

SAFARI LODGES AND CAMPS HOTELS • RESORTS

POLANA SERENA HOTEL

Situated in the heart of Maputo, on one of the city's most desirable avenues, the famous Polana Serena Hotel – the Grand Dame of Maputo is a cool and gracious haven that recalls the elegance and splendor of bygone colonial times.

The recently refurbished Polana Mar exudes an African scent and provides for spectacular views over the sea standing out as the place for both business and leisure.

General Manager Anderson Mburugu

Direct Contact:

Ave. Julius Nyerere 1380
P.O Box 1151, Maputo, Mozambique
Tel: +258 21 241700 / 800
Email: polana@serenahotels.com
Web: www.serenahotels.com

South Africa Sales and Reservations Office

Johannesburg Tel: (+27-82) 889 9979

 $Email: \underline{reservations@serenahotels.co.za}$

Kenya

Serena Sales Centre, Nairobi Williamson House, 4th Floor 4th Ngong Avenue Tel: (+254-20) 284 2333, 732 123 333 Email:reservations.kenya@serenahotels.com

Tanzania

Arusha Central Reservations Tel: + 255 784 319 305 Email: reservations@serena.co.tz

GUEST ROOM INFORMATION

Total number of rooms and Suites (153)

- Studio rooms (19)
- Prime rooms sea facing (57)
- Deluxe Rooms (47)
- Executive rooms (20)
- Executive Suite (9)
- Serviced villas (8)

• Presidential Suite (1)

CHECK IN FACILITIES

- Check in 1400Hrs and check out 1100Hrs
- Warm towel and welcome drink

HOW TO GET THERE

- 15 min drive from Mavalane International Airport
- 15 min drive from the City Centre
- Shuttle service available
- Private and VIP transport services*
- Limousine services available*

ROOM AMENITIES

- Air conditioning in all rooms
- In room satellite television
- Hair dryers
- Electronic private safe
- Travel desk
- Direct-dial phone with multiple lines and voice mail
- Mini-bar
- Tea/coffee making facilities
- Wi-Fi
- Room for physically challenged

GUEST SERVICES

- 24-hour room service
- Same day laundry & dry cleaning services*
- Multichannel TV

SPECIAL FEATURES

- Concierge services
- Art Gallery
- Beauty Salon*

DINING AND BEVERAGES

- Varanda Restaurant
- Delagoa fine-dining restaurant
- Aquarius Restaurant and Sushi Bar
- Polana Bar
- Polana Residents Lounge

ACTIVITIES & EXPERIENCES

- Heated Swimming pool
- Full equipped Gym & Aerobic/ yoga studio
- Sauna and steam room
- Jacuzzi
- 5 treatment rooms
- Juice bar

CHILD FRIENDLY

- Family rooms
- Children's menu
- Babysitting
- A shallow pool area

BUSINESS SERVICES

Fully equipped Business Centre

CONFERENCE/BANQUETING FACILITIES

- Classic Ballroom for up to 250 people
- 4 meeting rooms with capacity of 14 to 50 people
- Conference audio visual equipment
- Video conferencing & interactive Television

PLACES OF INTEREST

- Maputo city tour
- Inhaca Island 30 km off the coast
- Macaneta Beach 50 km
- Bilene Beach 2 hours
- The Maputo Elephant Reserve

NB* CHARGEABLE