



DIRECTORY OF SERVICE

A little piece of paradise shared with all beings on Earth.

WELCOME

Experience the perfect blend of nature and warm hospitality. Our local team is excited to show you around and share the mountain's secrets. Get ready to explore, discover, and relax. You'll leave feeling refreshed and with memories to last a lifetime.

GET TO KNOW US

Our story began in 1991 when a crisis forced us to reinvent ourselves. We left behind intensive livestock farming to embrace nature and share a space where well-being and sustainability go hand in hand, where humans and nature coexist in harmony.

Nestled in the foothills of the Rincón de la Vieja volcano, at 750 meters above sea level, and immersed in the rainforest, we offer you the opportunity to explore an ecosystem that harbors 2.6% of the planet's biodiversity, an extension of the Guanacaste Conservation Area (ACG), a World Heritage Site.

We are a hotel, integrated farm, and experience park offering adventure, nature, culture, education, and wellness activities. We have 76 mountain cabin-style rooms in three categories (Mountain, Lake, and Hacienda).

Our commitment is to regenerate, not just conserve. Through sustainable practices and ecosystem restoration, we contribute to building a more prosperous future for generations, caring for nature, and improving people's lives through concrete actions.

The circular economy is a sustainable alternative to the current production and consumption model. By closing loops and regenerating resources, we can reduce our carbon footprint, decrease our dependence on finite raw materials, and build a more resilient future.

Experience the warmth of our people, connect with nature and your essence. Explore every corner, enjoy every moment. Your journey will make a difference. *Pura Vida!*

INFORMATION

REACH OUT TO US

 Guest Services: 7:00 AM - 10:00 PM

 Front Desk: 7:00 AM - 8:00 PM

 Security: 10:00 PM - 7:00 AM

 Restaurants: 7:00 AM - 8:00 PM.

Internet: Free Wi-Fi throughout the hotel.


Laundry Services: Additional charges apply. Need your clothes washed? No problem! Our laundry service is available from 7:00 AM to 8:00 PM. Place your items in the laundry bag provided in your room, include the request form and any special instructions, and drop off the sealed bag at the front desk before 8:00 PM.

Medical Assistance: Our staff is trained to provide first aid. Additional charges apply for after-hours care, medical assessments, specialized care, procedures, and supplies.

Gift Shop: 7:00 AM - 4:00 PM.

Photo Center: 7:00 AM - 4:00 PM.

Massage Services are available at the hot springs or in your hotel room. Please inquire at the front desk to schedule an appointment.

Enjoy our **pool** daily from 8:00 AM to 8:00 PM. Refreshments and snacks are available poolside from 9:00 AM to 6:00 PM. Order yours at 

Smoking and vaping are not permitted anywhere on the property to ensure a pleasant stay for all guests.

Your comfort is our priority. Please treat all hotel amenities with care. Any damages or losses will incur additional charges.

COMPLEMENTARY SERVICES

Pacayas Hot Springs

Embark on a sensory journey to the heart of the rainforest. Awaken your senses with a unique experience in our thermal spa. Enjoy the aromas of the jungle and the sounds of the rivers that embrace the pools. The sauna's warmth, the volcanic mud's texture, and the thermal water's softness will transport you to a state of deep relaxation.

Tractor Tour

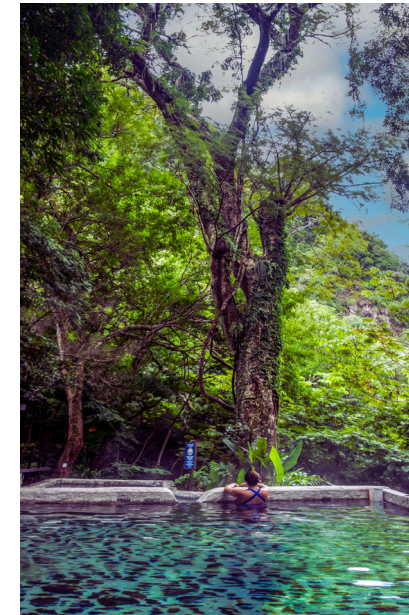
Duration: 20-25 minutes | **Schedule and departure point:**

Jaguar reception -hot springs: 8:30 AM | 10:30 AM | 12:00 PM | 4:00 PM

Hot springs-hotel: 11:00 AM | 1:30 PM | 4:00 PM | 5:30 PM

Another way to get there: Dare to walk 3 km (1.86 miles) and discover incredible landscapes! Return by tractor. Please don't hesitate to ask if you have special needs requiring alternative transportation.

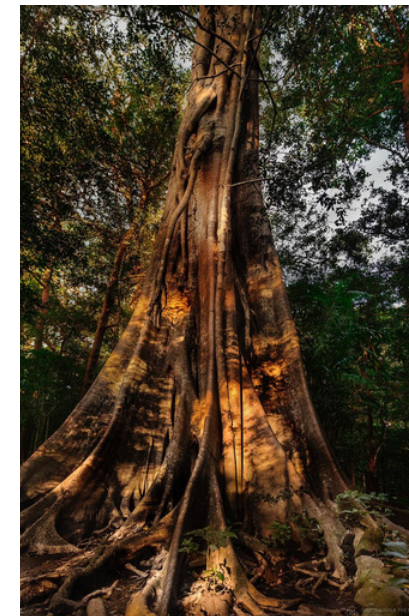
Children: constant supervision by parents or a responsible adult is always required.



El Saino Nature Reserve

An excellent option for hiking in the tropical forest, an extension of the Rincón de la Vieja Volcano National Park ecosystem, within the Guanacaste Conservation Area (ACG), a UNESCO World Heritage Site, where 2.6% of the world's flora and fauna is preserved. The trail network offers different difficulty levels according to age and physical condition.

Duration: 30 minutes to 1 hour | **Difficulty level:** low to moderate (depending on the trail). Tour distance: 2 kms (1.24 miles) | **Schedule:** 6:00 AM to 3:00 PM. Includes: English-Spanish guide. Self-guided with map.



Guipipía Gourmet Coffee Experience

A sensory journey through the best coffee-growing regions, experience the quality and unique flavor of our gourmet coffees, selected and roasted by experts. Discover the passion for coffee made cup by cup.

Duration: 1 hour / **Schedule:** 1. 8:00 AM to 9:00 AM | 2. 2:00 PM to 3:00 PM

FOOD

GASTRONOMY IS A MIRROR OF OUR ESSENCE AND IS BASED ON THE VALUES THAT REPRESENT US.

We take what comes from nature respectfully and responsibly; we transform it from the heart, honoring our culinary traditions and bringing it to the table of our visitors, provoking a delicious experience full of flavor, health, and well-being.

Hotel Kitchen

1 in 3 calories worldwide are wasted. We are part of Hotel Kitchen, a Costa Rica Pilot project of the WWF (World Wildlife Fund) and the Costa Rican Network for the Reduction of Food Loss and Waste (Save Food Costa Rica).



We invite you to be part of the solution, not the problem. When ordering food, be mindful and only ask for what you need to satisfy your appetite, leaving ZERO waste.

Remember, **THE DECISION IS ON YOUR PLATE.**



RESTAURANTS

From nature to your table



MONTAÑA RESTAURANT
Breakfast: 6:30 AM to 9:00 AM

Our products result from an artisanal and sustainable process; we grow vegetables and herbs and raise animals for the highest-quality dairy products and eggs. You will taste the purest and most nutritious bee honey from our apiary. Start your day with freshly roasted gourmet coffee and enjoy each ingredient through ancestral recipes that create dishes full of tradition. Savor the freshness in every bite, all homemade.

JAGUAR RESTAURANT & CAFE
Lunch, dinner, bar, and coffee: 11:30 AM to 4:00 PM and 6:00 PM to 8:30 PM

Savor tradition with sophistication in an environment where nature and culture merge to present delicious Costa Rican cuisine. Coffee is a sensory journey, connecting with the soul of Costa Rica through a cup of our gourmet coffee. Enjoy the highest quality, prepared with extraction methods highlighting each bean's delicate aromas and flavors.

MIRADOR RESTAURANT
Restaurant, bar, and pizzeria: 4:00 PM to 8:30 PM

The Guanacaste plain is a canvas where nature paints dreamy sunsets. The sky is dressed in vibrant colors every night, creating a spectacle worthy of an epic tale. Enjoy delicious drinks, snacks, and meals for everyone while you relax and contemplate the most spectacular sunsets; it is the ideal place to end the day with a flourish.

FICUS CAFE & BAR
8:00 AM to 5:00 PM In the Pacayas Hot Springs.

Immersed in the tropical forest, it offers cocktails, natural drinks, and a light food menu.



SUSTAINABILITY

We are 100% committed to sustainable tourism, and all our services integrate national provisions on environmental management, carbon neutrality, equity, and respect for workers' rights. We promote a circular economy that cares for the planet and people. From producing sustainable food to waste management, we prioritize regeneration, the well-being of our visitors, and ecosystems.

POLICY

We are committed to the environment and continuously improving its sustainable and regenerative management. We efficiently use resources and implement and disseminate actions to reduce our carbon footprint. Discover the authenticity of each place and be part of positive change!

RECOMMENDATIONS

Explore the lush jungle safely and comfortably. Immerse yourself in a world full of life, where nature awaits you at every turn. Experience adventure through physical activity and relaxation while immersed in the tropical rainforest. To make the most of your experience, it is essential to be prepared.

We recommend:

- **Comfortable footwear:** Sneakers or trekking boots for exploring uneven trails. Sandals for hot springs and pool.
- **Appropriate clothing:** Long pants, long-sleeved shirt, and swimsuit.
- **Protection:** Sunscreen, insect repellent, hat, and a light raincoat.
- **Lighting:** Flashlight or headlamp for your night walks.

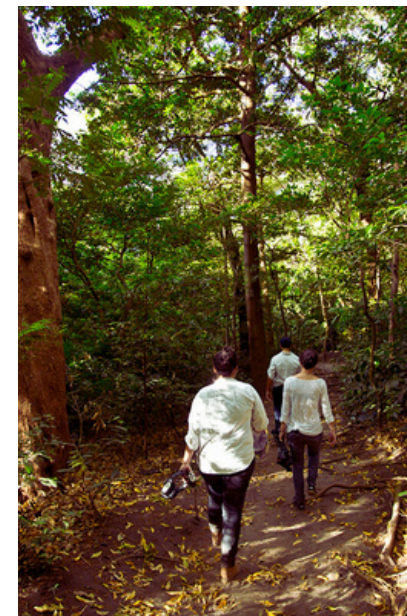
Remember: Respect wildlife. Observe animals from a distance and avoid feeding them. Our team is at your service if you feel uncomfortable or need help. Enjoy your jungle adventure!

IMPORTANT

For our children, constant supervision by parents or a responsible adult is indispensable. Your safety is our priority. Consult our [safety regulations](#) to make your experience unforgettable.

EXPERIENCES

Costa Rica boasts one of the planet's highest biodiversity rates per square kilometer. Its geographical location, variety of climates, and commitment to conservation have contributed to this natural wealth. Enjoy all this richness of flora and fauna by touring the forest from the air on the Las Pavas Canopy, walking on the Los Higueros Hanging Bridges, sliding down the La Selva Water Slide, horseback riding, hiking, admiring the Waterfalls, soaking in the hot springs, or simply exploring the surroundings.





EXCLUSIVE GUEST PACKAGE **JAGUAR ADVENTURE**

*Enhance your stay with four exciting experiences
for just \$75 Adult-\$65 Child plus sales tax!*

Our essence is providing unique connections with nature in the tropical rainforest.
Enhance your stay with these five unforgettable experiences:

CANOPY

Fly above the treetops and connect with nature from above in a thrilling and scenic adventure.

HANGING BRIDGES

Walk through the sky on a magical path, enjoying breathtaking forest views.

LA SELVA WATERSLIDE

Experience the rush on a 420-meter water slide that brings you the thrill of speed and freshness.

HORSEBACK RIDING

Across breathtaking landscapes and majestic views that will awaken all your senses.
Experience nature like never before on a short ride!

SALITRAL WATERFALL

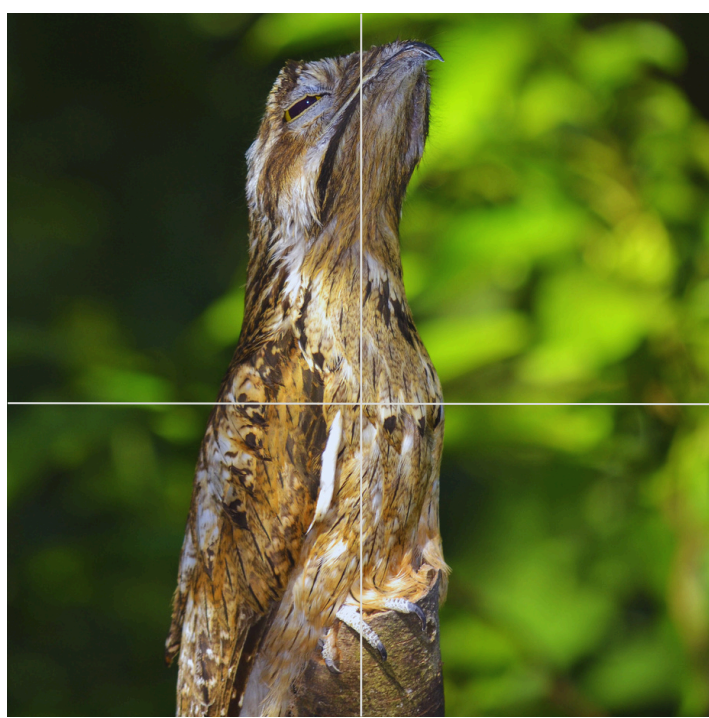
Hike in the rainforest to discover an impressive 60-meter waterfall. Breathe in fresh air and recharge your energy in this natural paradise.

Finish your visit at the Pacayas Hot Springs and Spa to relax after your adventures, followed by a scenic tractor ride back to the hotel.

Duration: 5-6 hours | Difficulty level: moderate | Schedule: We can create a personalized itinerary | Includes: Spanish -English guide | Children: Restrictions apply to some activities.

Taxes not included.





BIRDWATCHING \$45 adult / \$25 child

Immerse yourself in a world of colors and songs! Our reserve is a birdwatcher paradise in the heart of Rincón de la Vieja. With over 120 identified species out of the more than 935 existing in the country, every corner hides a surprise.

Total duration: 1 hour | Difficulty level: basic | Schedule: 6:00 AM to 7:00 AM.- 4:00 PM to 5:00 PM. | Includes: Spanish -English guide.

NIGHT HIKE \$45 adult / \$25 child

Don't miss our night hike! The jungle comes alive in the dark, and you can discover the magic of the night. The rainforest transforms at nightfall, and incredible biodiversity comes out of hiding. On this adventure, you can discover the hidden world that darkness reveals, full of creatures adapted to living in low-light conditions. On this night expedition, you can find a whole new world!

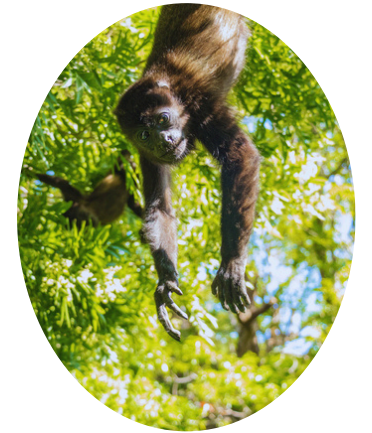
Total duration: 1 hour | Difficulty level: basic | Schedule: 6:00 PM to 7:30 PM. | Includes: Spanish -English guide.

HANGING BRIDGES \$30 adult / \$20 child

A heavenly walk among the treetops. Enjoy a walk through 14 hanging bridges that wind through the forest. At a maximum height of 20 meters, you will enjoy the birdsong and the rustle of leaves that create a serene atmosphere, contemplate the natural beauty, and let yourself be carried away by the magic of the place.

Total duration: 1 hour | Difficulty level: Basic | Schedule: 7:30 AM to 8:30 AM. - 3:00 PM to 4:00 PM. | Includes: Spanish -English guide.

Taxes not included.





THE THREE WATERFALLS, SALITRAL, TOBOGGAN, AND SULFUR

Embark on an epic adventure! Live a unique experience by horseback riding through lush trails or exploring a natural paradise on foot. You will discover three impressive waterfalls, each charming, hidden in the forest's heart. Admire the force of nature and be amazed by the diversity of flora and fauna.

Hiking tour: \$50 adult / \$30 child

Total duration: 3-4 hours | Difficulty level: Moderate | Tour distance: 9.5 km (5.9 miles) to the hot springs; the route is broken and irregular | Schedule: 7:30 AM–12:00 PM. | Includes: Spanish/English guide | Children: 7 years and older.

Horseback riding tour \$72 adult / \$55 child

Total duration: 3-4 hours | Difficulty level: Moderate | Schedule: 7:30 AM - 12:00 PM. | Includes specialized and safety equipment and a Spanish/English guide | Children: 7 years and older.

CANOPY LAS PAVAS \$65 adult / \$50 child

Connect with nature from the heights! Feel the thrill of flying over the rainforest and enjoy spectacular views of the Gulf of Papagayo and the Rincón de la Vieja Volcano. With 12 platforms and heights of up to 150 meters, our canopy tour offers an unforgettable experience—perfect for the whole family!

Duration: 1 hour | Difficulty level: Moderate | Includes specialized and safety equipment, Spanish guides, and a Spanish/English instructor guide.

Schedule: 8:00 AM. -11:00 AM.-2:00 PM | Children between 3 and 6 can live the experience accompanied by a guide. From 7 years old, with a minimum height of 1.20 meters, they can enjoy the experience alone.

Taxes not included.



HORSEBACK RIDING TO THE HOT SPRINGS & SALITRAL WATERFALL \$50 adult / \$35 child

Gentle horses to tour the forest and discover rivers and landscapes full of color, the presence of animals, and the spectacular sound of the wind and birds galloping in nature. Beautiful views of the Rincón de la Vieja Volcano, the Pacific Coast of Costa Rica, the Guanacaste Plains, and alternative energy production centers (wind and geothermal). You will visit a spectacular 60-meter-high waterfall in the middle of a natural rock canyon that becomes the bed of the Salitral River, a small paradise full of greenery. The whole family is together on the adventure!

Duration: 1 hour 30 min | Difficulty level: Moderate | Schedule: 8:00 AM.- 2:00 PM. | Includes specialized and safety equipment and a Spanish/English instructor guide at the beginning of the experience | Children between 4 and 6 years old can experience it accompanied by an adult. From 7 years old, they can do it alone.

LA SELVA WATER SLIDE \$35 adult / \$25 child

Feel the sensation of speed and freshness on the longest water slide in the Costa Rican jungle—a 425-meter-long descent powered by water and in the middle of the tropical forest.

Duration: 25-50 minutes | Difficulty level: Moderate | Schedule: 9:00 AM to 3:00 PM. | Includes specialized and safety equipment and a Spanish/English instructor guide, towel | Children 7 years and older can enjoy the experience alone.

Taxes not included.



CULTURAL TOUR \$30 adult / \$20 child

It is a beautiful way to enjoy Costa Rica by learning, sharing, and interacting through a tour of our idiosyncrasy.

El Trapiche

Immerse yourself in the sweetness and joy of our sugar heritage. On a trip to the past, live the Costa Rican tradition in the traditional mill pulled by oxen and delight in freshly squeezed sugarcane and artisanal products made with ancestral techniques.

La Fonda

Embark on a delicious journey through Guanacaste's rich culinary history. Traditional gastronomy's essence and origin are a mixture of the Chorotega Indigenous people and the Spanish conquerors; dishes are made with local ingredients and ancestral techniques.

Guipipía Gourmet Coffee

The taste of Costa Rica in every cup. Coffee is part of our culture, traditions, and national pride. Enjoy gourmet coffees roasted to perfection to highlight their best aromatic notes and in small batches to preserve their freshness and aroma. From selecting the best beans to the final packaging, each stage of the process is carried out with care and passion.

Guaitil Indigenous Ceramic Workshop

Discover this unique gem in Central America with its prestigious Denomination of Origin Seal. With an artisan from Guaitil de Santa Cruz Guanacaste, you can learn the secrets of pre-Columbian pottery and the techniques inherited from generation to generation using local materials and natural tools with original designs, shapes, and colors.

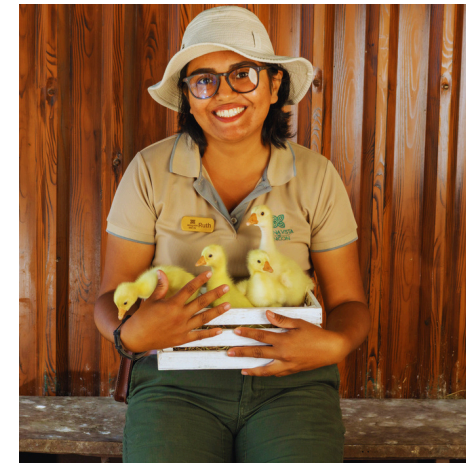
Duration: 1 hour | Difficulty level: basic | Includes: craft demonstration, coffee tasting, snacks, and sweets | Schedule: 9:00 AM. | 1:00 PM. | 2:00 PM.

Taxes not included.

PAMPERO FARMING \$35 adult / \$25 child

A fantastic interactive learning experience where you will learn about the importance of nature in the circular economy; you will meet its friendly inhabitants from whom you will learn about their essential role in our lives. You will walk while learning about earth-friendly, sustainable agricultural production techniques using organic fertilizers. You will meet a community of bees, honey producers, protectors of the forest and food health. A cowboy will guide you to be part of the artisanal milking process, from which delicious milk is extracted, which we use to make cheese, curd, yogurt, caramel, custard, and other products we offer in our restaurants. Finally, you will be able to witness the management of solid waste, the treatment of wastewater through the biodigester, and the production of methane gas. A space where you can learn and have fun as a family!

Duration: 1 hour | Difficulty level: basic | Schedule: 6:00 AM to 7:30 AM. - 2:30 PM to 4:00 PM. | Includes: Spanish -English guide Taxes not included.





Connect with your roots...



FREE YOURSELF FROM THE EXTERNAL WORLD

In this peaceful sanctuary, rediscover your true self in the quietude that embraces you.