

SAFARI LODGE

**TANZANIA** 

# NGORONGORO SERENA SAFARI LODGE

Clinging to the rim of one of the world's last remaining natural wonders, the enchanted Ngoro Ngoro Crater, this Safari Lodge offers glorious game viewing, kaleidoscopic bird life, soulsoaring vistas and uniquely presented accommodation.

# Vincent Matei Lodge Manager

#### **Direct Contact**

Ngorongoro Serena Safari Lodge P.O. Box 2551, Arusha Tanzania Tel: (+255)27 2537050/2/3/4/5 Email: ngorongoro@serena.co.tz

Web: www.serenahotels.com

# Reservations Tanzania

Arusha Central Reservations
Tel: (+ 255 27) 297 0360 / 0784 620 663
Email: reservations@serena.co.tz

### Kenya

Regional Support Center Williamson House, 4th Floor 4th Ngong Avenue – Nairobi. Tel: (+254-20) 284 2000, 732 123 000 Email:marketing.kenya@serenahotels.com

## **South Africa**

Sales & Reservations Office Grayston Ridge Office Park, 144 Kathrine Street, Sandown Tel: +27 11 021-2607/ +27 82 88 99979

Email: <u>karin.sieberhagen@serenahotels.com</u> reservations@serenahotels.co.za

# **GUEST ROOM INFORMATION Total number of rooms - 75**

- 1 Suite (Kimba Suite)
- Standard Rooms:
  - 44 Rooms with Twin Beds
  - 15 Rooms Double Beds
  - 15 Rooms with Triple Beds
  - Including: Private terraces with views of the crater floor

## **CHECK-IN FACILITIES**

 Check in at 12:30 and check out at 10:00

#### HOW TO GET THERE

- Distance from Arusha is 180
   Km
- Transfers by road or Air

#### ROOM AMENITIES

- Telephone
- Free Wi-Fi
- Mosquito nets
- Shaver sockets
- Safety deposit boxes
- Work desk and chair
- Coffee/tea making station
- Power outlet for hair dryer
- Power supply 220V/50Hz
- Type G power plug sockets

#### **GUEST SERVICES**

- Internet services
- House doctor on call 24hrs
- Laundry\* and valet services

#### SPECIAL FEATURES

- Gift shop
- Safari boutique

## **DINING & BEVERAGES**

Restaurant and Bar

#### **ACTIVITIES & EXPERIENCES**

- Game Drives \*
- Massage Services \*
- Empakai crater day visit \*
- Lunch in Ngorongoro Crater\*
- Guided nature walks and hikes\*
- Sundowner at Seneto Crater View\*
- Breakfast in Ngorongoro Crater\*
- Sundowner Crater View (within the lodge) \*

#### **CHILD-FRIENDLY SERVICES**

- Family rooms
- Children's menu
- Babysitting services

#### CONFERENCE FACILITIES

- Canvas facility for conference or event
- Fully air-conditioned
- Full audio-visual and technical support services

#### PLACES OF INTEREST

- Visit Olduvai Gorge
- Visit Empakai Crater
- Visit the Ngorongoro Crater
- Cultural Tours to the Local Tribes

**NB: \* CHARGEABLE**