



YOUR HOTEL X

STAY GUIDE

Everything you need to know about our resort from dining and wellness to amenities and experiences to enhance your stay.

We're delighted to help you explore.



WELCOME

Your Hotel X Stay Guide is designed to help you explore everything available throughout your stay, from dining and wellness to family amenities, our complimentary house car, and hotel services.

Click the buttons below to find what you need, discover something new, or connect with our team for assistance. At any point, click the  in the bottom left corner to return to this menu page.



Hotel
Information



Your Room
Guide



Hotel Map



10XTO
Athletic Club

Fitness Centre



Guerlain
Spa



Rooftop
Pool



Restaurants
& Bars



In-Room
Dining



Experience
Wellness
Add-On



Stay
Enhancements



Hotel
Amenities



Transportation

Need something during your stay? **TEXT US** at any time.



WI-FI

Network: **Hotel_X**

When prompted, enter your [1] room number, [2] last name on the reservation, & [3] check the terms and conditions box to connect

CHECK-OUT | 12:00PM

Not ready to check-out? Text the Front Desk to request late check-out by 11:00AM

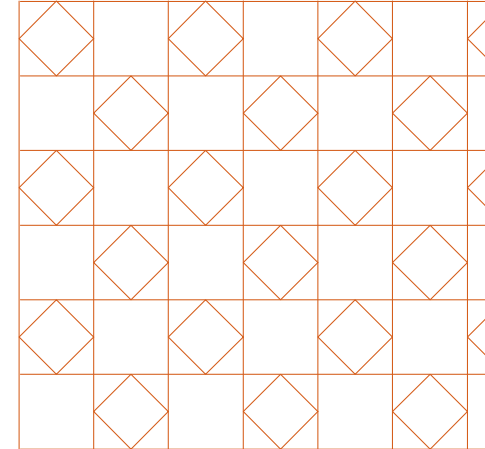
HOTEL DIRECTORY

Please use your in-room phone to contact the extensions below

Guest Services	0
Concierge	4530
Housekeeping	4514
Guerlain Spa	5900
4th Floor	
10XTO Athletic Club	5604
4th Floor	
In-Room Dining	5560
The Playbook Commons	4570
Ground Floor	
ROSES Social	4550
2nd Floor	
Valerie	5563
28th Floor	

Need immediate assistance? Our Guest Services team is available 24 hours a day

YOUR ROOM GUIDE



See below [quick guides](#) for:

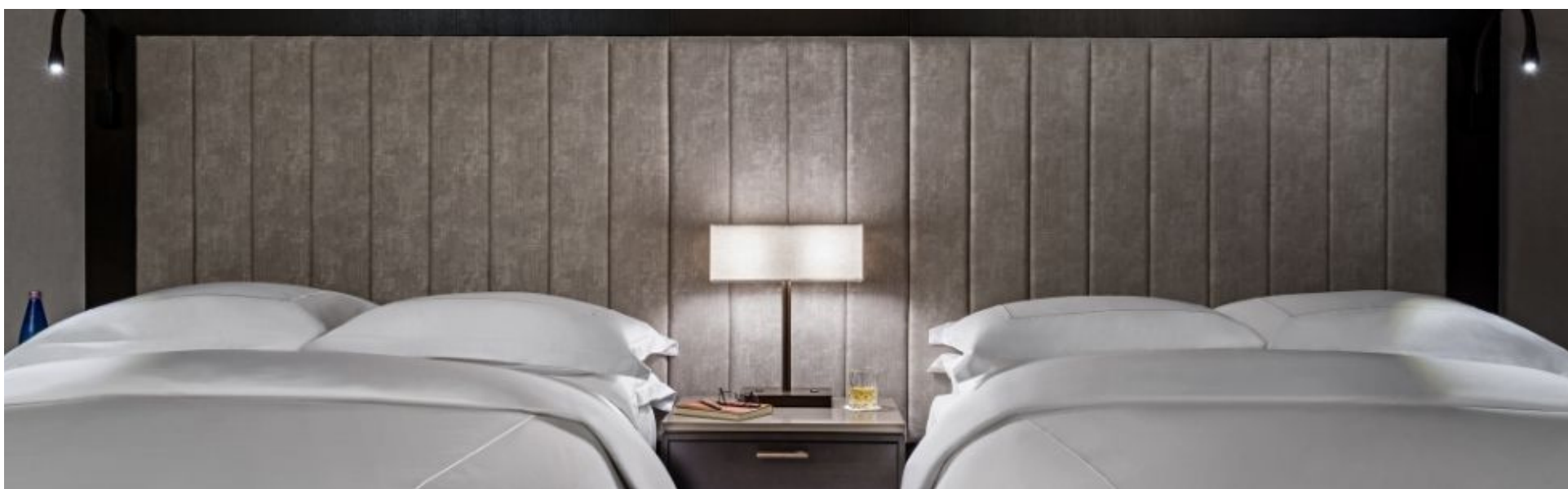
Lighting Controls - page 1

Window Blinds - page 2

Thermostat - page 2

Shower - page 3

Nespresso Machine - page 3



Lighting Controls

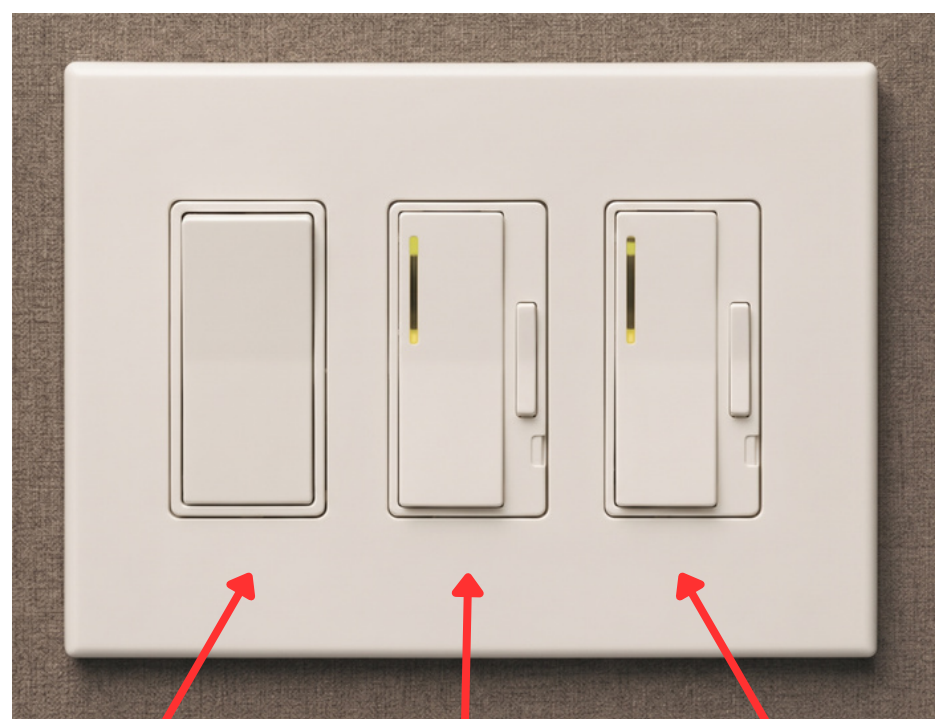
The primary switch panel is located near the room entrance and controls all lighting and dimmer switches in the room. **The primary switch must be turned on before the rest of the switches will work.**

Before You Start

- Turn Primary Switch ON (left panel)

Controls

- Left: Primary On/Off
- Centre: Dimmer
- Right: Light control/2nd dimmer



Primary
Switch

Dimmer
Control

2nd Dimmer/Light
Control



Window Blinds

A separate window blind control panel is located beside the bed. Use the buttons on this panel to raise or lower the window blinds. **Blinds move only while buttons are held.**

How to Use

- Press and hold either up (▲) or down (▼) button at the same time as the desired blind selection (sheer, blackout, or all (both))
- Keep pressing until you reach your desired position, or use the stop button at any time

Options

- **Sheer** - allows natural light in while maintaining privacy
- **Blackout** - blocks all outside light
- **All** - both blinds together



Thermostat

How to Use

- Select system → AUTO (before adjusting temperature)
- Adjust temperature using up (▲) and down (▼) arrows
- Press Done

NOTE: Changes may take a few minutes

Fan Control (controls airflow only, not temperature)

- Select Fan
- Choose speed: **F1** = low, **F2** = medium, **F3** = high
- Press Done



Shower

Adjust slowly to reach the desired temperature. **All the way to the left (counter-clockwise) is full hot water.**

Water Control

- Turn X handle left (counter-clockwise) = more, hotter water
- Turn X handle right (clockwise) = less, cooler water

Switch Shower

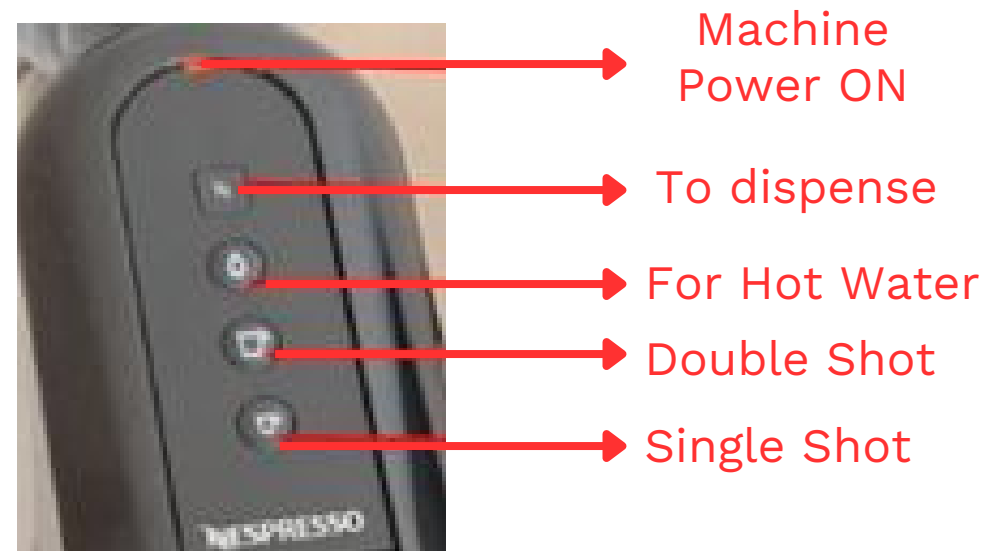
- Pull knob to turn on the overhead rain shower
- Push knob to turn on the handheld shower



Nespresso Machine

How to Use

- Turn ON
- Fill water tank
- Insert pod sideways
- Select: Hot water / Single / Double
- Select the top button with the Nespresso logo to start dispensing
- Wait 10 - 15 seconds



Lift to insert pod
**[insert pod
SIDEWAYS]**

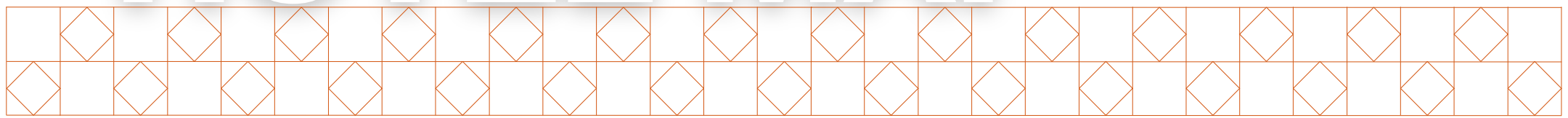


If the machine is still not working, please contact us by dialing 0 on your in-room phone.





HOTEL MAP



GROUND FLOOR

- 

The Playbook Commons
Bar & Restaurant
- 

Concierge/Lobby
- 

Screening Room
Open Daily
- 

Gallery X
Open Daily
- 

Vending Area

SECOND FLOOR

- 

Café X
Bar & Restaurant
- 

ROSES Social
Bar & Restaurant
- 

Bridge to Automotive Building

FOURTH FLOOR

- 

Guerlain Spa
Hotel Spa
- 

10XTO Athletic Club
Hotel Fitness Centre

27TH FLOOR

- 

Valerie | The Drawing Room
Bar & Restaurant

28TH FLOOR

- 

Valerie | The Sunroom
Bar & Restaurant

29TH FLOOR

- 

Valerie | The Rooftop*
**seasonal Bar & Restaurant*

- 

Rooftop Pool
Heated, Indoor/Outdoor



See next page for the map of the meeting and event spaces



MEETING & EVENT SPACES

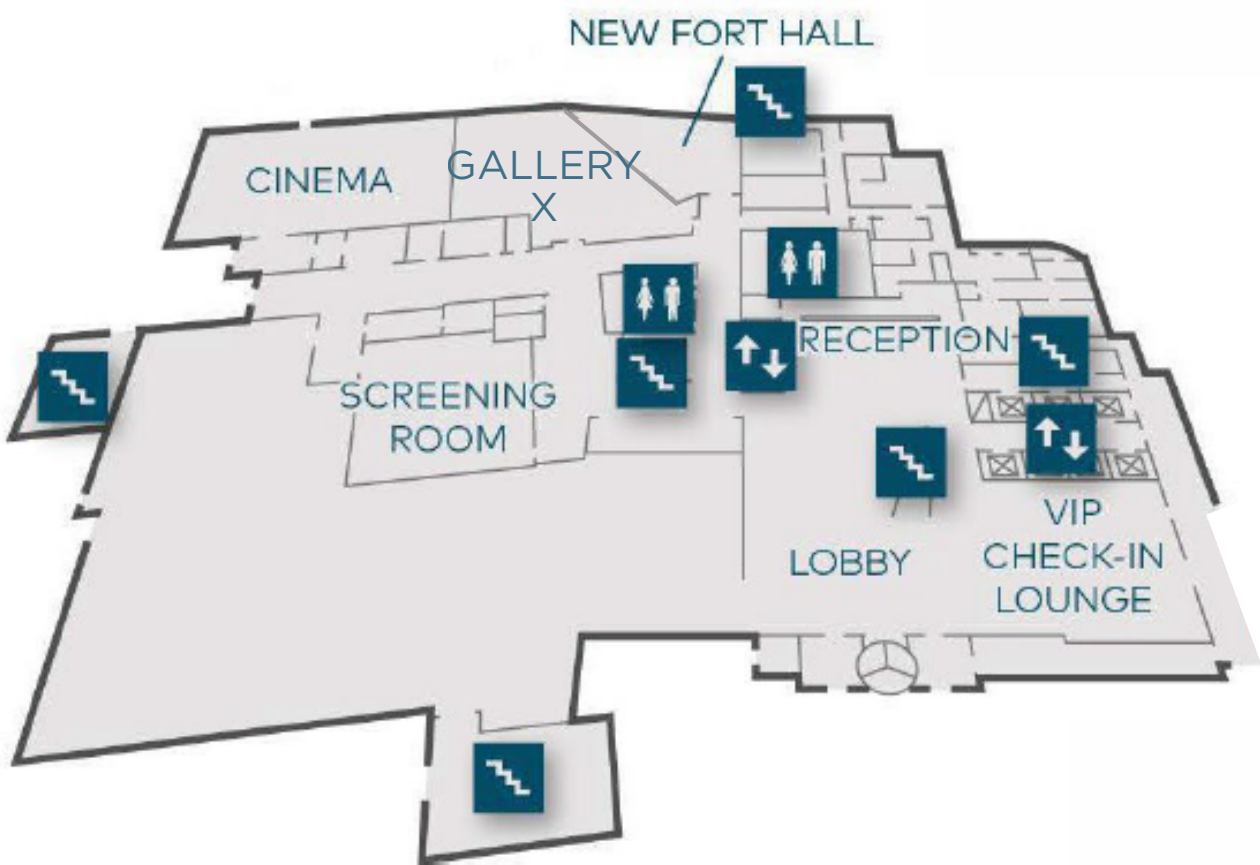
GROUND FLOOR

Cinema

Gallery X

New Fort Hall

Screening Room



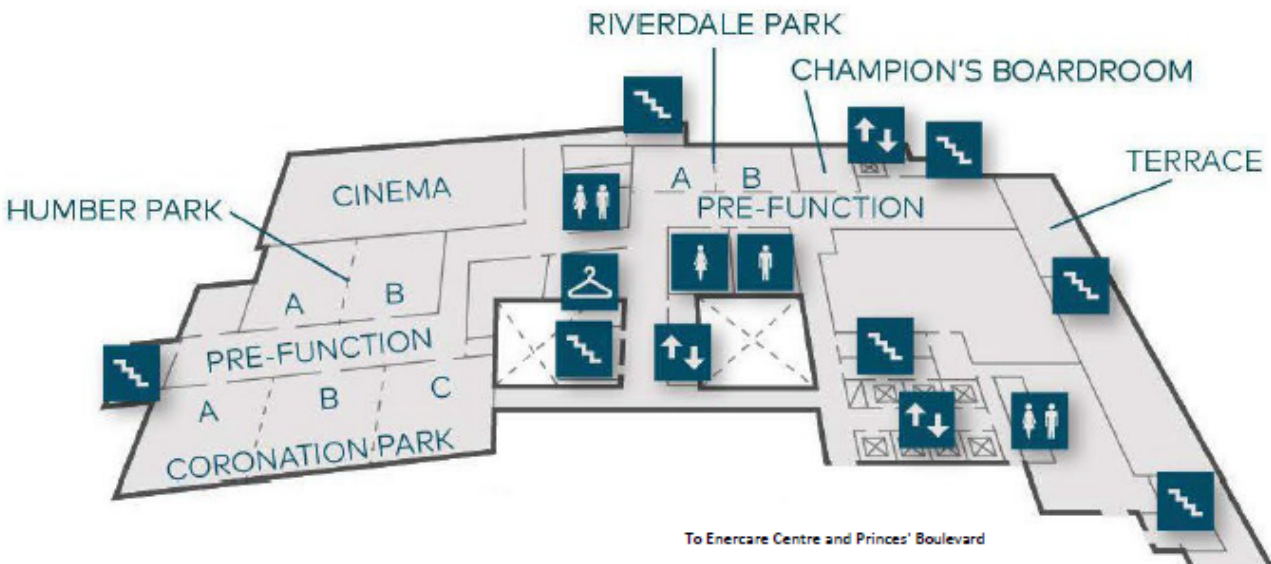
SECOND FLOOR

Champion’s Boardroom

Coronation Park

Humber Park

Riverdale



THIRD FLOOR

Library Club Lounge

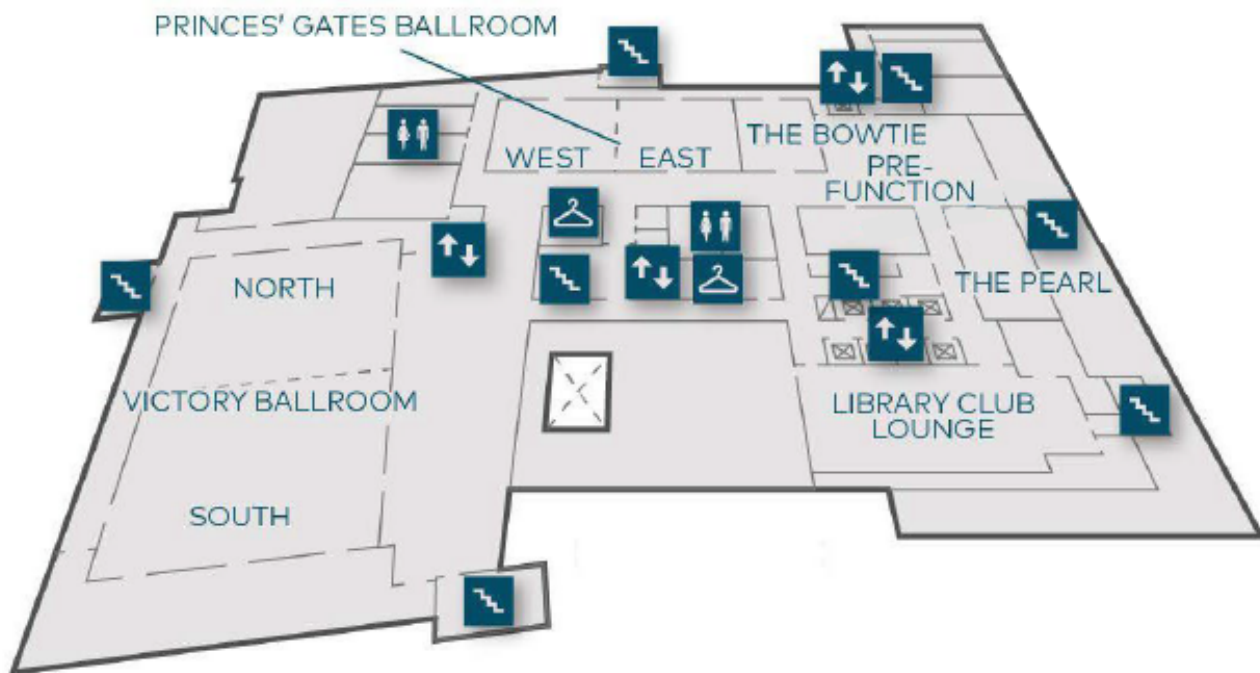
Marina Terrace

Princes’ Gates Ballroom

The Bow Tie

The Pearl Room

Victory Ballroom



FOURTH FLOOR

High Park Terrace

28TH FLOOR

The View





Located on the **4th floor of Hotel X Toronto**, 10XTO Athletic Club offers expansive fitness, wellness, recreation, and family-friendly amenities designed to enhance your stay.

Explore what is included with your stay, what may require booking, and which experiences are available complimentary during your stay, or require an additional fee.

To book an activity at 10XTO, contact the 10XTO Front Desk at frontdesk@10xto.com, dial 5604 on your room phone, or [click here to call](#)

4th Floor Fitness Centre	Complimentary access for hotel guests	
Group Fitness Classes	Booking required, subject to availability	\$*
Tennis & Squash	Booking required, subject to availability	\$**
Play Centre	Booking required	\$
Sport Simulator	Booking required	\$
Contrast Zone	Booking required	\$*

**Included in Experience Wellness add-on*
***Demo racquets and shoes available for rent, included in booking fee*



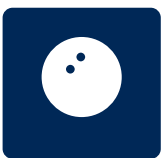
VIEW 10XTO MAP

Hours of Operation
Monday - Friday | 6:00am - 11:00pm
Saturday & Sunday | 7:00am - 10:00pm

GROUND FLOOR

-  Front Desk
-  Pro Shop
-  Tennis Courts
1 & 2
-  Games Room
-  Squash Courts
1 - 4

2ND FLOOR

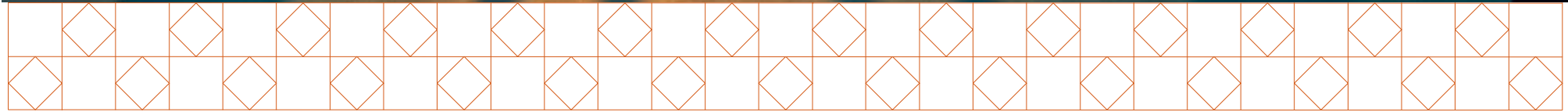
-  Contrast Zone
-  Squash Courts
6 - 8
-  Sport Simulator
-  Table Tennis
-  Pickleball
Court
-  Basketball

4TH FLOOR

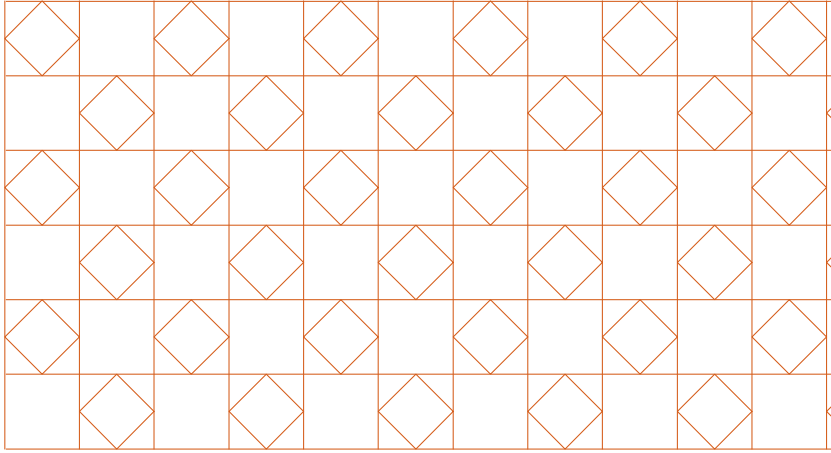
-  Fitness Centre
-  Tennis Courts
3 & 4
-  Hot Yoga Studio
-  Play Centre

5TH FLOOR

-  Pilates Reformer
Studio
-  Studio X

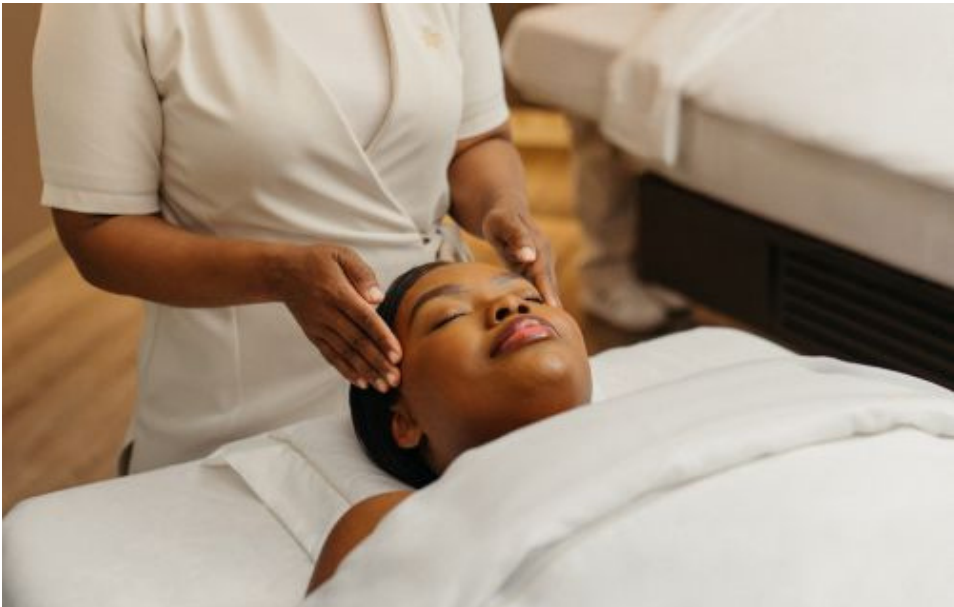


GUERLAIN SPA



Located on the **4th floor of Hotel X Toronto.**
Services and retail boutique available.

Monday - Wednesday | 10:00am - 6:00pm
Thursday | 10:00am - 7:00pm
Friday & Saturday | 9:00am - 8:00pm
Sunday | 9:00am - 7:00pm



- Service Options Available:**
- Signature Facial Treatments
 - The Art of Tailor-Made
 - Body Treatments
 - Exclusive RMT Treatments
 - Spa Packages

As a guest of Hotel X, **receive 10% off** any services booked Monday - Thursday during your staying in-house.

BOOK AN APPOINTMENT

Or dial 5900 on your room phone, or [click here to call the Spa](#) directly.

Guerlain Spa **skincare** and **fragrances** available for purchase. Visit the 4th floor to browse the spa retail boutique.



ROOFTOP POOL



Located on the 28th Floor

Open Daily | 7:00am - 11:00pm

Adults only from 9:00pm - 11:00pm

55-foot heated, indoor/outdoor rooftop pool, located on the 28th floor and available to hotel guests year-round.

Booking Requirements

2-hour time slots are available for reservation*

Reservations are made with our Front Desk staff

**Reservation does not include or guarantee a lounge - loungers are available on a first-come, first-served basis.*

From **Victoria Day** weekend to **Canada Day** weekend, reservations are required on weekends only.

From **Canada Day** weekend to **Labour Day** weekend, reservations are required on everyday.

From **Labour Day** weekend to **Canadian Thanksgiving** weekend, reservations are required on weekends only.



RESTAURANTS & BARS

The Playbook Commons

Ground Floor

Casual dining and drinks with a social, game-day atmosphere.

- casual
- mains
- drinks

[View Menu](#) 



Café X

2nd Floor

Coffee, light bites and fresh pastries made in-house.

- coffee
- snacks
- grab & go

Open Daily | 7:00am - 1:00pm

ROSES Social

2nd Floor

Breakfast, lunch, and dinner in a bright, relaxed setting.

- breakfast
- lunch
- dinner

[View Menu](#) 



Valerie

27th, 28th & 29th Floor

Rooftop dining & cocktails with skyline and waterfront views.

- rooftop
- cocktails
- views

[View Menu](#) 

Starbucks

Behind the hotel

- coffee
- snacks
- grab & go

Mon - Sat | 6:00am - 6:00pm

Sun | 6:00am - 4:00pm

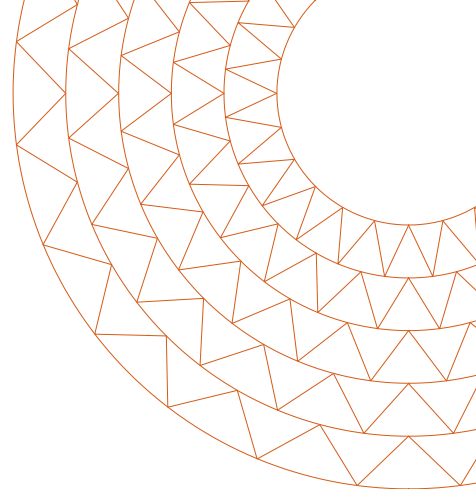


Looking for recommendations?

Our team would be pleased to assist with dining details and recommendations. Visit Concierge on the Ground Floor or dial 4530 on your room phone.



IN-ROOM DINING



Available Daily
24 hours

Breakfast Menu
6:00am - 11:00am

Daily Menu
11:00am - 11:00pm

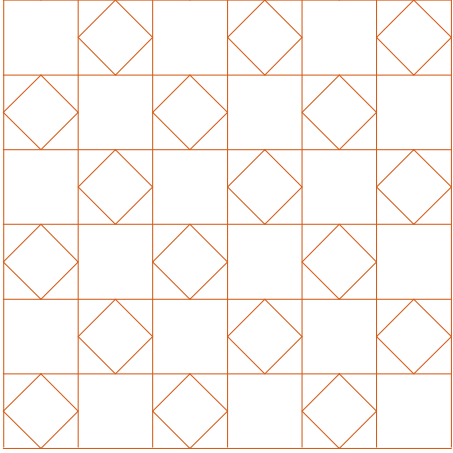
Late Night Menu
11:00pm - 2:00am

Overnight Menu
2:00am - 6:00am

**VIEW MENU & PLACE
ORDER**



EXPERIENCE WELLNESS ADD-ON



Turn your stay into a complete wellness escape.
Available to add on to your stay at ***any time***.

starting at \$50/night per person



One (1) 45-minute hot/cold therapy session

Surrounded by natural materials and soft lighting, the **Contrast Zone** offers a calming, spa-like atmosphere that includes cold plunge tubs, a dry Finnish sauna, and red light therapy.

In-room use of Kala Red Light Therapy products for the duration of your stay

Available in-room products: Kala red light mini 2.0, Kala red light pro panel, and the Kala red light elite panel. Enjoy a maximum of 2 products, based on availability.



A 10XTO group fitness class

From strength training to yoga, our expert-led classes offer an option for every fitness style.



ADD EXPERIENCE WELLNESS

STAY ENHANCEMENTS

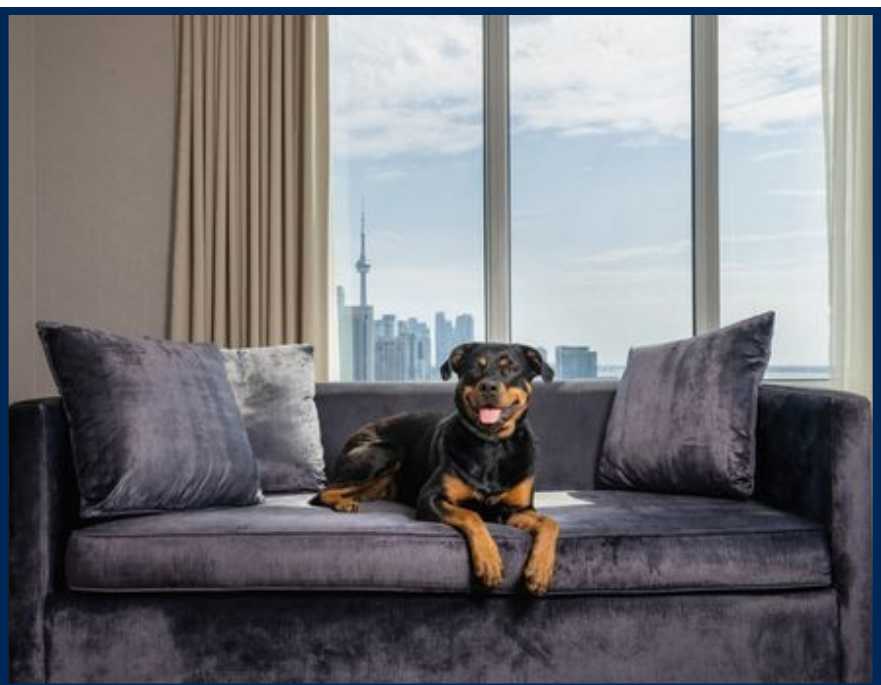
Make your stay at Hotel X even more memorable with thoughtful additions designed for celebration, wellness, comfort, and care. Explore available enhancements below or connect with our team for assistance.



In-Room Decor & Surprises

Add a special touch to your stay with curated in-room decor, celebratory details, and thoughtful surprises.

[View Amenities](#) →



VIP Pet Enhancement

Travelling with a four-legged guest? Our VIP Pet Enhancement offers added comforts for your pet during their stay.

[Learn More](#) →



Extend Your Stay At Home

Enjoy the amenities in your room? A selection of our in-room amenities are available for purchase.

[View Pricing & Purchase](#) →



Take Guerlain Spa Home

Wrap yourself in a Guerlain robe, unwind with the Dore & Roses sleeping mask, and embrace radiant skin and exquisite fragrance.

[View Guerlain Items](#) →





HOTEL AMENITIES



Outbound House Car Service

Available Daily | 7am - 10pm

Complimentary drop-offs within a 5 km radius of the hotel.
Dial 0 on your room phone to reserve the House Car.



Play Centre

4th Floor of 10XTO

Sat & Sun | 9am - 5:30pm

3-hour maximum drop-off.
Hourly rates apply.
Dial 5604 on your room phone to reserve.



Screening Room

Ground Floor

Movies at 4pm & 7pm



EV Charging Stations

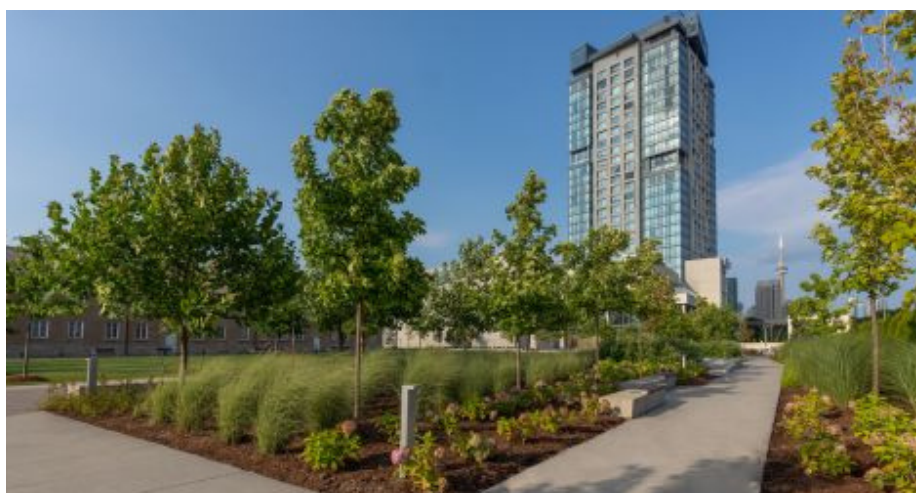
B1 of parking garage

Level 3 and level 2 charging.



Rooftop Pool

28th Floor



Stanley Gardens

West side of the hotel

Take a scenic and green-filled stroll.



TRANSPORTATION



Outbound House Car Service

Available Daily / 7am - 10pm

Our house car vehicles are available for complimentary drop-offs within a 5 km radius of the hotel.

To reserve a time slot for the House Car during your stay, dial 0 on your room phone to speak with our Guest Services Team.

Exhibition GO Station

8-minute walk from the hotel

From the Exhibition GO Station, the train ride is less than 10 minutes (1 stop) to downtown Toronto (Union Station).



Exhibition Loop Streetcar 509

8-minute walk from the hotel

From the Exhibition Loop Streetcar 509, the streetcar ride is approximately 20 minutes to downtown Toronto.



Surrounded by Toronto's top attractions.
[Click here](#) to explore attractions near the hotel.

