

## featuring:

Our feature ambassador for the month of July is Jason, our Front Desk Supervisor at the Coast Edmonton Plaza Hotel By APA in Edmonton, AB.

Jason has been working for Coast Hotels for the past 11 months. His experience before coming to Canada was working in office environments. Jason's passion is talking to people with different backgrounds which led him to pursue a career in hospitality where he could utilize his communication skills.

## Why did you choose the hospitality industry, and specifically Coast Hotels?

I chose to apply for Coast Hotel because this is a well-managed hotel with few hundred rooms. I believe that this is a place where I can demonstrate what I have learnt in the past. I enjoyed working here mostly because of my friendly team members. I worked at several hotels before, but I have never found the fulfilment from my career until I joined Coast. I am grateful to be part of the diverse team in Coast Hotels.

## What is the best part of working at Coast Edmonton Plaza Hotel by APA?

The best part of working at Coast is that I can always voice my opinion or any concerns to my team. There is a great support from the managers. Everyone is very willing to provide advice when I need help. Also, we all help each other to cover different shift patterns if needed. Coast hotel also provides trainings regularly to equip myself in various aspects such as first aid, mental health, and how to exceed guest service satisfaction.

## What is your definition of success?

To me, success means a work-life balance and there are no regrets of what you are doing every day.

## What's a piece of advice that resonates with you?

As the proverb says, "The wise adapt themselves to circumstances, as water molds itself to the pitcher".

## What are you most proud of in your role?

The biggest accomplishment of this role is that it enables me to go beyond limits and break the geographical boundaries or communication barriers with our guests, as everyone came from a different background and culture. We will never know our ability until we go beyond and above.

## If you could have lunch with anyone, who would it be?

I would love to have lunch and catch up with my friends back in my university. They are all back in their home countries and it is hard to meet up.

## What was your dream job when you were a kid?

My dream job is to become a singer when I was a kid.

## What is the top item on your "bucket lists"?

Travelling around the world and visiting all continents.



## What is your favorite food?

My favourite food is steak. The quality of steak here is quite satisfying.

## Describe your personality in three words:

Organized, Determined, and Thoughtful.

## If you could live anywhere in the world, where would it be?

Sydney, Australia. I had lots of wonderful memories when I studied university back in Sydney, which makes me always wanted to re-visit.

## Who or what inspires you and why?

Music inspires me the most. Music gives me energy and motivation as it feels like there is someone else in the world who understands me.

## What would your dream vacation be?

My dream vacation would be Bangkok, Thailand. I would like to spend some time visiting those modern malls and historical temples.

**thank you Jason**  
**for being an amazing**  
**ambassador!**

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