TANZANIA

DAR ES SALAAM SERENA HOTEL

An oasis of luxury at the very heart of Dar es Salaam, the elegant and cosmopolitan Dar es Salaam Serena enjoys an exceptionally high-profile clientele and regularly plays host to both regional and international events. Stylish yet relaxed, the hotel is one of the capital city's most popular rendezvous and makes the ideal venue for both corporate and social events.

Mr. Charles Mbuya Ag. General Manager

Direct Contact:Dar es Salaam Serena Hotel

Ohio Street
P.O BOX 791, Dar es Salaam, Tanzania
Tel: +255 2222212500

Mobile; +255 784 208 073/74/76 Email: daressalaam@serena.co.tz Web: www.serenahotels.com

Reservations Tanzania

Arusha Central Reservations
Tel: (+ 255 27) 297 0360 / 0784 620 663
Email: reservations@serena.co.tz

Kenya

Regional Support Center Williamson House, 4th Floor 4th Ngong Avenue – Nairobi

Tel: (+254-20) 284 2000, 732 123 000 Email:marketing.kenya@serenahotels.com

South Africa

Sales & Reservations Office Grayston Ridge Office Park, 144 Kathrine Street, Sandown

Tel: +27 11 021-2607/ +27 82 88 99979

Email: <u>karin.sieberhagen@serenahotels.com</u> reservations@serenahotels.co.za

GUEST ROOM INFORMATION

Total number of rooms and suites - 230

- 125 Standard Rooms
- 54 Superior Rooms
- 36 Executive Rooms
- 10 Executive Suites
- 4 Diplomatic Suites
- 1 Presidential Suite

CHECK-IN FACILITIES

 Express check-In 1400hrs and checkout 1000hrs

HOW TO GET THERE

- Dar es Salaam International Airport is 12kms away (45mins)
- Taxis services available*
- Limousine services available*

ROOM AMENITIES

- Mini bar
- Hair dryer
- · Work desk and chair
- Safety deposit boxes
- Wi-Fi and satellite TV
- Tea/coffee-making station
- Power supply 220V/50Hz
- Type G power plug sockets
- Direct-dial phone/voicemail
- Air-conditioning in all rooms
- In-room entertainment and home cinema choices

GUEST SERVICES

- · Laundry services*
- Duty manager 24hrs
- 24-hour room service
- Guest relation services
- Valet services on request
- House doctor on call 24hrs

SPECIAL FEATURES

- Concierge service
- Gift shop/news stand
- Wedding planning service
- Airline offices (Omani Air)
- Personal butler service upon request

SPECIAL FEATURES cont...

- Car rental shop
- 24hr generator backup
- Tanzanite jewelry shop
- Executive boardroom with private internet café
- Laundry service for non-resident clients*

DINING & BEVERAGES

- Pool Bar
- Kibo Bar and Restaurant
- Jahazi Sea Food Restaurant
- Serengeti Restaurant all-day Restaurant
- Bakers Basket Patisserie and Coffee Shop

ACTIVITIES & EXPERIENCES

- Maisha fitness center
- Maisha Spa- Beauty treatments, Massage services, and Sauna
- Golf Course nearby*
- Visit to the Village Museum*
- Visit to Mwenge handcraft center*
- Yachting, Tennis, diving and Fishing nearby* (arrangements can be made)

CHILD-FRIENDLY SERVICES

- Babysitting
- Family rooms
- Children's menu

BUSINESS SERVICES

Fully equipped Business Centre

CONFERENCE FACILITIES

- Travel desk
- High speed internet
- Meet and greet services
- Extensive secure parking
- Conference with meeting events with meeting and events/function facilities
- State-of-the-art audio-visual equipment

PLACES OF INTEREST

- City Tour
- National Museum
- Botanical Gardens

NB: * CHARGEABLE