



SERENA HOTELS

SAFARI LODGES AND CAMPS
HOTELS • RESORTS

LAKE KIVU SERENA HOTEL

Lake Kivu Serena Hotel is located in the resort Rwandan town of Gisenyi, on the shores of Lake Kivu, the sixth largest lake in Africa. The hotel is ideally situated on a sandy palm lined beach, with the nearby Virunga Volcanoes providing a spectacular backdrop on one side and a panoramic view of the lake on the other.

General Manager
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ACCOMODATION

Total number of rooms and suites 66

- 36 Superior rooms (1 specifically adapted room for physically challenged)
- 6 suites
- 23 family rooms

CHECK IN FACILITIES

- Express Check in 12.00hrs and
Check-out 1000hrs

HOW TO GET THERE

- The hotel is 160 kms from Kigali (20 minute's flight from Kigali International Airport)
- Tour buses & taxis available*

ROOM AMENITIES

- 24- hour room service
- Telephone
- Free Wi-Fi
- In-room Satellite TV
- Private safe
- Tea and coffee making facilities
- Hairdryers
- Safety deposit box

GUEST SERVICES

- Wifi Connectivity
- 24hr doctor on call

SPECIAL FEATURES

- News stand
- Concierge service
- Car Park
- Duty Manager 24 hrs.

DINING AND BEVERAGES

- Kiyaga Restaurant
- Ziwani Café – all day service

ACTIVITIES/EXPERIENCES

- Gym
- Paddle boats*
- Watersports at the Private Beach
- Massage Services *
- Motor Boats *
- Lake fishing (nearby)*
- Tennis and volleyball
- Nature Walk
- Swimming pool
- Cycling*

CHILD FRIENDLY SERVICES

- Family rooms
- Baby sitting
- Children's menu
- Baby Cots
- Boat trips
- Little Explorers Activities

CONFERENCE FACILITIES

- An air-conditioned ballroom
- Two spacious and interconnecting conference and event areas
- A private air-conditioned boardroom
- Outdoor reception areas
- Business center
- Free Wi-Fi connectivity
- Audio-visual facilities
- Video Conferencing
- Translation/interpretation facilities
- Private entrance and function lobby
- Extensive private parking.

PLACES OF INTEREST

- Gorilla-trekking in the Volcanoes National Park *
- Volcano climbing in the Volcanoes National Park

NB* CHARGEABLE