

# LETTER FROM HOTEL MANAGER

Dear Valued Guests and Partners,

At U Inchantree Kanchanaburi, our commitment to sustainability is not merely a policy, but a guiding principle that underpins every aspect of our operations. Set along the tranquil banks of the River Kwai, we are acutely aware of our responsibility to preserve the natural beauty of our surroundings and to contribute meaningfully to the well-being of our local community.

We are dedicated to delivering exceptional guest experiences while actively minimizing our environmental impact. Through the implementation of energy-saving, water conservation initiatives, responsible sourcing, and waste reduction strategies, we continuously strive to operate in a manner that is both responsible and forward-thinking.

Moreover, we are proud to engage with and support our local community by collaborating with environmentally conscious partners and empowering our team through comprehensive sustainability training programs.

We are grateful for your continued support as we pursue our vision of sustainable hospitality. Together, we can ensure a positive legacy for generations to come.

Warm regards,
Pakkapol Muangsirithum
Hotel Manager, U Inchantree Kanchanaburi





## WHO WE ARE

A charming boutique resort with a rustic river lodge feel, located on the north bank of the River Kwai near the famous River Kwai Bridge.

Surrounded by landscaped gardens, the resort features cozy rooms, a riverside pool, and a sunset terrace lounge where guests can enjoy views of the river, watch kingfishers, and see trains crossing the historic bridge.

U Inchantree Kanchanaburi has been welcoming guests since 1 November 2010.

As part of our commitment to sustainability, U Inchantree Kanchanaburi offers a range of eco-friendly amenities that reflect our green values. Guests can enjoy our Herbs Garden, where fresh local herbs are grown for both culinary and wellness use.

In addition, we invite our guests to take part in the "Ur Green Experience" – a simple yet meaningful initiative where direct booking guests receive a complimentary plant to take home or to grow as part of their stay. It's our way of inspiring sustainable choices and giving back to nature, one tree at a time.

We believe in providing meaningful experiences that are both memorable and responsible.

## **BUSINESS PHILOSOPHY**

At U Inchantree Kanchanaburi, we believe that excellence in hospitality and environmental responsibility can go hand-in-hand. Our business philosophy is built on four key principles:

Efficiency Responsibility Adoption of energy-efficient technologies and optimization of resource Engagement with sustainable suppliers, waste reduction initiatives, and adherence to fair labor standards. utilization to minimize environmental impact. Community Transparency Collaboration with local artisans, farmers, and environmental Systematic monitoring and transparent reporting of environmental performance to stakeholders. organizations to support regional development.

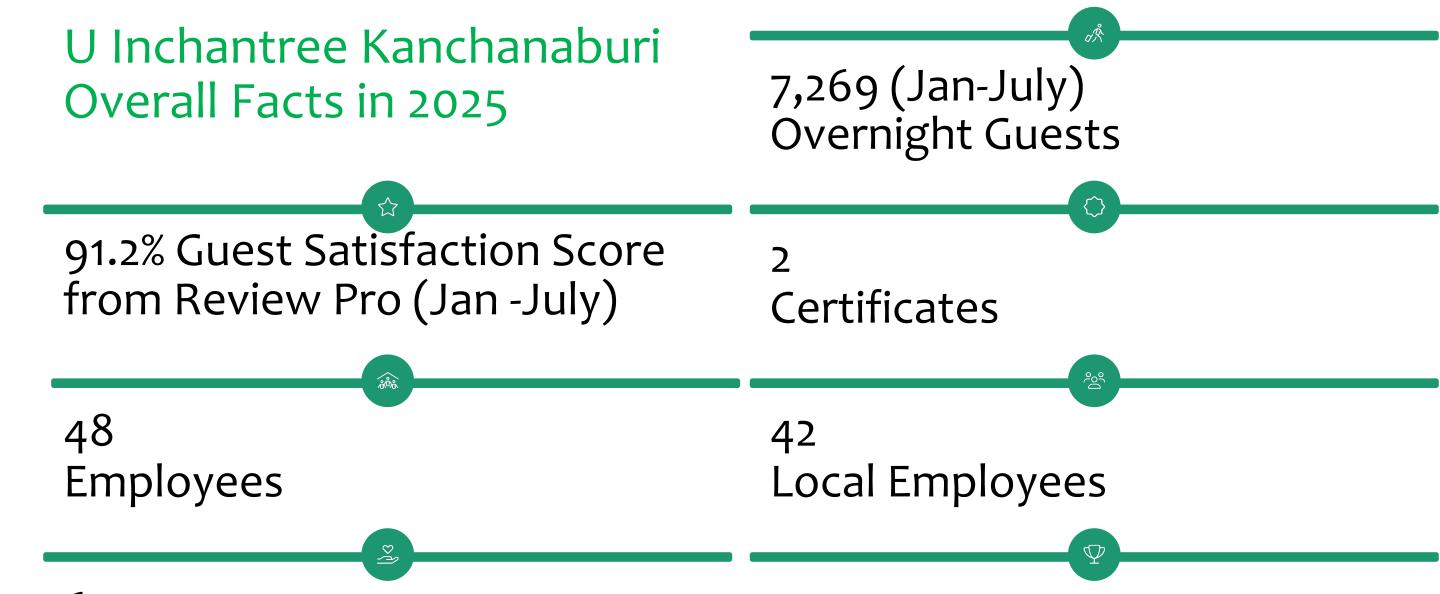
Our strategy emphasizes that consistent, incremental efforts contribute to substantial and sustainable positive outcomes for guests, the community, and the environment.



## **VISION**

To be recognized as a leading sustainable hotel in Kanchanaburi, in partnership with Green Globe, delivering exceptional guest experiences while promoting environmentally and socially responsible hospitality.

We envision a future where every stay at U Inchantree Kanchanaburi contributes positively to the planet, innovative green practices are integrated into our daily operations, and our guests, employees, and partners work together in a shared mission to protect the environment for generations to come.



6 Charity Events 1 Awards Received

# SUSTAINABILITY DEVELOPMENT AND GREEN INITIATIVES



# ENVIRONMENTAL POLICIES AND IMPACT

# Eco Reward Campaign (15 August 2024)

Last year, we launched the Eco Reward campaign:

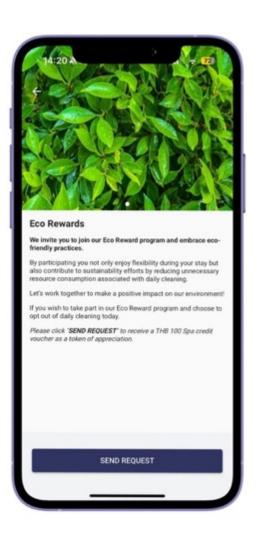
ECO REWARD - Relax, Reuse, and Be Rewarded
As part of our commitment to environmental stewardship, we encourage guests to join us in reducing resource consumption through our **Eco Reward Program**. By choosing to opt out of daily housekeeping services, guests actively help conserve water, reduce energy use, and minimize the use of cleaning chemicals — all of which contribute to lowering our environmental footprint.

To express our appreciation for their support, participating guests will receive a 100 THB spa credit per day as a thank-you gift. This initiative not only rewards our guests but also reinforces our shared responsibility in protecting the planet while enjoying a more mindful stay. 1% of hotel guest are using the Eco Reward moving forward we will further emphasis on this initiates to increase the usage



## ENVIRONMENTAL POLICIES AND IMPACT



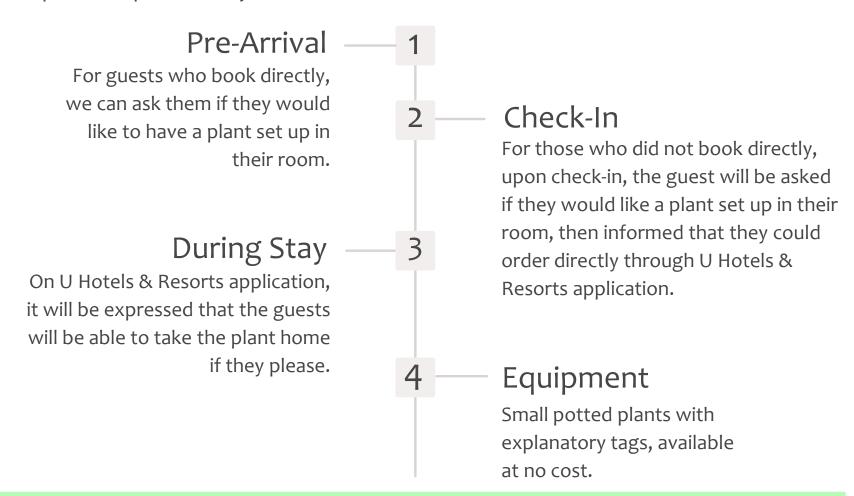


This initiative encourages guests to adopt eco-friendly practices by offering the option to opt out of daily housekeeping in exchange for voucher spa credit 100 THB. By reducing unnecessary resource consumption and collateral room items, we promote sustainability throughout our operations.

# Ur GREEN EXPERIENCE

What's better than plants to give a cozy and natural feel during a guest's trip? What can beat that? Being able to take the plant home!

This is a free initiative for guests to make their rooms and beyond greener. This initiative works for properties that have more local markets as well as enough space for a plant nursery.



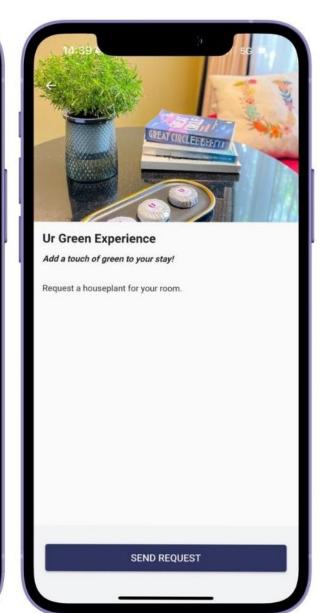


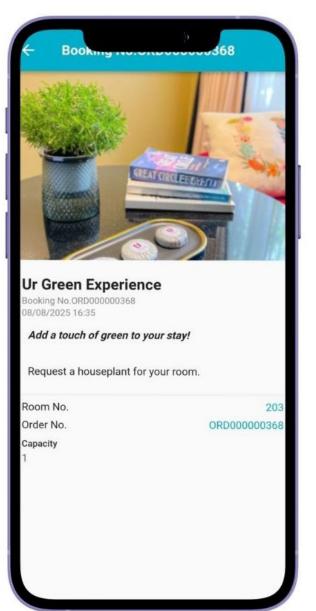


Result: 1% of direct booking guests opted to receive a plant during their stay.









# SOAP WASTE REMOVAL

Collect used guest room hand soap and sell it to an external laundry supplier on a quarterly basis to generate additional revenue and support environmental sustainability.

#### **Key Procedure Overview**

- Collection Housekeeping collects used soap after guest check-out, stores it in sealed, labeled containers, and records details in a daily log.
- Storage Store in a clean, designated area for up to 3 months to prevent contamination.
- Quarterly Sale Inspect and clean (if needed), then arrange weighing and sale to the approved supplier.
- Weighing & Pricing Weigh in the presence of both parties. Price remains at THB 25/kg (2025 rate).
- Payment & Accounting Revenue delivered to Accounting on the same day and recorded under "Recycled Materials Revenue."
- **Reporting** Accounting prepares and submits sales reports to management, with audit rights reserved.

#### **Highlights for Presentation**

- Sustainability Reduces soap waste while generating additional income.
- Revenue First half of 2025 generated THB 600.
- **Process Control** Well-documented, inspected, and reported procedures.
- Compliance Meets hygiene and hotel audit requirements.

In the first half of 2025, a total of 24 kg. of used soap was sold, generating THB 600 in revenue (items carried forward from 2024).



# GIVE AND TAKE - ITEM EXCHANGE MARKET

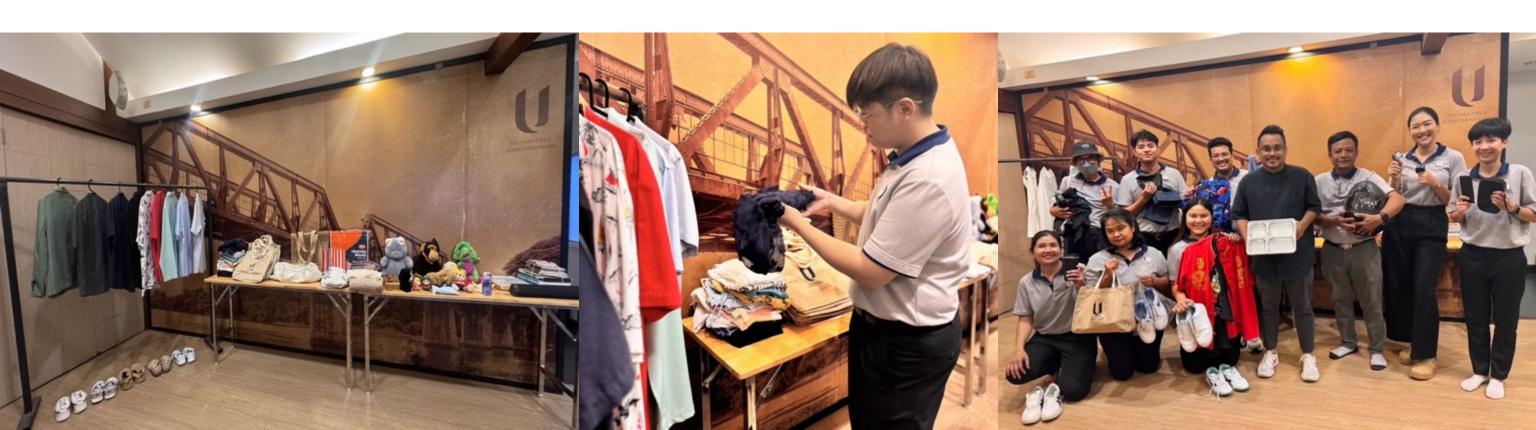
We have launched our new staff activity, where employees exchange or give away items they no longer need, aiming to reduce waste, promote sharing, and foster positive workplace relationships.

#### **Key Objectives**

- **Promote Sharing** Encourage employees to share unused items with colleagues who need them.
- Reduce Waste Repurpose items instead of discarding them.
- Build Stronger Relationships: Strengthen bonds among coworkers.
- Save Money: Help employees cut costs through item exchanges.
- Support Sustainability: Promote recycling and responsible resource use.

#### **Sustainability Commitment**

- "Unclaimed items will be collected for donation via the "U Make a Difference" initiative.
- Emphasize reducing environmental impact through recycling.



# **HEALTHY FOOD MENU**

In response to health-conscious guests, our in-room dining now features Power Bowls, Energizing Superfoods, and Low-Carb Wraps, with a focus on plant-based and local ingredients.



### **Power Bowls**

Nutrient-dense combinations featuring local grains, proteins, and fresh vegetables



### **Energizing Superfoods**

Carefully selected ingredients known for their nutritional benefits and energyboosting properties



### Low-Carb Wraps

Delicious alternatives using plant-based wraps filled with fresh, locally-sourced ingredients



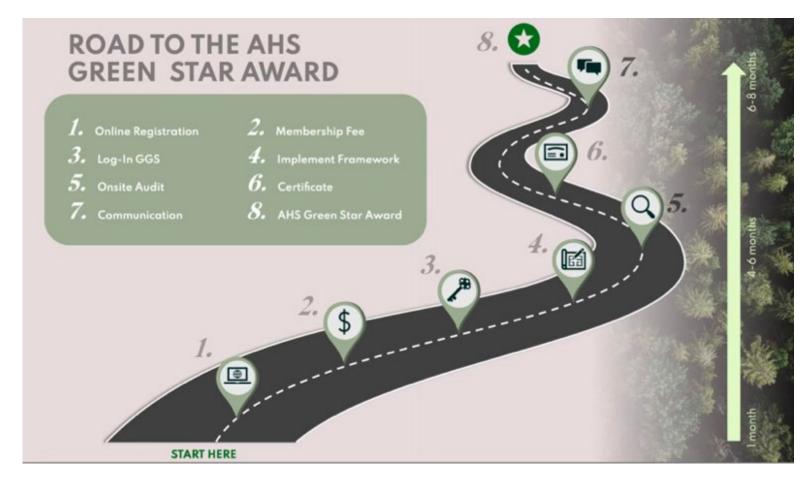




# ROAD TO THE ABSOLUTE HOTEL SERVICES GREEN STAR AWARD

The **Absolute Hotel Services Green Star** will be awarded to the hotel that demonstrates exceptional dedication in achieving the prestigious **Green Globe certification**. This friendly yet competitive initiative engages all participating hotels, with the ultimate winner to be announced at the **Absolute Hotel Services Leadership Conference** in November 2025.

At **U Inchantree Kanchanaburi**, we are passionately committed to securing this distinguished award. Our mission goes beyond meeting sustainability goals — we strive to inspire and embed eco-conscious practices among our team members, enhance our facilities with environmentally responsible operations, and reduce our overall ecological footprint, ensuring a greener and more sustainable future.



# Further Sustainable Development – The Green Road Continues

At U Inchantree Kanchanaburi, we are committed to continuous enhancement of our operations, prioritizing responsible use of resources and minimizing waste.

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#### Plastic Elimination

We are committed to eliminating single-use plastics, replacing them with elegant glass bottles, plant-based BIO-PET grade bottles and encouraging the use of reusable water containers.

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### **Eco-Friendly Toiletries**

Switching to eco-friendly toiletries in refillable dispensers.



### **Energy Conservation**

Promoting energy conservation through key card systems and energy-efficient lighting, including potential renewable sources like solar panels.



### Organic Sourcing

Sourcing organic produce from our own garden and trusted suppliers.



### Sustainable Transport

Exploring sustainable transportation options, like bicycles for guests.

We will continue to implement innovative solutions that benefit the environment and enhance guest experiences.

# U Inchantree Kanchanaburi Green Vendors

In January 2025, U Inchantree Kanchanaburi introduced a comprehensive Purchasing Policy to reinforce responsible sourcing and sustainability throughout our supply chain.

This policy emphasizes partnerships with vendors who demonstrate genuine commitment to eco-friendly practices, social responsibility, and transparency. Our core principles include reducing waste, utilizing sustainable packaging (Green Seal, FSC, Energy Star), and adhering to environmental laws. We also require vendors to uphold fair labor standards, respect human rights, and support community engagement.

The policy mandates rigorous supplier evaluation, including sustainability credentials, environmental management, and ethical practices. We may conduct audits and request documentation to ensure compliance.

We encourage suppliers to set sustainability goals, report progress regularly, participate in training, and share innovative practices.

The policy also highlights categories such as food and beverage (favoring organic, local, and sustainably farmed products) and housekeeping (eco-friendly cleaning supplies, biodegradable packaging).



#### Result:

Over 10 vendors are now on our approved green vendor list.



# Sustainable Amenities Catalogue

#### The World Leader in Sustainable Guest Amenities

Global Consistency | Local Accessibility | Scalable Sustainability

GUEST ROOM - PUBLIC AREA - CREATIVE PARTNERSHIPS - GIFTING - MARKETING SUSTAINABILITY STORYTELLING - ARTS - SOCIAL IMPACT - RECYCLING

GUAVA

# Sustainable Amenities and Our Journey with Guava

Our Story: Citron Fresh

Inspired by the exquisite goodness of citron, Citron Fresh delivers a sensory experience infused with uplifting, zesty aromas. Enriched with vitamin C, our elegant, paraben-free formulations are thoughtfully crafted to gently restore your skin and hair's natural radiance and luminous beauty.







On January 31, 2025, we proudly received the Carbon Emission Reduction Certificate from Guava, a testament to our leadership and commitment to sustainability.

This milestone reflects our strategic alignment with the United Nations Sustainable Development Goals (SDGs), including:

- SDG 11: Sustainable Cities and Communities
- SDG 12: Responsible Consumption and Production
- SDG 13: Climate Action
- SDG 17: Partnerships for the Goals

Through this achievement, we are thrilled to showcase the launch of our green journey, demonstrating a measurable reduction in our carbon footprint and reinforcing our unwavering dedication to creating a sustainable, responsible, and future-ready organization.

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#### Result:

The certificate highlights our achievements in 2024, with a reduction of 37 kg CO2e for our lower carbon branded dry amenities and 60 kg CO2e for our liquid amenities.

# Sustainability Meetings

# Implementation of Sustainable Meeting Practices

To minimize the environmental footprint of our meetings and events, the hotel has adopted a comprehensive approach to sustainable meeting practices.

#### **Sustainable Meeting Packages**

We offer meeting packages that integrate additional sustainability practices, including special U Inchantree Kanchanaburi Group rates and low-season group rates for 2025.

#### **Meeting Room Setup with Sustainability Practices**

- Table and chair arrangements without linen unless on requested.
- Stationery placed at the back of the room for self-service.
- BIO PET bottled water, Greenery water or water dispensers provided at stations
- Straws are not provided unless on requested.
- Use of projectors instead of paper backdrops.
- Whiteboards used instead of paper flipcharts.
- Eco-friendly air conditioning set at 25°C to conserve energy.

#### Menu Options (to reduce global warming by minimizing meat consumption)

- Core Menu (À la carte)
- U Healthy Menu (À la carte)
- Set Menu for meetings



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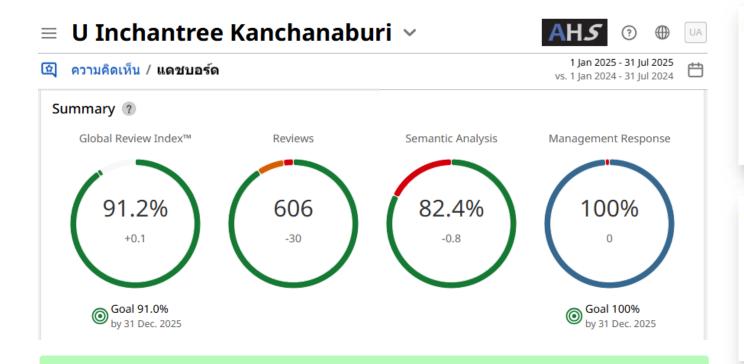
Result: Since January 2025, we have sold 1 Sustainability Meeting, hosting 28 guests.

These practices have delivered notable reductions in resource consumption, waste generation, and carbon emissions, establishing a strong benchmark for hosting responsible and sustainable events.

# ReviewPro – U Inchantree Kanchanaburi

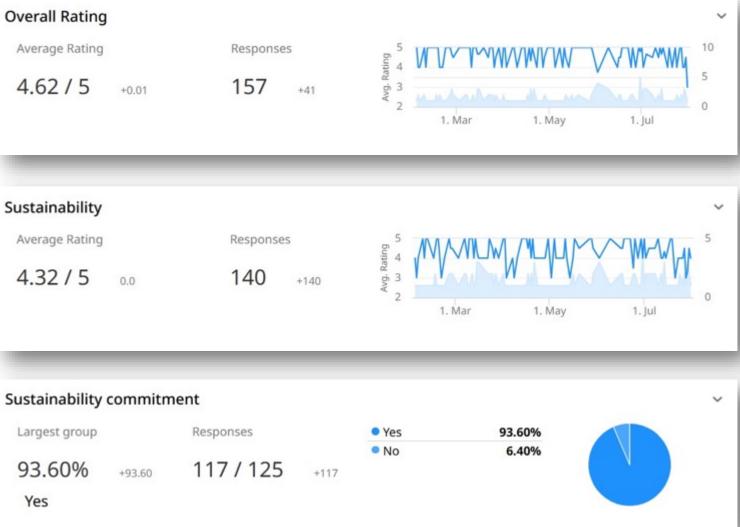
In 2025, we have been using **Review Pro**, our online guest satisfaction platform, to collect feedback on the hotel's sustainability initiatives. Guests are invited to provide input on:

- Their evaluation of the hotel's sustainability efforts
- Suggestions for improvement (e.g., use of local products, energy and water conservation, waste management, communication, etc.)
- Their perception of the hotel's support for the environment, community, and people.
- Guest comments are reviewed monthly to identify action items and drive continuous improvement.



Result: We distributed a guest questionnaire about sustainability through Review Pro in January 2025.

The guest satisfaction score has remained at 91.2% through July 2025, indicating strong guest awareness and willingness to support our sustainability initiatives.

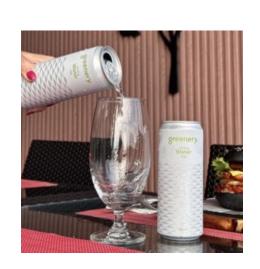


# Single-Use Plastic Policy

Result: In 2024, we switched to dispensers for shampoo, conditioner and shower gel – 26,178 tubes saved.
 According to standard set up 3 tubes per room.

We are proud to have completely banned plastic straws and made significant progress in eliminating single-use plastics across all areas of our operations. This policy reflects our strong commitment to reducing environmental impact and promoting sustainable practices throughout our property.







#### Paper Straws and Take away cup

- Implemented the 100% recycle straw in our operations
- Biodegradable takeaway containers and cups are now in use and are provided only upon guest request to minimizing unnecessary waste.

#### Refillable Bottles

- All non-eco-standard single-use plastic water bottles have been completely eliminated.
- Guests are encouraged to use refillable bottles, providing both convenience and support for sustainable practices.



#### Sustainable Containers

- We have transitioned to eco-friendly materials for toiletries and guest amenities wherever possible.
- These initiatives help us reduce plastic waste while maintaining the high quality and comfort our guests expect.

# Water, Carbon and Waste Reduction

U Inchantree Kanchanaburi is committed to reducing resource consumption each year from our baseline. Our key focus areas and achievements include:



#### Water Savings

Achieve an annual reduction of at least 5% in total water consumption per room night by monitoring usage across all departments, promoting responsible water use, and implementing conservation initiatives in guest rooms, kitchens, laundry, and landscaping.



#### Waste Reduction

Minimize total waste sent to landfill by at least 10% by increasing recycling, composting, and food donation programs, and reducing single-use plastics and food waste across all hotel operations.



#### **Electricity Savings**

Reduce total electricity consumption by at least 5% compared to the 2024 baseline through the installation of LED lighting, scheduling of equipment operation, upgrading of electrical appliances, and raising staff awareness, while maintaining guest comfort and safety.



#### **Carbon Emissions**

Reduce the total carbon footprint by at least 10% from 2024 levels by optimizing energy use, promoting clean transportation, minimizing water-related emissions, and adopting renewable energy solutions to lower greenhouse gas emissions from hotel operations.

# Sustainable Tourism Policy

U Inchantree Kanchanaburi is committed to responsible and sustainable tourism. This policy focuses on creating meaningful guest experiences while generating positive impacts for local communities, the environment, and cultural heritage.

#### **Key Principles**

- Respect local customs and traditions
- Minimize environmental impact through eco-friendly practices
- Foster community benefits through economic opportunities, partnerships, and local engagement

#### **Authentic Experiences**

- Cultural workshops led
- Culinary experiences using locally sourced ingredients
- Wellness excursions in natural surroundings
- Educating guests on sustainable travel practices
- Community engagement initiatives for meaningful interaction

#### Implementation Guidelines

- Collaborate closely with local authorities and community groups
- Support environmental conservation and cultural heritage preservation
- Promote responsible tourism practices through staff and guest participation

#### **Monitoring and Evaluation**

Ongoing monitoring, guest feedback, and employee involvement ensure all initiatives align with environmental and social goals. The policy is reviewed annually to guarantee continuous improvement and to promote sustainable tourism effectively at U Inchantree Kanchanaburi.



# Social Responsibility and Employee Engagement

### Cultural Heritage Protection Policy

At U Inchantree Kanchanaburi, we are deeply committed to respecting, preserving, and celebrating local cultural heritage. Our approach ensures that both tangible assets—such as historic sites, monuments, and artifacts—and intangible traditions—including arts, music, customs, and local practices—are carefully protected. We actively collaborate with local communities to integrate their knowledge and perspectives, promoting responsible tourism that minimizes disruption to cultural practices while enriching guest experiences.

#### **Development Assessment**

Every development project is carefully evaluated to incorporate traditional architectural elements and culturally appropriate designs, ensuring that new facilities harmonize with the local heritage.

#### **Employee Training**

Staff receive comprehensive training programs on cultural sensitivity, heritage preservation, and ways to engage with local traditions responsibly.

#### **Authentic Experiences**

We actively promote genuine cultural experiences for our guests hosting traditional workshops, and integrating cultural storytelling into our programs.

#### Regular Evaluation

Ongoing monitoring and annual policy reviews ensure that our practices remain effective, up-to-date, and aligned with best practices in cultural preservation.

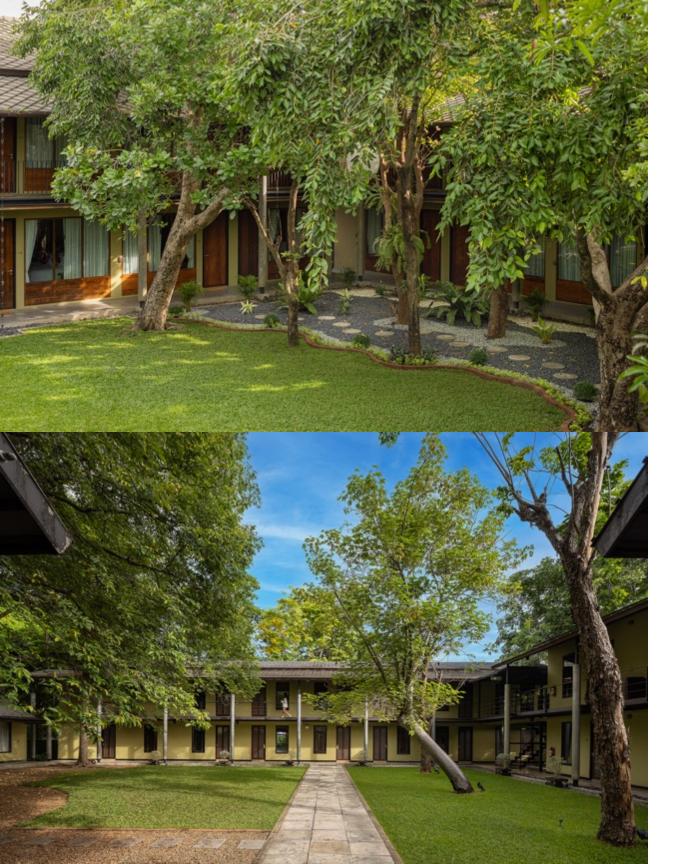












# Biodiversity and Wildlife Conservation Policy

### Sustainability Interaction with Wildlife and Landscaping Policy

At U Inchantree Kanchanaburi we prioritize responsible coexistence with local ecosystems through sustainable landscaping, wildlife protection, and eco-friendly pest management. Key highlights include:

- Using native plants to support biodiversity and avoid invasive species
- Reducing water and chemical use
- Implementing drought-tolerant landscaping, rainwater harvesting, and minimal light pollution to protect wildlife
- Prohibiting harm to native animals and educating guests about biodiversity

We ensure compliance through employee training, regular monitoring, and policy updates. Chemical fumigation has been discontinued and replaced with environmentally friendly mosquito traps, demonstrating our commitment to wildlife-friendly and sustainable practices.

# Conservation of Natural Areas and Community Engagement

At U Inchantree Kanchanaburi, we are committed to promoting environmental conservation and community engagement in ways that can be implemented directly within our hotel grounds. Our initiatives focus on preserving natural areas, restoring habitats, and educating guests about biodiversity.

#### Key programs include

#### **Environmental Partnerships**

Collaborating with local conservation groups to enhance sustainability practices within the hotel and surrounding areas.

# Nature Trails and Protected Areas

Creating guided nature walks and protected zones on hotel grounds, allowing guests to explore and learn responsibly about local plants and wildlife.

#### **Conservation Funding**

Using hotel resources to maintain green spaces, plant native species, and support small-scale conservation projects on-site.

#### **Habitat Restoration**

Implementing on-site habitat restoration projects, such as the **Herbs Garden**, signage encouraging responsible river use, and small ponds to support local wildlife.

# Wildlife and Biodiversity Education

Providing educational materials and interactive learning for guests to understand the importance of local wildlife and biodiversity.

Through continuous monitoring and guest feedback, we ensure these initiatives have a meaningful and lasting impact while remaining practical and achievable within the hotel environment.

# Every Action Counts at U Inchantree Kanchanaburi

At U Inchantree Kanchanaburi, we believe that every action matters. Through community service, environmental initiatives, and active guest engagement, we strive to create a meaningful impact both locally and globally, fostering a culture of responsibility, sustainability, and positive change.



Internships program (Community Education)

Provides hands-on hospitality experience for students while supporting local educational and environmental projects.

We currently have 8 student trainees for internships in 2025.



Employee Family Scholarship's (Resource Sharing)

Supports employees' children with educational opportunities, fostering staff development and community growth.



U Make a Difference (Annual Volunteer Activity)

For every room-night stay, USD 1 is donated to support annual volunteer activity in the local community, allowing guests to contribute to meaningful social impact.

# "Every Drop Counts" guest awareness campaign

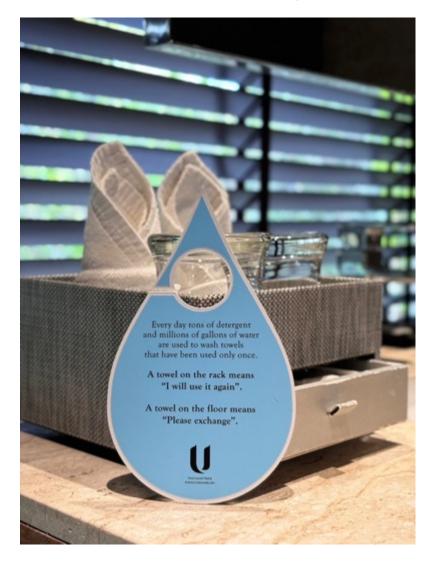
As part of our "Every Drop Counts" initiative, we actively engage our guests in our sustainability efforts, encouraging them to make environmentally responsible choices throughout their stay.

To request a change of bed linens, guests simply place a designated card on their bed. This approach raises awareness that linens are **not automatically replaced daily**, promoting a more **eco-friendly and conscious use of resources**.

Our **Towel Exchange program** further reinforces sustainable practices. Guests can leave a towel on the rack to indicate they intend to reuse it, or place it on the floor to request an exchange. These simple gestures enable guests to actively participate in **water conservation efforts**.

By adopting these practices, guests contribute to **saving millions of gallons of water** that would otherwise be used for laundering minimally soiled linens. This campaign exemplifies our commitment to fostering **environmental awareness**, inspiring sustainable habits, and creating a more responsible and eco-conscious guest experience.

### **Towel Exchange**





**Every Drop Count** 

# Discover Kanchanaburi's Supporting Local Community & Experiencing Authentic Vibes Near U Inchantree Kanchanaburi



#### RIVER KWAI BRIDGE

Internationally renowned due to its depiction in various motion pictures and novels, this black iron bridge was transported from Java under Japanese supervision by Allied prisoners of war as part of the 'Death Railway' connecting Thailand with Burma. Despite being the target of frequent Allied bombing raids during World War II, the bridge is still in use today and was reconstructed after the war concluded. The curved spans of the bridge are original sections, and a daily train continues to follow the historical route from Kanchanaburi to Nam Tok Railway Station.

Open Daily: 24 Hrs.

of the WWII Death Railway from 1942 to 1945; Japon, England, America, Australia, Thailand and Holland. As the name suggests, this small museum showcases photographs and illustrations that recount the living conditions of prisoners of war (PC/Wa) during that beutal period. Some of these images and artifacts were generously donated by former POWs who survived the ordeal. The museum building itself hashistorical significance, having been repurposed from a detention but used during that challenging time.

Open Daily: 8.00 a.m., -6.00 p.m.



#### DON RAK WAR CEMETERY

Located in Kanchanaburi Town, the renowned Don Rak Allied War Cemetery houses the remains of numerous Allied prisoners of war who endured the harsh conditions imposed by the Japanese army during the construction of the Thailand-Burma railway Originally, those who perished were buried in makeshift graves at various locations along the railway line. After the war, the Don Rak cemetery was established as a more fitting resting place and memorial for the fallen with the names, ages and regiments of the soldiers engraved on the headstones. In cases where the identity of the soldier is unknown, a simple inscription reads, 'A soldier who died for his country.' This meticulously maintained cemetery and museum attract a significant number of tourists who come to pay their respects.

Open Daily: 8.00 a.m. - 4.00 p

# RECOMMENDED ATTRACTIONS

#### GIANT RAINTREE

This enormous century-old raintree is one of the major attractions in Kanchanaburi. If you visit between February and May, you will see its beautiful pink flowers in full bloom.

Open Daily: 6.00 a.m. -6.00 p.m. Entrance Fee: Free of charge Locations Koh Samoong Sub-district, Musang Kanchanaburi District, Kanchanab



#### THAM SUEA TEMPLE

Tham Suea Temple is built in a splendid Thai-Chinese style and enshrines a buge Buddha image. Visible from far away, the temple features an impressive Buddha statue and chedi on the top of a hill. The Buddha statue and chedi on the top of a hill. The Buddha statue, seated in the posture of giving blessings, is covered with gold mosaic and is protected by an unusual shell-like structure. The huge chedi, 69 metres high and 29 metres wide, is hollow. A staircase inside the building leads up to the top. Each level has rows of Buddha statues, and multiple windows from which photos can be taken of the statue below, set against a backdrop of rice paddies and mountains.

Open Daily: 9.00 a.m. - 4.00 p.m. Entrance For Free of charge Location: Maung Chum Sub-district, Tha Muang District, Kanchandsoni

#### BAN THAM TEMPLE

Wat Ban Tham is a cave temple beside the Mac Klong. The temple features a long staircase that leads up a hill into an amazing dragon's head, which you enter through its mouth. Once inside the dragon, the steps continue with wonderful paintings on the walls depicting scenes from the classic Thai novel Khun Chang, Khun Phaen. The steps take you to two impressive caves and a mountaintop chedi with tremendous river views.

Open Daile: 7.30 a.m. - 4.00 p.m. Entrance Fees Free of charge Location: Khao Noi Sub-district, Tha Muang District, Kanchanaburi



#### KYWALK

The glass skywalk, a 12-metre high and 150-metre-long walkway along the bank of the Kwai Yai River, is designed to give tourists a bird's eye view of where the Kwai Yai and Kwai Noi rivers meet - with two distinct colours of water - as well as a fine view of the city.

Open Dully 9.00 a.m. + 5.00 p.m. Entrance Fee: Visitors must purchase plastic shoes at THB 60 Location: Ban Tai Sub-district, Macang Kanchanaburi District, Kanchanaburi Step just outside **U Inchantree Kanchanaburi** and immerse yourself in the local way of life that gives Kanchanaburi its unique charm. Experience authentic neighborhood vibes, explore distinctive areas, and enjoy cultural experiences that go beyond the usual tourist paths.

Through this initiative, we are committed to **supporting the vibrant local community** and **promoting sustainable tourism**. By encouraging guests to engage with local businesses, artisans, and cultural activities, we not only enhance their experience but also foster meaningful and lasting connections with the surrounding community.

We warmly invite everyone to **begin their journey with us** to discover Kanchanaburi's rich heritage, the warmth of its people, and its true spirit. This initiative reflects our dedication to creating memorable guest experiences while supporting the growth and sustainability of the local community.





# Awareness – Employee Training

All staff members and new hiring are received a comprehensive orientation on their very first day, which includes detailed training on **sustainability practices**, **responsible resource use**, and **waste separation procedures**.

This ensures that every team member is equipped with the knowledge and skills to actively contribute to our environmental goals from the very beginning of their journey with us.

In addition, staffs are provided with access to a wealth of information via a **QR code at Hotel Green Board,** allowing them to explore our sustainability initiatives at their own pace.

This digital resource is designed to deepen understanding, encourage engagement, and inspire proactive participation in our ongoing efforts to promote **eco-conscious practices** throughout the organization.



# We Welcome to Herbs Garden

Last year, we proudly launched **Herbs Garden**, our organic kitchen garden, created to support our philosophy of waste reduction, sustainable resource use, and fostering harmony between nature and everyday life.

We warmly invite everyone to visit and participate in this green initiative, experiencing the joys of **sustainable living**, **environmental awareness**, **and a closer connection to nature** - whether through learning about herbs, engaging in planting activities, or understanding the importance of reducing waste in daily life.

Through **Herbs Garden**, we aim to promote eco-conscious practices, strengthen our bond with nature, and minimize waste, all while cultivating fresh, organic produce to share value, joy, and inspiration with our guests and the wider community.





### OUR SUSTAINABLE AND GREEN SUPPLIERS



⊗ Result: 85% of products used in our hotel are green and recycle.

# The Library Experience

### **Create Your Moment**

Our newly upgraded library provides a quiet and welcoming space for guests to relax, reflect, and explore new ideas. Guests can enjoy a variety of reading materials, including magazines, games activity, travel guides, and curated local activity information such as the Ur Bike map and dining recommendations.

The library Accessible 24/7, the library is supported by our Ur Host team, ready to assist whenever needed. This SOP highlights our commitment to supporting local businesses by encouraging guests to explore nearby attractions.









# Code of Conduct & Responsible Business

### Anti-Bribery & Ethical Behavior Policy

U Inchantree Kanchanaburi upholds a distinguished Code of Conduct that fosters an environment of integrity, respect, and safety for all employees, guests, and partners. This policy reflects our unwavering commitment to preventing exploitation, human trafficking, child abuse, and harassment, ensuring that everyone within our community experiences a secure and dignified environment.

- **Training** Provide regular training for all employees, management, and relevant business partners on anti-bribery laws, ethical standards, and responsible business practices to ensure awareness and compliance.
- Management Establish clear management responsibility for overseeing anti-bribery compliance, including risk assessments, due diligence for third parties, and approval processes for gifts, hospitality, and charitable contributions.
- **Community** Engage with the local community transparently, ensuring that all sponsorships, donations, or community projects are conducted without improper influence or expectation of benefit.
- **Reporting** Maintain accessible and confidential reporting channels for employees and stakeholders to raise concerns or report suspected bribery or unethical behavior, with protection against retaliation.

At U Inchantree Kanchanaburi, HR oversees training, management enforces policies, and front desk staff assist with guest concerns. We regularly review procedures to uphold high ethical standards and ensure a safe, respectful, and responsible environment.

# U Inchantree Kanchanaburi Sustainability Goals

Our commitment to environmental responsibility is underpinned by measurable goals. We track key resource consumption and waste generation, aiming for continuous reduction across our operations.

Category	Scope	Baseline	Unit	Reduction Target		
Electricity	Guest rooms, public areas, lighting, A/C	30	kWh	5%		
Water	Guest rooms, F&B, gardening	250	liters	5%		
General Waste	Guest activities, F&B, operations	0.65	kg	3%		
Food Waste	F&B, Kitchen	0.50	kg	35%		
Energy Consumption for Events (CEO e-Emission Per Guest)						
Half Day (2 hrs)	Riverside Workshop	2.50	kgCO2-e	5%		
Full Day (4 hrs)	Riverside Event	4.20	kgCO2-e	5%		
Private Dinner (3 hrs)	Riverside Dinner	3.00	kgCO2-e	5%		

These targets reflect our ongoing effort to care for the environment by reducing our footprint throughout hotel operations, guest services, and event experiences.

# Sustainability Targets for 2025 and Beyond

In 2025, U Inchantree Kanchanaburi will focus on practical actions to reduce environmental impact, improve resource efficiency, and meet eco-certification standards across key sustainability areas.

Category	Target	KPI / Measurement	Notes
Transportation	- Reduce the use of high-carbon vehicles by increasing the share of electric or clean-fuel vehicles to ≥ 10% by 2025	% of vehicles that are EV or Hybrid	May include guest shuttle services
Water Conservation	- Reduce total hotel water consumption by at least 5% from 2024 average - Install Garden drip irrigation system	m³ water consumption / room night	Includes water-saving faucets and Garden drip irrigation
Pest Control	- Implement 100% Integrated Pest Management (IPM) to minimize chemical use	% of areas using IPM instead of chemical pesticides	Use natural agents like wood vinegar, habitat control
Renewable Energy	- Projection on installing a solar panel for hot water and common-area electricity.	kWh renewable energy / year	Reduce dependence on fossil-based electricity
Certification	- Obtain Green Hotel Silver level or higher by end of 2025	Certification achieved / not achieved	Based on Thai Green Hotel standards

# Sustainability Targets for 2026 and behind

From 2026, the hotel will scale up renewable energy use, enhance water recycling, further reduce chemicals, and achieve higher-level international certifications.

Category	Target	KPI / Measurement	Notes
Transportation	- Increase EV and Hybrid fleet to ≥ 15% and install EV charging station on-site	% clean vehicles / total fleet	Includes guest EV shuttle service
Water Conservation	- Reduce total water consumption by ≥ 8% from 2025 baseline.	m³ water consumption / room night and % water recycled	Includes rainwater harvesting
Pest Control	- Reduce chemical pesticide use by ≥ 80% compared to 2025	Volume of chemicals used (liters/year)	Apply non-chemical detection and trapping technology
Renewable Energy	- Generate ≥ 10% of total electricity from renewable sources (solar panel)	% renewable energy share	May expand solar panel or add biomass energy
Certification	- Maintain Green Hotel certification and obtain Earth Check or LEED EBOM Certified level	Certification achieved / not achieved	To reach international recognition