menus on request
- Extensive gardens and grounds

DINING & BEVERAGES

- Café Maghreb – All day dining restaurant
- Patisserie
- H&S Pan- Asian Restaurant
- The Bambara Lounge
- Aksum Bar – Ethiopian Inspired Bar
- Pool Bar
- Room Service
- Cater for special dietary needs (Vegetarian, kosher, gluten free) with advance notice

ACTIVITIES/EXPERIENCES

- Maisha' Spa and Health Club – Offers state-of-the-art gymnasium, an aerobic studio, sauna, steam-room and juice bar
- Massage Services *
- Detox and aromatherapy treatments *
- Architectural, Cultural and Heritage tour of the Hotel
- Heated swimming pool
- Golf nearby (Arranged through concierge)

BUSINESS CENTRE SERVICES

- Secretariat Services *

MEETINGS & EVENTS

- Interactive state-of-the-art conference/ banquet rooms with executive meeting rooms
- Free Wi-Fi connectivity for delegates
- Events management
- Wedding Receptions
- Conference facility with capacity of between 80 – 150pax
- Aksum gardens space event/functions for capacity of 250 pax
- Executive Rooms with capacity from 12-50 pax

PLACES OF INTEREST

- The Daphne Sheldrick Elephant Orphanage
- The AFEW Giraffe Centre
- Karura Forest Nature Trek
- Kenya National Theatre
- National Museums of Kenya
- The Railway Museum
- Animal Orphanage
- Nairobi Safari walk
- Karen Blixen Museum
- Maasai Market
- Nairobi National Park

NB: * CHARGEABLE