



FAQ's

How do I get my rewards code?

Visit the Gold Club or VIP Office to request a rewards code in the amount of \$40, \$110, \$225, \$360 or \$500 that will be deducted from your Comp balance.

Can my spouse and I combine our Comp dollars?

We can collect a combined amount from each account, both parties must come into the VIP Office to make that request.

Can I browse items in the Boutique before making a purchase?

Yes, we have added a Boutique Catalog on our Eureka website.

What is the delivery time for an item?

Items are delivered between 10-14 days.

Can I return my order?

Returns are limited to incorrect or faulty items. Please see one of our VIP Hosts if you must return an item.

Can I shop on Amazon.com and use my rewards code?

No, our Amazon Boutique is designed for our players and rewards codes can only be used through our Boutique site.