

# TERMS & CONDITIONS

## (MATTA FAIR, 18-20 APRIL 2025)

1. ONE (1) e-Room-Only Voucher is for ONE (1) room only, inclusive of amenities for TWO (2) persons and redeemable for ONE (1) night stay.
2. The e-Room-Only Voucher(s) is not refundable and not redeemable for cash. The e-Room-Only Voucher(s) may only be redeemed ONCE.
3. Room reservations must be made minimum of SEVEN (7) days in advance; The e-Room-Only Voucher(s) number or voucher copy must be provided during room booking. Rooms are subject to availability.
4. A print-out of the redeemed e-Room-Only Voucher(s) must be presented upon check-in, and must match the voucher number(s) used during booking. The Hotel reserves the right to refuse check-in if the printed e-Room-Only Voucher(s) is not presented upon check-in.
5. A surcharge of RM150 nett per room, per night, may be applicable on the eve and day of public holidays, festive periods & school holidays. Please refer to our Reservations Team to enquire on surcharge information and affected dates, as the dates may change from time to time.
6. Where applicable, a surcharge of RM100 - RM200 nett per room, per night, is applicable for guaranteed beach or sea view rooms, subject to availability.
7. In accordance with the Federal Government of Malaysia Gazette Tourism Tax (Rate of Tax) Order 2017, the TTx of RM10.00 nett per room, per night, on all non-Malaysians and foreign passport holders applies. This amount will be collected by the Hotel on behalf of the government upon check-in. All Malaysian nationals and permanent residents are exempted. For hotels in Penang, The Penang State Government has implemented a mandatory "Heritage Tax" of RM3 per occupied room per night, for hotel accommodation (effective 1 June 2014). Please be advised that Tourism Tax & Heritage Tax is not included in your total room cost.
8. All surcharges must be paid to complete the room booking.
9. Once confirmed, bookings cannot be amended and the e-Room-Only Voucher(s) used for the booking will also be voided in the case of no show.
10. Validity period of the e-Room-Only Voucher(s) may be extended in the case that a gazetted government-mandated travel ban or restriction is imposed by the Malaysian Government. Information on the extension of validity, if applicable, will be available at [shop.lexis.my](http://shop.lexis.my)
11. All amounts shown are nett rates and nett surcharges. Notwithstanding the above, the Hotel reserves the right to revise the room rates quoted herein should there be a revision and/or imposition of any new tax/levy by the government. Such tax/levy shall be borne by the guest and collected upon check-in.
12. The e-Room-Only Voucher(s) may not be resold via Online Travel Agents (OTAs), on retail or resale platforms such as (but not limited to): Shopee, Lazada, Carousell, etc. The e-Room-Only Voucher(s) may not be resold on social media sites, including (but not limited to): Facebook, Instagram, Twitter, TikTok, etc. Failure to comply will result in voiding of the e-Room-Only Voucher(s) involved.

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13. Lexis Hotel Group and its subsidiaries shall not be held responsible for the loss of any e-Room-Only Voucher(s) and any losses or damages suffered by the bearer of the e-Room-Only Voucher(s) arising from or in connection with the loss or usage of the e-Room-Only Voucher(s).

14. Kindly be informed that extra beds/rollaway beds are not available at all Lexis Hotels and Resorts.

15. Maximum occupants allowed are FOUR (4) persons per room. Children below 13 years of age stay for free using the existing bedding configuration. Guests under 18 years of age must be accompanied by an adult.

16. Additional person(s) must be declared and registered at the Front Desk upon check-in. Any additional persons above the maximum number of occupants as per hotel policy is chargeable at the discretion of the Hotel.

17. No pets allowed. Cooking in the rooms, outside food, raw food ingredients, durians, mangosteens, and cooking appliances are prohibited at the Hotel.

18. No room decorations by third parties are permitted at the Hotel. Special decoration packages by the Hotel are available via advance request and are subject to additional charges. A refundable deposit of RM150 nett is required for guests checking in with decorative items, banners, balloons, glitter, confetti, and any other decorations. Guests checking in with such items are required to remove them from the premises upon check-out. The Hotel Management reserves the right to withhold the deposit to be forfeited as cleaning fees for rooms with leftover decorations that cause excessive litter or damage to rooms.

19. At Lexis Hibiscus Port Dickson, fishing is NOT allowed at the Hotel, as the waters are protected by the local environment authorities. Fishing rods will not be allowed into Hotel premises.

20. Validity of e-Room-Only Voucher(s) is ONE (1) year from date of issue.

Participating Hotels	Breakfast & Amenities (nett)		Breakfast Only (nett)	
	Adult	Child (7-12)	Adult	Child (7-12)
Lexis Hibiscus Port Dickson	RM 98	RM 78	RM 75	RM 45
Grand Lexis Port Dickson	RM 85	RM 65	RM 65	RM 35
Lexis Port Dickson	RM 65	RM 55	RM 50	RM 35
Lexis Suites Penang	RM 85	RM 65	RM 65	RM 35

All prices are stated in Ringgit Malaysia and are nett, inclusive of Sales and Service Tax.  
Terms and conditions apply.

# SURCHARGE CALENDAR (MATTA FAIR, 18-20 APRIL 2025)

## APRIL 2025

S	M	T	W	T	F	S
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3

31 Mar - 1 Apr: Hari Raya Aidilfitri

## MAY 2025

S	M	T	W	T	F	S
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## JUNE 2025

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5

7 Jun: Hari Raya Haji

## JULY 2025

S	M	T	W	T	F	S
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

## AUGUST 2025

S	M	T	W	T	F	S
25	26	27	28	29	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

31 Aug: Hari Kebangsaan Merdeka

## SEPTEMBER 2025

S	M	T	W	T	F	S
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4

## OCTOBER 2025

S	M	T	W	T	F	S
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1

20 Oct: Deepavali

## NOVEMBER 2025

S	M	T	W	T	F	S
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

## DECEMBER 2025

S	M	T	W	T	F	S
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3

25 Dec: Christmas Day  
24 - 27 Dec: Festive Period

## JANUARY 2026

S	M	T	W	T	F	S
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## FEBRUARY 2026

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

17 Feb - 18 Feb: Chinese New Year

## MARCH 2026

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

21 - 22 Mar: Hari Raya Aidilfitri

## APRIL 2026

S	M	T	W	T	F	S
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2

**Surcharge Applicable**

Surcharge Eve & Public Holiday & Festive Period.