

## **INFORMATION NOTE**

### **on the application of the provisions of the General Regulation for the Protection of Personal Data in the process of using the outdoor saltwater pool services from Ana Hotels EUROPA Hotel Eforie Nord**

We, at ANA HOTELS SRL, are interested in respecting your privacy, and therefore our privacy policy and all related procedures comply with the General Data Protection Rules. You can find all information related to this topic at: <http://www.anahotels.ro/privacypolicy-en.html>

## **NOTIFICATION OF CONFIDENTIALITY**

Crowne Plaza Bucharest, InterContinental Athenee Palace Bucharest, EUROPA (Eforie Nord), BRADUL, SPORT and POIANA (Poiana Brasov) belong to ANA HOTELS SRL. Below you can find the information that explains how we collect personal data in the use of the outdoor saltwater pool services at Ana Hotels EUROPA Eforie Nord.

## **WHAT INFORMATION DO WE COLLECT YOU ABOUT YOU?**

We collect the following data: name and surname; Address; optional: phone, e-mail. In addition, we collect data about your health from the point of view of its compatibility with the special conditions generated by the use of the salt water swimming pool at Hotel Europa Eforie Nord.

## **WHY DO WE COLLECT INFORMATION ABOUT YOURSELF?**

We collect the above data for the following purposes:

- To provide you with appropriate pool services and to prevent possible accidents resulting from a poor health condition that does not support the conditions created by saltwater in the pool.
- To update your contact information
- Optionally, with your written consent:
  - o To send you direct marketing messages and other communications about the products and services provided by Ana Hotels;
  - o For conducting market research and opinion polls or for various other types of communication.

## **YOUR CONSENT**

We ask for your consent to the processing of your personal data, including your health data, because we need to make sure that you do not suffer from any condition that could cause side effects in contact with salt water in the pool.

## **HOW DO WE USE YOUR INFORMATION ABOUT YOURSELF?**

All this information is required to provide you with appropriate pool services. We do not sell your data to other entities. The data is stored in our servers for a period of 1 year after your last visit at our SPA, and then they are automatically deleted.

## **INTERNATIONAL TRANSFER OF PERSONAL DATA**

The personal data you fill out is not sent abroad in any form.

## **MARKETING**

We can keep you updated with our offers if you provide us with your personal email address and give us your consent. If you have accepted this, you may opt out of receiving any offers from us at any time through a simple unsubscribe process.

## **ACCESS TO INFORMATION, DATA RECTIFICATION, COMPLAINTS**

We ensure that all of your rights are respected and that your personal data is fully protected. They are kept secure in our systems so that no unauthorized person can access them. Your health / medical records data is only available to SPA specialists and is not public. You have the right to request:

- Access to your personal data stored in our IT systems;
- Correcting or deleting your personal data;
- Restrict the processing of your personal data;

- Your opposition to the processing of your personal data;

If you have given your consent to us to process your personal data, you may, at any time, withdraw your consent, but this does not affect the lawfulness of the processing of your data on your consent prior to withdrawal his. Your requests must be made in written. If you wish to send us the request in electronic format, it must be sent to us from a verifiable email address. The contact details of the department dealing with personal data protection are: [dpo@anahotels.ro](mailto:dpo@anahotels.ro)

You have the right to complain to the National Supervisory Authority for Personal Data Processing. This is the control body you can address if you feel that your requests have not been resolved according to the law. More information can be found at the following address: <http://www.dataprotection.ro/?page=contact>

**VALIDITY OF THE NOTIFICATION OF CONFIDENTIALITY**

This version of the Information Note is in force since May 2018 and will update if new legal requirements arise.

Updated: 10.04.2023