

CHECK OUT OUR
CALENDAR
OF EVENTS

BAY GARDENS RESORTS NEWSLETTER

JUNE 2020



The Key to your Ultimate Caribbean Vacation Getaway

Centrally situated in the heart of Saint Lucia's entertainment capital, Rodney Bay Village, the **Bay Gardens Resorts** family of hotels and luxury private villas offers inviting, island-inspired accommodations. With five properties positioned on the Reduit Beachfront and within Rodney Bay Village and the Rodney Bay Marina, Bay Gardens Resorts is a favourite hotel destination in Saint Lucia for families, couples, and island explorers.

Featuring a total of 241 rooms, seven conference centers, four restaurants, and six bars, our resorts are the perfect choice for a Saint Lucian getaway for families, couples, honeymooners, wedding parties, business travelers, groups, and more. Guests can stay at the property that suits them best and can still enjoy luxurious amenities from each. [Click here](#) to read more about our beautiful properties.



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Bay Gardens Resorts Invites Visitors To “Rest Assured with Paradise Protocols”



With St. Lucia’s reopening of its borders to travelers earlier this month, Bay Gardens Resorts has implemented heightened health and safety protocols and standards at all of its properties in accordance with guidelines set forth by the Ministry of Health and the Ministry of Tourism.

Sanovnik Destang, Executive Director of the island’s largest locally owned and operated resorts, said the steps taken by the hotel group surpass, in many instances, the government-prescribed protocols for screening and monitoring the health of staff and visitors during the destination’s phased reopening.

“Even before the new criteria for sanitization and social distancing were enacted by our government, we had taken specific steps to ensure that we operate in an environment to mitigate the spread of disease,” said Destang, who added that over the past few months Bay Gardens has redoubled its commitment to providing an exceptional quality experience to its valued clients.

In addition to adhering to elevated sanitization standards, Bay Gardens has invested in training its staff, sharing additional guidance on health and safety, and building capacity to help adapt to the “new normal”.

“Our operational future depends on our ability to debunk myths and restore confidence among our team members, guests and community,” said Destang, who assured that as Bay Gardens “resets, refocuses, and recreates”, new levels of customer service and performance will emerge.

Guests at Bay Gardens Resorts will benefit from an increased frequency of cleaning and sanitizing of public spaces, washrooms, restaurant tables and chairs, doors and doorknobs, beach and pool facilities, and the interior and exterior of hotel shuttles. Guest rooms will also be thoroughly sterilized, and nonessential items such as pens, directories, note pads, and coffee and tea will be provided on request only.

The hotel properties, which include Bay Gardens Inn, Bay Gardens Hotel, Bay Gardens Beach Resort & Spa, Bay Gardens Marina Haven, and Water’s Edge Villas by Bay Gardens Resorts, have increased the

temperature of the water used to clean soiled linen, and ultraviolet disinfection lights will be deployed to inspect vacant rooms and newly cleaned public spaces.

Social distancing will be in place for shuttles, restaurants, the front desk, the pool and the beach, and contactless sanitizers will be positioned in high-traffic areas. An in-house nursing station to conduct temperature and symptom checks for guests and team members will be available at each property, each of which is in close proximity to a medical center and a respiratory clinic. All our protocols can be found [here](#).

Bay Gardens Resorts, which has expended great effort to keep its 350-member workforce off the breadline during the pandemic, has been offering resort credits on future stays to travelers who donate to a relief fund created to support its staff members.

The family-owned group, which suspended its operations in mid-March, launched the fund to augment the enterprise's cash support as well national insurance contributions to provide income for staff members. To donate to the fund, visit gf.me/u/xzvyq7.

During the pandemic shutdown, Bay Gardens also premiered a completely reimagined website featuring new videos and virtual tours as well as a dedicated page outlining its enhanced health and sanitization protocols. Click here to see Bay Gardens' "Rest Assured with Paradise Protocols".

Barring any restrictions from the Government of St. Lucia or the Ministry of Health, the resort group plans to resume full operations in July, 2020.

Fall Sale

It is never too early to FALL in love with savings of up to 50% on accommodations, plus FREE breakfast for two, unlimited FREE non-motorized water sports, FREE Wi-Fi and unlimited FREE water park passes. Bay Gardens Resorts is offering guests major savings at the Bay Gardens Beach Resort & Spa, Bay Gardens Hotel, Bay Gardens Inn, and Bay Gardens Marina Haven.

Book by October 31, 2020 for travel from Now to December 19, 2020.

This package includes a welcome cocktail on arrival, bottled water in room on arrival, complimentary shuttle between our properties, complimentary non-motorized water sports activities, unlimited passes to Splash Island Water Park, Free Wi-Fi, Free breakfast for two daily and more! [Click here to learn more.](#)



Bay Gardens Resorts Starts Relief Fund for its Staff

Bay Gardens Resorts in St. Lucia is offering resort credits on future stays to travelers who donate to a relief fund created to support its staff members during the Coronavirus Disease (COVID-19) pandemic.

The family-owned group of five properties, which suspended its operations in mid-March, launched the fund to augment the enterprise's cash support that has helped to keep its 350-member workforce off the breadline.

"For the past 25 years, Bay Gardens Resorts has been St. Lucia's largest locally owned and operated hotel chain. Much, if not all, of our success can be attributed to our employees and our guests who we consider an extension of our family," said Bay Gardens Executive Director Sanovnik Destang as he launched the fund.

"We are grateful that all our employees and the majority of the population of St. Lucia have been spared from the virus itself. However, as you all know, the economic fallout of this pandemic has affected everyone, including some of you, our valued guests," he stated in a communication to friends of the hotel.

For contributions between US\$100 and \$250, the resort will reward donors "dollar-for-dollar" with gift vouchers that can be used towards a future stay at any Bay Gardens Resorts property.

In the context of COVID-19 global travel restrictions and the local government-mandated scale-down of non-essential business activity, Bay Gardens' management team helped to cushion the impact of the loss of revenues by spending hundreds of thousands of dollars to provide income support to its employees, who received a minimum of 50 percent of their base salary, up to a maximum of 75 percent.

Health insurance benefits have also been continued, Destang explained, adding that emotional and mental health counseling services are also available to employees.

For the months of May and June, the Government of St. Lucia, through the National Insurance Corporation (NIC), will provide income support to employees who have lost their income as a result of COVID-19. Bay Gardens has made arrangements to administer these payments to affected staff on behalf of NIC.

"However, even with the income support that we have provided or facilitated, our staff are still going to be severely impacted. Virtually all of them would have suffered major income losses for the months of April through June with no guarantee of a resumption of normality after June," Destang lamented.



The esteemed hotelier is hopeful operations will resume on June 4, 2020, but will be guided by local and international public health officials and tourism authorities.

“Our team is looking forward to welcoming you back to St. Lucia and to Bay Gardens Resorts when the time is right. For now, stay safe and stay healthy so that we can all travel tomorrow,” Destang stated in his appeal, thanking readers for their “care, concern, and generosity.”

To donate to the fund, visit gf.me/u/xzvyq7.

Spa Feature - Traveler Unwind Package

A perfect remedy to diminish the effects of jet lag both before and after you travels. The treatment begins with a warm classic pedicure with a foot massage combo, followed by a firm back, neck and shoulder massage, which will relax tense and knotted tissue as well as improving the circulation. Continue with a refreshing facial to recondition and moisturize the skin, finally relax.

This package is inclusive of a Classic Pedicure and Foot Massage, Back, Neck and Shoulder Massage and a Facial.

Join us on this journey of rest and relaxation whilst our skilled specialists delightfully accommodate your needs. Call 1.758.457.8553 or [click here](#) to book your future spa getaway today!



Tour Feature - Sip & Dip Sunset Piton Cruise



Ahoy there! Join us aboard our catamaran on an exclusive sunset cruise to the world-famous majestic Pitons mountains with local and international hits to dance the evening away.

Included: Drinks, hors d'oeuvres, swim/snorkel, stop between the Pitons, music.

See the Pitons and enjoy the sunset with complimentary champagne and hors d'oeuvres.

This is a great Private tour option for Couples, Wedding Groups, Honeymooners and Families.

It is the perfect inclusion to your Saint Lucian vacation! Let us get started! [Click here](#) to book today!!

15 Amazing and Affordable All-Inclusive Resorts for a Stress-Free Vacation

Bay Gardens Beach Resort & Spa was recently featured in the Leaving Friday's "15 Amazing and Affordable All-Inclusive Resorts for a Stress-Free Vacation". Here's an excerpt from the article and an island escape worth looking forward to when you #traveltomorrow:

"You need an escape now and you don't want to have to think about every little detail. You just want to be able to relax and enjoy your time off.



This is where an all-inclusive vacation really comes in handy. Everything is already taken care of.

All you have to do is book it and show up.

Although some all-inclusive resorts are the height of luxury, sometimes you're looking for a getaway on short notice and you haven't had the time to really save and budget."

[Click here](#) to view the full article.

Our Guests Experience

Have you seen what our guests are saying about us on TripAdvisor?

BAY GARDENS BEACH RESORT & SPA

BEAUTIFUL PROPERTY

Reviewed by: [furil](#)

This was our second stay, and again, not disappointed. The staff are all wonderful and helpful, I don't believe "no" is in their vocabulary.

Our one bedroom suite was clean and very comfortable with everything one could want for a week or longer stay. Walking around the grounds is like walking in a botanical garden with most of the vegetation placard with its information. A nice pool area and a great beach. The resort is within walking distance to local restaurants and a free shuttle is available to the sister resort which is a couple minute walk to a fully stocked market. This is a go to resort.



BAY GARDENS HOTEL

EXCELLENT SERVICE & HOTEL AMENITIES

Reviewed by: D.F

I would like to begin by extending my sincere appreciation to the entire Bay Gardens Hotel team for the outstanding hospitality, professionalism, and attention to detail thus far.

Being part of the current global pandemic, this has not taken away from the exceptional service, catering, and hospitality that this resort is known for. I would like to extend a heartfelt thank you to Yolán & Sherian from the front desk for always being available and courteous at every turn. I would also like to send a notable mention to Ms. Matilda who has risen to the occasion and extended additional hospitality.

I have had zero complaints since my arrival here and I am looking forward to another fantastic week of this quarantine period (I almost wish it was longer).

Keep on doing the amazing job that you all are doing and I look forward to revisiting this resort in the future with my family post-COVID-19.

With excellent Wi-Fi, state of the art Smart Tv's and an extensive array of local dishes and cuisine, you do not want to pass this opportunity up.

I would highly recommend anyone to take stay here and visit this beautiful island of Saint Lucia. You will be warmly and graciously welcomed and have a vacation of a lifetime.

BAY GARDENS INN

GOOD LOCATION AND GOOD AMENITIES

Reviewed by: Donna G

We stayed at the Bay Gardens Inn for 10 days in March. The staff were great! The rooms are very clean and comfortable. The shuttle to the beach is very helpful but it's a very easy walk as well. The breakfast was great with a good variety to choose from.

BAY GARDENS MARINA HAVEN

A NICE HOTEL

Reviewed by: Xavier L

A hotel that wears its stars. The setting is beautiful, the room is excellent and bright. The staff are lively and warm despite the language that separates us. Breakfast and excellent restaurant for a good holiday in Saint Lucia.

Early Winter Sale



Winter fun awaits at Bay Garden Resorts. Enjoy early savings of up to 30% on accommodations, plus FREE breakfast daily, unlimited FREE non-motorized water sports, FREE Wi-Fi and unlimited FREE water park passes. Bay Gardens Resorts is offering guests major savings at the Bay Gardens Beach Resort & Spa, Bay Gardens Hotel, Bay Gardens Inn, and Bay Gardens Marina Haven.

Book by January 31, 2021 for travel from January 03 to May 09, 2021.

This package includes a welcome cocktail on arrival, bottled water in room on arrival, complimentary shuttle between our properties, complimentary non-motorized water sports activities, unlimited passes to Splash Island Water Park, Free Wi-Fi, Free breakfast for two daily and more! [Click here](#) to learn more.

Recipe of the Month - Saint Lucian Cocoa Tea

Cocoa tea is the traditional breakfast treat in Saint Lucia, made from the locally grown cocoa that is world-renowned for its high quality – the same stuff that is used by chocolate-makers around the world. Now, the taste of a Saint Lucian cocoa tea might need a bit of acquiring if you have never had it before, but once you give it a try, we are sure you'll love it. It is not a "hot chocolate", but it is warm, soothing, and cocoa-ey!

INGREDIENTS

- 2 cups of water
- ½ cup of grated cocoa stick
- ¼ teaspoon of cinnamon
- ½ teaspoon of vanilla
- 1 cup of milk
- Sugar to sweeten (optional)



INSTRUCTIONS

1. Pour 2 cups of water, grated cocoa, cinnamon, and vanilla in a pot and bring to boil. Let it boil for a few minutes.
2. Then add milk and stir. Add the sugar to sweeten.
3. Strain and serve.

And there you have it, a fresh cocoa tea - Saint Lucia style! It is a perfect way to get a nice warm and soothing start to your day, and even end to your day.