



Sustainability Report

october - december 2022

HOSPITALITY WITH PURPOSE

Porta Hotel Antigua continually strives to validate its Quality and Sustainability processes. Last October 2022 we were evaluated under the international certification standards of Preferred by Nature, in a third-party audit.

Thanks to our human capital and the good practices that have been implemented, we have satisfactorily achieved the annual audit and have a compliance in business indicators of 96.43%, socio-cultural indicators 100%, environmental indicators 91.41%, thus having an overall result of 95.94% and 100% compliance with critical indicators

Porta Hotels holds Preferred by Nature TM certification for meeting the requirements of its GSTC Recognised Sustainable Tourism Standard for Accommodations.



CERTIFICATIONS

Porta Hotel Antigua, Pensativo House Hotel, Hotel Casa Encantada and Los Moros Restaurant, managed to recertify with the highest recognitions, the Green Seal of the Central American Integrated System of Quality and Sustainability, SICCS and Gold Seal. These certifications guarantee that in Guatemala we have hotels that are highly committed to their management and are socially responsible.



Taking into consideration that the good practices of our suppliers is essential for continuous improvement, we made an alliance with our supplier of chemical products, VIJUSA S.A, reinforcing the proper handling of biodegradable chemicals in 42 jobs. This is how we develop more effective and efficient processes in our operation





The growth of our community is very important and together with the Suisse Contact program, we conducted training in Culinary Techniques for 20 entrepreneurs, who had the opportunity to discover what is new in modern pastry, by the hand of the Swiss Chef Joseffet.

WE VALUE OUR PEOPLE

Our human capital is the basis of our hospitality and we love that our staff feel important and committed to our organization; whenever we have the opportunity, we plan activities that allow coexistence and family reconciliation.



UNFORGETTABLE EXPERIENCES

Under the necessary prevention and care measures, our operating team organized various cultural, family, and social activities that allowed all our visitors to live unforgettable experiences, serving 25,870 diners and 4,328 guests in the last quarter of the year.

