

ENVIRONMENTAL POLICY



تو سيزنز
TWO SEASONS
فندق وشلقق فندقية
HOTEL & APARTMENTS

POLICY STATEMENT

Two Seasons Hotel & Apartments are conscious of global environmental issues and acknowledge our responsibility towards the environment. While the well-being of our guests remains on the forefront, we commit ourselves to carry out operations in a suitable manner, taking every step to minimize operational impact on, and preserve the environment wherever we operate.

In delivering this commitment, Two Seasons Hotel & Apartments will endeavor to:

- Meet or exceed applicable environmental legislations, environmental standards and best practices
- Value and preserve the natural and cultural heritage of our hotels, thus enabling our guests to enjoy an authentically local experience
- Promote efficient use of materials and resources across our hotels, especially water and energy
- Work diligently to minimize our waste stream by reusing, recycling and conserving natural resources, particularly through energy and water conservation
- Set sound environmental and social objectives and targets, integrate a process of review and issue progress reports on a periodic basis
- Continually identify opportunities for improvement of our environmental management system
- Promote awareness and educate employees on environmental issues and sustainable working practices
- Engage our guests, colleagues, suppliers, contractors and the local community in our initiative to preserve the environment and consider their opinion/feedback when setting out environmental program and procedures
- Conduct environmentally preferable purchasing
- Participate in efforts environmental protection at local and national levels

OBJECTIVES

- This policy is intended to guide our hotels towards sustainable management
- The hotel is required to set its own environmental management procedures in line with the policy and with due consideration to its specific location

RESPONSIBILITY

- All colleagues, contractors, suppliers and guests

1. Environmental Awareness

- 1.1 We will maintain awareness among our colleagues on environmental issues, preservation of local culture and the necessity for everyone to act in a responsible manner
- 1.2 We will communicate to our team members the environmental practices that need to be implemented at the workplace as well as other simple environment-friendly measures that they can apply in their everyday lives
- 1.3 We will encourage our team members to participate in and support environmental initiatives
- 1.4 We will communicate our environmental commitments to guests and give them an option to support us in green initiatives
- 1.5 We will extend awareness on environmental issues, local culture and best practices to local community.

2. Energy

Reducing energy consumption will help to reduce environmental impact and the same time lower energy costs. In order to minimize energy consumption, we will:

- 2.1 Take steps to make our work place more energy efficient
- 2.2 Reduce the use of fossil fuels and opt for renewable energies

- 2.3 Maintain our machinery and equipment in good working condition
- 2.4 Opt for energy efficient equipment and low energy appliances
- 2.5 Ensure optimal use of plant and machinery
- 2.6 Use timers, sensors and other devices that regulates energy consumption
- 2.7 Make use of solar energy wherever applicable
- 2.8 Reduce loss of energy, for example by using insulated pipes to carry hot water or chilled fluids
- 2.9 Set objectives for limiting consumption, regularly monitor progress and improve processes

3. Water

With global warming, sources of fresh water are being depleted faster than they can be recharged by natural processes. Water conservation is therefore becoming essential and as a responsible company, we will:

- 3.1 Continually find ways to reduce water consumption
- 3.2 Reduce water losses by regularly checking for leaks
- 3.3 Install sensors, regulators and water saving devices
- 3.4 Ensure efficient use of laundry equipment
- 3.5 Sensitize both employees and guest on the responsible use of water
- 3.6 Offer to guest the opinion of reusing towels and sheets
- 3.7 Limit the use of freshwater by
 - 3.7.1 capturing and using rainwater wherever possible
- 3.8 Set targets for minimizing water consumption, monitor and analyse periodically
- 3.9 Consider the opinion of desalination of sea water

4. Waste

We generate an important amount of waste that constitutes a major pollutant, affecting both the environment and the public health. We will do utmost to avoid, recycle and reuse in order to reduce its impact on the environment. Our waste management plan will include the following:

- 4.1 Limit the use of disposable packing for the hotel supplies
- 4.2 Use bio-degradable products and materials, whenever the option is available
- 4.3 Limit individual packing of hygiene product in bedrooms
- 4.4 Organize sorting and separating of recyclable wastes
- 4.5 Collect and recycle cooking oils for permitted uses
- 4.6 Separate and collect grease from food stuffs
- 4.7 Organize recycling of the materials such as paper/cardboard/glass/plastic packing, metal cans, ink cartridges, restaurant organic wastes, garden green waste etc.
- 4.8 Engage in projects with the local community for the reuse of recycled materials
- 4.9 Safely dispose hazardous wastes such as batteries, electrical and electronic devices, fluorescent bulbs/tubes, etc.
- 4.10 Organize and/or support clean-up of the surroundings environment

5. Green Procurement (Environmentally Preferable Purchasing)

Green procurement or Environmentally Preferable Purchasing (EPP) is the practice of procuring product and services that are less harmful to the environment (land, air and water) and all species that depend on the environment for survival. Green products are those that are produced with less harmful materials or which upon usage/consumption would have a minimal impact on the environment.

We will carry out EPP whenever green options are available, while giving due consideration to guest satisfaction, company standards and reasonable costing. Our green purchasing measures will include the following:

- 5.1 Encourage and favour eco-friendly and power- efficient products
- 5.2 Prefer recycled and bio-degradable products
- 5.3 Buy seasonal and locally produced goods as far as possible and thus avoid transport energy
- 5.4 Buy in bulk to reduce packing wastes
- 5.5 Favour less harmful fertilizers and cleaning agents
- 5.6 Prefer eco-friendly designs and eco-labeled products
- 5.7 Prefer to purchase from a source that is less polluting or uses clean technology
- 5.8 Encourage and prefer vendors who use recycled packing materials. Explore the possibilities of
 - 5.8.1 further reuse and/or recycling with the vendors
- 5.9 Green the supply chain by seeking vendors who share our values and have in place an
 - 5.9.1 environment management system

6. Destination protection

The natural environment is one of the primary attractions for leisure visitors. In order to develop sustainable tourism, we will:

- 6.1 Ensure protection of the natural and cultural values of the area while developing and creating
 - 6.1.1 recreational facilities/ activities for our guests
- 6.2 Participate in efforts to restore habitat whenever possible
- 6.3 Promote local food, entertainment, culture and cottage industry
- 6.4 Engage with local people when developing cultural attractions
- 6.5 Offer guests souvenirs of a local nature which are made of eco-friendly products
- 6.6 Provide guests with a list of environment-friendly products and local souvenirs that they may
 - 6.6.1 shop

7. Conservation of wild life, ecosystem and landscapes

Two Seasons Hotel & Apartments have responsibility of conserving wild life and eco system. We will take every possible step towards the conservation of ecosystem and protection of our resources. Measures taken by our properties will include:

- 7.1 Ensuring waste water is discharged properly with minimized environmental impact
- 7.2 Using ecological or organic fertilizers and prevent pollution
- 7.3 Sensitizing our colleagues and guests about the negative environmental impact of environment
- 7.4 Ensuring all trash are properly disposed and no debris are left hanging in unorganized manner
- 7.5 Sensitizing our guests and ensuring with service providers that there is no damage caused to the environment
- 7.6 Encouraging and supporting clean-up campaigns with Dubai Municipality and protect the environment and make the roads and public area clean
- 7.7 Complying with local conversation policies, for e.g., by promoting metro to be used by employees and guest for minimizing pollution
- 7.8 Keeping equipment in proper working condition in order to minimize noise pollution and air pollution
- 7.9 Plant trees and increase the indoor plants for reducing soil erosion and contribute to reversing the warming of our planet and the rising temperatures

8. Biodiversity

Biodiversity boosts ecosystem productivity where each species, no matter how small, has an important role to play. In order to protect biodiversity, we will:

- 8.1 Reduce our use of insecticides, weed killers, fungicides
- 8.2 Use organic fertilizers
- 8.3 Use environmental friendly products for cleaning
- 8.4 Buy sustainably harvested seafood and agricultural products
- 8.5 Water plants in a rational way
- 8.6 Use indigenous plants for landscaping and minimizing light and noise
- 8.7 Plant at least one tree every year
- 8.8 Ensure that invasive alien species are not introduced in our gardens and landscapes
- 8.9 Not display or sell product made from threatened or protected plant and animal species
- 8.10 Participate in ecological restoration initiatives in the local area

THE MANAGEMENT OF TWO SEASONS HOTEL & APARTMENTS RESERVES THE RIGHT TO MAKE AMENDMENTS TO THESE POLICIES AND PROCEDURES AT ANY TIME WITHOUT ANY PRIOR NOTICE