



Terms and Conditions of Use

To ensure the safety and comfort of our guests, we have established the following rules of use in accordance to Article 10 of the Accommodation Agreement.

If you do not comply with these rules, we may have no choice but to refuse your stay or use of the hotel's facilities, and we may also hold you responsible for any damage that may occur. Please note that the hotel will not be responsible for any accidents caused by failure to abide by these terms of use.

Regarding the use of guest rooms

1. Please check the evacuation route map posted on the back of the guest room entrance door.
2. Please refrain from smoking outside of your guest room or designated areas within the building. If you smoke in your room, a cleaning fee of up to 100,000 yen will be charged.
3. Please refrain from any other actions that may cause a fire.
4. Please do not use heating, cooking, or other fire appliances in your guest room that can easily cause a fire.
5. Please do not leave things in common spaces such as hallways and stairs. In the event of a disaster such as a fire or earthquake, it may hinder evacuation.
6. In the event of a fire, please contact the front desk.
7. Guest rooms may not be used for any purpose other than lodging, such as business activities (exhibitions, parties, etc.) without the hotel's permission.
8. You may not significantly change the current state of the guest room, such as moving the equipment in the guest room, adding features to the guest room, or remodeling the guest room without permission from the hotel.
9. Please do not place anything near the windows that will detract from the appearance of the hotel.
10. Accommodation by anyone other than registered guests is strictly prohibited.
11. We do not allow minors (Under 18 years old) to stay overnight unless they have specific permission from a parent or guardian. Please note that we may need to make a confirmation call to your parents if necessary. We appreciate your cooperation in advance.

About the room key

1. Please make sure to lock the door when leaving your room during your stay. (Our hotel is automatically locked.)
2. If you lose your key, we will charge you 1,000 yen to replace the key.
3. Please lock the door inside and use the door guard during your stay and especially when going to bed.
4. When there are visitors, please do not open the door carelessly and check with the door scope. If you think there is a suspicious person, please contact the front desk immediately.
5. Please refrain from meeting with visitors in your guest room.



Regarding payment

1. Please pay at the front desk when you check in or when you receive a request from the front desk.
2. We do not accept exchanges for shopping fees, stamp fees, taxi fees, postage stamp fees, luggage shipping fees, etc.
3. We do not accept payments or exchanges using small checks other than traveler's checks.

Regarding valuables and deposited items

1. You are responsible for managing your cash, securities, and other valuables during your stay.
2. Lost property within the hotel will be stored at the hotel for a certain period, after which time it will be handled in accordance with the Lost Property Act.
3. If we do not hear from you after the specified period of time (one month) has passed, we will treat your property as if you do not wish to pick it up.

Please refrain from bringing the following items into the hotel that may cause a nuisance to other guests. Please refrain from doing so.

1. Animals
2. Fireworks, volatile oil, and other flammable or flammable materials
3. Things that give off a bad odor
4. Pistols, swords, and stimulants that are prohibited by law
5. Gambling is behavior that disturbs public morals, or behavior that disturbs other customers.
6. Stepping out of the guest room in your pajamas, slippers, etc. (Hop Inn Kyoto Shijo Omiya: Except when using the public baths)
7. Distribution of advertising materials, sales of goods, solicitation, etc.
8. When using photos taken within the hotel for business purposes without the hotel's permission.
9. Except in emergencies or unavoidable circumstances, enter facilities not intended for use by customers, such as emergency stairs, rooftops, and machine rooms.
10. Please do not attach foreign objects to buildings or equipment within the hotel or do any work that alters their current status. If you damage, contaminate, or lose buildings, equipment, or other items, you may be required to pay a reasonable amount of compensation.
11. Please do not engage in any behavior that may disturb other guests or nearby residents, such as by raising your voice, singing, or increasing the volume of the TV or speakers. Please be considerate of your surroundings.
12. Please dispose of trash in the trash can in your room or hand it to hotel staff.