

SAFARI LODGES AND CAMPS HOTELS • RESORTS

# ARUSHA SERENA HOTEL & RESORT

Set against the backdrop of the wooded slopes of Mount Meru, this village –styled lodge is found on the shores of Lake Duluti. It is surrounded by gracious lawns and colorful banks Bougainvillea, the tastefully presented cottagestyled rooms are grouped in clusters around a series of central 'village' squares. It stands at the gateway to the famous Tanzanian 'Northern Safari Circuit'.

### **General Manager** Mr. Dismas Simba

#### **Direct contact**

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Web: www.serenahotels.com

## Reservations Tanzania

Arusha Central Reservations Tel: (255-27) 2504158, 2504153 Mail: reservations@serena.co.tz

## Kenva

Serena Sales Centre, Nairobi Williamson House, 4th Floor 4th Ngong Avenue Tel:(254-20) 284 2333, 2711077/8

Email: cro@serena.co.ke

# **South Africa Sales and Reservations Office** Johannesburg

Tel:(27-11) 465 0808

Email:reservations@serenahotels.co.za

#### **GUEST ROOM INFORMATION**

- The Hotel has 42 guest rooms
- All Non-Smoking 1 (Pair) Connecting Room

(1 room for the physically challenged)

### CHECK IN FACILITIES

- Check In 1200 Hrs
- Check Out 1000 Hrs
- Cold towel and Welcome drink

#### HOW TO GET THERE

- Lake Duluti Serena Hotel is 15 kms from Arusha town, a 20 minutes' drive
- 40 kms to Kilimanjaro Airport, a 45 minutes' drive

#### ROOM AMENITIES

- Telephone and Free Wi-Fi connectivity
- Complimentary mineral water and Toiletries
- Hair Drvers
- 240V/3-pin (square) sockets and Shaver socket

## **GUEST SERVICES**

- 24 hour on call medical services
- 24 hour electricity
- Baby-sitting, children's Dining/menus
- Laundry\* and shoe-shine
- Forex Exchange
- Safety Deposit Box
- All day complimentary Tea and Coffee

# **SPECIAL FEATURES**

- Gift shop
- Safari boutique
- Internet services

#### **DINING AND BAR ACTIVITIES**

- •Restaurant and bar.
- •Special dietary needs catered for E.g. Vegetarian, Kosher, Gluten free with advance notification
- •Picnic lunch boxes on request\*
- •Lunch and Breakfast at Lake Duluti\*
- Garden Barbeque Lunch and Dinner\*

### **ACTIVITIES**

- Massage Services\*
- Guided nature walks/ bird walks\*
- Board games and library
- Swahili Language Lessons
- Cooking Lessons

#### **CHILD FRIENDLY**

- Babysitting
- Children's Dining menu

# BUSINESS SERVICES CONFERENCE FACILITIES

- Overhead projector ,slide projector screen
- TV-Video
- Podium/Public Address system
- LCD Projector
- Satellite TV
- Flip Chart

# PLACES OF INTEREST

- Arusha National Park
- Lake Duluti
- Visits to Arusha and Kilimanjaro National Parks

**NB:\*CHARGEABLE**