

KAMPALA SERENA HOTEL

An inspirational blend of 5-star hospitality and pan-African panache, this world-class hotel property showcases Ugandan culture while delivering the ultimate in personalized service, bespoke culinary journey, business and leisure facilities.

Khaled Helmy
General Manager

Direct contact

P.O BOX 7814, Kintu Road
Kampala, Uganda
Tel. +256 414 309000, +256 20 0415 000
Email: kampala@serenahotels.com
Web: www.serenahotels.com

Kenya

Regional Support Center
Williamson House, 4th Floor
4th Ngong Avenue – Nairobi.
Tel: (+254-20) 284 2000, 732 123 000
Email: marketing.kenya@serenahotels.com

Tanzania

Arusha Central Reservations
Tel: (+ 255 27) 297 0360 / 0784 620 663
Email: reservations@serena.co.tz

South Africa

Sales & Reservations Office
Grayston Ridge Office Park,
144 Kathrine Street, Sandown
Tel: +27 82 88 99979
Email: karin.sieberhagen@serenahotels.com
reservations.johannesburg@serenahotels.com



KAMPALA SERENA HOTEL

UGANDA

GUEST ROOM INFORMATION

Total number of rooms and suites - 186

- 108 Superior Rooms
- 32 Deluxe Rooms
- 32 Executive Rooms
- 6 Executive Suites
- 6 Business Suites
- 1 Royal Suite
- 1 Presidential Suite

CHECK-IN FACILITIES

- Express check-in and check-out

HOW TO GET THERE

- Entebbe International Airport, 40km away (1hr drive)
- Taxi available and shuttle service (10 minutes between hotel and city center)
- Limousine services available

ROOM AMENITIES •

- Large bathrooms with separate bath, toilet & shower facilities
- Air conditioning in all rooms
- Direct dialing telephone with multiple lines and voice mail
- In-room Entertainment system
- Mini-bar and private safe
- Tea/coffee-making facilities
- British standard power plug sockets
- Power supply 240V/50Hz

GUEST SERVICES

- Free-Wi-Fi
- Laundry services
- Transportation services on request
- House Doctor on-call 24hrs

SPECIAL FEATURES

- Concierge service
- Maisha Spa & Health Club
- Beauty Salon
- Business Center
- Car Parking Facility
- Sundries

DINING & BEVERAGE

- Pearl of Africa Restaurant
- Champagne Bar
- Lakes Restaurant
- Explorer Italian Bistro
- The Mist Bar
- Ssesse Patisserie
- Pool Bar & Grill
- Executive Lounge

ACTIVITIES & EXPERIENCES

- Gymnasium
- Aerobics room
- Sauna and steam rooms
- Massage and treatment rooms
- Maisha Spa & Health Club
- Golf course nearby*

CHILD FRIENDLY

- Children's menu
- Babysitting
- Interconnecting rooms
- Kids section in the main swimming pool

CONFERENCE & EVENTS

The Hotel

- Business Center
- 4 Meeting rooms with a capacity of 12 – 56 people
- 3 Executive Meeting rooms with a capacity of up to 6 people

Hotel Conference Center

- The Victoria Auditorium with a capacity of 1500 guests
- A range of interconnecting meeting rooms and break-out areas

PLACES OF INTEREST

- Uganda Wildlife Conservation Education Centre – Entebbe zoo
- Ngamba Island Chimpanzee Sanctuary
- CTC Conservation Center
- Kasubi Tombs
- Uganda Museum
- Bahai Temple
- King's Palace & King's Lake
- Namugongo Shrine
- Source of The Nile – Jinja
- Sezibwa Falls
- Namugongo Shrine*

NB: * CHARGEABLE