

EXCELLENCE ON SHOW AT

HOSPITALITY INDUSTRY'S NIGHT OF NIGHTS

The very best in the Territory's hospitality industry was celebrated last night at the 2024 Hospitality NT Aristocrat Technologies Awards for Excellence. Over 560 people dined on a stunning dry season night at the lawns of Mindil Beach Casino & Resort

CEO of Hospitality NT, Alex Bruce said it was important to acknowledge venues and hardworking staff throughout the Territory that are striving to deliver excellence in their field.

"From your friendly local hotel and club, through to 5-star accommodation properties, signature restaurants and the vital network of wayside inns and roadhouses allowing access to remote parts of the Territory, our venues work day and night to ensure Territorians and visitors enjoy their time with us," Mr Bruce said.

This year's Best Overall winners were a rural gem, **Howard Springs Tavern** winning Best Overall Pub, the newly built **Dundee Beach Tavern** winning Best Overall Regional Pub/Tavern, **Mercure Darwin Airport Resort** won Best Overall Accommodation Hotel, Best Overall Small Club went to **Darwin Trailer Boat Club** and Best Overall Large Club went to **Palmerston Golf & Country Club**.

"With 50 Award categories there are too many deserving venues to acknowledge and I encourage people to try and tick off the whole list of worthy award recipients", said Mr Bruce.

This year there were 290 nominations, including over 50 nominations in the Awards for Excellence hotly contested employee categories, with these individuals going beyond and above their role to contribute positively to their respective business and the industry as a whole:

- Apprentice/Trainee of the Year - **Zelco Lay**, Noonamah Tavern, Johnny's Steakhouse
- Service Excellence Front of House – Accommodation Division: **Ghinna Ambrum**, Coinda Lodge
- Service Excellence Front of House – Bar/Pub: **Christian Kang**, Charlies' of Darwin
- Service Excellence Front of House – Club: **Justine Turner**, Dinah Beach Cruising Yacht Association
- Hospitality Industry Rising Star Award – **Tu Nguyen**, Darwin Trailer Boat Club
- Marketing/Sales/Events Employee of the Year – **Samara Glazbrook**, Pee Wee's at the Point.

Congratulations to all of the 2024 winners, with eligible categories now in the running for the National AHA Awards for Excellence to be held in November.



WINNERS LIST

2024 Hospitality NT Aristocrat Technologies Awards for Excellence

Award Category	Winner
Outstanding Club Community Service & Achievement	Milikapiti Sports & Social Club
Outstanding Accommodation Hotel Community Service & Achievement	Hilton Darwin
Outstanding Pub/Tavern Community Service & Achievement	Howard Springs Tavern
Best Tourism Initiative	Wintjiri Wiru – Ayers Rock Resort
Service Excellence Front of House - Accommodation	Ghinna Ambrum - Coinda Lodge
Service Excellence Front of House - General	Christian Kang – Charlies of Darwin
Service Excellence Front of House - Club	Justine Turner – Dinah Beach Cruising Yacht Association
Best Marketing/Sales/Events Employee	Samara Glazbrook - Pee Wee's at the Point
Apprentice/Trainee of the Year	Zelco Lay – Noonamah Tavern
Hospitality Industry Rising Star Award	Tu Nguyen – Darwin Trailer Boat Club
Sales Representative of the Year - Beverage	Pat Flanagan – Samuel Smith & Son
Sales Representative of the Year – Industry	Gerard Sheldon – NT Keno
Outstanding Achievement in Training	Hanky Panky Lounge
Best Pub Gaming Venue	Hibiscus Tavern
Best Club Gaming Venue	Casuarina All Sports Club
Best TAB Licensed Venue	Palmerston Golf & Country Club
Best NT Keno Venue	Gillen Club
Best Draught Beer Quality – Regional	Katherine Club
Best Draught Beer Quality – Metro	Tap On Mitchell
Best Public Bar Presentation & Service	The Midway Berrimah
Best Club Bar Presentation & Service	Cazalys Palmerston

Best All Abilities Venue	H on Mitchell Apartments
Best Backpacker Accommodation	The Youth Shack
Best Pub Style Accommodation	Litchfield Outback Resort
Best Mid Range Accommodation	Hilton Garden Inn Darwin
Best Superior Accommodation	Mercure Darwin Airport
Best Late Night Venue	Monsoons
Best Outdoor Area – Club	Darwin Ski Club
Best Outdoor Area – General	Alice Springs Brewing Co
Best Live Music Venue	Mayberry
Best Family Friendly Venue – Club	Palmerston Golf & Country Club
Best Family Friendly Venue – Pub/Tavern	Adelaide River Inn
Best Family Friendly Venue – Accommodation Hotel	Cooinda Lodge
Best Sporting Entertainment Venue	Hotel Darwin
Best Redeveloped Club	Palmerston Golf & Country Club
Best Redeveloped Pub	Monsoons
Best Redeveloped Accommodation Hotel	Novotel, Mercure and Ibis Darwin Airport
Best Marketed Pub	Berry Springs Tavern
Best Marketed Club	Darwin Turf Club
Best Marketed Accommodation Hotel	Crab Claw Island Resort
Best Retail Liquor Outlet	Walkabout Tavern
Best New Venue	Dundee Beach Tavern
Best Craft Brewery	One Mile Brewery (NT)
Best Distillery	Darwin Distilling Co/Charlies of Darwin
Best Small Bar	Bar Kokomo
Best Wayside Inn/Outback Pub	Daly Waters Pub
Best Overall Accommodation Hotel	Mercure Darwin Airport Resort
Best Overall Small Club	Darwin Trailer Boat Club
Best Overall Regional Pub/Tavern	Dundee Beach Tavern
Best Overall Large Club	Palmerston Golf & Country Club
Best Overall Pub/Tavern	Howard Springs Tavern