CHECK OUT
OUR
CALENDAR
OF EVENTS!

WHAT'S HAPPENING AT BAY GARDENS RESORTS! NOVEMBER 2025



Centrally situated in the heart of Saint Lucia's entertainment capital, Rodney Bay Village, the **Bay Gardens Resorts** family of hotels and luxury private villas offers inviting, island-inspired accommodations. With five properties positioned on the Reduit Beachfront and within Rodney Bay Village and the Rodney Bay Marina, Bay Gardens Resorts is a favourite hotel destination in Saint Lucia for families, couples, and island explorers.

Featuring a total of 241 rooms, seven conference centers, four restaurants, and six bars, our resorts are the perfect choice for a Saint Lucian getaway for families, couples, honeymooners, wedding parties, business travelers, groups, and more. Guests can stay at the property that suits them best and can still enjoy luxurious amenities from each. Click here to read more about our beautiful properties.

Inside this Issue

Bay Gardens Unveils Stunning Lobby Transformations

Bay Gardens Resorts Graduates 18 Butlers Ahead of Sapphire Sands Villas Opening

Where Will You Be When the Clock Strikes Twelve?

Christmas in Saint Lucia: Where Every Day Feels Like a Party!

Escape the Winter Chill – Paradise Awaits!

Spa Feature

Tour Feature -Tout Bagay Catamaran Day Tour

> Employee Feature – Cecilia George

Recipe - Brown Sugar Baked Ham with Pineapple

Our Guest Experience



When was the last time a space made you stop and smile? At Bay Gardens, we believe that your experience begins the moment you walk through our doors. That's why we're thrilled to unveil our beautifully renovated lobbies, designed to capture the vibrant spirit of Saint Lucia while embracing contemporary elegance.

Step into the newly transformed lobby at Bay Gardens Hotel; you feel the difference immediately. Gone are the days of simply "checking in" now you're greeted by a space that tells a story. Lush tropical wall paintings transport you to the heart of the Caribbean before you've even reached your room, while sleek new couches invite you to pause, breathe, and truly arrive. Our renewed reception area, complete with fresh branded signage, ensures that from your very first moment with us, you know you're somewhere special. It's not just a renovation; it's a reimagining of what it means to come home to the islands.







Bay Gardens Resorts Graduates 18 Butlers Ahead of Sapphire Sands Villas Opening

Bay Gardens Resorts has officially graduated 18 newly trained butlers, marking a major milestone as the resort group prepares to open Sapphire Sands Villas in March 2026. The team completed an intensive luxury service program led by Mastering Excellent Service, a distinguished Caribbean hospitality training company.

The butlers, selected from departments across Bay Gardens' four properties received glowing feedback from guests during their practical training. They will deliver world-class, personalized service at Sapphire Sands, including pre-arrival customization, in-suite check-in, concierge support, and assistance with dining, spa, and island experiences. Rory Baugh, Principal of Mastering Excellent Service and a veteran butler trainer with more than 15 years of elite experience, praised the team's warmth, talent, and rapid growth.

"Saint Lucians are positive, warm, and naturally well-mannered. Their personalities shine beautifully, and they're eager to evolve."

Dary Aaron, General Manager of Bay Gardens Beach Resort & Spa, noted the remarkable confidence and professionalism the butlers developed throughout the program. Rochelle Amour, Lead Consultant at Mastering Excellent Service, highlighted the significance of a Caribbean-owned, Black-owned hospitality brand stepping into the luxury market, emphasizing the importance of preparing staff for ultra-luxury expectations.

The training also included a three-day leadership and service-standardization module, equipping the team with the skills needed to uphold international luxury standards. Mastering Excellent Service continues to support top Saint Lucian properties and is expanding its luxury training footprint across the Caribbean as Sapphire Sands Villas approaches its grand opening.



Where Will You Be When the Clock Strikes Twelve?

Picture this: The final moments of 2025 are ticking away. You're surrounded by laughter, clinking glasses, and the promise of a fresh start. The question is where will you create this memory?

For the Romantics: Black & White Ball

There's something magical about black and white; timeless, elegant, and unforgettable. At Bay Gardens Beach Resort & Spa, slip into your finest monochrome attire and let Runley Strings' cello melodies sweep you into an evening of pure sophistication starting at 6:30 pm. Future Band and DJ Pressure will keep the energy flowing for EC\$500 / US\$186 per person plus service charge and VAT and if you book and pay by December 20th, you'll save 10%. Secure your tickets here.

For the Joy-Seekers: Midnight Around the World

Life is colorful, and so should your celebration be. Bay Gardens Hotel transforms into a global party starting at 7:15 pm, where vibrant hues meet incredible flavors, with live entertainment by Ezra D'Fun Machine and music by DJ Mervin keeping your feet moving until dawn. For EC\$395 / US\$147 per person plus 10% service charge and VAT book and pay before December 23rd to receive 10% off. Get your tickets here.

For the Soulful: Midnight at the Marina

Sometimes the best celebrations are the most intimate. At Marina Haven's Anchor Restaurant, toast to new beginnings starting at 7:00 PM with the Caribbean Sea as your witness, live music as your soundtrack, and genuine warmth all around for just EC\$325 / US\$120 per person plus 10% service charge and VAT and when you book and pay by December 20th, you'll enjoy 10% savings. Book here.

All celebrations include welcome cocktail reception, gourmet buffet, all-inclusive house brand drinks, champagne toast at midnight, party favors and late-night snacks.

Your story. Your choice. Your perfect New Year's Eve.



Christmas in Saint Lucia: Where Every Day Feels Like a Party!

Christmas in Saint Lucia isn't just a holiday it's an all-out Caribbean celebration that'll have you dancing in the streets, stuffing your face with incredible food, and wondering why you've been celebrating any other way! We're talking African, French, British, and Caribbean influences all mixing to create the most unforgettable holiday vibes you've ever experienced. Ready to see what makes a Saint Lucian Christmas magical? Let's go!

Festival of Lights

Mark your calendars for December 13, because Castries is about to GLOW! Our capital city transforms into a sparkling wonderland with lights everywhere, buildings, streets, trees, you name it! But the real showstopper? The epic lantern competition where creative geniuses showcase the most incredible handmade lanterns you've ever seen. We're talking jaw-dropping designs in every shape, size, and color imaginable! The streets are packed with people singing, dancing, and soaking up that pure Caribbean Christmas energy. It's basically one giant block party under a canopy of twinkling lights and trust us you don't want to miss it!

House to House

Here's where Saint Lucia really shines, the "house to house" tradition! During Christmas week, showing up at your friends' or neighbors' houses unannounced isn't rude, it's practically required! Doors are always open, arms are always welcoming, and there's always food and drinks ready to share. It's the ultimate expression of community, where everyone's family and every home is your home. Pop in, grab a plate, catch up on gossip, and move on to the next house. It's social hopping at its Caribbean best!

The Food (Oh, THE FOOD!)

Let's talk about what's important here the FEAST! Black cake that's been soaking in rum since September (yes, we plan ahead for deliciousness), ice-cold sorrel that's tart, spicy, and possibly spiked with more rum, Christmas ham glazed to glossy perfection with everything from pineapple to guava jam, and roasted pork that's been marinating for days in fragrant green seasoning. And don't even get us started on the savory black pudding that shows up at breakfast and makes you wonder why every day can't be Christmas!

This holiday season, ditch the snow and experience Christmas the Caribbean way at Bay Gardens Resorts. Trust us once you've done Christmas in Saint Lucia, you'll never want to celebrate it any other way!

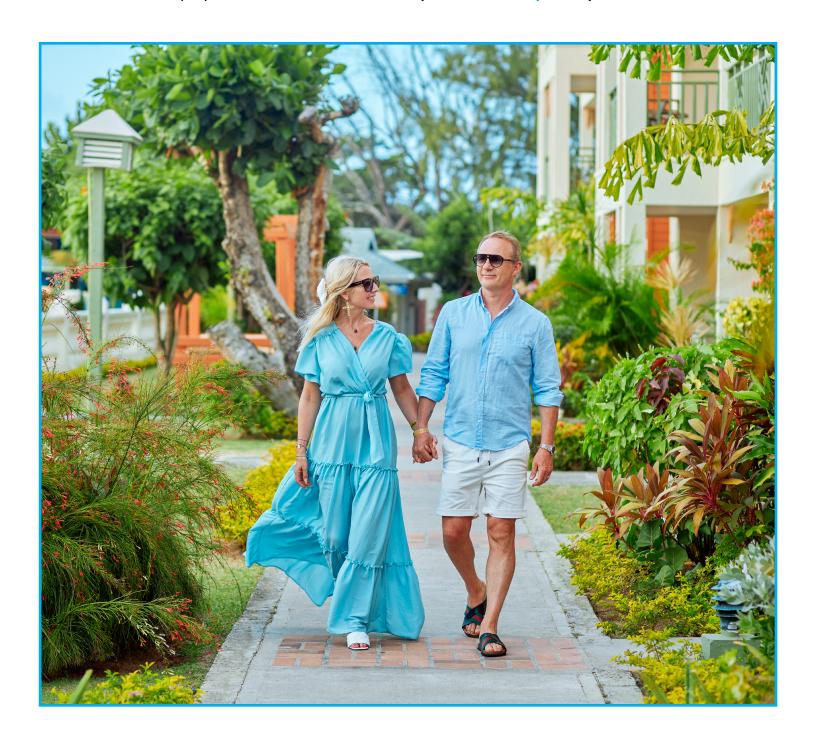
Escape the Winter Chill - Paradise Awaits!

Save Up To 25% Off Accommodations with Our Winter Sale.

Beat the cold with major savings at Bay Gardens Resorts. Our Winter Sale delivers up to 25% off at Bay Gardens Beach Resort & Spa, Bay Gardens Hotel, Bay Gardens Inn, and Bay Gardens Marina Haven.

Your package includes complimentary daily breakfast (at Hotel, Inn & Marina Haven), two kids stay and eat FREE, complimentary Wi-Fi, free shuttle between Bay Gardens properties, complimentary non-motorized water sports, and unlimited passes to Splash Island Water Park!

Available at selected properties. Limited time offer book your Winter Escape today!



Spa Feature – Ultimate Three Tranopy

Indulge in pure decadence with our Coco Bliss Pedicure a 45-minute treatment priced at US\$80 per person. Begin with a soothing warm foot soak, followed by a luxurious chocolate-infused foot scrub that gently exfoliates and revitalizes tired feet. The experience concludes with a rich cocoa oil massage and a polish application, leaving your skin silky smooth, nourished, and beautifully refreshed a truly blissful escape inspired by the sweetness of Saint Lucia. Book your treatment here.





Tour Feature – Tout Bagay Catamaran Day Tour

Experience the very best of Saint Lucia on the Tout Bagay Catamaran Day Tour a journey that truly lives up to its name, meaning "a little bit of everything."

Sail along the island's breathtaking West Coast and capture stunning views of the majestic Pitons rising dramatically from the Caribbean Sea. Discover the wonder of the Drive-In Volcano, where bubbling springs and volcanic activity reveal the island's fascinating geological story. Then, step back in time at Morne Coubaril Estate, an authentic 18th-century working plantation, where Saint Lucia's rich history, culture, and traditions come to life.

This unforgettable tour blends adventure, discovery, and heritage offering a true taste of tout bagay that makes Saint Lucia extraordinary. Book now.

Employee Feature: Cecilia George



Forthepast13 years, Cecilia George has been an essential part of the Bay Gardens Resorts family. As a Public Area Attendant at the Bay Gardens Hotel and Inn, she brings warmth, humor, and genuine care to every interaction. Her light and fun personality instantly puts guests at ease, while her empathy and exceptional attention to detail shine through in her daily work. Highly dedicated and hardworking, Cecilia takes great pride in keeping every space clean, welcoming, and comfortable.

Cecilia shares that working at Bay Gardens Resorts has been a rewarding experience. She always dreamed of being part of a small hotel and finds joy in the friendly environment and supportive team. She describes the resort as "a nice place" with "very nice staff," making it a workplace she genuinely enjoys.

Outside of work, Cecilia loves shopping, enjoying a good meal, and relaxing at home. One of her favorite moments each year is the Staff party an event she never misses. With entertainment, laughter, and good company, she says she looks forward to it and always has a great time.

Cecilia's commitment to maintaining clean, tidy spaces is something she truly enjoys, and it shows in the quality of her work. Bay Gardens is proud to have her as part of the team.

Recipe Brown Sugar Baked Ham with Pineapple INSTRUCTIONS

INGREDIENTS:

- * 1 (15 lb) bone-in ham
- * 2 cups packed brown sugar
- * ½ teaspoon ground cloves
- * 5 (20 oz) cans of pineapple rings in 100% juice
- 1. Prepare your roasting pan: Place 6 to 8 pineapple rings on the bottom of the roasting pan. (You can also use a large casserole dish; if your ham fits, the dish is fine!)
- 2. Season the ham: Remove the ham from its packaging and place the ham in the roasting pan. Combine brown sugar and ground cloves together in a small bowl. Massage the sugar mixture all over the ham, including the cut side. Really rub the sugar into the meat. It will turn into a paste as you rub it. That's okay. If some sugar drops into the roasting pan, scoop it up, and keep rubbing it into the meat. When finished, set the ham cut side down onto the pineapple rings.



- 3. Score the ham: Score the ham 1/4-inch deep in a diamond pattern. If this is difficult to do in the roasting pan, then transfer the ham to a cutting board. Score it, and then return it to the roasting pan, putting the cut side down onto the pineapple rings. Pour the juice from 1 can of pineapple into the bottom of the pan. Don't pour the juice over the ham because it will wash off the brown sugar.
- 4. Let the ham rest for 24 hours: Cover the ham with aluminum foil, secure it around the roaster, and let hang out in the fridge overnight, or for at least 8 hours.
- 5. Cover the ham with pineapple slices: The next day, remove the ham from the refrigerator. Open the foil and spoon pan juices over the ham. Lay pineapple rings across the ham so they touch each other and secure them with wooden toothpicks if necessary. Two toothpicks per slice is plenty.
- 6. Bake the ham: Cover with foil. Make sure to seal the foil tightly around the edges of the roasting pan. Bake at 325°F for 15 to 18 minutes per pound of meat. (Roughly 4 1/2 hours for a 15-pound ham.)
- 7. Rest the ham before serving: Let the ham rest, covered, for 15 minutes before slicing.
- 8. Slice and serve: Transfer the ham to a cutting board. Remove the pineapple slices and save them to fry and put on leftover ham sandwiches. Discard the toothpicks. Slice the ham to your desired thickness. Serve alongside a selection of high-quality mustard and/or chutneys.



Have you seen what our guests are saying about us on TripAdvisor?

BAY GARDENS BEACH RESORT

"My stay was great, I'll do again."
Reviewed by Candice W (November 2025)

I loved my stay at this resort. The staff was very nice & made sure my stay was very comfortable. I would definitely recommend this hotel. And if you do, I would look for a staff member named Kimani. She is so helpful and very nice. She personally made sure my stay was great & she is very professional & respectful.

BAY GARDENS HOTEL AND INN

"Hot springs, shopping"

Reviewed by Kerry B (September 2025)

Great experience. Good people. Had a great time from arrival to departure. Customer service was great and would reverend it for future vacations.

BAY GARDENS MARINA HAVEN

"Hotel was clean and service was excellent. I will return"

Reviewed by Kerwyn B (October 2025)

Overall experience was excellent. But Shem the bartender and Oneka the duty manager their service was over the top excellent and unforgettable